

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6003362	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 11/03/2022
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NAME OF PROVIDER OR SUPPLIER INTEGRITY HC OF HERRIN	STREET ADDRESS, CITY, STATE, ZIP CODE 1900 NORTH PARK AVENUE HERRIN, IL 62948
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S 000	Initial Comments Complaint Investigation #2258699/IL152825	S 000		
S9999	Final Observations Statement to Licensure Violations: 300.610a) 300.1210b) 300.1210d)2) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.	S9999	<p>Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>Based on interview and record review, the facility failed to provide timely pain management including assessment and treatment in accordance with facility policy for 1 (R2) of 3 residents reviewed for pain management in the sample of 9. This failure resulted in R2 experiencing unrelieved pain after orthopedic surgery for greater than 24 hours.</p> <p>The findings include:</p> <p>R2's face sheet documented an admission date of 10/15/22, with a diagnosis of "Encounter for Other Orthopedic Aftercare" and "Displaced Oblique Fracture of Shaft of Right Tibia, Subsequent Encounter for Closed Fracture with Routing Healing." R2's face sheet also documented a fracture around internal prosthetic Right knee joint, fracture of upper and lower end of the right fibula, and displaced fracture of the 5th metatarsal joint. R2's 10/15/22 progress note documented arrival to the facility at 18:48 (6:48 PM). R2's Discharge Plan Instructions and Recap of Stay documents a discharge date of 10/26/22.</p> <p>R2's 10/19/22 Minimum Data Set (MDS) documented a Brief Interview of Mental Status (BIMS) score of 14, which indicated R2 was cognitively intact. Section G of the same MDS noted that R2 was an extensive assist with</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>personal hygiene, toilet use, dressing, transfer and bed mobility.</p> <p>On 11/2/22 at 2:58pm, R2 said that she was in terrible pain when she arrived to the facility (on 10/15/22). R2 stated she "had just rode in a box car [van] and was bouncing all over the place." R2 said when she was discharged from the out of state hospital, they did not give her anything for pain prior to her leaving. R2 said she did ask for pain medication after she arrived to the facility, and also through the night into the next day. R2 said she finally got pain medicine the next evening.</p> <p>On 11/2/22 at 1:40pm, V2 (Director of Nursing/DON) said she admitted R2 to the facility. V2 said she helped R2 get off the cart when she arrived. V2 said that R2 did not have any pain. When V2 was asked if she did an assessment on R2, she replied "no" and that "she just kind of looked at her and had her squeeze her hands." V2 said she did not chart any assessment. V2 said she also did not fax any orders to the pharmacy and that V14 (Licensed Practical Nurse/LPN) was to fax the orders. V2 said that a pain assessment should be done when admitting a resident and expects it should be done within 20 minutes of admission to the facility and it is not acceptable for an assessment to be done at 9am the next day. V2 said R2's medication should have been delivered the evening of 10/15/22. V2 said there is no cut off time to send new orders to pharmacy to receive the same night. V2 said that it is unacceptable R2's medications were not delivered to the facility the night of 10/15/22 and that someone should have been on the phone long before that. V2 was asked about medications in their emergency kit. V2 said that their cube x (emergency kit) was exhausted since</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>that was their 4th admission of the weekend. V2 said she is not aware of any staff notifying pharmacy that the cube x was exhausted. When asked about R2's pain medications, V2 acknowledged that R2 went over 24 hours without any pain medication. V2 said that V10 (MDS Coordinator/LPN) does not work on the weekends and was not present on 10/15/22 when R2 was admitted. V2 said V10 completed the initial pain assessment.</p> <p>On 11/2/22 at 2:00pm, V3 (Regional Clinical Director) said that the cube x was not exhausted and there was plenty of oxycodone to be given if needed.</p> <p>On 11/2/22 at 2:49pm, V14 (LPN) said she worked on 10/15/22 6am to 6pm and believes it was her that faxed R2's medication orders to the pharmacy on the evening of 10/15/22 when R2 was admitted. V14 said that she also worked 10/16/22 6am to 6pm. V14 said that R2 was lethargic and tired. V14 said R2 told her she was exhausted from the long ride to get to the facility on 10/15/22. V14 said that R2 never complained of "out right" pain on her shift on 10/16/22. V14 said that R2 "slept most of the day except when her family was here."</p> <p>On 11/2/22 at 3:20pm, V4 (Registered Nurse/RN) said that she came on her shift on 10/16/22 at 6pm. V4 said when she went to assess R2, since she was a new resident, she asked her about pain. V4 said R2 stated she was "miserable" and "has been here a day and could not even get a f***ing Tylenol." V4 said R2 did take oxycodone but she said they make her loopy and she would rather take Tylenol. V4 said she passed this on in report.</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>On 11/3/22 at 10:06am, V16 (Certified Nurse's Assistant/CNA/CNA Supervisor) said she was present when R2 arrived at the facility on 10/15/22. V16 said that R2 did complain of pain from the ride to V16 and the nurse gave R2 some Tylenol.</p> <p>R2's Pain Questionnaire noted a Reason for Screen was assessment at admission. This document was dated 10/18/22 at 11:08am and signed by V10 (MDS Coordinator/LPN). Section B noted R2 was alert, had pain daily, intensity of pain was moderate, other observations of pain such as facial expressions, guarding, moaning, restlessness, rubbing area. The same document notes a score 5 or greater indicates comprehensive assessment was needed. The document also noted R2 had a pain score of 7 at that time.</p> <p>R2's Comprehensive pain assessment for admission was signed on 10/18/22 at 11:25am noted the location of pain as right ankle (inner) and right lower leg (rear) and the most recent pain level was 5 on 10/18/22 at 0808 (8:08 am), pain is relieved by medication, throbbing and discomfort as pain characteristics, receives as prn (as needed) medications and medication is effective. The conclusion noted pain management intervention is necessary, refer to resident plan of care.</p> <p>R2's Care Plan Meeting noted the type as 48 hour/initial dated 10/20/22. Document labeled Baseline Care Plan noted that R2 had presence of pain. Pain location noted is Right lower leg (rear) and right ankle (outer). Most recent pain level and date was left blank.</p> <p>R2's progress note dated 10/16/22 written by V14</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>(LPN) documented in part " ...this nurse has spoke with pharmacy twice this shift regarding resident's medications. Pharmacy has assured me that meds will be in this evening including pain medications. Will continue to monitor..."</p> <p>R2's Physician's Order Summary Report documents the following active orders: "Admit to (Name of Facility) with an order date of 10/15/22. "Pain Management" with an order date of 10/15/22, but no start date listed. "Monitor and document pain level every shift for pain management" with an order date of 10/15/22 and a start date of 10/17/22. "Acetaminophen Tablet 325mg (milligrams) Give 2 tablets by mouth every 4 hours as needed for prophylaxis" with an order date of 10/16/22 and a start date of 10/16/22. "Oxycodone HCl tablet 5 mg Give 1 tablet by mouth every 4 hours as needed for pain" with an order date of 10/16/22 and a start date of 10/16/22.</p> <p>R2's Medication Administration Record (MAR) dated 10/1/22-10/31/22 notes sections that correlate with the above orders. The section for "Monitor and document pain level every shift for pain management" notes a start date of 10/17/22 and discharge date of 10/26/22. The MAR has "X's" for 10/15/22 and 10/16/22, indicating this had not yet started. The first entry in this section of the MAR was on 10/17/22 for day shift and noted a pain level of 8. The night shift pain level was documented as 4. These entries continued as required after 10/17/22 through R2's date of discharge on 10/26/22. The section for "Acetaminophen Tablet 325mg Give 2 tablet by mouth every 4 hours as needed (PRN) for prophylaxis" notes a start date of 10/16/22 and discharge date of 10/26/22. The MAR documents "X's" for R2's admission date of</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>10/15/22, indicating this had not yet started. The dates of 10/16/22 and 10/17/22 are blank for both pain level rating and PRN given. The dates of 10/18/22 and 10/19/22 document pain levels of 5 and 7, respectively, with the medication being administered and marked as "E" for effective. The dates of 10/20/22 and 10/24/22 are also blank. The dates of 10/21-10/23/22 and 10/25-10/26 all documented pain ratings with the medication being administered and marked as "E" for effective. The section for "Oxycodone HCl tablet 5 mg Give 1 tablet by mouth every 4 hours as needed for pain" notes a start date of 10/16/22 and discharge date of 10/26/22. The MAR documents "X's" for R2's admission date of 10/15/22, indicating this had not yet started. A pain rating of 9 is documented on 10/16/22 at 2011 (8:11pm), with a checkmark to indicate the medication was administered with an "E" marked for effective. This was the first documentation of pain medicine being administered to R2 and was over 24 hours after her admission. There are 3 other entries for the rest of that day left blank. On 10/17/22, the following pain ratings were documented: 7 at 0336 (3:36am); 8 at 0744 (7:44am); 8 at 1204 (12:04pm), 9 at 1606 (4:06pm), all with a checkmarks to indicate the medication was administered, and an "E" marked for effective. There is no documentation to show oxycodone was given from 10/18/22 thru discharge on 10/26/22, as those entries are all blank.</p> <p>The facility Pain Management policy documents in part, the purpose is to facilitate resident independence, promote resident comfort and preserve resident dignity. The purpose of this policy is to accomplish that mission through an effective pain management program, providing our residents the means to receive necessary</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>comfort, exercise greater independence, and enhance dignity and life involvement. The facility will achieve these goals through: Promptly and accurately assessing and managing pain to the greatest extent possible. The same document notes under Pain Management Procedure, that pain will be assessed and managed in a timely fashion especially if it is of recent onset. Under Nursing Commitment to Pain Management documents, a Pain Questionnaire is to be completed with input from the resident upon admission, readmission, quarterly, upon a change in condition or when new pain is suspected. If the resident scores a 5 or above on the pain questionnaire, a Comprehensive Pain Assessment will be completed.</p> <p>(B)</p>	S9999		
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