

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6006258	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 12/20/2023
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NAME OF PROVIDER OR SUPPLIER MOMENCE MEADOWS NURSING & REHAB	STREET ADDRESS, CITY, STATE, ZIP CODE 500 SOUTH WALNUT MOMENCE, IL 60954
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S 000	Initial Comments Complaint Investigation 23710325/167681	S 000		
S9999	Final Observations Statement of Licensure Violations 300.610a) 300.1210b) 300.1210d)1)2)3)4)5) 300.3240a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care	S9999	Attachment A Statement of Licensure Violations	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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S9999	<p>Continued From page 1</p> <p>plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>4) Personal care shall be provided on a 24-hour, seven-day-a-week basis.</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These requirements were not met as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to protect a resident's right to be free from neglect when a resident did not receive his psoriasis medication to prevent a psoriasis flare-up, and when the resident did not have weekly skin assessments to monitor his flare-up. These failures resulted in R1 experiencing a psoriasis flare-up, and then subsequently his skin lesions were not monitored. This applies to 1 of 7 residents reviewed for neglect in the the sample of 7.</p> <p>The findings include:</p> <p>1. R1's Face Sheet showed his diagnoses include generalized pustular psoriasis, psoriatic arthritis mutilans, and unspecified psoriasis.</p> <p>On December 14, 2023 at 11:50 AM, R1 stated he had psoriasis and starting having skin issues when he was around 20 years old. R1 said he has been waiting on the pharmacy to receive his Cosentyx injections, stating he has not gotten it. R1 stated "it works great." R1 stated if he does not get it, he "turns out like I am now ...with scales, itchy, and painful." R1 rated his pain at a 7 and stated he takes oxycodone for his pain. R1</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>denied he had any open skin areas and described his skin as scaly, itchy, and painful. The skin on R1's face and hands was clear. R1's September 28, 2023 Minimum Data Set showed he is cognitively intact.</p> <p>On December 14, 2023 at 1:45 PM, V8 LPN (Licensed Practical Nurse- Wound Nurse) went with Surveyors to R1's room to visualize the skin on more areas of R1's body. R1 was in bed lying on his left side and he was under the covers. R1 wore a long-sleeved shirt and sweatpants. R1 pulled up his right sleeve, and the skin to R1's forearm was dry, thicker, cracked, scaly, and dusty white, and it was dotted with tiny scabs. While still on his left side, R1 raised up his shirt; the skin on his back, sides, abdomen, and chest were 100% covered with either scaly skin, scabs, cracked skin, or superficial/raw open areas. The largest of the open areas was to R1's mid-back, which appeared to be approximately five inches long and around an inch wide. Two other open areas were present on his ride side, one approximately two inches long and the other around three inches long. R1 rolled over in the bed and an open area around three inches long was noted on his left side.</p> <p>R1's Active Physician Orders as of June 1, 2023 showed a Cosentyx injection was to be administered on the 13th of every month after the starter doses. R1's Medication Administration Records for June through December 2023 show that no Cosentyx was administered because it was not available.</p> <p>On December 19, 2023 at 10:25 AM, V9 (R1's Primary Physician) stated psoriasis must be controlled with medication, otherwise, it will flare up. V9 stated he has no control over insurance,</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>but he expects the facility to follow up and try to get the medication.</p> <p>R1's Medication Administration Records (MAR) from June, July, August, September, October, November and December of 2023 showed to inject 300mg of Cosentyx on the 13th of each month. Instead of a check mark on the 13th for all seven months (indicating the medication was administered), "9" was written. The legend for Chart Codes on the MAR showed "9" means "Other/See Nurse Notes." Nursing notes from June 13, 2023 showed a note written by V13 (LPN) at 5:51 PM "given this AM [first name] LPN;" from July 13, V12 RN (Registered Nurse) wrote "medication on order;" from August 13, V11 (LPN) wrote "N/A, reordered." Notes were not present in R1's medical record regarding the lack of R1's Cosentyx administration for September 13 or October 13, 2023. For November 13, V10 (RN) wrote "Med not available. Needs prior [authorization]." The December 13, 2023 nursing note regarding R1's Cosentyx medication on that day showed "not available."</p> <p>The facility's undated "5.2 Medication Administration" policy showed "Purpose: To administer all medications safely and appropriately to aid residents to overcome illness, relieve and prevent symptoms, and help in diagnosis." The facility's undated "2.6 Ordering Medications" policy showed "Policy: Medications and related products are ordered from (pharmacy name) on a timely basis ..."</p> <p>2. On December 14, 2023 at 1:05 PM, the last weekly skin check noted in R1's Electronic Medical Record (EMR) was dated and signed September 14, 2023, which showed R1 had loss of skin integrity that was not new. "Under Ulcers,</p>	S9999			

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S9999	<p>Continued From page 5</p> <p>Wounds, and Skin Problems" on R1's September 28, 2023 Minimum Data Set (two weeks later), it showed "None of the above were present."</p> <p>R1's November 2, 2023 Physician Progress Note showed R1 had a "rash" under his Review of Systems and Physical Exam. The "Assessment" area in the Note showed "extensive psoriasis improving psoriatic erythroderma ...". The same language was used in R1's December 7, 2023 Physician Progress note.</p> <p>R1's October 19, 2023 Weekly Wound Evaluation showed R1 has chronic psoriasis, and showed an unhealed wound was identified on August 22, 2022. Regarding the peri-wound, the Evaluation showed wound margins are defined, the surrounding tissue texture is dry and scaly, with dry, cracked, and fissured skin. The October 19, 2023 note was signed on December 15, 2023 (during the survey).</p> <p>On December 19, 2023 at 2:15 PM, V2 DON (Director of Nursing) stated floor nurses or the wound nurse complete the skin assessments. V2 stated the assessment pops in the computer for the nurse to complete and then they can fill the form.</p> <p>On December 14, 2023 at 12:50 PM, V8 LPN (Licensed Practical Nurse- Wound Nurse) stated she only treats actual wounds and the floor nurses are supposed to do the ointments and powders. At 1:55 PM, V8 LPN stated she has not done any skin assessments and does wounds. V8 was asked for a copy of R1's last skin assessment, which was completed on September 14, 2023.</p> <p>On December 19, 2023 at 10:30 AM, R1's EMR</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>was reviewed again for assessments. Weekly Skin Assessments were present for September 21st and 28th, 2023; October 5th, 12th, 19th, and 26th, 2023; November 9th, 16th, 23rd, 30th, 2023; and December 7th, and 14th, 2023. All said R1 did not have a loss of skin integrity-including the one dated as completed on December 14, 2023- and all assessments were signed between 1:50 PM and 2:20 PM on December 15, 2023.</p> <p>On December 14, 2023 at 3:15 PM, V2 (Director of Nursing) stated R1's Primary Care Physician was not who prescribed R1's Cosentyx and it has to come from a specialty pharmacy. V2 stated it is R1's Dermatologist that prescribed Cosentyx and there needs to be a verification in place so R1's insurance would cover the medication so the specialty pharmacy will send it.</p> <p>On December 19, 2023 at 10:00 AM, V2 stated when she called the specialty pharmacy on December 18, 2023 (during the survey), she was told the pharmacy had been emailing with R1's Mother, so she called her. V2 stated she was hoping the facility could take over handling the Cosentyx verifications, and added if there was no break in medication administration, another verification would not be needed for a year.</p> <p>On December 14, 2023 at V16 (Pharmacy Technician at specialty pharmacy that dispenses Cosentyx) stated their records showed that four of the five weekly loading doses of R1's Cosentyx were dispensed on March 22, 2023. V16 stated their system can tell that additional Cosentyx doses were not ordered from anywhere else. R1's MDS history showed he was out of the facility two different times when his monthly April and May doses were due.</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>On December 14, 2023 at 3:05 PM, V17 (Pharmacist at specialty pharmacy) stated "generally it is best that a patient is adherent [to the dosing schedule] so there is no relapse." V17 added she could not say how soon symptoms would return if a dose was missed, and usually the prescribing physician will assess for the medication efficacy at three months.</p> <p>On December 19, 2023 at 12:20 PM, V20 (Assistant Director of Nursing) stated if a medication is not available, pharmacy and the physician should be notified. V20 stated nurses can find out if there is an alternative medication if a medication is not available. V20 stated if there is an issue with insurance, call the pharmacy and call the insurance and see what needs to be sent over. V20 stated this process should happen immediately and a progress note should be made.</p> <p>On December 19, 2023 at 10:25 AM, V9 (R1's Primary Physician) stated psoriasis must be controlled with medication, otherwise, it will flare up. V9 stated he has no control over insurance, but he expects the facility to follow up and try to get the medication.</p> <p>R1's psoriasis exacerbation care plan (revised 8/25/22) showed R1 "has lesions to his entire body related to psoriasis exacerbation" with a goal for psoriasis lesions to be healed by review date (target date of) 12/27/23." Interventions include "Administer medication as ordered"</p> <p>The facility's undated "5.2 Medication Administration" policy showed "Purpose: To administer all medications safely and appropriately to aid residents to overcome illness,</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>relieve and prevent symptoms, and help in diagnosis." The facility's undated "2.6 Ordering Medications" policy showed "Policy: Medications and related products are ordered from (pharmacy name) on a timely basis ..."</p> <p>The Purpose of the facility's undated Skin Integrity Guideline showed "To provide a comprehensive approach for monitoring skin conditions," and "To promote healing of wounds of any etiology ..." "Objectives" include "Provide a guideline for optimal care to promote healing to patients/residents with all identified alterations in skin integrity (i.e. surgical incisions, skin tears, bruising, etc.) ..." The "General Guidelines" section showed "...develops a routine schedule to review patients/residents with wounds or at risk on a weekly basis and will document findings ...Wound status is monitored on a weekly basis ..." Under "Documentation and Care Interventions for Skin Integrity" it showed "Patients/Residents will be observed by CNA daily for reddened/open areas ...Changes will be reported to the licensed nurse and documented ..." The "Documentation of Weekly Skin Evaluation/Observations" section showed "Licensed nurse will be responsible for performing a skin evaluation/observation weekly, utilizing the Weekly Skin Review ...," and "Licensed nurse to document weekly on identified wounds using the 'Wound Evaluation Flow Sheet' ..."</p> <p>The facility's Abuse Prevention Program (revised 01/2019) showed "Policy- It is the policy of this facility to prohibit and prevent resident neglect ..." The Program continued to show definitions, as "8. Neglect/Mistreatment: means the failure to provide ...adequate medical care ...that is necessary to avoid physical harm, mental</p>	S9999		

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