

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6005169	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 05/11/2023
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NAME OF PROVIDER OR SUPPLIER LAKEFRONT NURSING & REHAB CTR	STREET ADDRESS, CITY, STATE, ZIP CODE 7618 NORTH SHERIDAN ROAD CHICAGO, IL 60626
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S 000	Initial Comments Annual Licensure and Certification Survey	S 000		
S9999	<p>Final Observations</p> <p>Statement of Licensure Violations I of II: 300.610a) 300.1210b) 300.1210d)2)3)</p> <p>Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following</p>	S9999	<p style="text-align: center;">Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on observation, interview, and record review the facility failed to provide a working wound vacuum and failed to assess one resident's (R85) wound. These failures affected one resident (R85) causing (R85's) wound to have a foul odor, purulent greenish drainage and (R85) feeling embarrassed due to the odor that permeated (R85's) room.</p> <p>Findings include:</p> <p>R85's Face sheet documents R85 has a diagnosis that include but not limited to acute hematogenous osteomyelitis left ankle and foot, unspecified abnormalities of gait and mobility, other lack of coordination, peripheral vascular disease, idiopathic aseptic necrosis of the femur, complete traumatic amputation at level between knee and ankle unspecified lower leg sequela and acquired absence of unspecified foot.</p> <p>R85's Brief Interview for Mental Status (BIMS) dated 03/20/23 documents that R85 has a BIMS score of 15 which indicates that R85 is cognitively intact.</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>On 05/08/23 at 10:49 am, Surveyor observed R85's room door closed. Upon opening R85's room door, surveyor observed R85 in bed asleep and R85's room with a foul odor. Surveyor unable to interview R85 due to R85 asleep.</p> <p>On 05/08/23 at 3:00 pm, V2 (Director of Nursing/DON) stated, V2 was the facility's wound care nurse. Surveyor requested to see R85's wound. V2 stated, that R85's wound is changed on Monday's Wednesday's and Friday's and was already changed and will not be changed again until Wednesday May 10, 2023.</p> <p>On 05/09/23 at 11:40 am, Surveyor and V2 observed R85 sitting in a wheelchair in R85's room with a wound vacuum device in place on R85's amputated left leg area between R85's knee and ankle area and a foul odor in R85's room. R85 stated, "Now that my machine (referring to R85's wound vacuum device) is back working, what is the smell and this green drainage in this container (referring to the wound vacuum device canister)?" Surveyor and V2 observed R85's wound vacuum canister with moderate amount of foul odorous green drainage. V2 replied to R85, "That is the drainage." When V2 was asked regarding the odor in R85's room V2 stated that the foul odor in R85's room was from R85's drainage from R85's wound (referring to R85's wound to left leg area between R85's knee and ankle area). V2 also stated, "R85's wound vacuum device was not working for a few days and that R85 was giving a new wound device on May 9, 2023".</p> <p>On 05/09/23 at 11:45 am, R85 stated that on May 5, 2023, R85 informed the nurse (unknown nurse) that R85's wound vacuum device was not</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>working. R85 stated, the broken wound device stayed in place to R85's wound and R85 did not receive a working wound vacuum device until 05/09/23. R85 stated, "On 05/07/23 is when I noticed my room developed a foul smell from my wound that made me feel embarrassed." R85 stated, "I told V20 yesterday about the smell and V20 did not do anything. I don't want people to think that I smell. My wound vacuum cord was broken, and I only needed a new cord and they (referring to the nurses) waited until Monday to order a whole new machine."</p> <p>On 05/09/23 at 11:47 am, Surveyor and V20 (Licensed Practical Nurse/LPN) observed a foul odor in R85's room. When V20 was asked regarding R85's foul room odor R85 stated, "It (referring to R85's foul room odor) is better today. Yesterday it (referring to R85's foul room odor) was bad because R85's wound vacuum was not working". When V20 was asked regarding R85's wound vacuum not working. V20 stated, "V20 was aware that R85's wound device stopped working on May 6, 2023, and that V20 informed V2 (DON) on May 8, 2023." V20 explained, "R85's wound only gets changed on Monday, Wednesday, Fridays and that R85's wound vacuum device was replaced on Monday May 8, 2023, and that R85 received a new wound vacuum dressing then." V20 was asked regarding the facility's policy for a wound vacuum device if it is not working. V20 stated, "We (referring to staff) have to tell the DON".</p> <p>On 05/10/23 at 9:30 am, Surveyor requested to see R85's wound and V2 stated that R85 was not in the building and that R85 was sent to the wound clinic for R85's wound to R85's left leg area between R85's knee and ankle area to be assessed. V2 also stated that V21 (Nurse</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>Practitioner/NP) saw R85 on 05/09/23 and ordered for R85 to go to the wound clinic.</p> <p>On 05/10/23 at 12:43 pm, Surveyor requested R85's wound assessments for the past four weeks from V2 (DON). V2 stated, "I (V2) do not have it. I usually do it (referring to R85's weekly wound assessment) every week but I (V2) did not do it. R85's last assessment I (V2) completed in the system was April 5, 2023."</p> <p>On 05/10/23 at 1:45 pm, V21 (Nurse Practitioner) stated, R85 is an alert and oriented resident and that V21 last saw R85 on May 09, 2023. V21 explained, R85 has a vascular wound to her lower left extremity with a wound vacuum device in place that is changed on Monday's, Wednesday's, and Friday's by the facilities nurses as well as R85 also goes to wound clinic (unsure of how often). V21 stated, on May 09, 2023, V21 assessed R85's wound with a foul odor and green drainage in R85's canister. V21 stated, R85's wound should be assessed every time R85's wound vacuum dressing is changed on Monday's, Wednesday's, and Friday's. V21 also explained, "If R85's wound vacuum is left in place and goes without being changed or unassessed there is a possibility of sepsis and infection occurring to R85's wound." Surveyor asked V21 if R85's wound vacuum device is not working, what should happen to R85's wound. V21 stated, "R85's wound vacuum device should be removed immediately, and a wet-to-dry dressing should be applied to avoid infection from occurring to R85's wound." V21 was asked signs of infection. V21 stated, "Foul odor and green drainage are signs of an infection." V21 stated, "On May 9, 2023, staff informed V21 that R85's wound vacuum stop working on May 05, 2023, and that R85's wound vacuum was not replaced until May 09, 2023."</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>V21 stated, V21 ordered for R85 to go to the wound clinic on May 10, 2023 and a culture of R85's wound to be collected at R85's wound clinic.</p> <p>On May 10, 2023, at 2:15 pm, V2 (DON) stated that if a residents wound vacuum device is not draining the drainage properly from the wound, then the wound will deteriorate and show signs of infection. V2 stated, "Signs of infection include green drainage and foul odor." V2 stated, "The purpose of the wound vacuum is to drain the wound drainage, prevent signs of infection and help with wound healing." V2 also stated, "If a wound vacuum is left in place and not working for several days the wound can deteriorate and have and odor and show signs and symptoms of infection." V2 explained, the floor nurses are in charge of changing R85's wound vacuum dressing and that V2 was told on May 8, 2023, that R85's wound vacuum device was not working since May 05, 2023. V2 stated on May 08, 2023, V2 called the Durable Medical Equipment (DME) supplier right away to get R85 another wound vacuum device. V2 also explained, R85 was given a working wound vacuum device on May 09, 2023, that was delivered by the wound DME supplier. V2 was asked regarding assessment of R85's wound. V2 stated, R85's wound is expected to be assessed at least weekly and should be assessed every time R85's wound vacuum is removed three times a week. V2 explained, if a wound goes more than a week without being assessed the wound can deteriorate and can have signs of infection. V2 also stated that if a wound vacuum device is not working properly, the wound vacuum device should be reported to V2 immediately, the wound should have a dry dressing placed until the equipment is replaced and the equipment should</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>be replaced as soon as possible. V2 stated, "This did not happen with R85. I am not sure why I was not immediately informed."</p> <p>R85's POS (Physician Order Sheet) dated 03/29/23 documents, in part: Change wound vac (vacuum) dressing every 3 days and PRN (as needed) monitor wound weekly every day shift every Monday, Wednesday, Friday related to complete traumatic amputation at level between knee and ankle unspecified lower leg sequela.</p> <p>R85's progress note dated 05/09/23 authored by V2 (DON) documents, in part: "R85 noted with mild odor and mild greenish drainage in wound vac ... R85 offered to go to the hospital for further evaluation of wound ... drainage in vac tubing pale brown in color."</p> <p>R85's care plan dated 03/28/2023 documents, in part: "Focus: R85 has venous/stasis ulcer related to PVD (Peripheral Vascular Disease). Goal: R85 will have no signs/symptoms of infection through next review dated. Interventions: Monitor/document/report to MD (Medical Doctor) as needed for signs/symptoms of infection: green drainage, foul odor, redness and swelling, red lines coming from wound, excess pain, fever.</p> <p>R85's care plan dated 03/28/23 documents, in part: "Interventions: Change dressing using the topical and dressing materials ordered at the prescribed frequency ... Frequently reassess the integrity of the dressing. Reinforce dressing as needed. Monitor for changes in amount, type, odor and frequency of drainage and need for reinforcement."</p> <p>R85's Wound Assessment Details Report dated 04/05/23 and authored by V2 (DON) documents</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>R85's last wound assessment prior to 05/10/23.</p> <p>The facility's policy dated 07/28/22 and titled "Skin Care Treatment Regimen" documents, in part: Policy Statement: It is the policy of this facility to ensure prompt identification, documentation and to obtain appropriate topical treatment for residents with skin breakdown. Procedure: ... 2. Routine daily wound care treatment/dressing change is administered by the wound care nurse or designee daily unless otherwise indicated by the patient's attending physician."</p> <p>"B"</p> <p>Statement of Licensure Violations II of II: 300.610a) 300.1210b) 300.1210d)1)2)3) 300.3220f)</p> <p>Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p>	S9999		
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S9999	<p>Continued From page 8</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <ol style="list-style-type: none"> 1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered. 2) All treatments and procedures shall be administered as ordered by the physician. 3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record. <p>Section 300.3220 Medical Care</p> <p>f) All medical treatment and procedures shall be administered as ordered by a physician. All new physician orders shall be reviewed by the facility's director of nursing or charge nurse designee within 24 hours after such orders have been issued to assure facility compliance with such orders.</p> <p>This REQUIREMENT is not met as evidenced by:</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>Based on observation, interview, and record review the facility failed to assess and rate pain for one resident (R73) that was experiencing a tooth ache and failed to administer pain medication as ordered. This failure resulted in R73 experiencing severe pain with facial grimacing and pain with eating.</p> <p>Findings Include:</p> <p>R73's admission record includes but not limited to diagnoses of schizoaffective disorder, atherosclerotic heart disease, chronic obstructive pulmonary disease, encephalopathy, hypertension, anxiety, and paranoid schizophrenia.</p> <p>R73's (2/21/23) Brief Interview of Mental Status documents a score of 15. (Cognitively intact).</p> <p>On 5/8/23 at 10:55 am surveyor observed R73 lying in bed with the covers pulled over R73's head. R73 pull the covers from over her head and surveyor observed R73 with facial grimacing when talking. R73 stated, "My tooth hurts. I told the nurse, but they haven't given me anything. The doctor said he was going to order me some oral gel, but I haven't gotten it yet. My pain is an 8 on a pain scale of 1 to 10. I can hardly eat. I have to switch the food from side to side in my mouth when I'm eating because of the pain."</p> <p>On 5/8/23 at 11:05 am surveyor informed V9 (Registered Nurse/RN) that R73 stated she has tooth pain. V9 stated, "I will go and see R73 and call the doctor."</p> <p>On 5/9/23 at 10:20 am surveyor observed R73 in room lying in bed. R73 stated, "I still have tooth pain and still haven't gotten anything for my pain."</p>	S9999		
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S9999	<p>Continued From page 10</p> <p>R73 stated, "The pain is a 4 on a pain scale of 1 to 10." The surveyor asked R73 if V9 (RN) gave her something for the tooth pain yesterday (5/8/23). R73 stated, "No, I didn't get anything."</p> <p>On 5/9/23 at 10:25 am surveyor asked V9 if V9 administered R73 any pain medication for R73's toothache on 5/8/2023 when surveyor informed V9 that R73 was in pain. V9 stated, "I did not go into R73's room. I did not give R73 anything for pain or call the doctor yesterday (5/8/23) because I was busy." Surveyor asked V9 if residents are assessed for pain. V9 stated, "No I do not ask if the residents are in pain. I only ask if I know someone has chronic pain then, I will ask if they are in pain today." V9 stated, "I will call the doctor."</p> <p>R73's (4/25/23) active orders, documents in part, oral relief give 1 application by mouth every 24 hours as needed for tooth pain.</p> <p>On 5/10/23 at 1:40 pm V21 (Nurse Practitioner) stated, R73 said she had tooth pain and needed something for the pain. V21 stated, "Oral gel was order for the tooth pain." V21 stated, "Nurses are expected to carry out orders and I wasn't aware that R73 did not receive the ordered medication."</p> <p>On 5/10/23 at 2:15 pm V2 (Director of Nursing) stated, pain assessment is done as soon as the resident complain of pain and is documented on the MAR (Medication Administration Record) or progress notes. Nurses are expected to carry out physician orders and manage resident's pain. Surveyor asked if a resident reports pain to nurse, what is the expectation of the nurse? V2 stated, "The nurse should go and immediately assess the resident for pain, ask the pain scale and give the appropriate pain relief medication."</p>	S9999		
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S9999	<p>Continued From page 11</p> <p>V2 stated, "It is not acceptable for a nurse to not assess a resident for pain and say they are too busy."</p> <p>On 5/10/23 at 2:30 pm, surveyor and V9 (RN) checked the medication cart for R73's oral relief medication ordered on 4/25/23. Medication was not observed on second floor medication cart by surveyor and V9. V9 stated, "I will reorder and call the pharmacy."</p> <p>R73's MAR (Medication Administration Record) documents, in part, Oral Relief for dry mouth, Mouth/Throat Gel (Artificial Saliva) Give 1 application by mouth every 24 hours as needed for tooth pain-Start Date- 4/25/2023. Review of MAR shows no documentation R73 received ordered medication from 4/25 to 5/10/23.</p> <p>R73's MAR documents in part, Acetaminophen Tablet 650 mg give 1 tablet by mouth every 4 hours as needed for General Discomfort. Review of MAR shows no documentation R73 received ordered medication from 4/25 to 5/10/23.</p> <p>R73's electronic records shows no pain assessment documentation noted on pain assessment flow sheet, MAR, or progress notes from 4/25/23 to 5/10/23. R73's last pain assessment was documented on 11/16/22.</p> <p>R73's care plan dated 2/21/23 documents in part, at risk for acute and chronic pain. Interventions: observe for non-verbal signs of pain, provide analgesic as ordered, utilize non-pharmacological intervention.</p> <p>Facility Registered Nurse Job Description (5/5/2015) documents, in part, "Summary/Objective: In keeping with our</p>	S9999			

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6005169	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 05/11/2023
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S9999	<p>Continued From page 12</p> <p>organization's goal of improving the lives of the Guest er serve, the Registered Nurse (RN) plays a critical role in providing superior customer service and nursing care to all Guests and guest. The RN provides supervision of staff and will safeguard the health, safety, and welfare of all Guest/guest under their care by following applicable laws, regulations, and established nursing policies and procedures. Essential Functions: 7. Place pharmacy orders, for and administer all newly prescribed medications and document."</p> <p>Facility Pain Policy (7/28/22), documents, in part, "Policy Statement: It is the policy of the facility to ensure that all residents are assessed for pain in every situation where there is a potential for pain. For pain complaints and for situations/ incidents that might result to pain (Example: fall incident, altercation, cuts, bruises, wound care, etc.), the nursing staff may document it in any part of the resident's medical record that includes Nurses Notes, Incident Report, and Medication Administration Record."</p> <p>"B"</p>	S9999		
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