

Illinois Department of Public Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6010482 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED R-C 06/22/2023 |
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| NAME OF PROVIDER OR SUPPLIER AVANTARA LIBERTYVILLE | STREET ADDRESS, CITY, STATE, ZIP CODE 1500 SOUTH MILWAUKEE AVENUE LIBERTYVILLE, IL 60048 |
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{S 000}

Initial Comments

First Revisit to Complaint Investigation
2313886/IL159728

{S 000}

{S9999}

Final Observations

Statement of Licensure Violations:

300.610 a)
300.1010 h)
300.1210 b)
300.1210 d)3)
300.3240 a)

Section 300.610 Resident Care Policies
a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.

Section 300.1010 Medical Care Policies
h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's

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**Attachment A
Statement of Licensure Violations**

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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| {S9999} | <p>Continued From page 1</p> <p>plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These requirements are not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to identify a change in condition, failed to assess a change in condition, and failed to notify a provider of a change in condition, resulting in a</p> | {S9999} | | |

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| {S9999} | <p>Continued From page 2</p> <p>delay in potentially lifesaving care to 1 of 3 residents (R8) reviewed for change in condition in the sample of 6.</p> <p>The findings include:</p> <p>R8's face sheet showed diagnosis of hemiplegia and hemiparesis following cerebral infarction (stroke) affecting right dominant side, atrial fibrillation, aortic aneurysm, peripheral vascular disease, chronic obstructive pulmonary disease, and hypertension.</p> <p>R8's 5/30/23 history and physical discharge summary showed admission to the hospital 5/16/23, with diagnosis of dizziness with questionable LOC (loss of consciousness)/syncope due to a large area of acute/subacute ischemia/infarction suspicious for cardioembolic (ischemic stroke) and fracture of the right 11th rib following a fall. This report showed R8's code status was full resuscitation. Documentation showed R8 had a history of a prior stroke, coronary artery disease (CAD) post cardiac stenting, presumed atrial fibrillation, peripheral vascular disease, type 2 diabetes, chronic obstructive pulmonary disease, hypertension, and carotid stenosis. Upper and lower extremity strength was rated a 5/5.</p> <p>R8's 5/31/23 hospital discharge paperwork showed to call 911 if he experienced dizzy spells or feels faint. A syncope education paper sent with discharge to the facility included information on syncope (fainting or a blackout). The document showed it's often caused by a sudden drop in blood flow to the brain or a lack of oxygen to the brain. Warning signs include lightheadedness and rapid heartbeat. If you have syncope with a heart problem, it can be a warning</p> | {S9999} | | |

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| {S9999} | <p>Continued From page 3</p> <p>sign of a more serious problem. In older adults, syncope may be a sign that a heart attack has happened. Don't delay seeking treatment.</p> <p>R8's 5/31/23 6:29 PM facility admission assessment showed he was alert and oriented to person, place, and time.</p> <p>R8's 6/1/23 nurse practitioner note showed a medicated pain patch was ordered for R8's rib pain.</p> <p>R8's location administration report showed on 6/2/23 at 8:41 AM, V22, Registered Nurse/RN, placed a pain patch on R8's right posterior lower leg. (The pain patch was ordered for rib pain.)</p> <p>R8's June 2023 monitoring record showed he was monitored for bleeding, as he was on an anticoagulant. There were no records received showing R8 was monitored for clotting concerns.</p> <p>R8's 6/1/23 11:07 AM progress note showed R8 was alert and oriented X 1 with confusion.</p> <p>R8's 6/2/23 7:39 AM progress note showed a blood pressure of 132/68.</p> <p>R8's 6/2/23 (signed) 8:56 AM physical therapy note showed R8 complained of tenderness and pain to both calves. R8 also complained of being very tired and lightheaded. R8 rated the pain an 8/10 to both calves. This note showed the nurse was made aware of the patient's complaint.</p> <p>There was no further assessment or provider notification documented.</p> <p>R8's 6/2/23 3:55 PM blood pressure was 93/52.</p> | {S9999} | | |

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| {S9999} | <p>Continued From page 4</p> <p>There was no further assessment or provider notification documented.</p> <p>R8's 6/2/23 11:34 PM medication administration note showed a pain medication was given for complaints of left shoulder pain.</p> <p>There was no further assessment of the shoulder pain, or physician notification documented.</p> <p>R8's 6/3/23 6:40 AM (late) progress note showed R8 was found short of breath, unresponsive to tactile stimuli, and could only minimally open his eyes. R8 left the unit at 6:40 AM with EMS (emergency medical services) and was pronounced dead at the hospital at 7:43 AM.</p> <p>R8's 6/3/23 hospital documents showed he went into cardiac arrest while enroute to the emergency room. R8 received cardiopulmonary resuscitation (CPR) for almost one hour from the time of arrest and was pronounced dead at 7:43 AM.</p> <p>R8's 6/5/23 death certificate showed cause of death was stroke.</p> <p>On 6/16/23 at 12:10 PM, V22, Registered Nurse (RN), said she was R8's nurse on 6/2/23. V22 said she was aware R8's morning blood pressure was 132/68, and at 3:55 PM it was 93/52. V22 said "just a drop in blood pressure is not a change in condition. If more symptoms were present, it would have been (a change in condition)". V22 said she did not notify the doctor of the decrease in blood pressure or do a focused assessment.</p> <p>On 6/19/23 at 9:24 AM, V22, RN, said calf pain</p> | {S9999} | | |

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| {S9999} | <p>Continued From page 5</p> <p>could be caused by a clot in the legs, a DVT (deep vein thrombosis-blood clot). R8 was a new stroke patient. V22 said on 6/2/23, she was notified of R8's complaint of bilateral calf pain by V32, Physical Therapist. V22 said she put a pain medication patch on R8's leg for his calf pain. V22 said she did not notify the doctor of R8's complaint since there "were no additional signs", and did not document any assessment.</p> <p>On 6/16/23 at 11:51 AM, V2, Director of Nursing (DON), said a change in condition would be any change from a baseline. If there was a change, staff should do a focused assessment, notify the provider, and do vital signs. V2 was asked if a complaint of bilateral calf pain and/ or a 39-point drop in systolic blood pressure would be considered a change in condition. V2 said, "I don't want to answer. I wasn't here".</p> <p>On 6/19/23 at 9:32 AM, V31, R8's primary care physician, said calf pain, a change in mental status, and a drop in blood pressure are all signs of a change in condition that need to be looked into. " I would expect the doctor to be notified. Calf pain could be a sign of a blood clot. If staff aren't identifying, assessing and notifying a doctor of a change in condition, you could miss a blood clot, which could cause a stroke".</p> <p>On 6/21/23 at 8:42 AM, V36, R8's cardiologist, said he was "very familiar with (R8) and his history of strokes, heart attack, aneurysm, and peripheral artery disease. A blood pressure drops from 132/68 to 93/52 and bilateral calf pain are red flags. (R8's) physician should have been notified or (R8) sent to the emergency room with these symptoms."</p> <p>The facility's revised 7/28/22 Notification for</p> | {S9999} | | |

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| {S9999} | <p>Continued From page 6</p> <p>Change of Condition Policy showed the facility must immediately inform the resident, consult with the resident's physician; and if known, notify the resident's legal representative or an interested family member when there is a significant change in the resident's physical, mental, or psychological status. Per federal guidance, the physician also needs to be notified if the resident experiences symptoms such as chest pain, loss of consciousness, or other signs or symptoms of heart attack or stroke.</p> <p>The facility's revised 7/28/22 General Care Policy showed during the resident's stay at the facility, the resident may be evaluated to determine that there is a change in condition and care can be appropriately provided including the provision of emergency medical care according to the standard.</p> <p>The United States Department of Health and Human Services AHRQ (Agency for Healthcare Research and Quality) website showed a change in a resident's condition may mean he or she is at risk. This program titled, "Improving Patient Safety in Long-Term Care Facilities" showed action can be taken only if changes are noticed and reported, the earlier the better. Changes that are not reported can lead to serious outcomes including medical complications, transfer to a hospital, or even death. The top twelve changes in long term care residents included vital signs, and resident complaints of pain.</p> <p>The Cleveland Clinic website showed a deep vein thrombosis (DVT, blood clot in veins deep in the body) mostly happen in the lower leg, thigh, and pelvis. Symptoms of a DVT include leg pain. A pulmonary embolism (PE, blood clot in the lung) happens when a blood clot (DVT) travels to the</p> | {S9999} | | |

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| {S9999} | Continued From page 7 lung. Symptoms of a PE include lightheadedness, fainting, and cough with blood. Get treatment right away. The American Stroke Association website showed an ischemic stroke occurs when a vessel supplying blood to the brain is obstructed. The main causes are a cerebral (brain) thrombus (blood clot) or a cerebral (brain) embolism. A cerebral embolism occurs when part of a blood clot breaks loose, enters the bloodstream, and travels through the brain's blood vessels until it reaches vessels too small to let it pass. A main cause of embolism is an irregular heartbeat called atrial fibrillation. (AA) | {S9999} | | |