

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6001283	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 01/17/2023
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NAME OF PROVIDER OR SUPPLIER BRIA OF RIVER OAKS	STREET ADDRESS, CITY, STATE, ZIP CODE 14500 SOUTH MANISTEE BURNHAM, IL 60633
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S 000	Initial Comments Complaint Investigation 2390238/IL155181	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610 a) 300.1010 i) 300.1210 b) 300.1210 d)3) 300.3240 a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1010 Medical Care Policies i) At the time of an accident or injury, immediate treatment shall be provided by personnel trained in first aid procedures. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest	S9999	Attachment A Statement of Licensure Violations	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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S9999	<p>Continued From page 1</p> <p>practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>These requirements are not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to follow their nursing protocols and Emergency Management policy by not immediately assessing a resident (including taking vitals) who was found unresponsive; they failed to immediately call 911; and they failed to stay with the resident at all times. This failure applied to one (R1) of three residents reviewed for emergency services and resulted in a delay in initiating resuscitative measures and calling 911 and subsequent arrival of paramedics. R1 expired on 1/8/23.</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>Findings include:</p> <p>R1 was a 67 year old male admitted to the facility 5/1/14 with diagnoses that included Paranoid Schizophrenia, Major Depressive Disorder and Chronic Obstructive Pulmonary Disease.</p> <p>R1's MDS (Minimum Data Set), dated 11/17/2022, documents R1 was determined to have mild cognitive impairment and was assessed with a Brief Interview Mental Score of 11 out of 15. R1 expired in the facility on 1/8/23.</p> <p>Review of R1's medical records include documentation that V4, LPN, wrote progress note, dated 1/08/23 at 8:30AM, stating he found R1 and 911 was notified. V4 wrote, "911 in facility took over the CPR at 8:40AM."</p> <p>Record review of ambulance run sheet received from local ambulance company, dated 1/8/23, stated a call was placed placed to EMS (Emergency Medical Services) at 9:20AM. It goes on to read that paramedics arrived at the bedside at 9:26AM. Per EMS, R1 was presented lying on the bed, cold to touch and with signs of rigor mortis (irreversible signs of death). An EKG (electrocardiogram) was obtained and there was no sign of cardiac function. Resuscitation efforts were not performed, and R1 was pronounced dead at 9:40AM.</p> <p>During the course of this survey, surveyor asked for documentation of any nursing assessment, including vitals, for R1 and it was not provided, nor did staff confirm via interviews that an assessment or vitals were completed on R1 when found unresponsive/during code blue.</p> <p>On 1/10/23 at 5:54PM, V5, Security Guard, said,</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>"A resident came to me and said something was wrong with (R1). I went into the room and saw him facing the wall on his knees, legs mangled and hanging from the string he keeps his keys on. It was attached to knob of the closet door. I left the room, told the nurse, and didn't return. The nurse came out and called code blue and all the nurses came down. Honestly, I didn't think to go and help him. I went back to watching the residents in the dining room to supervise and make sure nobody left out. I haven't been back to work since it happened, and I took the rest of the week off."</p> <p>On 1/10/22 at 6:08PM, V4, Licensed Practical Nurse/LPN, said, "When I went to the room, I saw (R1) hanging, and immediately rushed out of the room and called code blue to alert the nurses, and I called 911." Surveyor asked V4 if he assessed R1 prior to leaving the room at this time, and V4 stated that he did not.</p> <p>On 1/11/23 at 10:10AM, V17, Registered Nurse/RN, said, "If we are alone with a resident who is unresponsive, the first thing we do is call out a code blue for all of the nurses to come. Once they relieve me of what I'm doing, I would call 911. I would use a CNA (Certified Nursing Assistant) to call the receptionist to call code blue for me. I wouldn't leave the patient until someone came to relieve me."</p> <p>On 1/11/23 at 10:32AM, V18, LPN, said, "If I was alone with a resident who was unresponsive, I would yell code blue and start compressions immediately. I would yell to get someone's attention to call over the intercom so that I wouldn't leave the resident alone."</p> <p>On 1/11/23 at 10:48AM, V2, DON (Director of</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>Nursing), said, "If they are alone, I expect for staff to start compressions, start yelling code blue, and wait for someone to come in and call 911 and a code for help."</p> <p>On 1/11/23 at 4:30PM, V2, DON, said, "When I talked to V4, LPN, he said that he left the room to get help, which left (R1) unattended."</p> <p>On 1/12/23 at 1:45PM, V2 was asked what is the expectation of staff during a "code", and V2 stated, "Nursing staff are expected to check pulse, call for help...start CPR, ask if the person is full code or DNR (Do Not Resuscitate), give directions. I switch out and tell the person who is responsible. They would not do CPR (Cardiopulmonary Resuscitation) if the person had a pulse. A lot of people talk about presumed dead, but only if they have a pulse should the staff stop."</p> <p>Surveyor asked V2 who was the designated person running this code, and if a code recording sheet was done or any documentation. V2 responded the recording sheet was not done, and there was not really a designated person running the code.."I would say that it was (V4, LPN) but from my interviews and written statements, it didn't seem like anyone was running it. The expectation is that V4 would start and when he was relieved, the charge nurse or he would take over when help arrived."</p> <p>Facility policy titled, "Emergency Management" (revised date 9/22) includes: Policy 1. The objective of the emergency management of a resident is to administer necessary care until the paramedics arrive. 2. Have someone immediately call the physician and 911 an prepare all necessary documents</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>including the transfer form.</p> <p>3. Do not move the resident, unless they are in immediate danger or need to be repositioned to provide care.</p> <p>4. Have someone stay with the resident at all times.</p> <p>5. Monitor and treat, as much as possible the following areas:</p> <p style="padding-left: 20px;">a. Maintain a patent airway and circulation, begin resuscitative measures if necessary...</p> <p style="padding-left: 20px;">f. Take vital signs and provide reassurance to the resident. Vitals signs should be taken every 10-15 minutes based on resident need until the resident is stable or transferred...</p> <p>(AA)</p>	S9999		