Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION (X3) DATE SURVEY IDENTIFICATION NUMBER: A. BUILDING: _ COMPLETED IL6001283 B. WING 08/03/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE BRIA OF RIVER OAKS 14500 SOUTH MANISTEE BURNHAM, IL 60633 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) PROVIDER'S PLAN OF CORRECTION PRÉFIX (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE PREFIX (X5) TAG COMPLETE TAG DATE DEFICIENCY) S 000 Initial Comments S 000 Annual Health Survey Complaint Investigations: 2393594/IL159325 2392782/IL158319 2395616/IL161788 2396149/IL162438 \$9999 Final Observations \$9999 Statement of Licensure Violations: 1 of 3 300.610 a) 300.1210 b) 300.3210 t) Section 300.610 Resident Care Policies The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care Attachment A b) The facility shall provide the necessary care and services to attain or maintain the highest Statement of Licensure Violations practicable physical, mental, and psychological Illinois Department of Public Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

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53	plan. Adequate and care and personal care.	ident, in accordance with prehensive resident care properly supervised nursing are shall be provided to each total nursing and personal sident.				
= 1	not subjected to phys	hall ensure that residents are sical, verbal, sexual or neglect, exploitation, or				
1	Based on interview a failed to protect the re physical abuse by an	are not met as evidenced by: nd record review, the facility esident's right to be free from other resident; failed to				
t t	morough investigation documentation that a thoroughly investigate	on of an allegation of abuse; failed to complete a n; and failed to maintain n alleged violation was ad These failures affected who was physically abused				
ta ri a	by (R215). As a resultation in the hospital vight temporal sulcal sand right temporal he	tof this failure, R180 was where he was treated for a subarachnoid hemorrhage morrhagic contusion, and DICU for further evaluation.				5
F	indings include:					
w	ne racility since 2020, reakness, unsteadine	male, who has resided at with past medical history of ess on feet, difficulty a, type 2 diabetes, and				
R 5/	215's Minimum Data /16/2023, section G (ent of Public Health	Assessment (MDS), dated functional) assessed R215				

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: COMPLETED B. WING IL6001283 08/03/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 14500 SOUTH MANISTEE **BRIA OF RIVER OAKS** BURNHAM, IL 60633 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (X5) COMPLETE (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE PREFIX TAG REGULATORY OR LSC IDENTIFYING INFORMATION) TAG DATE DEFICIENCY) S9999 Continued From page 2 S9999 as requiring supervision for all Activities of daily Living (ADL), including walking in room and corridor. R215's Behavior assessment, dated 5/25/2023, documented behavioral symptoms of physical aggression towards self and others, wondering that affects others. R180's MDS assessment, dated 6/28/2023, assessed R180 as requiring staff supervision for all ADLs. Further review of his medical record did not show any documentation of physical aggression or inappropriate behavior towards staff and peers. R180's Abuse care plan, initiated 1/13/2020. states "Resident is at risk of potential abuse/neglect due to diagnosis. He presents behaviors such as being anchored in delusional thoughts, becoming easily agitated and anxious. Goal states Staff will monitor wellbeing of resident and others around him. Resident will have zero episode of being the recipient/aggressor of abuse and neglect throughout next review. Interventions include Assess resident for abuse and neglect upon admission and quarterly. Assure the resident that staff members are available to help and department heads maintain an open-door policy. Assure the resident that he/she is in a safe and secure environment with caring professionals. Explain that psychosocial adjustment is often facilitated by developing a trusting relationship with another person (i.e. social worker, nurse, CNA, peer) and by verbalizing thoughts, needs and feelings." Review of medical record for R215 show a physician progress note, dated 5/10/2023, which state resident was admitted from the hospital where he was sent to by another facility for

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: COMPLETED IL6001283 B. WING 08/03/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 14500 SOUTH MANISTEE **BRIA OF RIVER OAKS** BURNHAM, IL 60633 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (X5) COMPLETE PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE **DEFICIENCY**) S9999 Continued From page 3 S9999 homicidal ideation after threatening to stab a peer with a sharp object. Nurses note, dated 5/24/2023 at 19:48 PM, reads, "Resident approached the nurse's station and started using inappropriate words on nurses, pushed the computer at the station, wanted to destroy the phone at the station, physically assaulted a resident in the hallway, walking in the hallway undressed. Resident was reassured through words/ phrases. PRN (as needed) medication was given but was not successful. Resident was placed on 1 on 1 monitor with the security. Progress note, dated 5/25/2023 at 14:01 PM, reads in part: "About 11:20 pm 5/24/23, resident was reported by previous shift of exhibiting aggressive behavior, destruction of property, using inappropriate words to staff and peers. All attempts to redirect/counsel resident was ineffective. PRN was given, not effective. 1:1 monitoring initiated until transport arrived. Writer called MD (Medical Doctor), order to send resident with Petition given and executed." Nurse's progress notes for R180, dated 7/18/2023 at 15:13:00, states, "Resident was observed to have a change in plane while walking through the annex hallway. Body assessment conducted and resident was noted with redness to the back of his head. He voiced minimal headache, physician was notified of this and ordered for Tylenol to be provided and for him to be transferred to the hospital for further evaluation." On 7/18/2023 at 21:03, progress note stated a follow-up call was made to the hospital to ascertain the update and his condition presently. stated that he had been evaluated and hospitalized. According to the receiver who picked up the phone call at 5:46 pm, the medical

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Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION (X3) DATE SURVEY **IDENTIFICATION NUMBER:** A. BUILDING: COMPLETED IL6001283 B. WING 08/03/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 14500 SOUTH MANISTEE **BRIA OF RIVER OAKS** BURNHAM, IL 60633 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION ID PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (X5) COMPLETE PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) S9999 Continued From page 5 S9999 bi#@h, spat on him, and tried to hit him. R215 got up and hit him back, and slammed him on the floor, hitting his head. Staff came and separated them. On 08/01/23 at 12:03PM, V9 (Social worker), said he was not present when the incident occurred. V9 was going to the "annex", saw resident on the floor, asked him what happened, and he said he was having a physical altercation with another resident. R215 said he was going out to the patio to get some air, the resident (R215) stated he was sitting on the floor and R180 spat on him. V9 spoke to 2 other residents who confirmed R180 and R215 were involved in a physical altercation. V9 added he assisted R180 into a wheelchair and took him back to his room: R215 was counselled regarding sitting on the floor. V9 reported the incident to the Administrator; the nurses were also aware, because R180 was sent to the hospital. On 08/02/23 at 3:55PM, V1 (Administrator) said she is the abuse coordinator, when there is an allegation of abuse, she initiates an investigation, involving all the parties, residents, family, staff, and visitors, if applicable. The initial report is done in the first two hours, and then continue with the investigation, re-interview staff and residents. notify physician and family. If the resident needs to be sent out, they will do so with a physician's order. For a resident-to-resident altercation, the aggressor will be sent out if the doctor orders for them to be sent out for evaluation. V1 said the day of the incident, she asked R180 what happened, and he said he fell. R215 said he was on the floor and was trying to get up and R180 fell. R180 did not change his story when he came back from the hospital, but only admitted to it after the surveyor notified the facility, stating he

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	procedures govern	ing all services provided by the					
	facility. The writter	policies and procedures shall					
ľ	be formulated by a	Resident Care Policy					
1	Committee consist	ing of at least the	ļ				
	administrator the a	advisory physician or the					
j	medical advisory co	ommittee, and representatives	ľ				
ŀ	of nursing and other	r services in the facility. The	!				
	policies snall comp	ly with the Act and this Part	1				
=	The written policies	shall be followed in operating					
	the facility and shall	De reviewed at least annually	İ				
- 1	by this committee, of	Ocumented by written signed					
1	and dated minutes	of the meeting					
	Section 300.1210 (General Requirements for					
	Nursing and Persor	nal Care					
	b) The facility s	shall provide the necessary					
	care and services to	attain or maintain the highest	[
	practicable physical	. mental, and psychological					
	well-being of the res	sident, in accordance with					
- 19	each resident's com	Drehensive resident care					
	pian. Adequate and	Droperly supervised nursing	l		a i		
- 10	care and personal c	are shall be provided to each					
- 1	resident to meet the	total nursing and personal	j				
[(care needs of the re	esident.	1				
	c) Each direct of	care-giving staff shall review					
6	and be knowledgeat	ole about his or her residents!	j				
11	respective resident (care plan.	ŀ				
	d) Pursuant to	subsection (a), general	ł				
	iursing care shall in	clude, at a minimum, the					
<u>'</u>	conowing and shall b	e practiced on a 24-hour,					
8	seven-day-a-week b 5) A regula						
		r program to prevent and , heat rashes or other skin					
l i	reakdown shall be	practiced on a 24-hour,	31		-		
s	even-dav-a-week h	asis so that a resident who	8				
	inters the facility with	hout pressure sores does not					
1 10	leveles are	noar hiesanie soles does UOI	1				
ď	ievelop pressure soi	res unless the individual's	I				
ļα	levelop pressure sol	res unless the individual's					
C	linical condition den	res unless the individual's nonstrates that the pressure ble. A resident having					

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: COMPLETED IL6001283 B. WING 08/03/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 14500 SOUTH MANISTEE **BRIA OF RIVER OAKS** BURNHAM, IL 60633 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX (X5) COMPLETE (EACH CORRECTIVE ACTION SHOULD BE **PREFIX** REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) S9999 Continued From page 8 S9999 services to promote healing, prevent infection, and prevent new pressure sores from developing. These requirements are not met as evidenced by: Based on observation, interview, and record review, the facility failed to prevent the development and worsening of wound, failed to implement pressure ulcer interventions, and failed to maintain the appropriate amount of linens for incontinence management. These failures affected one (R93), of four residents in the sample of 66, and resulted in R93 re-developing a Stage 4 pressure ulcer to left ischium. Findings include: R93 is a 79-year-old, female, admitted in the facility on 02/05/2018, with diagnoses of Vascular Dementia, Unspecified Severity, with Agitation and Pressure Ulcer of Other site, Stage 4 (04/29/19).Per facility's list of residents with pressure ulcers facility acquired, R93 is on the list. R93 has a Stage 4 pressure ulcer on the left ischium. R93's POS, dated 12/14/19, documented: Daily skin assessment everyday shift for standard care. R93's current POS (Physician Order Sheet) documented: 07/24/23 - Cleanse left ischium with normal saline, skin prep the periwound apply Alginate AG (silver) and cover with a gauze island with border dressing every 24 hours as needed for wound care for 30 days 07/25/23 - Single use (Wound doctor to apply)

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	negative pressure	wound therapy (NPWT)					
	dressing to left pos	terior ischium every seven					
	as needed for seal	and floor nurse may reinforce ng leaks. Wound nurse may					
	reapply new NPWT	apparatus as needed every					
	day shift every seve	en days for wound care for 30	8				
20	days.						
~	R93's Wound Evalu	ation and Management					
	Summary recorded:						
İ	12/07/20 - Stage 4 pressure wound of the left ischium for at least 961 days duration,						
	measurements of 1	961 days duration, .5 cm (centimeter) x 1.4 cm x					
	0.1 cm.						
	07/31 23 - Stage 4 p	pressure wound of the left					
	7.4 cm x 0.1 cm.	ss, measurements of 3.3 cm x	į.				
	7.4 Om X 0.1 om.						
ľ	Further review of RO	93's Wound Evaluation on					
1	Stage 4 pressure wo	ound of the left ischium also				l.	
	documented:	4					
	04/24/23 - 4.1 cm x progress - no chang	8.2 cm x 0.1 cm; wound					
	05/01/23 - 4.7 cm X	8.0 cm x 0.1 cm; wound					
	progress - deteriorat	ed					
	05/08/23 - 5.0 cm x t	8.8 cm x 0.1 cm; wound					
1	progress - deteriorat	ed 8.5 cm x 0.1 cm; wound					
-	progress - improved	evidenced by decreased					
1	surface area.				1		
	06/05/23 - 4.7 cm x (9.3 cm x 0.1 cm; wound			1		
	progress - deteriorat 06/12/23 - 4.5 cm x 1	ed due to maceration I1.2 cm x 0.1 cm; wound			+	1	
	progress - deteriorat	ed due to maceration					
	On 08/01/23 at 10:00	AM, V14 (Treatment Nurse)					
- 11	was asked if surveyo	r could see R93's pressure					
] [ulcer and observe wo	ound care. V14 stated she					
	R93) is on NPWT dr	essing and done every					

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(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN (EACH CORRECTIVE CROSS-REFERENCED DEFICI	ACTION SHOULD BE TO THE APPROPRIATE	(X5) COMPLET DATE	
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	Doctor) of abnorma assess regularly	findings; Observe and					
V	Pressure Injury Treatment" review of not limited to the foll General Guidelines: protocol according to General Treatment of nurse will notify the identification of skin	Implement prevention or resident needs Guidelines: 10. The staff Wound Care Nurse upon impairment. If the Wound					
	nurse is not available document the open	e, the staff nurse should area on a skin screen form care provider for treatment					
	stated in part but not Installation Step 2 - Cover with a	elines for the air mattress limited to the following:		its ge			
	skin contact and red The manufacturer's our use of multiple pads	uidelines did not mention					
	(B)		*				
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3	300.610 a) 300.1210 b) 300.1210 d)6)	무					
a P f	rocedures governing	all have written policies and all services provided by the olicies and procedures shall esident Care Policy	22		4		

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: B. WING IL6001283 08/03/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 14500 SOUTH MANISTEE **BRIA OF RIVER OAKS** BURNHAM, IL 60633 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE DATE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) S9999 Continued From page 13 S9999 administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Pursuant to subsection (a), general d) nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents. These requirements are not met as evidenced by: Based on observation, interview, and record review, the facility failed to properly monitor two cognitively impaired residents (R190, R224) to prevent harm or injury; failed to identify, evaluate, and follow their facility's policy for an injury investigation by not initiating an investigation or assessment of R190's hematoma to her left

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: COMPLETED B. WING IL6001283 08/03/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 14500 SOUTH MANISTEE **BRIA OF RIVER OAKS** BURNHAM, IL 60633 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION ΙD PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (X5) COMPLETE PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) S9999 Continued From page 14 S9999 elbow; and failed to provide adequate supervision for a resident (R224) with gait/and balance impairment. These failures applies to two of five residents (R190, R224) reviewed for falls and/or injury and resulted in R190 sustaining a hematoma to the left elbow, and R224 sustaining bruises to both knees. Findings include: 1. R190's medical record indicates she has a past medical history not limited to: dementia, conversion disorder with seizures or convulsions. schizophrenia, weakness, unsteadiness on feet. overactive bladder, extrapyramidal and movement disorder. R190's Minimum Data Set Section C-Cognitive Patterns that showed resident's Brief Interview for Mental Status score, dated 06/20/2023, was "12" from a total score of 00-15 which indicates mild cognitive impairment. Section G-Functional Status, dated 07/03/2023 ,showed resident is a one-person physical assist for: bed mobility, transfer, walk in room/corridor, locomotion on/off unit, dressing, toilet use and personal hygiene. R190's care plan, with last completion date of 07/31/2023, reads in part: has lower extremity muscle weakness, is at high risk for falls related to schizophrenia disorder, seizure disorder, unsteady gait; requires the use of an assistive device; at risk for skin complications related to limited mobility, osteoarthritis, friction and fragile skin. No documentation of bruising found. On 07/31/23 at 11:43 AM, R190 was lying in bed. Noted a large purple-blue colored hematoma to resident's left elbow area. R190 said "I don't know

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION				LE CONSTRUCTION		(X3) DATE SURVEY COMPLETED	
		IL6001283	B. WING		08/03/2023		
NAME OF	PROVIDER OR SUPPLIER	STREET AD	DRESS, CITY,	STATE, ZIP CODE		70072020	
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## #W	fall, R190 said "I do	hen asked if resident had a n't know". Resident had slight h movement of her left arm.					
¥0	On 07/31/23 at 1:20 PM, in the third floor dining room, R134 asked, "Did you see that big bruise or her arm?" while pointing at R190, who was seated a table in this same dining room. Staff were present at this time.						
e u	R190's physician's reads in part: "Date Diagnoses Billable f Contusion of left elb Progress Note: Was had bruises to her le unknown. Received sitting on her bed. P the bathroom and hi Observed localized this point fracture is request an x-ray to will continue to asse medicate according V27 (Nurse Practitio PM. No other progresinjury were documer record at this time.	note, dated 8/2/2023 at 12:44 of Service: Aug 2, 2023. for this Encounter S50.02XA - 100w, initial encounter. It is notified this morning patient eft elbow, with source patient in her room while ratient confirmed she fell in the elbow on the wall. It is bruises to her left elbow. At not a possibility but will completely rule it out. Nursing iss her for pain every shift and y." Electronically signed by: 100 notes 12:43 is notes regarding R190's need in resident's medical			**		
	Nursing) said when t into work today, "he she fell, an investiga	57 PM, V2 (Director of the nurse manger (V3) came interviewed (R190) who said tion has been initiated, a fall and she was seen by the iday".				*.	
	said, "For an injury o investigate, follow up	50 PM, V1 (Administrator) f unknown origin, we with physician and carry out sked why R190's injury was					

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: COMPLETED IL6001283 **B. WING** 08/03/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 14500 SOUTH MANISTEE **BRIA OF RIVER OAKS** BURNHAM, IL 60633 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE (X5) COMPLETE PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DATE DEFICIENCY S9999 Continued From page 16 S9999 not found or documented on by staff until after surveyor inquired, V1 said, "At this time I can't tell you why it was not noticed previously". On 08/02/23 at 3:59 PM, V3 (Nursing Supervisor) said he was informed of R190's bruise to her left elbow when he came in today, "about 2 hours ago". V3 said he then went to assess R190 and talked to her nurse who said, "it happened on Sunday". V3 added when he talked to R190, she said she had transferred herself to the bathroom, but didn't call or tell anyone about the fall. V3 (Nursing Supervisor) said he then put in a risk management/fall incident report and initiated 72-hour charting after talking to resident and floor nurse. (No 72-hour progress notes were documented in R190'2 medical record at this time). At 4:05 PM, V3 added R190 can ambulate independently in her room and toilet herself, requires daily assistance for grooming/dressing and receives medications daily. When asked is staff should have seen the injury to R190's elbow during one of these daily encounters and prior to surveyor informing staff of the injury on 08/02/2023, V3 said, "Yes, we noticed it Sunday". On 08/02/2023 at 5:07 PM, facility provided an incident report for R190's alleged fall incident, with completion date not clearly visible, that indicates an aide observed redness to R109's left elbow during care and resident self-reported falling. The report continues with "MD notified and gave order for resident to be monitored" and daughter (Power of Attorney) were notified both documented under immediate action taken. Under notes section of same report, it is documented that NP (Nurse Practitioner) was notified on 07/30/2023 at 17:07, POA notified at 17:08. No documentation found at this time in R190's medical record regarding resident's fall

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION (X3) DATE SURVEY IDENTIFICATION NUMBER A. BUILDING: COMPLETED IL6001283 B. WING 08/03/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 14500 SOUTH MANISTEE **BRIA OF RIVER OAKS** BURNHAM, IL 60633 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** PREFIX (X5)(EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) S9999 Continued From page 17 S9999 incident prior to the physician's note, dated 08/02/2023 at 12:44, nor of any documentation of staff monitoring resident and/or injury as ordered. R190's skin assessment provided by V1 (Administrator) on 08/02/2023 at 9:57 PM, dated 07/30/2023, and indicated bruising to resident's left elbow area. No documentation on assessment indicating resident family or physician were notified of this finding. No progress note was found in R190's medical record indicating this finding on 07/30/2023, or of resident's family and/or physician being notified about this finding. On 08/03/2023 at 09:44 AM, V1 (Administrator) provided R190'2 x-ray to left elbow results dated 08/03/2023 at 01:52 AM that reads in part, "soft tissue swelling with no evidence of recent fracture or dislocation". Reviewed R190's progress notes at this time that showed the following: Late entry that reads, "7/31/2023 09:34; Late Entry: Physician's Note: Follow up note to 08/02/2023 note: Note Text: Patient was seen following a complaint of fall in the bathroom over the weekend. Patient is stable and is not in pain at this time. Noted with bruises to her left elbow. Nursing staff will continue to assess her for pain and medicate accordingly. Will continue to monitor her condition" with created date of 8/2/2023 17:38:22 (5:38 PM). Also noted a "Late Entry/Fall Follow Up" note with minimal resident information that is dated for 7/30/2023 17:11 but has a date created of 8/2/2023 17:19:53 (05:19 PM). On 08/03/2023 at 12:56 PM and 1:11 PM, Illinois Department of Public Health

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** (X3) DATE SURVEY A. BUILDING: COMPLETED IL6001283 B. WING 08/03/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **BRIA OF RIVER OAKS** 14500 SOUTH MANISTEE BURNHAM, IL 60633 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (X5) COMPLETE PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) \$9999 Continued From page 18 S9999 surveyor attempted to call R190's daughter with no answer, message left. At 1:25 PM, supervisor contacted R190's daughter who said that she "did not receive a call on 07/30/2023 from the facility". As of this time, no progress notes found in R109's medical record indicating staff are continuously monitoring resident and/or injury to left elbow. Injury investigation policy, last reviewed 09/2022, reads in part: "It is the policy of the facility to investigate any unexplained resident injuries. When any staff member notices an unexplained resident injury, it is immediately reported to the DON, administrator and/or designee. If the injury requires treatment at a hospital, or the source of the injury was not observed by any person, or the source of injury could not be explained by the resident and the injury is suspicious because of the extent of the injury or the location of the injury or the number of injuries observed at a point in time, then investigation will immediately begin. Occurrences of serious injury must be reported." 2. R224 is a 70-year-old male with a diagnoses history of Bipolar Disorder, Schizoaffective Disorder, Exrapyramidal and Movement Disorder, and Conversion Disorder with Seizures and Convulsions, who was admitted to the facility 01/03/2023. On 07/31/23 11:31 AM, R224 had both knees scabbed. R224 was incoherent with speech and had confused communication. R224's quarterly Minimum Data Set assessment, dated 07/12/2023, documents he has a Brief Interview for Mental Status score of one, and requires limited one person physical assistance with walking activities. Illinois Department of Public Health

<u>Illinois Department of Public Health</u> STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION IDENTIFICATION NUMBER: (X3) DATE SURVEY A. BUILDING: _ COMPLETED IL6001283 B. WING 08/03/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 14500 SOUTH MANISTEE **BRIA OF RIVER OAKS** BURNHAM, IL 60633 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (X5) COMPLETE PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) S9999 Continued From page 19 S9999 R224's Current Care Plan, initiated 01/31/2023. documents he is at high risk for falls related to Seizures, Psych Medication Use, Schizoaffective Disorder, Hypertension, Cataracts, Recurrent Major Depressive Disorder, and Unsteady gait with interventions including Monitor for changes in gait or ability to ambulate. Incident log from August 2022 - July 2023 documents R224 had an incident 07/29/2023. logged at 1:21 PM R224's progress note, dated 7/17/2023. documents R224 is alert and oriented to people and place with disorientation to time. R224 has a Brief Interview for Mental Status score of 10/15, which indicates he has a moderate cognitive deficiency. R224's progress note, dated 7/28/2023, documents he was noted to have unsteady gait/balance presently. R224's progress note, dated 7/29/2023 1:46 PM, documents he was observed with unsteady gait, poor balance. Upon assessment, writer observed bruises on the resident right bilateral back, and reddened right and left knee. R224 unable to state what happened, when and how it happened, resident not coherent in speech. R224's risk management report, dated 07/29/2023, documents immediate action taken after accident/incident includes resident able to ambulate independently with close supervision: mental status at time of incident includes confusion, forgetfulness, and orientation to person only; predisposing psychological factors include confusion, gait imbalance, and Illinois Department of Public Health

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: COMPLETED IL6001283 B. WING 08/03/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 14590 SOUTH MANISTEE **BRIA OF RIVER OAKS** BURNHAM, IL 60633 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION ID PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE **PREFIX** REGULATORY OR LSC IDENTIFYING INFORMATION) TAG COMPLETE TAG DATE DEFICIENCY) S9999 Continued From page 20 S9999 noncompliance with safety guidance; fall incident was not witnessed. On 08/02/23 at 01:07 PM, V3 (Licensed Practical Nurse/Nurse Manager) stated V25 (Registered Nurse) called him on the date of his incident, 07/29/2023, and reported he noticed R224 with bruises on back and knees. V3 stated R224 was in his room when these observations were made. V3 stated he then conducted a head-to-toe assessment of R224, and reported R224's redness on back and knee to the physician. V3 stated he then requested a risk management assessment for falls to be performed by V25 immediately and begin neuro checks because his fall was unwitnessed. V3 stated he reported recommended an x-ray be performed based on the observations of R224. V3 stated R224 was still within his baseline of range of motion and mobility after the incident. V3 stated R224 has an unsteady gait. V3 stated R224 requires close monitoring, which includes being aware of his whereabouts. V3 stated he cannot explain why R224 had an unwitnessed fall if staff should be aware of his whereabouts. V3 stated close monitoring involves 2 hour rounding and something could happened during the time the nurse is passing medications and the certified nursing aides are tending to other residents. V3 stated R224 likes to move around, walk back and forth to the dining area and often goes to the nurses station. V3 stated R224 does have a communication deficit and when speaking with him the day of his fall and he was rambling and could not provide a clear answer for what happened to him. V26 stated R224 is confused at times and when speaking with him about his fall he could not provide clear feedback. V3 stated if R224's quarterly minimum dataset documents he requires limited one-person physical assistance it

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: COMPLETED IL6001283 B. WING 08/03/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 14500 SOUTH MANISTEE BRIA OF RIVER OAKS BURNHAM, IL 60633 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX (X5) PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) COMPLETE TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) S9999 Continued From page 21 S9999 means he probably needs someone to walk with him when he's walking around. V3 stated a risk management report includes detailed information regarding fall risk factors, fall circumstances and prevention. On 08/02/23 at 2:08 PM, V25 (Registered Nurse) stated R224 has an unsteady gait. V25 stated prior to R224's fall on 07/29/202,3 he was attempting to walk to the dining area when prompted by staff and his gait/balance was very unsteady. V25 therefore he requested R224 to sit down in a chair and eat his meal. V25 stated when assisting R224 with being seated for his meal he observed R224 with bruised knees and asked him what happened. V25 stated R224 is incoherent most of the time and could not explain what happened to him. V25 stated R224 can sometimes walk with a steady gait/balance but also has times where he suddenly loses his balance. V25 stated, therefore, he requests staff to monitor R224 when he is walking and R224 should have someone by his side when he is walking. The facility's Fall Prevention and Management Policy reviewed 08/03/2023 states: "The facility will facilitate as safe an environment as possible." "Residents at risk for falls will have fall risk identified on the interim plan of care with interventions implemented to minimize fall risk." (B)