lilinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: C IL6007868 B. WING 11/17/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **16300 WAUSAU STREET** VILLAAT SOUTH HOLLAND, THE SOUTH HOLLAND, IL 60473 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS REFERENCED TO THE APPROPRIATE TAG DATE -DEFICIENCY) S 000 **Initial Comments** S 000 Complaint Investigations 2298868/IL153039 2299047/IL153251 2299047/IL153251 S9999 Final Observations S9999 Statement of Licensure Violations: 1 of 2 300.690 a) 300.690 b) 300.690 c) Section 300.690 Incidents and Accidents The facility shall maintain a file of all written reports of each incident and accident affecting a resident that is not the expected outcome of a resident's condition or disease process. A descriptive summary of each incident or accident affecting a resident shall also be recorded in the progress notes or nurse's notes of that resident. The facility shall notify the Department of any serious incident or accident. For purposes of this Section, "serious" means any incident or accident that causes physical harm or injury to a resident. The facility shall, by fax or phone, notify the Regional Office within 24 hours after each reportable incident or accident. If a reportable incident or accident results in the death of a resident, the facility shall, after contacting local law enforcement pursuant to Section 300.695. Attachment A notify the Regional Office by phone only. For the Statement of Licensure Violations purposes of this Section, "notify the Regional

Illinois Department of Public Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: IL6007868 B. WING 11/17/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **16300 WAUSAU STREET** VILLAAT SOUTH HOLLAND, THE SOUTH HOLLAND, IL 60473 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) S9999 Continued From page 1 S9999 Office by phone only" means talk with a Department representative who confirms over the phone that the requirement to notify the Regional Office by phone has been met. If the facility is unable to contact the Regional Office, it shall notify the Department's toll-free complaint registry hotline. The facility shall send a narrative summary of each reportable accident or incident to the Department within seven days after the occurrence. These requirements are not met as evidenced by: Based on interview and record review, the facility failed to report to IDPH (Illinois Department of Public Health) regional office an incident where a resident (R1) expired in the facility after bleeding from a dialysis catheter, and failed to report a fall where a resident (R3) suffered a forehead laceration requiring tissue adhesive for two out of three residents reviewed for incidents and accidents in a total sample of eight. Findings Include: 1. R1 is a 73 year old with the following diagnosis: end stage renal disease with dependence on renal dialysis and heart failure. R1 was admitted to the facility on 08/02/21. On 11/15/22 at 12:11PM, V2 (Director of Nursing/DON) stated, "This was just a bizarre incident but during my investigation. I didn't see that anything problematic occurred so I did not report it. It was more like a freak accident." A Nursing note, dated 11/8/22, documents R1 was observed resting comfortably in the bed with

the head of the bed elevated around 11:45 PM.

Illinois Department of Public Health
STATEMENT OF DEFICIENCIES (X1) PR

	NT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		E CONSTRUCTION	(X3) DATE		
	14:		A. BUILDING		COMP	COMPLETED	
3/8		IL6007868	B. WING			7/2022	
NAME OF I	PROVIDER OR SUPPLIER	STREET AD	DRESS, CITY,	STATE, ZIP CODE			
S AZILI A AT	COLITH HOLLAND	TUE 16300 WA	USAU STRI	SET			
VILLAA	r south Holland, '		OLLAND, IL			-1	
(X4) ID PREFIX	SUMMARY STA	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL	ID PREFIX	PROVIDER'S PLAN OF CORE		(X5)	
TAG	REGULATORY OR L	SC IDENTIFYING INFORMATION)	TAG	(EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE A DEFICIENCY)		COMPLETE DATE	
S9999	Continued From pa	ge 2	S9999	47	- 6		
	R1 was easily arous	sed and denied any complaint		_			
	of pain or discomfo	rt at this time. A pressure		175		V	
	dressing was noted	to the left arm fistula site that					
	was dry and intact.	The CNA (Certified Nursing	ŀ	•			
	Assistat) was obser	ved providing ADL (Activity of					
	Daily Living) care a	t approximately 2 AM. R1		÷			
İ	appeared alert, oriented, and verbally responsive at this time. Upon making round at 3:20 AM, R1		1.0				
				*			
	was observed resting	ng in the bed with the head of		-			
	CNA called the pure	t approximately 5:10 AM, the			/		
	entering the room, I	se to R1's room and upon				0.0	
	unresponsive with r	no pulse or respirations. CPR					
	was immediately in	itiated, and the CNA was	•				
	instructed to call co	de blue as well as 911. The		33			
	paramedics arrived	and took over. At 6:15 AM,					
1	the paramedics info	rmed the writer that R1					
	expired.	8		87			
	The Patient Care R	eport from the EMS		32			
	(Emergency Medica	al Services), dated 11/8/22,					
	documents EMS we	ere contacted to come to the					
	facility for a cardiac	arrest at 5:20AM, R1 was					
	found unresponsive	, not breathing, and lying in a					
	supine position. The	EMS crew noticed some			F6.		
i	blood on the ground	and on the patient about		F.,			
	1000 ML in total. A	pulse was checked and not			15		
	The monitor continu	continued by the EMS crew.					
	blood was noticed of	ued to show asystole. More on the ground under a blanket					
	and towel which an	pear to be 1000-2000 ML in		1.0			
	addition to the blood	found on the R1's bed. The					
		ne ground was already		3° X	V		
		d the crew to discontinue					
	resuscitation due to	the excessive amount of				#	
	blood in total. There	was also blood on R1's right		5		11.	
48	side on the table an	d on the left side on the					
	curtains. Staff were	not sure where all of the		#E			
01		nd did not know any further		*	200		
nala Dansii	details. Police arrive	ed on scene to get her		\(\frac{1}{2}\)			

(4)

THE PLAN OF CORPORATION IN TORNITION AND THE PROPERTY OF THE P		(X2) MULTIPLE A. BUILDING:	E CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
	14 Table 14	IL6007868	B. WING		C 11/17/2022
W	PROVIDER OR SUPPLIER SOUTH HOLLAND,	THE 16300 WA	DRESS, CITY, S USAU STRE OLLAND, IL		::
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\$9999	Continued From pa	nge 3	S9999	9.3	*
3 17	AM.	ne of death was given at 5:50	i ·	No. 5	A) 40 %
	altered mental stat feet, and heart failt	us, dementia, unsteadiness on ure. R3 was admitted to the and discharged on 10/02/22.		10	
a to localities (elected)	was found on the f 8AM. V15 notified assessment, R3 w foot of the bed. R3 and hit my head or to the hospital for f admitted to the hos	as sitting on the floor at the stated, "I fell get out of bed in the floor." R3 was transferred urther evaluation. R3 was spital later that day with a estive heart failure and			
(g) 27	R3 presented to the evaluation status p	ords, dated 10/2/22, document the emergency department for cost fall. R3 was found on the common transfer of the common that tissue adhesive.	-	in 190 - 190	.a
	report this fall to ID laceration to R3's when I called to go it needed any sutu it. We only report of sutures or staples serious injury. Whupdate, I always a or staples to close way I will know if I about any glue."	11PM, V2 stated, "I did not DPH. R3 only had a small head that I found out about et an update. I was not told that res or staples so I didn't report deep lacerations that require. This was not considered a en I called to get the status sk if they needed any sutures the laceration because this have to report it. I was not told			
1	There was no doc	umentation or investigation			

Illinois Department of Public Health

report made to the Illinois Department of Public

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1 64.2 PRINTED: 01/1.7/2023 ROV FORM APPROVED Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: B. WING IL6007868 11/17/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **16300 WAUSAU STREET** VILLAAT SOUTH HOLLAND, THE SOUTH HOLLAND, IL 60473 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PREFIX PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) S9999 Continued From page 4 S9999 Health regional office reporting either incident with R1 or R3. (C) 2 of 2 300.610 a) 300.1210 b) 300.1210 d)2) 300.1210 d)3) Section 300.610 Resident Care Policies The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care The facility shall provide the necessary

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care needs of the resident.

care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal

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	IT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLI A. BUILDING:	(X3) DATE SURVEY COMPLETED	
IL6007868		B. WING	ie.	C 11/17/2022	
NAME OF F	PROVIDER OR SUPPLIER	STREET AD	DRESS, CITY, S	STATE, ZIP CODE	
VILLAAT	SOUTH HOLLAND,	IME	USAU STRE OLLAND, IL		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES  Y MUST BE PRECEDED BY FULL  SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE COMPLETE
S9999	Continued From pa	ge 5	S9999	8.	
	nursing care shall in following and shall in seven-day-a-week				
	be administered as 3) Objective a resident's condition	ments and procedures shall ordered by the physician. we observations of changes in on, including mental and	# e	(5.5) (5.5)	
tri tri mo	determining care re further medical eva made by nursing st	as a means for analyzing and quired and the need for luation and treatment shall be aff and recorded in the	m 📴	e — Home II — II	
	resident's medical r These requirement	ecord. s are not met as evidenced by:			
	failed to report R4's and failed to implem prevent weight loss affected 1 of 3 (R4) unplanned weight loss of 9.8% in 10 cneeding to be hosp	and record review, the facility is poor oral intake for 24 days, ment further interventions to and dehydration. This residents reviewed for cass and dehydration. This is 4 having a significant weight days, and resulted in R4 italized for an acute kidney severely dehydrated.		a)	
	Findings Include:				77
	adult failure to thrive cognitive communic	with the following diagnosis: e, anorexia, dysphagia, cation deficit, cerebral iplegia to the left side. R4 was lity on 10/25/22.	v		
	documents R4 was home for feeling dis weight loss over the	spital Records, dated 9/17/22, admitted to the hospital from ezy and having a 20 pound e past six months. R4 reported ng. R4 was in acute renal	E _	7 (2) (3) (3) (4))	es

(X2) MULTIPLE CONSTRUCTION

(X1) PROVIDER/SUPPLIER/CLIA

(X3) DATE SURVEY

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES

AND PUN	OF CORRECTION	IDENTIFICATION NUMBER:	A. BUILDING: _	· · · · · · · · · · · · · · · · · · ·	COMP	LETED
T of		IL6007868	B. WING	<u> </u>	11/1	7/2022
NAME OF PROVIDER OR SUPPLIER  VILLAAT SOUTH HOLLAND, THE  STREET ADDRESS, CITY, STATE, ZIP CODE  16300 WAUSAU STREET  SOUTH HOLLAND, IL 60473						
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES  MUST BE PRECEDED BY FULL  SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETE DATE
S9999	and a creatinine of appetite for the pas believing R4 is not	Blood Urea Nitrogen) of 45 3.2. R4 reported not having an it month. The Dietitian reported eating due to weakness. The	S9999			
201	acute kidney injury hospitalization with skilled facility for re	hydration. R4 was sent to a	`.			
1111 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		ed 9/30/22, documents R4 the hospital. R4 does not have factors.				= 3
ŧ	documents the sco higher indicates the	uation, dated 9/30/22, re as a four. Any score 14 or e resident is at risk for ocumented R4 has no risk ng dehydrated.				
	pounds taken via a weight taken was o 124 pounds. The w mechanical lift. R4	ted weight on 9/30/22 of 137.5 mechanical lift. The next on 10/10/22, and R4 weighed reight was taken also via the lost 13.5 pounds in 10 days. nange from the previous	· ·		i .	
8 <del>4</del> 22.	blood urea nitroger sodium is 135-145 3.5-5.1 mEq/L, non mg/dl, and normal Laboratory Report,	port, dated 10/3/22, normal sodium, potassium, n, and creatinine levels. Normal mEq/L, normal potassium is mal blood urea nitrogen is 5-28 creatinine is 0.5-1.4 mg/dl. The dated 10/20/22, documents is sodium level of 149 mEq/L,	¥		e e	
£.	an elevated blood u and an elevated cru There is no docum were implemented Report, dated 10/2	urea nitrogen level of 76 mg/dl, eatinine level of 2.6 mg/dl. entation that any interventions at this time. The Laboratory 5/22, documents an elevated MEQ/L, an elevated	> *			==

(X2) MULTIPLE CONSTRUCTION

(X1) PROVIDER/SUPPLIER/CLIA

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES

AND PIAN OF CORRECTION I IDENTIFICATION NUMBER I		(X2) MULTIPL A. BUILDING:	E CONSTRUCTION	(X3) DATE SURVEY COMPLETED		
					C	
	<u> </u>	IL6007868	B. WING		11/17/2022	
NAME OF F	PROVIDER OR SUPPLIER	STREET ADI	DRESS, CITY, S	STATE, ZIP CODE		
VILLAAT	SOUTH HOLLAND, 1	ne -	USAU STRE			
<del></del>	<u></u>	SOUTH H	OLLAND, IL	60473	<u> </u>	
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	D BE COMPLETE	
S9999	Continued From pa	ge 7	S9999			
38.	blood urea nitrogen elevated creatinine	i.3 mEq/L, a critically elevated level of 102 mg/dL, and an level of 3.6 mg/dl.  Set (MDS), dated 10/6/22,	**			
	documents a Brief I score as 12 (moder Section K of MDS d liquids/solids from t	nterview for Mental Status ate cognitive impairment). ocuments R4 has a loss of he mouth when eating or				
·		ocumented R4 does not have or more in the past month or last six months.				
-	documents R4 pres 9/16/22 with poor a	r note, dated 10/6/22, ented to the hospital on opetite, history of falls, ound weight loss in 6 months.		B = -1	*	
		ed 10/6/22, documents R4 is mes 1 - 2. R4 requires a set meal times.		£) <u>@</u>		
er 25	10/10/22, documen diet within liquids. Reating it is currently R4's general appea muscle and fat was having moderate fabody weight is 154 it is unknown wheth loss in the past mor The physician was R4 has a diagnosis to thrive. Oral intake adequate to meet neating less than 50°	e Nutrition Assessment, dated to R4 is on a regular general 14 needs supervision when eating 26 - 50% of meals. rance is described as thin, ting. R4 is documented as the and muscle loss. R4's ideal bounds. It is documented that er R4 had a significant weight onthe to consulted for weight loss of anorexia and adult failure is variable and at times in utritional needs with or for 16% of meals. R4 received a loss in the same area into the consulted for weight loss.				
	The house supplem	ay increase the oral intake. ent was added to increase needs. This supplement				

(X1) PROVIDER/SUPPLIER/CLIA

(X3) DATE SURVEY

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES

AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		A. BUILDING:		COMPLETED	
IL6007868		B. WING		C 11/17/2022	
	PROVIDER OR SUPPLIER F <b>SOUTH HOLLAND,</b> 1	THE 16300 WA	DRESS, CITY, S JUSAU STRE OLLAND, IL		is V
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES  MUST BE PRECEDED BY FULL  SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE COMPLETE
S9999	weight, labs and orange Anursing note, dat	ce a day. Staff should monitor	\$9999	78 E 78 101	H
	10/25/22 document one person physical percentage of food day. For breakfast, 26 - 50% for 7 mea 76 - 100% for 3 me for 10 meals, 26 - 5 for 1 meal, and 76 dinner, R4 ate 0 to	n Survey Report for 10/01/22 - ts R4 needs set up of only or al assist when eating. The eaten for R4 is variable each R4 ate 0 - 25% for 10 meals, als, 51% - 75% for 1 meal, and eals. For lunch, R4 ate 0 - 25% 50% for 5 meals, 51% - 75% - 100% for 5 meals, Eor 25% for 2 meals, 26 - 50% for for 16 meals, and 76 - 100%	2000 mas 250 A <sup>2</sup>		
00 23	documents an order supplement 2 times 10/10/22. There is a time for day one and and every dayshift every day shift starthe 7th every month 9/30/22. There was	er Sheet dated 11/12/22 er for a nutritional health is a day was ordered on also an order for weights one ad every day shift for 3 days for 7 days for 3 weeks and ting on the 1st and ending on h. This order was placed on is an order placed on 10/3/22 at stimulates appetite.	© 8°		
\$2 \$2	10/2022 documents 10/1/22. There is no weights. On 10/8/2 available. On 10/15 applicable.	ministration Record dated s weights were only taken on o other documentation of 2, it is documented R4 was not 5/22, it was documented as not plans in relation to weight loss dration prevention for R4.			

(X2) MULTIPLE CONSTRUCTION

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llinois D	epartment of Public	FOF:	. We fine may	I required that	FOFORM	APPROVED
STATEMEN	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		CONSTRUCTION	(X3) DATE COMP	SURVEY LETED
		IL6007868	B. WING		11/1	; 7/2022
NAME OF F	PROVIDER OR SUPPLIER	STREET AD	DRESS, CITY, S	TATE, ZIP CODE		
VILLAÄT	SOUTH HOLLAND,	THE	NUSAU STRE OLLAND, IL	* II	<b>.</b>	
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORR (EACH CORRECTIVE ACTION SI CROSS-REFERENCED TO THE AF DEFICIENCY)	HOULD BE	(X5) COMPLETE DATE
S9999	Continued From pa	age 9	S9999			
#	PM, documents R4 25% of meals serv is alert and oriente	er note, dated 10/24/22 at 3:44 I has been eating less than ed for a couple days now. R4 d times 2. Plan to get d a swallow eval. Continue medication.		68 <u>1</u>	£.	F (2)
	documents the prince review the previous and an order for a	ted 10/24/22 at 10:48 PM, mary physician came in to s lab results. R4 was examined midline was placed with IV mL for 2L. Will recheck labs used.	<u></u>			
	resting in bed with	ited 10/25/22, documents R4 is the 1st bag of IV fluid running I. Critical labs were relayed to morning.		= V <sub>G</sub>		Ü
	documents R4 is i infusing as ordered were put in place f saturations were a	ated 10/25/22 at 11:20 AM, in bed awake with IV fluid d. An order for IV antibiotics for pneumonia. R4's oxygen at 86% of 3 L via nasal cannula. ed to transfer R4 to the called.		V 00		1 50
8	PM, documents R to thrive it is received and declining kidn fluid with no urinal urinary catheter we urinary output. The of pneumonia so I begin to saturate i oxygen administra	er note, dated 10/25/22 at 4:12 4 has a history of adult failure ving IV fluids for hypercalcemia ey function. R4 has had 1.5 L or output. The brief is dry. A as inserted with 75 mL of e chest x-ray showed right side V antibiotics were ordered. R4 in the 80s despite supplementation. R4 does not respondens asked. R4 was sent to the luation.	f			20 24 44 44

FCE:

Illinois Department of Public Health (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: B. WING IL6007868 11/17/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **16300 WAUSAU STREET** VILLAAT SOUTH HOLLAND, THE SOUTH HOLLAND, IL 60473 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE TAG **DEFICIENCY**) S9999 Continued From page 10 S9999 A Nursing note, dated 10/25/22 at 10:20 PM. documents R4 was admitted to the hospital for alert mental status change and hypernatremia. The Hospital Records, dated 10/25/22, document R4 presented to the emergency room for altered mental status. R4 is relatively nonverbal and history is limited. R4 is thin appearing with dry mucous membranes. Screening labs are concerning for dehydration. The kidney function labs are the blood urea nitrogen and creatinine. The blood urea nitrogen level four or four is 98 mg/dL and the creatinine level is 3.67 mg/dL. R4 is also in acute on chronic kidney disease. R4 was given 1 L IV fluid bolus. IV fluids were started at 125 mL after the bolus per nephrology recommendations. R4 had elevated troponins which may be secondary to kidney failure. The electrocardiogram was nonischemic. R4 was admitted to the hospital with a diagnosis of hyponatremia, hyperglycemia, dehydration, and failure to thrive in adult. R4 ended up developing acute hypoxic respiratory failure and was intubated on 10/26/22 due to septic shock from right lower lobe aspiration pneumonia. R4 continued to decompensate while in the intensive care unit developing worsening shock, worsening hypoxemia, hyponatremia, and thrombocytopenia. R4 was made a do not resuscitate by family. R4 expired on 11/5/22. The Physician Order Sheet dated 11/12/22 documents an order for a nutritional health supplement 2 times a day was ordered on 10/10/22. There is also an order for weights one time for day one and every day shift for 3 days and every dayshift for 7 days for 3 weeks and every day shift starting on the 1st and ending on

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the 7th every month. This order was placed on 9/30/22. There was an order placed on 10/3/22

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IL6007868 B. WING	C 11/17/2022

NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

## VILLAAT SOUTH HOLLAND, THE

16300 WAUSAU STREET
SOUTH HOLLAND, IL. 60473

(X4) ID PREFIX TAG	/		(EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE	(X5) COMPLETE DATE
S9999	Continued From page 11	S9999	p+0	
23	for a medication that stimulates appetite.		=	32
19			E)	ļ
	The Medication Administration Record dated		i i	
	10/2022 documents weights were only taken on 10/1/22. There is no other documentation of			
	weights. On 10/8/22, it is documented R4 was not	7/	(6)1	
	available. On 10/15/22, it was documented as not		127	
	applicable.		.29	
4 440000	On 11/12/22 at 3:31PM, V10 (Nurse) stated, "I did	- 5	and a St. of the second contract of	
	send (R4) out to the hospital for mental status		)(	10
	changes. (R4's) appetite was very, very poor.		(34)	
	(R4) did require you to set up the tray and (R4)		*	
,	needed constant reminders to eat. (R4) would	5-		
	just refuse to eat. (R4) had a medication to help his appetite, but that even didn't help. (R4) had a			
	diagnosis of failure to thrive also. I know we did		1	
	lab work and they came back with some issues	l I		
	so (R4) was starting on IV fluids. I was never told		X 248	
	that (R4) lost weight when (R4) transferred up to the third-floor. Restorative CNAs (Certified			
	Nursing Assistants) will do the weight and report it	Ì	**	
	to the restorative nurse or management. It was		*	
	never brought to my attention that (R4) had lost		N.	
	that much weight. I'm only seeing now in the			
	computer for the first time. If they're not drinking	30	50 90 W	
	much, then you try to encourage more fluids. If they still aren't drinking, then you will call the		_	
	doctor or nurse practitioner and they will normally		11 #	
	get labs. I know because (R4) was not drinking.		- M	
	(R4) needed IV fluids. When a resident has			
	weight loss, the Dietitian will evaluate the patient and the nurse practitioner should know because			
	they will also help put in orders to prevent weight			
	loss. Normally (R4) was verbally responsive; by	125		
	the end of the day, (R4) was getting worse. (R4)			
	became verbally unresponsive and was not		W Re G	
	eating at all. The IV fluids were started the day before. The last week or two I took care of (R4),		20	
	(R4) was only eating maybe 10 to 25% of meals. I			

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Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: B. WING IL6007868 11/17/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **16300 WAUSAU STREET** VILLAAT SOUTH HOLLAND, THE SOUTH HOLLAND, IL 60473 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID 1D (X5)(EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) S9999 S9999 Continued From page 12 · don't know how much (R4) was drinking. After about a week of not eating well, then I would let the doctor know." On 11/12/22 at 4:07PM, V12 (Nurse) stated, "If (R4) came in with failure to thrive, then we would monitor eating at meal times. We would also make sure we are taking down his likes or dislikes to see if there was anything else we could give him that he would enjoy eating. Usually when a resident is not eating well, the house supplement is the first to always be given. We also will add on a high calorie shake. If there is a couple days where the resident is not eating well, then we will let the nurse practitioner know. If (R4) came in with poor eating and it's already started while R4's there, it's probably going to continue, so you need to let someone know. The resident isn't going to just decide to start eating. Every time we go into the room we try to encourage them to take a drink. If they are not drinking well or are having less urinary output, then the nurse practitioner should be notified within a day or two. Signs of dehydration would be lethargy, confusion, and dry mouth. You don't want to wait on telling the nurse practitioner or doctor if they aren't drinking because if you had the ability to rehydrate them in the facility, it's better to do that they are than a hospital." On 11/14/22 at 3:33PM, V14 (Restorative Aide) stated, "When a resident is a new admit, I get their weight and their height. Usually it's monthly after that unless there is a doctor order for more. If a resident has a significant weight loss, then I have to report it to the DON (Director of Nursing). It will usually tell me once I put the weight in the computer if it was a significant weight loss. It will give me a percentage of weight that was lost, and

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if it was significant or not. I don't remember (R4)

. 2117 .

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AND DIAM OF CORRECTION IN IDENTIFICATION AND DEC.		, ,	CONSTRUCTION	COMPLETED		
8 .1	1	IL6007868	B. WING		11/1	; 7/2022
NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE						
VILLAAT	SOUTH HOLLAND,	THE	USAU STREI			
VILLAAI	300 TTTTOLLARD,	SOUTH H	DLLAND, IL	60473		1
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES  MUST BE PRECEDED BY FULL  SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETE DATE
\$9999	Continued From pa	ge 13	S9999			
ž	having any significa have some weight can't remember ex significant, then I w	ant weight loss. I know (R4) did loss, but it wasn't significant. I actly what it was but if it was rould've told someone. The I) was just a slow eater and	î)			
	(R4) never really w only thing that (R4) was because (R4) what interventions loss. If any new into	anted to eat too much. The was at risk for weight loss didn't eat much. I don't know they put in for (R4) for weight erventions are put in, then I will to see what was put in place."	12 2 402 20 400			
80 X 80 H	(R4) was a high ris to us for a lack of a failure to thrive. (Re while he stayed wit change in appetite which was what (R	11PM, V2 (DON) stated, "Yes, k for losing weight. (R4) came appetite and a diagnosis of 4) did end up losing weight h us, but (R4) did not have a . (R4) did have poor PO intake, 4) was admitted with. The R4) on 10/10. (R4) was weighed				s 68
	that day and had s Dietitian added a s was never weighed residents are weigh already weighed to there is any orders frequently. The CN food that is eaten to eats less than 50% nurse and to me. ( only, but (R4) did r days before (R4) to mental status char fluids before (R4) to respond to the IV f out. I know they re	ome weight loss, so the upplement twice a day. (R4) di again after that. Usually hed monthly, and (R4) was vice that month. I don't believe for (R4) to be weighed more lAs document the amount of with each meal. If a resident by, they should report that to the R4) could eat with set up help need encouraging. A couple left, (R4) did have labs due to nge, and we gave (R4) some IV was sent out. (R4) didn't fluids, so we had to send (R4) peated the labs after the IV N and creatinine were elevated			39 28 	
	On 11/15/22 at 1:2	6PM V19 (Nurse Practitioner)	2			T.

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: \_ B. WING IL6007868 11/17/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **16300 WAUSAU STREET** VILLAAT SOUTH HOLLAND, THE SOUTH HOLLAND, IL 60473 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE PRÉFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) S9999 Continued From page 14 S9999 stated, "I know (R4) went to the hospital this time from home, and when (R4) came to us at the end of September, (R4) only weighed 137 lbs. That was a significant weight loss that (R4) had from the previous admission. (R4) weighed over 200 pounds when (R4) was previously admitted to the facility in 2015. I know there was a Dietitian consult for (R4), and the house supplement was added to help with weight gain or maintaining (R4's) weight. We added that on because two weeks after (R4) had come to the facility, (R4) had lost weight. (R4) went from 137 pounds to 124 pounds; that would be considered a significant weight loss. Staff never told me that (R4) was not eating well. I did not find that out until a couple days before (R4) went out to the hospital. We ended up doing labs on (R4) when I found this out, and (R4's) BUN and creatinine were elevated. There was an order to start IV fluids. We did give (R4) almost 2 bags of IV fluids, and (R4) still had not had any output (urine). I went and I checked (R4's) brief, and (R4's) brief was bone dry. We inserted a urinary catheter to see if we could get any output and to monitor it, but barely anything come out. I believe it was under 100 ML. We drew labs again, and the BUN and creatinine did not go down. (R4) then began desaturating, so I sent (R4) out to the hospital for an evaluation. I gave (R4) IV fluids to try to help (R4's) kidneys recover, but (R4) started to develop pneumonia as well, so that was not something we could manage and facility any longer. If a resident is not eating well or drinking well, I tell the staff after two consecutive meals to let me know so we can avoid dehydration. If I was notified before that (R4) was not eating, we could have sent (R4) out in a better condition, or we could have managed better in house and (R4) might not have even need to go out."

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AND DUM OF CODDECTION IDENTIFICATION NUMBER		(X2) MULTIPLE  A. BUILDING: _	CONSTRUCTION		(X3) DATE SURVEY COMPLETED	
	1.0	IL6007868	B. WING			C 17/2022
NAME OF F	PROVIDER OR SUPPLIER	STREET ADD	ORESS, CITY, ST	TATE, ZIP CODE		
VOL L A AT	COUTH HOLLAND	16300 WA	USAU STREE	ET .		
VILLAAI	SOUTH HOLLAND,	SOUTH H	OLLAND, IL	60473		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES  MUST BE PRECEDED BY FULL  SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF COR (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE A DEFICIENCY)	SHOULD BE	(X5) COMPLETE DATE
S9999	Continued From pa	ige 15	S9999	N		
*	On 11/15/22 at 2:2: did a full assessme after (R4) came to	3PM, V20 (Dietitian) stated, "I ent on (R4) a couple weeks the facility. That day I started		\$ &	12. 19c	
		pplement that provides extra	1 !			
		n for a resident. I ordered 60 day. (R4) was also taking	**	Vs.		
	Remeron which is ordered on 10/3. I	an appetite stimulant. That was also ordered a swallow as talking with speech, and that		3		
1 = 1   32	diagnosis of failure had aiready had a	issues. (R4) came to us with a to thrive and anorexia. (R4) lack of an appetite when (R4)	18 (18)	en komen er er in en er		18000
. 0	(R4), which is why further weights after	s notified of the weight loss for I assessed (R4). There are no er the 10th, so I'll have no				
	weight and it would would have probat	s. If (R4) were to lose more I've been documented, then I bly made more adjustments to	31	2) 2)		
	eating. (R4) would (R4). I know at tim	just needed encouragement just let the tray sit in front of es (R4) was still refusing to eat		18 TE		
	appearing when I samount of muscle	couragement. (R4) was ill saw (R4). (R4) had a moderate and fat wasting. That is where to see muscle is that a normal				AC.
3	healthy person you Specifically around see more bone. R	would not see it on him. I his temporal area you could esidents that are at risk of				
	weight loss weight not sure why more	ey have had a significant are usually done weekly. I'm weights weren't taken it after ere were moments where (R4)		<u> </u>		00
191	was eating about to other times (R4) w	50% of (R4's) meals, but a lot of yas eating only a couple bites to meal. I am in the facilities	f[ '	e Se		\$10 114
133 N1	loss is brought to	resident weights. If no weight my attention and no weights are I not know if a resident needs s added."		<u></u>		8

~FORM APPROVED Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: C B. WING IL6007868 11/17/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **16300 WAUSAU STREET** VILLAAT SOUTH HOLLAND, THE **SOUTH HOLLAND, IL 60473** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PRÉFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG **DEFICIENCY**) S9999 Continued From page 16 S9999 The policy titled, "Hydration Management," dated 10/16/17 documents, "Purpose: To provide each resident with sufficient fluid to maintain proper hydration. Guideline: The elderly have a diminished sense of thirst and decreased kidney function. The amount of fluid needed to maintain health and prevent dehydration is specific to each resident and may fluctuate as resident conditions fluctuate. Therefore, healthcare staff will ensure adequate fluid intake by: licensed staff observation of hydration status every shift during meals, medication pass, and other staff/resident interactions, keeping food accessible, and cueing to drink with meals and medications and assisting and/or cueing drinking as needed. Interventions: may include one or more of the following based on clinical observation: ... Develop a care plan based on evaluations and when possible, specify fluid preferences ... evaluation by a dietitian, intake and output monitoring to evaluate as determined by the interdisciplinary team. Fluid monitoring: Fluid monitoring should be considered when an evaluation of the following is identified, ordered fluid restrictions or other instances in which fluid volume may potentially be affected: acute changes in condition or illness in

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which 25% or less of meal intake is consumed. conditions which result in excessive sweating or fever, vomiting, nausea or diarrhea, or involuntary weight loss ... Nurses will monitor the total intake each shift and communicate during shift change report the resident intake and progress towards the goal. The night shift charge nurse will

calculate the previous 24 hour total by running the intake and output report at the end of each shift and pass along to the oncoming dayshift charge nurse. The dayshift charge nurse will follow up

with the assessment and the physician notification unless medically necessary to ¢D∷.

PRINTED: 01/17/2023 FORM APPROVED

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		E CONSTRUCTION		(X3) DATE SURVEY COMPLETED	
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141 1 4 47		18200 MA	USAU STRE				
VILLAAI	T SOUTH HOLLAND, 1	186	OLLAND, IL				
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S9999	Continued From pa	ige 17	S9999		0.°	1	
1	address sooner. Th	ne unit manager will review the					
	total intake and disc	cuss at morning meeting with					
	the IDT to ensure a	all follow-up assessments are					
	completed. Any trer	nds in deficiencies of fluid that					
	need requirement v	will be discussed and further					
		oring, residents/families and					
	doctor consultation	shall be completed."					
		F	E 1				
	The policy titled, "Nutritional Status Management," dated 4/2/18 documents,			100			
			2000	Act 1400-1-1		4	
!	"Purpose: It is the p	oractice, in accordance with		140			
	advanced directives	s to provide interventions to	1.0				
	maintain, improve a	and respond to nutritional					
		vill be taken to maintain					
	acceptable parame	eters of nutritional status, such					
	as usual body weig	tht or desirable body weight	1,91				
	range electrolyte be	alances, unless the resident's					
	Cillical Condition de	emonstrates that this is not					
	otherwise The faci	t preferences indicate lity will both evaluate and					
		ke a document within the			.11		
		e interdisciplinary team	0.0				
li e		esident and/or resident					
	representative will i	identify, evaluate risk factors,		8 RES			
	and individualized i	nterventions to meet the					
]	nutritional needs of	the resident and determine		20			
		of health status effectiveness					
	Guideline:6. D	evelopment and					
1		individualized interventions				_	
		plinary valuations, resident		10 =		134	
1		resentative goals to promote					
	the highest level of	function and dignity which					
1	may include but not	t limited to: encourage		## ## ## ## ## ## ## ## ## ## ## ## ##			
consumption of food and fluids during mea		d and fluids during meals,					
1	offer and encourage	e fluids with meals, medication					
	passes, snacks and	d while awake, monitor meal					
		alues, determination of more		45			
9	frequent weight mo	nitoring, nutritional				1	
	supplementation, a	dditional fluids, enhanced	8				
60	foods, liberalize die	et, finger foods, restorative				1 :: 1	

Ilinois Department of Public Health

Illinois D	epartment of Public	<u>Health</u>	A PAN	3800 BOURNEY - 121 CF CONT.		IN MOVED	
STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING:			(X3) DATE SURVEY COMPLETED	
		IL6007868	B. WING	<del> </del>		C 17/2022	
NAME OF F	PROVIDER OR SUPPLIER	STREET AC	DRESS, CITY, STATE, ZIP CODE		1	111112022	
		16200 WA	AUSAU STRE				
VILLAAI	F SOUTH HOLLAND, 1	INE	IOLLAND, IL				
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPR DEFICIENCY)	JLD BE	(X5) COMPLETE DATE	
S9999	Continued From pa	ige 18	S9999				
70	Dietitian consultation indicating a 5% wein the interdisciplinary and resident repres	ional non-food fluid items. 7. on should follow a trend ight gain or loss, modify with team including the resident sentative the plan of care with					
# ## ## ## ## ## ## ## ## ## ## ## ## #	interventions to add desired weight goal effectiveness of the planning: must addi identified causes of reflect the resident's and identify specific and parameters for documented clinical	dress risk factors and restore			4: 6:33		
V <sub>2</sub>	unlikely to stabilize documentation to wunavoidable) and the representative involutional preferences. Example weight range, desire management of uncountered and the prevention of gain monitoring:	or improve (e.g. physicians why weight loss is medically ne resident and/or resident lyement to ensure goals and ples of goals include: a target					
	(B)	56		V To a w			
	2.0	<b>€</b>					