

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6007868	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 01/03/2023
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NAME OF PROVIDER OR SUPPLIER VILLA AT SOUTH HOLLAND, THE	STREET ADDRESS, CITY, STATE, ZIP CODE 16300 WAUSAU STREET SOUTH HOLLAND, IL 60473
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S 000	Initial Comments Complaint Investigation: 22910241/IL154667	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.1010h) 300.1210b) 300.1210d)2)3) Section 300.1010 Medical Care Policies h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>These requirements were not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to immediately provide prophylactic antibiotic treatment for a resident after identifying signs of an infection on 12/15/2022 around a resident's dialysis site, the facility failed to start a resident's antibiotic treatment after a physician order was made 12/18/2022 and failed to notify the nephrologist (kidney/dialysis) physician of the onset of signs of an infection near or involving a resident's dialysis site for one sample resident (R9), who received dialysis treatments. As a result, R9 had a change in condition by indication of abnormal vitals on 12/19/2022 and was sent to the local hospital and treated for sepsis after becoming unresponsive at the facility.</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>Findings Include:</p> <p>R9 is a year old with the following diagnosis: hypotension, end stage renal disease, and dependence on renal dialysis. R9 admitted to the facility on 8/5/22 and discharged on 12/19/22.</p> <p>A Wound Care note dated 12/15/22 documents a post readmission skin assessment was performed. A right upper outer arm abscess was noted draining small purulence (pus like drainage). Wound cultures were obtained, and a dry dressing was applied. The medical nurse practitioner and the wound physician were notified.</p> <p>A Nursing note dated 12/16/22 documents R9 did not get dialysis today. The nurse practitioner reported to monitor R9 closely and send out to the hospital for any signs of shortness of breath, congestion, or edema. R9 remained stable throughout the shift. Vital signs remain within normal limits.</p> <p>A Wound Care note dated 12/18/22 documents the wound nurse called the lab for wound culture results, but they are still pending. R9 was seen by the wound physician and a new order of oral antibiotics were ordered. A consult with infectious disease was also ordered. The on-call infectious disease was called, but the consult request was relayed to the answering service operator.</p> <p>A Nursing note dated 12/18/22 at 6 PM documents the oral antibiotics were not given at this time as scheduled due to being "on order". A Nursing note dated 12/19/22 documents during bedside report R9 was observed not responding and vital signs were abnormal. R9 was lethargic and making abnormal high-pitched noises. 911</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>was called and R9 was sent to the hospital. The hospital was called to check on the status of R9. R9 was admitted to hospital with a diagnosis of cerebrovascular accident, sepsis, and hypotension.</p> <p>The Hospital Records dated 12/25/22 document R9 came into the emergency room on 12/19/22 at 8:36 AM with altered mental status after being found unresponsive. R9's pupil is non-reactive on the right side and on the left side, the eye has left gaze deviation. R9 is not following commands. The vital signs are as follows: temperature of 99.5°F, pulse of 99 beats per minute, respiratory rate of 30 breaths per minute, and a blood pressure of 69/56. There is a concern for sepsis with the fever, the elevated respiratory rate, and low blood pressure. R9 was immediately started on IV (intravenous) antibiotics. The clinical impression in the emergency department is encephalopathy, hypotension, sepsis, due to unspecified organism, and end-stage renal disease on dialysis. R9 was admitted to the intensive care unit. An MRI of the brain was completed and showed concerns for septic emboli and cerebral abscess. Neurological recovery is poor considering R9 has multiple chronic medical comorbidities. R9 is a very poor surgical candidate. The family indicated comfort measures going forward. R9 expired on 12/24/22.</p> <p>On 12/29/22 at 3:46PM, V8 (Wound Care Coordinator) stated, "The drainage was noticed on 12/15. It was more like a purulent drainage. That means it's more pus like. It looked like an abscess. I notified the wound doctor and the nurse practitioner of what I saw. I got a one culture that day (12/15/22). The wound doctor saw him on 12/18 and ordered an oral antibiotic. I know the preliminary report for the wound culture</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>came back on 12/19 in the final on 12/21. I know the antibiotics were ordered on 12/18. I don't know why there was nothing ordered on the 15th. Maybe the doctor was waiting for the wound culture. I only notify the doctor and then I follow whatever orders they give me and I did not get any."</p> <p>On 12/30/22 at 11:31AM, V10 (Nurse Practitioner) stated, "V8 did send me a text on 12/15 letting me know that V8 collected a culture because the wound was having some drainage. I know V8 said V8 also let the wound doctor know as well. The wound doctor is responsible for managing the wound. I usually go off the recommendations of infectious disease on when to start antibiotics."</p> <p>On 12/30/22 at 12:12PM, V11 (Nurse) stated, "I checked R9's vital signs when I did R9's assessment around midnight and they were OK. I went in to check on R9 a little later to see how R9 was doing just after 4 AM and R9 started to look a little weak. I went in again around 5 to check on R9 again and R9 wasn't making sense when I was talking to R9. R9 was also quieter. I called 911 around 6 or 6:30 to get him sent out. R9 did begin moaning, and R9's vital signs were off. I know R9's heart rate was elevated, the respiratory rate was elevated, and the blood pressure was elevated. The only thing I got in report that night was to call the pharmacy to check on the antibiotics because they were ordered and R9 still did not get any that day. I did call pharmacy and they said that they were delivering the antibiotics with the delivery that morning. R9 did not take any dose because R9 was gone by the time they arrived."</p> <p>On 12/30/22 at 2:02PM, V13 (Wound Physician)</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>stated, "I saw R9 on 12/18 and started with Keflex (antibiotic) orally, twice a day, and I also ordered an ID (infectious disease) consult. I know the one nurse got a wound culture as well. I believe I was notified that this happened on 12/18 when I was rounding. I was not notified before from my recollection. I don't know what the delay was to start the antibiotics. I will have to look into that. Normally the protocol is to identify the drainage and get the culture and then start the prophylactic antibiotics while waiting for the culture. I know R9 went out to the hospital on 12/19 before the results of the culture came back. I don't know why the antibiotics weren't started on the 18th when they were ordered. If you end up waiting to start antibiotics the wound and the condition of the patient could get worse. The reason you order prophylactic antibiotics is to help reduce inflammatory response. This will help decrease any swelling, warmth, redness at the site. Overall, it will address superficial inflammation, or what we would consider cellulitis. Antibiotics should be started as soon as a change is noticed then you wait the 48-72 hours for the culture. It should not be left untreated, because the infection will get worse, larger in size, and could cause the stomach symptoms like fever."</p> <p>On 12/31/22 at 11:31PM, V14 (Nephrologist) stated, " I absolutely should've been notified about the drainage coming from the wound around the fistula. I have no memory of anyone telling me that he had any drainage or issues with the fistula. I would have gotten a culture of the area and be very fast to start 1g of Vancomycin (IV antibiotic). This is a very broad-spectrum antibiotic that covers everything. This also lasts in a resident with dialysis for about 72 hours while waiting for the results of cultures. If they're not give any antibiotics, then they can deteriorate</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>very quickly. Sometimes it can happen as soon as 24 hours where they need to be hospitalized. I would have given the antibiotic straight through the fistula area which would've been considered an IV route. I would not have even bothered with starting oral. I would have started the IV antibiotic immediately after the culture was sent, I would not have waited to start any antibiotics and I would have not done the oral either."</p> <p>The Skin and Wound Evaluation dated 12/15/22 documents an abscess was found to the upper right arm that was present on readmission. It measures 0.7 cm x 1.4 cm x 0.7 cm. There is evidence of infection as increase drainage and warmth are present. It is documented that the drainage is a small amount of seropurulent drainage, which is a milky, pus like drainage that can be a sign of early infection. The wound physician was notified of this wound.</p> <p>The wound culture that was ordered on 12/15/22 is documented as being collected on 12/16/22 at 9:16 AM. The lab received this specimen on 12/17/22 at 9:17 AM. The report was finalized on 12/21/22 at 8:17 AM. The drainage coming from the right upper arm abscess is documented as being positive for methicillin resistant staphylococcus aureus (MRSA). MRSA is a bacterium that is resistant to certain antibiotics.</p> <p>The Physician Order Sheet (POS) dated 12/29/22 documents a right upper arm wound culture for purulent drainage and dressing changes were ordered on 12/15/22. This POS also documents an order for an Infectious Disease consult to the right upper extremity abscess was ordered on 12/18/22. An oral antibiotic was ordered to be given twice a day for the right arm abscess for 10 days on 12/18/22.</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>The Medication Administration Record dated 12/2022 documents the oral antibiotic that was ordered on 12/18/22 was not in the facility when the first dose was supposed to be given at 6 PM on 12/18/22. R9 did not receive any doses of the oral antibiotic before being sent to the hospital on 12/19/22.</p> <p>(A)</p>	S9999		