

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6019723	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 01/26/2023
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NAME OF PROVIDER OR SUPPLIER DEERFIELD CROSSING NORTHBROOK	STREET ADDRESS, CITY, STATE, ZIP CODE 4101 LAKE COOK ROAD NORTHBROOK, IL 60062
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments	S 000		
	Annual License and Certification survey			
S9999	Final Observations	S9999		
	<p>Statement of Licensure Violations: 300.1210b) 300.1210c) 300.1210d)3)6)</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains</p>			
			Attachment A Statement of Licensure Violations	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1</p> <p>as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on observation, interview and record review, the facility failed to protect a cognitively impaired resident from severe injury(s) by failing to effectively monitor the resident; and failed to implement interventions from resident's behavioral plan of care which resulted in R50 being emergently transferred to local hospital for treatment of multiple fractures to the wrist and forearm. This failure affected 1 (R50) of 34 residents in the sample reviewed for accident/hazards.</p> <p>Findings include:</p> <p>On 01/24/23 at 10:23 AM, reviewed the list of the department reportable incidents for last 6 months that showed R50 obtained a "fracture of unknown origin in November 2022". At 12:10 PM, R50 was observed asleep in her wheelchair in room. There were no assistive devices or protective coverings observed on or near R50 that could have prevented her from receiving any further injury(s).</p> <p>Reviewed R50's electronic medical records with the following noted:</p> <p>R50 is a cognitively impaired resident with past medical history including but not limited to: Insomnia, Dysphagia, Aphasia, Cognitive Communication Deficit, Unsteadiness on Feet,</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>Lack of Coordination, Weakness, History of Falling, and Displaced Spiral Fracture of Shaft of Right Ulna.</p> <p>MDS (minimum data set) dated 01/13/2023 showed R50 with a BIMS (Brief Interview of Mental status) score of 99 denoting severe cognitive impairment and an inability to complete the interview due to this severe cognitive decline. This same MDS showed a behavior being exhibited 4 to 6 times during the period of assessment and required extensive assistance in all activities of daily living including (but not limited to) transfers and toileting.</p> <p>Care plan with last completion date of 01/17/2023 reads in part, "The resident is/has potential to be physically aggressive. Dementia, Poor impulse control during providing care, procedures or assistance. Resident is combative, pounding on the table with her right hand due to confusion. Goal: The resident will not harm self or others through the review date. Interventions showed: Monitor behavior episodes and attempt to determine under-lying cause. Monitor/document/report PRN and signs and symptoms of resident posing danger to self and others. When the resident becomes agitated, intervene before agitation escalates. The resident has severely impaired cognitive function or impaired thought processes related to Difficulty making decisions, Impaired decision making. Resident is unable to complete her BIMS interview. The resident has a communication problem r/t Expressive Aphasia, Language barrier, Slurring". Date initiated for all was 04/12/2022.</p> <p>Current physician orders with start date of 4/18/22 showed to, monitor behaviors with codes</p>	S9999		

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S9999	Continued From page 3 used: Behavior Code 0=No Behavior 1=Fear/Panic 2=Anger 3=Scream/Yell 4=Danger/Self/Others 5=Delusions 6=Hallucinations 7=Sad/Tearful 8=Emot. withdrawal/Withdrawal act. 9=Other(describe) Interventions- 1=Music, aromatherapy 2=Reminiscence, reality orientation 3=Exercise, activity 4=1:1 5=Reduce Stim 6=PRN given Outcome- I=Improved S=Same W=Worse Side Effects 0=None 1=EPS 2=Tardive Dys. 3=Hypotension 4=Inc. behavior 5=Sedation/drowsiness 6=Inc. falls/dizziness. R50's eMar (electronic medication administration record) reviewed from November 2022 to present that showed inconsistent behavioral monitoring was completed as ordered by physician, and no documented behavioral notes found from 11/10/2022 through 11/28/2022 (date of incident). R50's Health Status Note dated 11/28/2022 09:00 showed, "Resident noted with blue/green in color discoloration to right forearm. When site is touched pt (patient) c/o (complains of) pain and is noted grimacing. Pt is A&O (alert and orientated) x 1 and is unable to verbalize what happened. Pt is very combative and is noted to swing arms at staff during care. Tylenol administered. Pt does have dialysis today. Contacted MD by phone and updated. Received orders for stat x ray of right forearm, ulna, radius, hand 2 view. All orders carried out". R50's Radiology Note dated 11/28/2022 13:45 showed, "Relayed x-ray result to NP (Nurse Practitioner) of MD (Medical Doctor) by phone. Received orders to send pt. to (local) hospital for treatment and evaluation (Dx (diagnosis) fx (fracture) to distal ulna and ulnar styloid) All orders carried out. DON (Director of Nurses)	S9999		

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S9999	<p>Continued From page 4</p> <p>made aware".</p> <p>R50's eMar (electronic medication administration record) Hour of Administration Note dated 11/28/2022 21:29 showed, "The resident was not received at the taken over of the shift. It was reported that the resident fell and had fracture at the distal ulna. Presently in the hospital".</p> <p>Records from the hospital dated 11/28/2022 showed, "2 views of right radius and ulna show a spiral fracture of the mid to distal diaphysis of the right ulna".</p> <p>Nurse Practitioner Note dated 11/29/2022 10:30 showed, "f/u (follow up) closed displaced spiral fracture of shaft of the right ulna. FALLS: Maintain fall and safety precautions. BEHAVIORAL CHANGES: Nursing staff reports increased agitation and combativeness toward staff during nursing care. In-house psych consulted and patient's Seroquel dose was adjusted to 50mg TID".</p> <p>Records from the orthopedic visit dated 12/19/2022 showed, "R ulnar shaft fx (fracture). Short arm cast, NWB (non-weight bearing), finger/elbow ROM (range of motion), f/u (follow up) 4 weeks".</p> <p>On 01/25/2023 at 2:06 PM, interview V9 (Advanced Practice Registered Nurse) who said this last week, R50's behaviors are better which could be contributed to the increase in Seroquel. She then said her behavior has been regulated by psych because they were having issues with her agitation, and she gets in moods where she doesn't like to be bothered. When asked what staff should be doing to manage her behaviors, V9 said R50 should be monitored, staff should</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>keep day/night orientation, keep her busy and at ease, and calm her with redirection and/or activities. When asked if any different interventions could be implemented by staff to prevent this behavior, V9 said staff could pad her chair for example to prevent injury, and she is not sure why this was not implemented prior. V9 added that facility staff reported R50 was sent out due to pain to her arm from banging on the table then said that she has never witnessed any resident pounding on a table which would cause a fracture.</p> <p>On 01/25/2023 at 3:00 PM, V10 (Medical Doctor) said he knew R50 previously, she's had a cognitive decline over the last few years, some of which is irreversible. He added that R50 is at risk for having traumatic fractures. V10 then said R50's behavior issues are mainly managed by psych as well as facility staff and he was not aware R50 had a behavior of banging her hand/arm on the table. V10 added that R50's fracture could have been the result of direct impact or a fall.</p> <p>On 01/25/2023 at 3:30 PM, V16 (Registered Nurse) said R50 is alert 1-2, transfers with 1 assist and has the tendency to be combative. V16 said her personal actions such as, body language and tone, along with explaining what she is doing to R50 helps calm her and lessen combative or resistive behaviors.</p> <p>On 01/25/2023 at 3:00 PM, V17 (Restorative Aide) said R50 is combative at times but he talks nice to her, holds her hand to calm her both of which lessen her combative and/or resistive behaviors.</p> <p>A scientific research paper pertaining to spiral</p>	S9999		

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S9999	Continued From page 6 fractures from Encyclopedia of Forensic Sciences (Second Edition), 2013 via ScienceDirect reads, "Spiral fractures occur due to torsion or twisting force that produces a fracture that circles or spirals around the shaft". "B"	S9999		