

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6004212	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 01/31/2023
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NAME OF PROVIDER OR SUPPLIER ILLINI HERITAGE REHAB & HC	STREET ADDRESS, CITY, STATE, ZIP CODE 1315 CURT DRIVE, SUITE B CHAMPAIGN, IL 61821
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S 000	Initial Comments Investigation of Facility Reported Incident of 1/9/23/IL155513	S 000		
S9999	Final Observations Statement of Licensure Violations 300.610a) 300.1210a) 300.1210b)4) 300.1210c) 300.1210d)6)	S9999		
	<p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a</p>		<p align="center">Attachment A Statement of Licensure Violations</p>	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	Continued From page 1 comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable. (Section 3-202.2a of the Act)	S9999		
	<p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:</p> <p>4) All nursing personnel shall assist and encourage residents so that a resident's abilities in activities of daily living do not diminish unless circumstances of the individual's clinical condition demonstrate that diminution was unavoidable. This includes the resident's abilities to bathe, dress, and groom; transfer and ambulate; toilet; eat; and use speech, language, or other functional communication systems. A resident who is unable to carry out activities of daily living shall receive the services necessary to maintain good nutrition, grooming, and personal hygiene.</p> <p>c) Each direct care-giving staff shall review</p>			

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S9999	<p>Continued From page 2</p> <p>and be knowledgeable about his or her residents' respective resident care plan.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>These requirements were not met as evidenced by:</p> <p>A. Based on observation, interview and record review the facility failed to provide targeted interventions to prevent repetitive burn injuries for R1, a resident with a history of tremors and burns from hot liquids. This failure resulted in a second degree burn on R1's left forearm. This failure affects one (R1) of three residents reviewed for accidents and supervision in a sample list of 9 residents.</p> <p>Findings include:</p> <p>a) R1's diagnoses include: Parkinson's disease, Dementia, Schizophrenia, Congestive Heart Failure, Benign Prostatic Hypertension, Severe Bipolar Affective Disorder with Psychosis, and Dysphasia.</p> <p>R1's physician order for medications for tremors include: Carbi-Levodopa 25/100 four times daily</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>and Rasaginine Mesylate 1 milligram daily (both taken since 8/29/22)</p> <p>On 1/24/23 at 12:05 PM, V7 Certified Nursing Assistant stated, "Oh yes, (R1) has tremors when he eats and drinks."</p> <p>R1's minimum data set dated 12/11/22 documents R1 as moderately cognitively intact, requiring set up and supervision for meals.</p> <p>On 1/5/23 at 2:45 PM, R1's change of condition report documents R1 spilled hot chocolate on his clothing resulting in reddened skin on his right arm and pain. On 1/6/23, the facility quality committee minutes document that R1 is having tremors and recommended interventions including using reusable cups, ice to cool drink and a sipping cup lid.</p> <p>R1's care plan dated 1/6/23 documents interventions of a sipping cup lid for drinks, a regular coffee cup and ice to cool down the drinks.</p> <p>On 1/24/23 at 9:30 AM, V2 Wound Nurse stated, "On 1/10/23 early in the morning, R1 showed me the burn on his arm. He told me that he got burned from the hot chocolate at dinner but that he couldn't remember if anyone was around when it happened. He could not tell me if he told anyone. He just kept saying "the Parkinson's, the Parkinson's." No one would fess up to knowing when it happened. It had to have happened at supper (on 1/9/23). I didn't talk to the nurse on duty that night and I didn't document my interviews. I got an order from the doctor for treatment and had the medicine in hand 4 hours after I was made aware of the burn. I was horrified by the size and tissue damage. I know</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>that they temperature checked the hot liquids that morning after they heard about the burn."</p> <p>On 1/10/23 at 6:55 AM, R1's change of condition report documents that R1 presented to V2 wound nurse with a burn on his left forearm measuring 8.2 centimeters by 2.8 centimeters with an unknown depth. The physician was notified and orders were received to cleanse the wound with normal saline, apply Silvadene ointment and cover daily.</p> <p>On 1/10/23 V6 Nurse Practitioner made an urgent visit to evaluate R1's burn. V6 Nurse Practitioner's Note documents that R1 has a partial thickness burn covered in eschar with a few blisters. The Note documents "(R1) does have some tremors, this could have been how he spilled the hot chocolate. Spoke with nursing staff about more safety measure regarding hot liquids due to his tremor and high risk of injury."</p> <p>On 1/24/23 at 9:25 AM, R1 received wound care to his left forearm burn. The area was observed to have a burn pattern splatter mark approximately 8 centimeters in length by 3 centimeters in width with a deep purple and red coloring surrounding the open scab area that was the size of half a dime. The wound was cleansed by V2 wound nurse and then Silvadene ointment was applied and covered. R1 stated, "It hurt but it doesn't now. It was hot!"</p> <p>On 1/24/23 at 12:00 PM, V2 wound nurse stated, "We ordered a sipping lid, but there weren't any available in the facility. So no, on 1/9/23 and 1/10/23, R1 didn't have the lid yet. I can't say if they put ice in his drink that night, but it still burned him."</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>On 1/24/23 at 9:50 AM. V5 Dietary Manager stated, "I tempted the water for the hot chocolate that morning of the (second) burn (1/10/23) and it was 176 degrees (Fahrenheit)."</p> <p>On 1/30/23 at 1:00 PM, V11 Regional Administrator stated that hot drinks should be served at no more than 140 degrees Fahrenheit for safety.</p> <p>On 1/24/22 at 9:55 AM, the hot chocolate water was temperature checked by facility staff measuring 172.6 degrees Fahrenheit.</p>	S9999		
	<p>On 1/24/23 at 12:00 PM, R1 was sitting in the dining room at a table by himself, across the room from the nurse's station.</p> <p>On 1/24/23 at 12:06 PM, V2 wound nurse/director of nursing stated, "(R1's) interventions weren't put into place like they should have been and I really don't like (R1) sitting so far from the nurse's station when he eats."</p> <p>On 1/24/23 at 2:42PM, V4 Physician stated, "I was not aware of the first burn. They should have told me about it. I was aware of the second burn and the way it was described to me, it was a second degree burn. They should have implemented interventions to prevent another burn. It was potentially preventable."</p> <p>B. Based on observation, interview and record review the facility failed to prevent a burn for R2, a resident with known hand weakness, resulting in a burn on R2's hand. These failures affect one (R2) of three residents reviewed for accidents and supervision from a total sample list of 9 residents.</p>			

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S9999	<p>Continued From page 6</p> <p>Findings include:</p> <p>b) R2's undated face sheet documents diagnoses including: Chronic Obstructive Pulmonary Disease, Weakness, Chronic Embolism and Thrombosis of deep veins, End Stage Renal Disease requiring Hemodialysis, Non-Hodgkin's Lymphoma, Anemia, Vitamin D deficiency, Peripheral Vascular Disease, Coronary Artery Disease, and Hypertension.</p> <p>R2's minimum data set dated 11/23/22 documents R2 as cognitively intact requiring supervision for eating and drinking.</p> <p>R2's admission prescreen for violence dated 11/22/22 documents, "Resident is weak in the hands and arms. He does have weakness in his legs and can't stand for long period of time. He has to use the left hand to control his right hand to eat. He can't write."</p> <p>R2's Dietary Notes dated 12/14/22 document, "Family talked with administrator. At home, (R2) worked with cups with handles. They also asked for grips to be added to his silverware like he had in the hospital. Occupational Therapy agrees and also recommended an edged plate to help keep food from hitting the floor."</p> <p>No interventions to prevent burns were put into place from admission until 1/6/23.</p> <p>R2's quality meeting note dated 1/6/23 documents that on 1/5/23 R2 was drinking hot coffee from a foam cup and put a finger through the cup.</p> <p>R2's physician order dated 1/5/23 documents an</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>order for triple antibiotic ointment and bordered gauze for the wound.</p> <p>R2's wound tracking documents on 1/5/23 a 1.4 centimeter by 1.1 centimeter by .1 centimeter right index finger burn.</p> <p>On 1/25/23 at 2:40 PM, R2 stated that he put his finger through the foam cup and the coffee burned his right index finger leaving it with a blister. R2 said that he has neuropathy and that the coffee also spilled on his lap but it didn't burn him through his clothes. R2 stated that this happened in the dining room and that he usually reminded staff that he used a regular cup, but that they gave him the foam and he didn't want to complain.</p> <p>On 1/25/23 at 2:45 PM, R2 demonstrated where the burn occurred on the right index finger. A scab the size of a dime was seen with redness around the area of the scab.</p> <p>R2's care plan, dated 1/9/23 documents interventions to prevent future burns including using a mug with a handle.</p> <p>Occupational therapy documented an order for R2's coffee cups to have a lid with a straw for all drinks on 1/20/23.</p> <p>(B)</p>	S9999		