FORM APPROVED Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: B. WING IL6006191 05/12/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 8333 WEST GOLF ROAD **ELEVATE CARE NILES** NILES, IL 60714 (X4) ID PREFIX **SUMMARY STATEMENT OF DEFICIENCIES** PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX COMPLETE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG **DEFICIENCY)** S 000 **Initial Comments** S 000 **Annual Health Certification Survey** FRI of 4/27/2022\IL146417 & FRI of 4/22/2022\IL146248 **Final Observations** S9999 S9999 1 of 3 Licensure Violations Statement of Licensure Violations: 300,1210b) 300.1210c) 300.3240e) Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

suspected abuse of a resident indicates, based upon credible evidence, that another resident of

the long-term care facility is the perpetrator of the

Section 300.3240 Abuse and Neglect

e) When an investigation of a report of

abuse, that resident's condition shall be

TITLE

Attachment A

Statement of Licensure Violations

(X6) DATE

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: _ B. WING IL6006191 05/12/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 8333 WEST GOLF ROAD **ELEVATE CARE NILES NILES, IL 60714** SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PREFIX PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) S9999 Continued From page 1 S9999 immediately evaluated to determine the most suitable therapy and placement for the resident, considering the safety of that resident as well as the safety of other residents and employees of the facility. (Section 3-612 of the Act) This Requirements wer NOT MET as evidenced by: Based on interviews and record reviews, the facility failed to keep residents free from physical and sexual abuse. This failure affected two (R50 and R187) of four residents reviewed for abuse and resulted in R50 being physically abused by another resident and R187 experiencing fear while being touched inappropriately by another resident. Findings include: R187 is a 46 year old female, admitted in the facility with diagnosis of Major Depressive Disorder, Single Episode, Unspecified. MDS (Minimum Data Set) dated 03/18/2022 under Section C indicated that R187 has BIMS (Brief Interview for Mental Status) score of 15 which means intact cognition. According to abuse report dated 04/24/2022. R143 admitted to inappropriate touching R187 above clothing and flashing without her (R187) consent. On 05/10/2022 at 11:40 AM, R187 was asked regarding incident with R143. R187 stated, "It happened in my room. He went to my room and got into my bed, put his hand into my mouth so I couldn't scream. He started touching me, my breasts. I started crying and told him to stop. It was a little scary at that time. He stopped and left the room. I went to the nurse and report it right away. The nurse checked me. I don't have any

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STATE FORM

Illinois Department of Public Health STATIEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: B. WING IL6006191 05/12/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 8333 WEST GOLF ROAD **ELEVATE CARE NILES NILES, IL 60714** SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PREFIX PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG **DEFICIENCY**) S9999 Continued From page 2 S9999 injuries or anything. I am not scared of him." Final Investigation report dated 04/29/2022 read: R143 stated during interview: I sometimes go into her room and I want to touch her. I attempted to touch on top of her pants and her breasts, but she pulled away and told me to get out of the room. R187's Progress notes dated 04/26/2022 authored by V16 (Nurse Practitioner) documented: Assessment/Plan: 12. Incident with another resident: Patient (R187) was touched inappropriately by another male resident at night while she was sleeping; patient reports no health concerns resulted from above. V8 (Registered Nurse, RN) was interviewed on 05/11/2022 at 10:24 AM regarding R187 incident with R143. V8 verbalized, "The incident happened on 04/24/2022, around noon. I was doing my medication pass, I saw him (R143) with her (R187) in her (R187) room. He was talking to her but I was not listening. I remember she was feeling uncomfortable, she was looking at me like she was asking for my help to tell him (R143) to leave the room. I escorted him out of the room. He has Schizoaffective disorder, sometimes he says intrusive thoughts out loud, or talks to himself. She is always calm, nice and cooperative. As a nurse, we don't allow male residents to come into female residents' rooms for safety precautions. Sexual advances may occur. We do rounds every hour to check, talk to residents and redirect them." R143 has a diagnosis of Schizoaffective Disorder. Depressive Type, per his face sheet.

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On 05/11/2022 at 11:32 AM, V21 (Director of

FORM APPROVED Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILÒING: IL6006191 B. WING 05/12/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 8333 WEST GOLF ROAD **ELEVATE CARE NILES** NILES, IL 60714 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE **TAG** DATE TAG **DEFICIENCY**) S9999 Continued From page 3 S9999 Social Services) stated in an interview that R143 admitted that he went to her room and tried touching her (R186) private parts. V21 continued, "I asked her (R187) about the incident and she told me that it happened earlier in the day. She said she was sleeping, she woke up and he was standing there and was trying to touch her private areas, the breasts and was trying to put his hand inside her pants. She was assessed, I told V1 (Administrator) everything. I called paramedics and local authorities also came. During interviews by local authorities, she stated that he (R143) had his genitalia out while he was trying to touch her which she did not tell me during the interview. She said she did not say anything to me or to the nurse because she is afraid that he would kill her if she said anything. It makes sense because she did not tell me everything until I asked her. I am not aware of any rules in the facility that male residents are not allowed in female residents' rooms. Residents have rights but there should be some kind of boundaries between male and female residents when male residents going into female residents' rooms. Activities, CNAs (Certified Nurse Assistants) rand nurses need to be inserviced of the boundaries of male entering female rooms and vice versa, privacy, redirection. supervision and monitoring from staff. CNAs are supposed to do rounds as often as necessary to ensure privacy and safety of other residents." Involuntary Petition dated 04/24/2022 documented in part but not limited to the following: R143 was displaying sexually inappropriate behaviors and language towards a female peer. R143 confessed to exposing his genitalia and attempting to touch peer's breast

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and vaginal area. R143 often displays sexually abusive language, sexually threatening language and explicit/inappropriate language towards

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FORM APPROVED Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: B. WING IL6006191 05/12/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 8333 WEST GOLF ROAD **ELEVATE CARE NILES NILES, IL 60714** SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) S9999 Continued From page 5 S9999 R187's Care Plan dated 04/12/22 documented: The resident may voice allegations of mistreatment or exploitation. Interventions: assess the resident that they are safe and secure. Assure them that their needs will be addressed by trained caregivers. Keep the resident's representative informed about the behavior and staff interventions strategies, as appropriate; Investigate statements/allegations. Facility's policy titled "Abuse Prevention and Reporting - Illinois" reviewed date 12/17/2021, documented in part but not limited to the following: Guidelines: The resident has the right to be free from abuse, neglect, misappropriation of resident property, and exploitation. Establishing a Resident Sensitive Environment This facility desires to prevent abuse, neglect. exploitation, mistreatment and misappropriation of resident property by establishing a resident sensitive and resident secure environment. This will be accomplished by a comprehensive quality management approach involving the following: Resident Assessment: As part of the resident social history evaluation and MDS assessments, staff will identify residents with increased vulnerability for abuse, neglect, exploitation. mistreatment or misappropriation of resident property, or who have needs and behaviors that might lead to conflict. Through the care planning process, staff will identify any problems, goals

basis.

and approaches, which would reduce the chances of abuse, neglect, exploitation. mistreatment or misappropriation of resident property for these residents. Staff will continue to monitor the goals and approaches on a regular

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c) Each direct care-giving staff shall review and

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S9999	respective resident	about his or her residents' care plan.	S9999			· ·	
						8	
	pressure sores, heabreakdown shall be seven-day-a-week be enters the facility will develop pressure so clinical condition desores were unavoid pressure sores shall services to promote	n to prevent and treat trashes or other skin practiced on a 24-hour, easis so that a resident who thout pressure sores does not pressure the individual's monstrates that the pressure table. A resident having receive treatment and healing, prevent infection, essure sores from developing.					
21 - 81	review, the facility fa	on, interview, and record iled to 1.) prevent a resident ng moisture associated skin					
	dermatitis related to assess and treat an (R173) at the time of affected two out of 1 pressure ulcers and	incontinence and 2.) failed to eck wound for a resident f admission. These failures 0 residents reviewed for resulted in R173 having a r a neck wound, which		5			
	facility 07/05/2017 w chronic respiratory fa	female admitted to the ith diagnoses that include, allure, diabetes, weakness 98 is alert and oriented but is	3				

PRINTED: 07/12/2022 FORM APPROVED Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: B. WING IL6006191 05/12/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 8333 WEST GOLF ROAD ELEVATE CARE NILES NILES, IL 60714 (X4) ID PREFIX **SUMMARY STATEMENT OF DEFICIENCIES** PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE **PREFIX** REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE TAG DEFICIENCY) S9999 Continued From page 8 S9999 unable to make needs known to staff as noted during observation and interview attempts. On 05/09/22 at 12:18PM R98 was observed in bed, with bilateral lower leg contractions, and heels resting on the mattress. The right heel was red in color and had noticeable skin peeling. R98 had on a disposable brief and sheets were observed to be soiled from underneath. On 5/10/22 at approximately 10:50 AM V22 Wound Care Coordinator said, the nurses are supposed to look at the skin and document on days that the residents get showers. The Certified nursing assistant will put if there is a skin issue in the electronic record and the nurse is supposed to follow up and assess. They should be documenting weekly on skin observation forms in the electronic record. It would not be beneficial for an air mattress to be covered with a bath blanket on the air mattress or a towel in between the resident and the air mattress because it will impede the healing process of the mattress. It should only be covered with a flat sheet. 5/10/22 at 11:40 AM R98 was observed receiving incontinence care before conducting a skin assessment with V22 Wound Care Coordinator. V28 and V29 Certified Nursing Assistants were observed changing R98 and there was a foul odor coming from the sheets, the brief was

saturated and the sheets were soaked in urine and feces. V28 said I last changed her at 8am today. While repositioning for care, a soiled bath towel was noted in between the mattress and the flat sheet. The air mattress was saturated as well.

R98's skin was observed to be reddened in color with multiple areas of open skin in areas of the sacrum, coccyx and labia. V22 said, I would

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3/17/22.

be advised of the wound. There was no further assessment by nursing or wound care noted until

On 3/17/22 at 11:47AM, a wound assessment and details report documents that R173 had a Stage III pressure ulcer of the back of neck bright

measuring 3.0 x 1.50 x 0.20 cm² (length x width

pink or red in color with serous exudate

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING:		(X3) DATE SURVEY COMPLETED	
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	x depth). The asses was present on adm	ssment states that the wound nission.				
	orders for cleansing	eet dated 3/17/22 included , med honey and foam ged daily and as needed for ound.	21			
	said that R173 requ	3/7/22 and revised 3/17/22 ired wound care due to acrum and back of neck upon		¥		
	Coordinator said, the team did not assess neck until 3/17/22. A noticed by the Respable to assess a ski supposed to assess assessment, there is type of wound was phave any treatment.	AM V22 Wound Care e nursing and wound care the wound on the back of the Although the wound was iratory Therapist, they are not n issue. The nurse is Since there was no s no way of determining what present and therefore did not orders in place. By the time m saw R173, the wound was				
	The back of the necup, the skin opens vold the wound was. the treatment should Moisture Associated cause is secondary including feces and transform into a president of the skin open second open seco	V31 Wound Care MD said, k wounds, when they open very fast. I have no idea how Once a wound was identified, d be placed with urgency. I Skin Dermatitis (MASD) to exposure of body fluids urine. This could certainly ssure ulcer without treatment. pen skin with undefined ture causes the skin to swell vn.				
	Facility Pressure Uld	er Prevention policy revised				1

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	procedures governi facility. The written be formulated by a Committee consisting administrator, the a medical advisory conformation of nursing and other policies shall complicate the facility and shall	dvisory physician or the ammittee, and representatives or services in the facility. The y with the Act and this Part. shall be followed in operating be reviewed at least annually documented by written, signed					
	Section 300.1210 (Nursing and Person	General Requirements for al Care					
	and services to atta practicable physical well-being of the res each resident's com plan. Adequate and care and personal c resident to meet the	provide the necessary care in or maintain the highest mental, and psychological sident, in accordance with prehensive resident care properly supervised nursing are shall be provided to each total nursing and personal					
		giving staff shall review and bout his or her residents'			1 0		
			-45 -				
	assure that the resides as free of accident h	ecautions shall be taken to lents' environment remains azards as possible. All nall evaluate residents to see					

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The facility reported incident of 4/27/22 states: Resident (R174) observed crawling on floor by bedside with a laceration to the forehead. Resident (R174) unable to explain what

happened. Sent to hospital and sutures applied

On 05/10/22 at 10:46 AM, Resident # 174 is in lying in bed awake, opening and closing eyes when spoken to. Noted a handrail on the right side of the bed and a half side rail on the left side of the bed. The call light is wrapped around the handrail hanging in front of Resident # 174 while in bed within his reach. R174 has a BIMS score of 3 which indicates cognitive impairment' may be

to the laceration on the forehead.

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: IL6006191 B. WING 05/12/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 8333 WEST GOLF ROAD **ELEVATE CARE NILES** NILES, IL 60714 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) S9999 Continued From page 14 S9999 unable to understand how to use the call light. No fall mat noted on either side of his bed. Resident # 174 is wearing yellow non-slip socks. Review of R174's care plan indicates: Resident # 174 is utilizing half side rails to serve as enabler during repositioning and bed mobility 8/4/2021 Ensure that the mattress is appropriately sized for the selected bed frame Evaluate resident level of independence in repositioning Show to resident or staff how to take full advantage of the side rail for positioning, turning and transfer Resident # 174 is high risk for falls d/t generalized weakness and cognitive impairment secondary to AMS, UTI, Global amnesia, history of CVA (Cardiovascular accident) CKD (Chronic Kidney Disease), HTN (Hypertension), BPH (Benian) Prostatic Hyperplasia) and Depression, 10/26/21 Falling leaf provided. o 2/18/22 Continue PT and OT o 4/20/22 Sent out for evaluation. Fall evaluation at hospital. To resume screening from therapy upon return. o 5/1. Sent to ER for evaluation. Review information on past falls and attempt to determine cause of falls. Record possible root causes. Alter remove any potential causes as possible. Educate resident/family/caregivers/interdisciplinary team as to causes. o Be sure call light is within reach and encourage resident to use it for assistance as needed Shows on Kardex. o Ensure that resident is wearing appropriate

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footwear when ambulating or mobilizing in

FORM APPROVED Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING: _ COMPLETED IL6006191 B. WING 05/12/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 8333 WEST GOLF ROAD **ELEVATE CARE NILES NILES. IL 60714** SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) S9999 Continued From page 15 S9999 wheelchair. There are no appropriate individualized interventions documented regarding R174's ability to use the call light. There is no documentation of need for frequent monitoring or supervision. R174's MDS Minimum Data Set dated 4/18/22 documents a BIMS Interview for Mental Status score of 03 out of 15. A score of 0-7 indicates the resident has severe cognitive impairment. Resident # 174's Restorative Care plan states: Resident # 174 presents with a functional deficit in Ambulation, due to: Generalized weakness 8/10/2021. Interventions-Explain program goals and procedure to resident. Shows on Kardex. o Ensure resident is wearing proper footwear. Shows on Kardex. o Apply gait belt to resident's waist. Shows on Kardex. o Resident to continue gait sequence to cover goal distance, as tolerated. o Allow for rest periods, as needed. o Observe for signs/symptoms of fatigue, SOB, pain, discomfort, or intolerance. o Resident to continue gait sequence, with rest periods as needed, until the dining room is reached. No updates were made after his fall on 4/22/22. Resident # 174 presents with a functional deficit in Transfers, related to: Generalized weakness

4/5/2022.

resident

Interventions- Review goal and procedure to

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aide that night was V35 CNA Certified Nurse

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STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA

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(X4) ID PREFIX TAG			ID PROVIDER'S PLAN OF PREFIX (EACH CORRECTIVE A TAG CROSS-REFERENCED TO DEFICIE		ACTION SHOULD BE	
S9999	program. We recommat because if he to for falls. He is close observe him when wassistance. He needecreased safety as	ge 18 ait. He has a restorative mmended a low bed, no floor ries to stand up he is high risk to the nursing station. To walking to give him handheld des monitoring due to wareness and decreased	S9999			
	assessment for R17 assessment for the was at the facility or fall incident. V3 sta	ed, The nurse did the 74, but I did the risk fall. V3 was inquired if he n the date and time of R174's ted, "No, I wasn't here, I just e told me happened."				(*)
1354	completed on 4/20/2	change in condition evaluation 22 at 8:49 PM by V3 DON ted the assessment.				10.
	of Public Health star incident took place of V3 DON did not pre assessment of R174/22/22. R174 does not have	sent the requested nurse 4 after his fall incident on a medical diagnosis of				
	regarding frequent e	vide any documentation every 2 hour rounding on Risk Evaluation indicates a				
	states: Purpose: To assure the facility, when po include measures w	7 Fall Prevention Program the safety of all residents in ssible. The program will hich determine the individual ent by assessing the risk of				

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(B)

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