Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: С B. WING IL6001135 08/22/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **321 ARNOLD AVENUE FOREST CITY REHAB & NRSG CTR** ROCKFORD, IL 61108 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DATE DEFICIENCY) S 000 Initial Comments S 000 FRI of 8/13/2023/IL163299 S9999 \$9999 Final Observations Statement of Licensure Violations 300.1210b) 300.3210t) Section 300.1210 General Requirements for **Nursing and Personal Care** b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Section 300.3210 General t) The facility shall ensure that residents are not subjected to physical, verbal, sexual or psychological abuse, neglect, exploitation, or misappropriation of property. These Requirements were not met as evidenced by: Based on interview and record review, the facility failed to ensure a resident was free from abuse Attachment A for one of six residents (R1) reviewed for abuse Statement of Licensure Violations in the sample of six. This failure resulted in R1 experiencing a fractured nose.

STATE FORM

Illinois Department of Public Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

PEW511

TITLE

(X6) DATE

Illinois Department of Public Health

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION A. BUILDING: | | (X3) DATE SURVEY COMPLETED | | | | | | | |
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| | | IL6001135 | 8. WING | | 08/22/2023 | | | | | | | |
| NAME OF | PROVIDER OR SUPPLIER | | | TATE, ZIP CODE | | | | | | | | |
| FOREST | FOREST CITY REHAB & NRSG CTR 321 ARNOLD AVENUE ROCKFORD, IL 61108 | | | | | | | | | | | |
| (X4) ID | SUMMARY STA | ATEMENT OF DEFICIENCIES | 10 | PROVIDER'S PLAN OF CORRECTION | ON | (X5) | | | | | | |
| PREFIX TAG | (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | | PREFIX / TAG | (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY) | D BE | COMPLETE DATE | | | | | | |
| S9999 | Continued From page 1 | | S9999 | | | | | | | | | |
| | The findings includ | e : | | | | | | | | | | |
| | R1's Admission Record shows he was admitted to the facility on October 15, 2020 with diagnoses including heart failure, generalized anxiety disorder, major depressive disorder, emotional lability, and history of falling. | | | | | | | | | | | |
| 2 | to the facility on Ju- | cord shows he was admitted ne 6, 2022 with diagnoses of order, generalized anxiety aid obesity. | | | | | | | | | | |
| | 13, 2023 shows, "S resident [R1] yelling the dining room. St then stood up and Residents separate assessed for injurie from bridge of nose noted. [R1] did not initially refused to geducation and ence be seen at the hose on 15 minute check. | Incident Report dated August Staff reported that they heard g at resident [R2] in the back of taff reports that's resident [R2] hit resident [R1] in the face. ed immediately. [R1] was es. A small amount of bleeding e and bleeding from nose want the police notified and go to the hospital. After ouragement, [R1] did agree to pital for evaluation. [R2] placed ks. Both residents were out staff assistance when | | | is a | | | | | | | |
| | | nmary dated August 13, 2023 agnoses of nasal fracture. | | | | The same of the sa | | | | | | |
| | said the incident be dinner time. V1 sai "ogre." V1 said that buttons" at times. \ R1 began to wheel | 3 at 9:54 AM, V1 Administrator etween R1 and R2 occurred at d that R1 was calling R2 an t R1 "pushes other residents' V1 said according to the video, away from R2, but then turned d at R2's face. That is when R2 | | | 9 | | | | | | | |

Illinois Department of Public Health

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | | | (X3) DATE SURVEY COMPLETED | | | | | | | |
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| IL6001135 | | B. WING | | | C 08/22/2023 | | | | | | | |
| NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE | | | | | | | | | | | | |
| FOREST CITY REHAB & NRSG CTR 321 ARNOLD AVENUE ROCKFORD, IL 61108 | | | | | | | | | | | | |
| | | ` | - | | ECTION | | | | | | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENCY | TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SCIDENTIFYING INFORMATION) | PREFIX TAG | PROVIDER'S PLAN OF CORF (EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE A DEFICIENCY) | (X5) COMPLETE DATE | | | | | | | |
| S9999 | Continued From pa | ge 2 | \$9999 | | | | | | | | | |
| \$9 999 | hit R1 in R1's face. any altercations wit V1 said that R2 has another resident be the hospital and ha AM, V11 CNA (Cerhe was fixing supply yelling and scream around to look, he and R2 always sit vertically the corner to see we was bleeding. V10 him by the nurses a crying because he told V10 that R1 has rever to see we was bleeding. V10 him by the nurses a crying because he told V10 that R1 has another residence. | V1 said that R2 has never had hother residents in the past. Is never been angry towards afore. V1 said that R2 went to d a fractured nose. At 10:13 diffied Nursing Assistant) said ar trays when he heard R1 ang at R2. When V11 turned saw R2 hit R1. V11 said R1 with each other at the same R1 has behaviors of "bullying 1 said R2 never has any R2 is quiet. V11 said he has aggressive. At 10:34 AM V9 stayed over her scheduled nner. V9 said she was getting when another resident yelled I she turned around and saw e. V9 said nothing was the incident. V9 said she was saw R2 hit R1. V9 said R2 aviors before and that R1 and same table for a long time. V9 ying and R2 said he felt bad 0:57 AM, V10 CNA said she way trays for dinner when she dent telling R1 to stop and 0 said when she came around that was going on, R1's nose said she pulled R2 out and sa station. V10 said that R2 was didn't want to hit R1 but R2 apt calling R2 a "big fat ogre." | | | | | | | | | | |
| | be aggressive. V10 12:43 PM, R2 said facility. R2 said tha R2 said he asked f so R2 hit R1 in the | he first time that she saw R1) said that R2 is very sweet. At that he feels safe in the t R1 was calling R2 an ogre. R1 to stop and R1 did not stop face. R2 was calm during this PM, R1 said that he feels safe | | ; | 5 g | | | | | | | |

Illinois Department of Public Health (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION IDENTIFICATION NUMBER: COMPLETED AND PLAN OF CORRECTION A. BUILDING: C B. WING 08/22/2023 1L6001135 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER **321 ARNOLD AVENUE FOREST CITY REHAB & NRSG CTR ROCKFORD, IL 61108** PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5)(X4) ID COMPLETE (EACH CORRECTIVE ACTION SHOULD BE **PREFIX** (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PRÉFIX** CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) S9999 Continued From page 3 S9999 in the facility and has no pain. R1 said that R2 hit him in the nose, but R2 apologized and they are friends. At 2:21 PM, V8 CNA said she heard a scream and turned to see what was going on. V8 said R2 had hit R1 in the face. V8 said that V7 CNA directed R2 out of the dining room. V8 said she does not remember seeing or hearing any arguing prior to R2 hitting R1. V8 said that R2 has never had behaviors before and R2 hitting R1 is out of R2's norm. At 2:46 PM, V7 CNA said she did not see the incident between R2 and R1 occur. V7 said after the incident, she took R2 and walked with him. R2 told her that R1 kept calling R2 an "ogre." V7 said R2 felt bad and asked R1 if he was ok. V7 said that R2 was calm and that she felt safe with R2. V7 said that R2 has no behaviors and is a really sweet resident. V7 said she was surprised that R2 hit R1. The facility's Abuse Prevention Program policy January 4, 2019 shows, "This facility desires to prevent abuse, neglect, exploitation, mistreatment and misappropriation of resident property by establishing a resident sensitive and resident secure environment." (B)

PEW511