PRINTED: 12/18/2023 FORM APPROVED

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: _ B. WING IL6009443 10/12/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2500 EAST 175TH STREET TRI-STATE VILLAGE NRSG & RHB LANSING, IL 60438 (X4) ID SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (XS) COMPLETE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) DATE TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) S 000 Initial Comments S 000 Investigation of Facility Reported Incident of 09-28-2023/IL165291 \$9999 Final Observations S9999 Statement of Licensure Violations: 300.610a) 300.1210b) 300.3240a) Section 300.610 Resident Care Policies The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for **Nursing and Personal Care** The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and property supervised nursing Attachment A care and personal care shall be provided to each Statement of Licensure Violations resident to meet the total nursing and personal care needs of the resident.

Illinois Department of Public Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: IL6009443 B. WING 10/12/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2500 EAST 175TH STREET TRI-STATE VILLAGE NRSG & RHB LANSING, IL 60438 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) S9999 Continued From page 1 59999 Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act) These Regulations are not met as evidenced by: Based on interviews and record review, the facility failed to follow prevent a staff to resident incident of abuse. This affected one of three residents (R1) reviewed for abuse. This failure resulted in R1 diagnosed with dementia being involved in a verbal altercation with staff which escalated to V3 throwing a meal tray at R1. Using the reasonable person concept would cause R1 to be fearful of V3's impulsive and abusive behavior. Findings Include: Initial State Agency reportable, reads in part: with occurrence date of 9/28/23. Family member of another resident reported to the nurse that they observed an activity aide "throw food" at the resident. Nurse immediately provided for safety and redirected the activity aide away from residents and contacted administrator. Nursing performed head to toe assessment with no noted injury or skin alteration. R1 denied any pain or distress. Occurrence resolution: R1 denied event. During interview, V3 acknowledged that he did upend food on tray into R1's lap as a reaction. Allegation is substantiated. V3 employment terminated. Police report dated 9/28/23, reads in part: The video footage revealed V3 and R1 in what looks like a verbal altercation that turned V3 grabbing Illinois Department of Public Health

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER			(X3) DATE SURVEY COMPLETED	
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IL6009443		B. WING		10/12/2023		
NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE						
TRI-STATE VILLAGE NRSG & RHB 2500 EAST 175TH STREET LANSING, IL 60438						
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(XS) COMPLETE DATE
59999	Continued From page 2		S9999			
	throwing it at R1. V3 altercation with R1 in and threw it at V3 so of food and pushed did not throw the foowas issued a Munic escorted off the faction of 10/10/23 at 11:1 stated it was reported member that it was to R1. Stated that V room and stayed in any patient care and area. Stated that she	5AM V2 (wound Nurse) ed by another resident family observed that V3 threw a tray is was removed in the dining the reception area. Did not do d was removed in the patient			×	
	stated that V1 recei the nurse reported t approximate 6:30 to member of another employee throw foo and was present du interviewed V3 (Act V1 that R1 threw wa upend the tray with to V1 that V3 volunt V3 stated "But R1 ti R1 has a care plan Impairment, dated 9 adult with impaired a and poor memory re alertness, decision or responsibilities. Inte simple, structured a	o 6:45 PM that a family resident witnessed an d to R1. V1 called the police ring police interview. V1 also ivity Aide) and V3 reported to ater and as a reaction V3 food to R1. V3 acknowledged arily upend the tray to R1 and hrew water to him". for Cognition/Memory 8/29/23 reads in part: R1 is an cognitive function/dementia ecall may impact level of				

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Illinois Department of Public Health (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION DENTIFICATION NUMBER: COMPLETED A. BUILDING: B. WING IL6009443 10/12/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2500 EAST 175TH STREET TRI-STATE VILLAGE NRSG & RHB LANSING, IL 60438 **SUMMARY STATEMENT OF DEFICIENCIES** PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) S9999 Continued From page 3 S9999 a later time if I became agitated. Keep my routine consistent. Provide me with consistent care givers as much as possible in order to decrease my level of confusion. Abuse/neglect care plan with a start date of 9/29/23 with interventions: Takes steps to calm me and help me feel safe. Provide reassurance to me and remind me that I am in a safe and secure environment with dedicated and caring persons. Abuse Prevention Policy with revision date of 10/2022, reads in part: This facility affirms the right of our resident to be free from abuse. neglect, exploitation, misappropriation of property, deprivation of goods and services by staff or mistreatment. This Facility therefore prohibits abuse, neglect, exploitation. misappropriation off property, and mistreatment of residents. In order to do so, the facility has attempted to establish a resident sensitive and resident secure environment. The purpose of this policy is to assure that the facility is doing all that is within its control to prevent occurrences of abuse, neglect, exploitation, misappropriation of property, deprivation of goods and d services by staff and mistreatment of residents. Abuse is the willful infliction of injury. unreasonable confinement, intimidation or punishment with resulting physical harm, pain, or mental anguish to resident. Any incident or allegation involving abuse, neglect, exploitation. mistreatment or misappropriation of resident property will result in an investigation. (B)