

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6006712	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 12/09/2022
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NAME OF PROVIDER OR SUPPLIER RENAISSANCE CARE CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 1675 EAST ASH STREET CANTON, IL 61520
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S 000	Initial Comments	S 000		
S9999	<p>Annual Licensure & Recertification</p> <p>Final Observations</p> <p>Statement of Licensure Violations</p> <p>300.610a) 300.1010h) 300.1210b) 300.1210c)3) 300.3210t)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures, governing all services provided by the facility which shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee and representatives of nursing and other services in the facility. These policies shall be in compliance with the Act and all rules promulgated thereunder. These written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, as evidenced by written, signed and dated minutes of such a meeting.</p> <p>Section 300.1010 Medical Care Policies</p> <p>h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days.</p>	S9999	<p>Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>Section 300.3210 General</p> <p>t) The facility shall ensure that residents are not subjected to physical, verbal, sexual or psychological abuse, neglect, exploitation, or misappropriation of property.</p> <p>These Regulations were not met as evidenced</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>by:</p> <p>Based on observation, interview, and record review, the facility failed to provide pain management for one of one resident (R41) reviewed for pain management. This failure resulted in R41, who is a resident on hospice services with the diagnoses of malignant neoplasm of her right lung, cervix, trachea, and adrenal gland, refusing to get out of bed and reposition because of R41's extreme pain with any kind of movement.</p> <p>Findings include:</p> <p>The facility's Management of Pain policy, dated 5/29/18, documents, "Our mission is to facilitate independence, promote resident comfort and preserve resident dignity. The purpose of this policy is to accomplish that mission through an effective pain management program, providing our residents the means to receive necessary comfort, exercise greater independence, and enhance dignity and life involvement. We will achieve these goals through: Promptly and accurately assessing and diagnosing pain; Encouraging residents to self-report pain; Increasing comfort and reducing depression and anxiety in residents; Monitoring treatment efficacy and side effects; Preventing and minimizing anticipated pain when possible; Using pain medication judiciously to balance the resident's desired level of pain relief with the avoidance of unacceptable adverse consequences. For the purpose of this policy, pain is defined as 'whatever the experiencing person says it is, existing whenever the experiencing person says it does.' Procedure: Residents and families will be asked to periodically measure satisfaction related to pain and its management. Physician</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>Communication and Involvement-Pain will be assessed and managed in a timely fashion, especially if it is of recent onset. The physician will be notified of resident's complaint of pain when not relieved by medication as ordered by the physician. Thorough communication with the physician will ensure an appropriate pain management plan."</p> <p>On 12/06/22 at 02:17 PM, R41 was alert and oriented lying-in bed on her right side. R41 stated she has lots of pain from her lung cancer, kidney stones, and my leg issues. A few nights ago, the nurse (V9 Licensed Practical Nurse) would not give me my pain medicine for some reason. I put my light on around 11:00 p.m. and asked her for a pain pill. She told me I couldn't get it just yet because I still had an hour before I was due. I was ok with this no big deal. So, an hour went by she told me the same thing again. 1 am went by, 2 am went by 3 am went by, 4 am went by, 5 am went by and she never brought me pain medication. She was in the room at 6 am finally and I asked her where my pill was. She told me I was sleeping when she came in. If I was sleeping it wasn't very good. I was in so much pain all I could do was doze off not actually sleep. She treated me like a dog. I'm in pain and I asked for a pain pill, but she says I don't even look like I'm in pain. If I get off my routine of pain medication it throws it completely off, and then I have to start all over again to try and get it under somewhat control." Unable to contact nurse. R41 was unable to reference a date.</p> <p>R41's MDS (Minimum Data Set), dated 10/23/22, documents that R41 scored a 13 on her BIMS (Brief Interview for Mental Status) assessment signifying that R41 is cognitively intact.</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>A facility Grievance/Complaint form, dated 12/6/22, documents, "(R41) stated that (V9) did not give her PRN (as needed) pain meds over the weekend. Resident could not give exact time or date." The form also documents, "Follow Up Action Taken: Upon investigation, interviewed V9. She stated on 12/5/22 at 3:00 a.m., R41 asked for a pain pill. V9 stated when she brought the pain pill to R41, she was sleeping at that time. V9 attempted to wake R41 by calling her name. R41 did not wake up. Approximately at 5:30 a.m., V9 stated CNAs (Certified Nursing Assistant) informed her R41 was asking for a pain pill. At that time V9 stated she was in another resident's room that was having an emergency. V9 instructed the CNAs to let R41 know she would be down with her pain medicine as soon as she was done helping the resident that was having the emergency. V9 then stated informed the oncoming nurse at 6:00 a.m. that the resident asked for pain medicine. R41 received pain medicine at 6:05 a.m.</p> <p>R41's Controlled Drug Receipt/Record Disposition Form, dated 11/30-12/7/22, documents that R41 received Norco 10/325 mg one tablet on 12/4/22 at 8:10 p.m., and the next dose was not administered until 12/5/22 at 6:05 a.m.</p> <p>R41's Physician's orders, dated 12/7/22, documents that R41 has the following orders: Morphine Sulfate Solution 100 mg (milligrams)/5 ml (milliliters). Give 0.25 ml orally every six hours as needed for mild pain; Norco 10-325 mg one tablet by mouth every four hours as needed for pain.</p> <p>R41's Care plan, dated 4/19/22, documents, "I</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>have altered respiratory status related to Lung Cancer. Intervention: Use pain management as appropriate. Monitor/document side effects and effectiveness."</p> <p>R41's History and Physical, dated 10/16/22, documents, "Chief Complaint: Pain. History of Present Illness: R41 complains of diffuse pain and achiness especially in her back but seems to be generalized. She has known metastatic lung cancer. Not currently undergoing active treatment. Impression and Plan: Chronic pain."</p> <p>R41's Pain Assessment, dated 10/23/22, documents that R41 has frequent severe pain, and that she complains of pain daily.</p> <p>R41's Significant change MDS, dated 10/23/22, documents in Section J Health Conditions that R41 has frequent severe pain</p> <p>R41's Medicare Daily Progress note, dated 10/23/2022 at 11:33 a.m., documents, "R41 refused to be repositioned in bed or get up for meals. R41 has been deciding if she wants hospice or not and R41 has decided that she does not want to treat lung cancer and prefers to have hospice services." R41's medical record has no documentation of physician follow up.</p> <p>R41's Medicare Daily Progress note, dated 10/26/2022 at 09:56 a.m., documents, "As needed pain medications given with effectiveness noted, R41 states that she is still having pain. R41 refused to get up for AM meal. R41 is able to feed self but requires set up assistance. R41 has poor appetite and fluid intake and has been educated on coming to dining room but still refuses. R41 refused to go to appointment for renal scan. R41 has decided on hospice and</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>hospice will be here today to evaluate R41. Staff offered to reposition R41 and R41 refused." R41's record documents she was admitted to Hospice on 10/27.</p> <p>R41's Nurses' note, dated 10/27/22 at 9:41 a.m., documents, "R41 refuses to get up for meals despite staff encouragement. Staff offered to reposition R41, and she refused. R41 prefers to lay on right side despite being educated on skin breakdown."</p> <p>R41's Nurses' note, dated 10/27/2022 at 12:42 p.m., documents, "R41 is admitted to hospice. New order to discontinue Norco 7.5 mg/325 mg every 4 hours as needed. Start Norco 10 mg/325 mg every 4 hours as needed."</p> <p>R41's Care plan, dated 10/28/22, documents, "Terminal illness-admit to hospice due to Cancer diagnosis. Goal: Myself and my family's will be maintained, and I will be comfortable without observable indications of pain and/or other physical, mental, or psychological symptoms thru staff monitoring and intervention. Intervention: Provide Pain/Discomfort medications per physician order. Monitor effectiveness and side effects. Report changes in pain, uncontrolled pain, and adverse effects of medications to the physician."</p> <p>R41's Nurses' note, dated 10/28/22 at 9:35 a.m., documents, "Refuses to get up for meals. R41 has poor appetite."</p> <p>R41's Hospice Admission Orders, dated 10/28/33, documents that R41's primary diagnosis for admission to hospice is malignant neoplasm of R41's right lung. The orders also document R41's related diagnoses are malignant</p>	S9999		
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S9999	<p>Continued From page 7</p> <p>neoplasm of the adrenal gland, trachea, and cervix."</p> <p>R41's Nurses' note, dated 10/30/22 at 12:47 p.m., documents, "R41 states pain is all over."</p> <p>R41's Behavior Note, dated 11/1/22 at 2:24 a.m., documents, "No behaviors noted or reported from change in pain and anxiety meds. Continues asking for pain meds on same schedule as before."</p> <p>R41's Nurses' note, dated 11/3/22 at 8:28 p.m., documents, "Maintaining comfort as much as possible."</p> <p>R41's Behavior note, dated 11/3/2022 at 02:30 a.m., documents, "R41 received a 10-325 Norco at 01:00 a.m. and rang her call light at 02:30 a.m. asking for another pain pill. R41 stated, 'she would not tell anyone if I gave her another one early.' R41 was told that we would not be administering anything early to her. R41 has been increasing her requests for pain pills and at denials she continues to ask for other medications that have been discontinued or not available to her like Diazepam and oxycodone-acetaminophen." R41's Behavior note was signed by V9.</p> <p>R41's Behavior note, dated 11/3/2022 at 4:00 a.m., documents, "R41 request another pain pill at 03:50 a.m. I told her it has been less than 4 hours since her last pill and this is her 3rd request since being administered a pain pill at 01:00 a.m. She stated, 'it was okay to give it to her early since it's only like 10 minutes early.' I told her it was more than an hour early and I would not be issuing her medications early. I also explained due to the increasing requests and attempts at</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>bargaining for more pills we have to chart all of the attempt times as well and would not be going against the orders to give them early. When entering her room to answer the call light she was asleep and woke up when turned the call light off." R41's Behavior note was signed by V9.</p> <p>R41's Medical record has no documentation of R41's physician or hospice being notified of R41's requesting pain medication, on 11/3/22, prior to being scheduled due to pain not being controlled. On 12/08/22 at 9:54 AM, V2 (Director of Nursing) confirmed that V9 should have notified the physician or hospice of R41's increased pain, but V9 did not do that.</p> <p>R41's Nurses' notes, dated 11/6/22 at 6:29 p.m., documents, "Appears in no pain." However, the note also documents, "Requesting Norco when available."</p> <p>R41's Nurses' note, dated 11/8/22 at 10:48 a.m., documents, "R41 refuses to get up for meals."</p> <p>R41's Nurses' notes, dated 11/9/22 at 9:16 a.m., document, "R41 refused to get up for meal."</p> <p>R41's Nurses' notes, dated 11/11/22 at 6:26 p.m., documents, "Comfort maintained as much as possible."</p> <p>R41's Nurses' note, dated 11/13/2022 at 09:21 a.m., documents, "Resident refuses to get up for meals. She is a total staff assist for transfers, ADLs (activities of daily living), and tray set up. She is hospice status. Her pain is controlled with as needed pain medications." However, R4's Nurses' notes also documents, "Resident refuses to be repositioned. Stating 'if I move, I hurt.' Staff will continue with current plan of care."</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>R41's MAR (Medication Administration Record), dated 11/22, documents that R41's tolerable pain is a 4 (on a pain scale of 0-10). R41's Pain assessments document that 17 out of 30 days, R41's pain level exceeded her tolerable pain rating it from a 5-10 (on a pain scale of 0-10). The MAR also documents that R41 is being administered Norco 10-325mg on an average of daily two to four times a day with the exception of five days when R41 requested it one time during the day. In addition to the Norco, R41 was started on Morphine as needed 11/3/22, and R41 requested the Morphine (11/3-11/30/22) one time a day nine days and twice a day four days.</p> <p>On 12/08/22 at 12:08 PM, V8 (Certified Nursing Assistant) stated, "(R41) complains a lot of being in pain. She doesn't show facial expressions of pain, but I'm not in her body so I don't know what she is feeling. When we provide incontinent care to R41, R41 cry's out and will be saying, 'Oh that hurts' the whole time especially if we have to roll her to her left side."</p> <p>On 12/08/22 at 9:54 AM, V2 (Director of Nursing) stat "(R41) does have frequent pain."</p> <p>On 12/08/22 at 10:43 AM, V5 (MDS-Minimum Data Set Coordinator) stated, "(R41) frequently requests a change in her pain medication or an increase." V5 also confirmed that a person can build up a tolerance to pain medication, and that R41 has active cancer.</p> <p>On 12/08/22 at 11:00 AM, V6 (Hospice Registered Nurse) was assessing R41. R41 stated, "My pain is just all over. I'd say it's a 7 (scale of 0-10) right now. It's stabbing and aching. The main places it hurts are my kidneys and my</p>	S9999		

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S9999	<p>Continued From page 10</p> <p>lungs. My cancer is primarily in my lungs. I don't get out of bed because I hurt too much. I can't even move to roll over let alone get out of bed the pain is so bad. I can only lay in one position to help with the pain. My heart has also been fluttering and beating fast more lately." While R41 was speaking she was constantly fidgeting and facial grimacing throughout the conversation. V6 explained to (R41), "Your pain is a vicious cycle. You hurt then you start getting anxious. If your pain isn't controlled, you get even more anxious and your pain keeps going up because your body is getting anxious and worked up." V6 also stated, "I feel like (R41) would benefit from changing her Norco to something like Methadone because I feel that her body may have built up a tolerance and she needs a constant schedule to keep ahead of her pain. (R41) has lung cancer and has had multiple fractures so she for sure has pain."</p> <p>On 12/09/22 at 10:15 a.m., V1 (Administrator) stated that (R41) is on hospice for her diagnosis of cancer, but she feels that (R41) is just a pain medication seeker because she is always wanting more pain medications.</p> <p>(B)</p>	S9999		