

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6001895</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>12/26/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>SOUTHVIEW MANOR</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>3311 S. MICHIGAN AVE.</b> <b>CHICAGO, IL 60616</b>
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S 000	<p>Initial Comments</p> <p>Complaint Investigation #2389825/IL167078; 2388582/IL165511</p> <p>Investigation of Facility Reported Incidents of:</p> <p>9/22/23/IL165499 10/7/23/IL165778 10/23/23/IL166483</p>	S 000		
S9999	<p>Final Observations</p> <p>Statement of Licensure Violations</p> <p>300.3210a) 300.3210t)</p> <p>Section 300.3210 General</p> <p>a) No resident shall be deprived of any rights, benefits, or privileges guaranteed by law, the Constitution of the State of Illinois, or the Constitution of the United States solely on account of his or her status as a resident of a facility. (Section 2-101 of the Act)</p> <p>t) The facility shall ensure that residents are not subjected to physical, verbal, sexual or psychological abuse, neglect, exploitation, or misappropriation of property.</p> <p>These regulations were not met as evidenced by:</p> <p>Based on record review and interview the facility failed to ensure residents remained free from abuse for six of nine residents (R3, R4, R5, R6, R7, R8) reviewed for abuse on the sample list of 10. This failure resulted in R7 sustaining a laceration bite wound to R7's finger that R7 reported was painful. R7 was sent to the local</p>	S9999	<p style="text-align: center;"><b>Attachment A</b> <b>Statement of Licensure Violations</b></p>	

Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1</p> <p>emergency department for treatment of the finger wound and returned with orders for an antibiotic ointment twice daily to R7's finger until wound healed and an oral antibiotic twice daily for seven days.</p> <p>Finding Include:</p> <p>1. R7's Behavior Note dated 9/22/23 at 2:39pm reads: Resident observed on floor with peer, during physical altercation. Residents separated. Left hand noted bleeding. Resident stated, "He bit me." Upon assessment laceration noted to left ring finger. Resident expressed pain. Finger cleaned with antiseptic and wrapped with gauze. MD made aware new order for resident to be sent out to the hospital for further evaluation.</p> <p>R7's Daily Note dated 9/23/23 at 12:33pm reads: Returned from hospital emergency room (ER), new orders for antibiotic Augmentin 875 mg (milligrams) twice a day for a week and antibiotic ointment twice a day until healed and to follow up with primary care physician as needed. Digit noted with small amount of swelling, no active bleeding, able to move all fingers wnl (within normal limits), denies pain at present, returned OTA (open to air).</p> <p>On 12/19/23 at 11:50 am, V7, LPN (Licensed Practical Nurse) stated she worked at the facility for over a year and has taken care of R7 and R8 from time to time. V7 stated R7 was admitted a few months ago from another facility. V7 stated for the most part R7 kept to himself and did not bother anyone. V7 stated R8 is labile and can be unpredictable at times. V7 stated when R8 is upset or being overly aggressive they have to redirect him to calm down. V7 stated R7 and R8 were roommates for about a week before the</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>incident occurred. V7 stated V7 was working the day shift and had passed morning meds. V7 stated when she saw R7 and R8 they were not having any dispute or argument. V7 stated after lunch R7 and R8 went back to their room. V7 stated suddenly heard a commotion and they were both on the floor wrestling. V7 stated she pulled them a part and asked them what happen, and neither would say why they were fighting. V7 stated after assessing them V7 noticed that R7 had a bite impression on his finger. V7 stated V7 called the doctor who ordered R7 and R8 be sent to hospital. V7 stated when R7 came back from the hospital with order for antibiotic ointment that was applied twice a week to the bite impression on his finger.</p> <p>On 12/19/23 at 12:10 pm V16, CNA (Certified Nurse Aide) stated she was in a room getting another resident up when the incident occurred between R7 and R8. V16 stated V16 was told when she came out of the other resident's room, that R7's was finger bitten by R8. V16 stated R7 had not been there that long and did not mess with anyone.</p> <p>On 12/19/23 at 12:20 pm, V15, CNA stated she was working on the unit doing rounds. V15 stated V15 came down the hall and saw R7 and R8 being separated by V7. V15 stated she did not see what happened prior to the incident, only that they were being separated. V15 stated they were separated and V7 was cleaning R7 finger with saline.</p> <p>R8's Behavior Note dated 9/22/2023 2:35 pm reads: resident observed on the floor with peer during physical altercation. Resident bit peer's finger. Residents separated and assisted back to the wheelchair. Physician made aware with</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>orders received to send R8 to hospital for psychiatric evaluation.</p> <p>R8's Daily Note dated 9/22/2023 10:54 pm reads: Per outgoing nurse, resident bit another resident's finger, and outgoing nurse reported that MD ordered resident to be sent to hospital. Ambulance 2 paramedics arrived on floor at 10:45pm and care was transferred to paramedics. Resident left floor with paramedics to the hospital.</p> <p>R8's Daily Note dated 9/23/2023 at 11:43 reads: Admitted to Hospital, Dx aggressive behavior.</p> <p>2. On 12/19/23 at 10:10 am, V12, LPN (Licensed Practical Nurse) stated she had just finished passing medications and the residents had finished eating breakfast. V12 stated she looked up from the nurse's station into the dining room and saw R3 and R4 punching each other. V12 stated they were immediately separated and assessed them for injuries which neither had. V12 stated the doctor notified and R3 was sent to the hospital because he was the aggressor. V12 stated they switched R4 to another unit where he was monitored. V12 stated has worked at the facility for three months and R3 and R4 never gotten into any physical altercation until that morning.</p> <p>V13 (Certified Nurse Aide) stated on 12/19/23 at 10:20 am she was doing rounds and while walking past the dining saw R3 trying to hit R4. V13 stated after R3 hit R4, R4 tried to hit R3 back but he missed. V13 stated they were able separate them before any more punches could be thrown. V13 stated did not see any bruises on R3 or R4 after they were separated. V13 stated R3 was sent to hospital and R4 was transferred</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>to another floor. V13 stated had been working on the unit for a while and not observed R3 and R4 fighting each other or other residents.</p> <p>R3's Incident Note dated 10/23/2023 at 8:25 am reads: while standing at the second-floor nurse's station, the writer heard a chair fall in the dining area. The writer looked through the dining room window and observed the resident punching his peer. Both residents separated. Body assessment done. No bleeding, no discoloration, open areas, or bruises observed. Refused vital signs. Physician informed of behavior with orders to send to local hospital for psychiatric evaluation and treatment.</p> <p>R4's Incident Note dated 10/23/2023 8:25 am reads: At 825am while standing at the second-floor nurse's station. The writer heard a chair fall in the dining area. The writer looked through the dining room window and observed the resident being punch by his peer. Both residents separated by staff body assessment done. No bruises, open areas or discoloration observed.</p> <p>R4's Behavior Note dated 10/23/2023 9:44 am reads: Resident was involved in a physical altercation with co-peer while sitting in the dinner room. Action: Resident was separated from co-peer and counsel on his behavior. He was given a room change and a transfer to another floor. Response: Resident stated, "I didn't do nothing, He just punched me".</p> <p>R3's Behavior Note dated 10/23/2023 1:32 pm reads: Resident was involved in a physical altercation with co-peer. He punched co-peer in the face while having an argument. Action: Resident was separated from co-peer. The psychiatrist was informed, and an order was</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>given to send the resident to the hospital for psychiatric evaluation. he was counseled and encouraged to participate in a psychosocial group. Response: Resident stated, "Co-peer pointed his finger at my face while walking in the hallway, then I was in the dining room, he told me to move out of the way and started talking nonsense, so, we started fighting.</p> <p>R3's Daily Skilled Note dated 10/23/2023 6:55 pm reads: Nurse called from hospital for additional information about the resident. He also stated the resident is admitted for aggressive behavior.</p> <p>R3's Psychosocial Note dated 10/30/2023 3:01 pm reads: Readmission Note: Resident returned from the hospital today due to his aggressive behavior with co-peer. He's alert, orientated x 3, able to make his needs known.</p> <p>On 12/19/23 at 10:50 am, R4 stated that R3 hit him and R4 hit R3 back.</p> <p>On 12/19/23 at 10:35 am, V1 (Administrator) stated the facility can monitor the residents with cameras. V1 stated any allegation of abuse is filled out on the incident form then the preliminary sent to IDPH within 24 hours. V1 stated she reported R3 and R4's physical altercation to the State Survey Agency, but no one was injured. V1 also stated the facility would like to remain free of abuse.</p> <p>3. On 12/19/23 at 11:05 am, V5, CNA (Certified Nurse Aide) stated on she was working the floor and both R5 and R6 were fine watching tv in the room. V5 stated they both came out room with no problem then went their separate ways. V5 stated then R5 walked towards R6 and tapped R6 on his buttocks. V5 stated R6 told R5 to leave him alone</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>then R5 punched without any provocation. V5 stated they were separated immediately. V5 stated R5 and R6 had been on the unit or several months with no problem. V5 stated V5 has seen that R5 does horse around and is playful at times.</p> <p>V6 (Certified Nurse Aide) stated on 12/19/23 at 11:15 am she has been working since February full time with R5. V6 stated R5 likes to horseplay and was playing with R6, and it escalated to them punching the other. V6 stated they were immediate separated and R5 was sent to the hospital.</p> <p>On 12/19/23 at 11:30 am, V14, LPN (Licensed Practical Nurse) stated she saw R5 and R6 by the elevator and heard R6 tell R5 to leave him alone. V14 stated R5 suddenly hit R6 and R6 hit R5 back. V14 stated they had no visible injuries and both denied being in pain. V14 talked to R6 to ask if he was hurt and R6 told her R5 did not hurt him, R6 just did not like the way R5 was talking to him. V14 stated R5 did not want to tell them what happened. V14 stated the doctor was notified and R5 was sent to the hospital for evaluation.</p> <p>R5's Daily Note dated 10/5/2023 10:08 reads: Resident alert and oriented x3. Ambulates with steady gait. Calm and cooperative with staff. Consumed 90% of breakfast. Resident smoke at designated smoke times. Independent with ADLs will assist as needed. No distress noted, denies any pain at this time. Will continue to monitor.</p> <p>R5 's Behavior Note dated 10/7/2023 08:05 am reads: It was reported resident was walking alongside co-peer in the hallway when he hit the co-peer on his behind. The situation escalated into a physical altercation, staff members</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>separated them immediately. Appears to be agitated and not responding positively to redirection. Nurse called the doctor and he gave the order for him to be sent to hospital.</p> <p>R5's Behavior Note dated 10/7/2023 9:56 pm reads: 911 was called and an event number was given. The police spoke to him and educated him about his behavior.</p> <p>R5's Daily Note dated 10/10/2023 12:23 am reads: Resident was transferred from hospital. Diagnoses included unspecified psychosis, bipolar.</p> <p>R6's Behavior Note dated 10/7/2023 8:10 am reads: It was reported to writer that he was walking in the hallway with co-peer when co-peer tapped him behind. The situation escalated into a physical altercation between both of them. Staff intervened by separating both of them, he has been placed on 1:1 in his room.</p> <p>R6's Behavior Note dated 10/7/2023 9:58 pm reads: 911 was called but he said he does not want to press charges and an event number was received.</p> <p>On 12/19/23 at 10:35 am V1 (Administrator) stated the facility can monitor the residents with cameras. V1 stated any allegation of abuse is filled out on the incident form then the preliminary sent to the State Survey Agency within 24 hours. V1 stated they want to be abuse free facility. V1 stated she reported to the State Survey Agency when R5 and R6 had altercation, but no one was injured.</p> <p>The facility's abuse prevention policy denotes affirms the right of our residents to be free from</p>	S9999		



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S9999	<p>Continued From page 8</p> <p>verbal, physical, neglect, misappropriation of property or mistreatment. The purpose of this policy is to assure that the facility is doing all that is within its control to prevent occurrences of abuse, neglect, exploitation, misappropriation of property or mistreatment of residents. In order to do so, the facility has attempted to establish a resident sensitive and resident secure environment. This will be done by establishing an environment that promotes resident sensitivity, resident security and prevention of mistreatment Abuse is the willful infliction of injury, unreasonable confinement, intimidation, or punishment with resulting physical harm, pain or mental anguish. The facility desires to prevent abuse, neglect, exploitation, mistreatment and misappropriation of resident property by establishing resident secure environment. This will be accomplished by a comprehensive quality management approach.</p> <p>(B)</p>	S9999		