

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6000353	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 07/07/2022
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NAME OF PROVIDER OR SUPPLIER BRIDGEWAY SENIOR LIVING	STREET ADDRESS, CITY, STATE, ZIP CODE 111 EAST WASHINGTON BENSENVILLE, IL 60106
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments Investigation of Complaints: 2274628/IL147953 - F602 cited 2274804/IL148152 - F684 cited	S 000		
S9999	Final Observations Statement of Licensure Violations: 1/2 300.610a) 300.3210t) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.3210 General t)The facility shall ensure that residents are not subjected to physical, verbal, sexual or psychological abuse, neglect, exploitation, or misappropriation of property. These regulations were not met as evidenced by: Based on interview and record review, the facility failed to ensure a facility staff member did not	S9999	<p>Attachment A Statement of Licensure Violations</p>	

REGULATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>accept monetary assistance from a resident after the staff member shared personal financial difficulties with the resident.</p> <p>This failure resulted in V4 (CNA-Certified Nursing Assistant) accepting \$300.00 from R1 to assist with V4's personal financial predicament.</p> <p>This applies to 1 of 3 residents (R1) reviewed for inappropriate staff behavior in the sample of 4.</p> <p>The findings include:</p> <p>The EMR (Electronic Medical Record) shows R1 was admitted to the facility in June 2012. R1 has multiple diagnoses including, COPD (Chronic Obstructive Pulmonary Disease), left foot injury, diabetes, atrial fibrillation, major depressive disorder, morbid obesity, metabolic syndrome, gout, shortness of breath, dependence on supplemental oxygen, muscle weakness, cognitive communication deficit, open wound of the left toes, and history of healed traumatic fracture.</p> <p>R1's MDS (Minimum Data Set) dated March 22, 2022 shows R1 is cognitively intact. R1 is independent with eating, requires extensive assistance with bed mobility, personal hygiene, and bathing, and is totally dependent on facility staff for transfers between surfaces, and toilet use.</p> <p>On June 21, 2022 at 10:12 AM, and on June 22, 2022 at 11:10 AM, R1 was lying in bed in his room. R1 said he has lived at the facility for 15 years. R1 said, "[V4] (CNA) is the best CNA I have ever had" since living at the facility because she is very attentive to his needs, even coming to the facility on her day off with breakfast for him on</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>his birthday. R1 discussed at great length V4's financial problems. R1 said they discuss their families while V4 is caring for him which is how he became aware of V4's many financial problems. R1 continued to say V4 needed rotator cuff surgery due to an injury she sustained while playing with her grandchildren, and he helped V4 find an orthopedic surgeon to do her surgery. R1 said he was worried about the financial hardship V4 would experience being off of work for three months following her shoulder surgery, in February 2022. R1 said, "[V4] only makes \$16.85 per hour. She told me she lives paycheck to paycheck. She has three grown children and helps support them as well as her grandchildren. I sent flowers to her home after her shoulder surgery. I had her personal information because she gave it to me for a different reason. She said she had a medical problem and needed \$500.00 for a prescription. I helped her find a coupon for \$90.00 off of the medication by contacting the manufacturer for her and obtaining the discount. The company would not give her the discount coupon without her personal information. I told her that, and she gave me her personal information, including address and email to submit to the company, which I did for her. She had car issues and had to take a [ride share] to and from work for a while. She told me that cost her \$30.00 each way. That was a big part of her paycheck. I wanted to help her out with a car situation, so I gave her \$300.00 cash from the safe in my room. [V4] promised to pay me back. She gave me \$150.00 after she got paid, and then gave me another \$150.00 after the next paycheck." R1 showed a locked safe in his dresser drawer and said he keeps cash in the safe. R1 continued to say he did not tell his family or anyone else about loaning the money to V4, because it "was between me and [V4]" and</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>he felt his family would be upset about it.</p> <p>On July 5, 2022 at 12:27 PM, R1 was lying in bed. R1 again stated he provided \$300.00 to V4 for car repairs. R1 said, "[V4] lives paycheck to paycheck. She only gets to go out to dinner three times a year. She goes out on her birthday, her husband's birthday, and her anniversary. I thought it would help her out if I loaned her the money."</p> <p>On June 21, 2022 at 12:21 PM, V4 (CNA) said, she had shoulder surgery in February 2022 and R1 helped her find the surgeon who performed her shoulder surgery. V4 said, "I received flowers at my home after my shoulder surgery in February. I don't remember if the card was signed by [R1]. [R1] and I take the same inhaler. He found a coupon for my inhaler to help with the cost. I did have to give him my personal information for the coupon. We do text back and forth and talk on the phone. I thought all this stuff was innocent." V4 denied receiving money from R1.</p> <p>On June 21, 2022 at 3:08 PM, V10 (Daughter of R1) said, "This all started a few days ago. My sister inadvertently received an email sent by my father (R1), addressed to [V4]. He accidentally sent it to my sister (V31-Daughter of R1) instead of [V4]. It said, "I love you and I can't wait to see you, and I'm counting the days." We looked into it a little bit. We found a lot of calls on [R1's] cell phone between the two of them (R1 and V4). We felt like professional boundaries had been crossed. I felt the emails, text messages, videos, and phone calls back and forth were unethical. One message shows how she can't wait to see him the next day. She sent him videos of herself saying I love you. He has sent flowers to her</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>home. We have suspicion that [R1] paid for car repairs for [V4]. We sent all of the phone logs, text messages and videos to [V1] (Administrator) on June 16, 2022. We sent an additional email to [V1] regarding our financial concerns on June 20, 2022."</p> <p>V1 (Administrator) provided a copy of an email he received from V31 (Daughter of R1) on June 20, 2022 at 9:42 AM. The email shows a telephone call log history between R1 and V4. The email also shows V31 notifying V1 of her concerns regarding financial assistance R1 provided for V4's car repairs. V31's email shows, "Notice the Facebook message (with white background) was sent June 1, 2021 (at 5:05 PM). It appears my father may've paid for car repairs."</p> <p>As of June 22, 2022 at 12:00 PM, the facility did not have documentation to show V1 (Administrator) started an investigation into V31's concerns regarding R1 paying for car repairs for V4.</p> <p>On June 22, 2022 at 12:08 PM, V1 said, "In the policy for abuse, it says they can borrow money from a resident if the resident is alert and oriented." V1 continued to say he received several emails from R1's family and missed the email regarding the money concerns dated June 20, 2022 and had not investigated it as of June 22, 2022 at 12:08 PM.</p> <p>On June 22, 2022 at 1:14 PM, V7 (Administrator in Training) showed a copy of the facility's abuse policy with V1 (Administrator) present. V7 said, "It was okay for the staff member to take the money because it does not fit the misappropriation of resident property definition in the policy. It is not an ideal situation, but it is not</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>a problem."</p> <p>V1 and V7 opened a computer screen and showed multiple text messages, videos and call logs between R1 and V4 from the call log and phone records provided by R1's family (V10 and V31). V1 and V7 confirmed the call logs, text messages and videos were between R1 and V4.</p> <p>The email from R1's family members reviewed with V1 and V7 shows the following messages, call logs and video:</p> <p>A message dated June 1, (no year) at 5:05 PM from V4 to R1: "Everything is going well thank you for everything I can't thank you enough right now I'm waiting for [car dealer] to come pick up the jeep until it there and fix it unbelievable you know she's (V4's daughter per R1) been two wrecks well this is sore like a rock to me because the tire fell off she could've died I'm glad she's such a good driver and then someone told (totaled) her car like three months ago so I just a lot emotionally but I thank you for everything I need a big hug when I see you love you good night."</p> <p>Call logs reviewed with V1 and V7 show the following telephone calls received on R1's telephone from V4's telephone number:</p> <p>April 28, 2022 at 3:14 PM - 28 minutes, 16 seconds April 29, 2022 at 3:13 PM - 40 minutes, 11 seconds May 2, 2022 at 3:49 PM - 15 minutes, 38 seconds May 10, 2022 at 5:04 PM - 29 minutes, 33 seconds May 11, 2022 at 10:46 AM - 14 minutes, 26 seconds</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>May 19, 2022 at 12:11 PM - 13 minutes, 35 seconds May 23, 2022 at 3:11 PM - 46 minutes, 55 seconds</p> <p>Text messages between V4 and R1 show the following:</p> <p>May 12, 5:46 PM - V4 to R1: "...I will see you tomorrow. I will wake you up at 6 AM with a big hug. ...I've been so busy today, but I love you look forward to seeing you tomorrow."</p> <p>A video message from V4 to R1 dated "Friday, March 25" was reviewed with V1 and V7. V1 confirmed V4 was the person speaking on the video and the video was between V4 and R1. V1 and V7 denied concerns regarding V4 saying "I love you" to R1. The video showed V4 saying the following to R1: "Hey, I was just calling to say goodnight. You can call me back within the next 30 minutes, that would be fine. I love you, bye."</p> <p>On June 22, 2022 at 2:25 PM, V35 (Agency RN) said, "I started working agency here at the end of January or February 2022. I would not borrow money from a resident. I think that is our own responsibility, not the resident's."</p> <p>On June 22, 2022 at 2:31 PM, V34 (CNA) said, "I never talk to any of the residents from my personal phone. If a resident offered a gift or money, I would not take it. Even candy I don't take it. We can go out and get our own stuff. I tell residents to please keep it for themselves. It is a known thing that V4's (CNA) car was smashed up. She didn't hide that."</p> <p>On June 22, 2022 at 2:42 PM, V32 (CNA) said, "I've worked here a long time. We cannot borrow</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>money from a resident."</p> <p>On June 22, 2022 at 2:48 PM, V33 (CNA) said, "We cannot accept gifts from residents. Occasionally a family will bring in a box of cookies and we set it out for everyone."</p> <p>On June 22, 2022 at 2:56 PM, V36 (CNA) said, "I take care of [R1] a lot, and he has never offered gifts to me or money. He has never asked me for my personal information or called me on the phone. Sometimes we chip in for food, but not with the residents. I have worked with [V4] (CNA) on the floor. You hear she didn't have a car and had an accident. I would never borrow money from a resident. I would never accept money from a resident, and I've been doing this for 30 years, and no one has ever offered. Some families or residents will buy us pizza. We try to make sure, if a family brings something, we also give it to everyone. Otherwise, that would be abuse. I've worked here since 1994. I would not let [R1] call me on the phone at night. No one has ever asked me to do that."</p> <p>On February 11, 2022 at 8:49 AM, V9 (LCSW-Licensed Clinical Social Worker) documented, "Summary of Session: Met with patient outside for session. Patient presented as A&Ox4 (Alert and Oriented times 4), calm, cooperative, talkative, happy, bright, amiable, easily engaged, and open to meeting with CSW. [R1] also expressed concern over a staff member who he is concerned about."</p> <p>On June 17, 2022 at 9:32 AM, V9 (LCSW) documented, "[R1] expressed his concern about a situation he is involved with. This situation is distressing for patient. Patient vented his frustration with the situation"</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>On June 22, 2022 at 9:57 AM, V9 (LCSW) documented, "[R1] expressed his concern about a situation he is involved with. [R1] vented his frustration with the situation and expressed disappointment with family member. Patient expressed his worry. Patient is hopeful that the situation will be resolved."</p> <p>On June 21, 2022 at 11:22 AM, V9 (LCSW) said, "I am at the facility four days a week. I meet with the residents with anxiety, depression, residents having issues getting along with staff or other residents, general adjustment issues. [R1] is devastated. He does not believe there was anything untoward with the CNA (V4). He feels she might be fired. He asked me to talk to administration about how awesome he thinks she is. I asked him how did [V4] get his phone number. He told me she needed surgery on her shoulder. He got her an appointment for her shoulder. The daughter saw his phone when he was in the hospital and saw the messages. My note in February 2022 was about [R1's] concern for [V4] because of her shoulder surgery, and the June 2022 note was regarding [R1's] concern the CNA might lose her job over all of this."</p> <p>On June 23, 2022 at 10:54 AM, V2 (DON-Director of Nursing) said she was present during an interview with R1 on June 22, 2022. "[R1] said he offered the money to [V4], and she accepted it, and she paid him back."</p> <p>On June 23, 2022 at 11:17 AM, V1 (Administrator) said, "We talked to [R1] yesterday afternoon. He says that he loaned [V4] the money and she paid him back in two installments. [V4] denied it, got angry and said last year she made over \$70,000. She denied it. She also</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>said if anyone says I love you to her, she will say it back to them. As an employer, we can't tell people who they can call and who they can't call. If they are alert and oriented, we can't tell them what they can and can't do. If a resident offered money to a staff member, I would direct the staff to the abuse policy. If any of the staff came to me and said a resident is willing to give me \$300.00 and they promised the resident to pay it back, I would say not to do that because it would be crossing a line. We also offer two programs here at the facility. One is next day pay where any staff member can be paid the next day for a shift they worked the day before, and the other is a loan program where staff can apply for help if they are having trouble paying their bills. There is no need for a staff member to take a loan from a resident with these programs we have in place."</p> <p>The facility's Abuse Prevention Training Program dated November 22, 2017 shows: "Abuse means any physical or mental injury or sexual assault inflicted upon a resident other than by accidental means. ...Instances of abuse of all residents, irrespective of any mental or physical condition, cause physical harm, pain, or mental anguish. It includes verbal abuse, sexual abuse, physical abuse, and mental abuse including abuse facilitated or enabled through the use of technology. Willful, as used in this definition of abuse means the individual must have acted deliberately, not that the individual must have intended to inflict injury or harm. ...Exploitation means taking advantage of a resident for personal gain through the use of manipulation, intimidation, threats or coercion."</p> <p>(B) 2/2</p>	S9999		

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S9999	<p>Continued From page 10</p> <p>300.1210b) 300.1210d)3)6) 300.3240a)</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record. 6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p>	S9999		

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S9999	<p>Continued From page 11</p> <p>These regulations were not met as evidenced by:</p> <p>Based on interview and record review the facility failed to assess, identify, and intervene for a change in a resident's condition following a fall, resulting in a family member identifying resident's leg feeling cool to the touch and appearing swollen and insisting 911 be called.</p> <p>This failure resulted in a delayed diagnosis of R2's hip fracture following a fall, and R2 requiring surgical repair of the fracture.</p> <p>This applies to 1 of 3 residents (R2) reviewed for falls in the sample of 4.</p> <p>The findings include:</p> <p>The EMR (Electronic Medical Record) shows R2 was admitted to the facility on May 1, 2022 and was discharged to the local hospital on June 13, 2022. R2 did not return to the facility. R2 has multiple diagnoses including gastrostomy, low back pain, difficulty walking, dysphagia, breast cancer, esophagitis, repeated falls, and urinary tract infection.</p> <p>R2's MDS (Minimum Data Set) dated May 7, 2022 shows R2 had moderate cognitive impairment, was totally dependent on facility staff for eating, required extensive assistance with personal hygiene and bathing, limited assistance with dressing, and supervision with all other ADLs (Activities of Daily Living), including, bed mobility, transfers between surfaces and walking in the room and corridor. R2 was always continent of bowel and bladder.</p>	S9999		

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S9999	<p>Continued From page 12</p> <p>On May 23, 2022 at 11:00 AM, V26 (LPN-Licensed Practical Nurse) documented, "Notified by CNA (Certified Nursing Assistant), resident was on the floor. NOD (Nurse On Duty) immediately assessed. Resident was laying right side ... Resident stated, "I was just trying to get out of my room."</p> <p>On May 23, 2022 at 9:50 PM, V15 (LPN) documented R2 complained of pain in her left leg and agreed to have an X-ray at the facility.</p> <p>Facility documentation shows R2 received an X-ray of her sacrum, coccyx, and left hip on May 24, 2022 and no recent fracture or dislocation was identified.</p> <p>On May 28, 2022 at 7:10 AM, V13 (LPN) documented R2 was found lying on the floor in her room near her bed after attempting to self-ambulate. No injury was noted, R2 was able to move both upper and lower extremities without limitation and denied complaints of pain at the time.</p> <p>Prior to R2's falls on May 23, 2022 and May 28, 2022, V28 (PTA-Physical Therapy Assistant) documented on May 23, 2022 at 10:48 AM, R2 "continues to ambulate with RW (Rolling Walker), navigating 150 ft, 200 ft. with CGA (Contact Guard Assist) for balance and safety."</p> <p>On May 25, 2022 at 1:11 PM, V28 (PTA) documented, R2 was only able to complete gentle active range of motion due to left lower extremity pain.</p> <p>On May 30, 2022 at 8:51 AM, V28 (PTA) documented, "[R2] completed sitting and standing</p>	S9999		

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S9999	<p>Continued From page 13</p> <p>weight shifts to encourage WB (Weight Bearing) on LLE.(Left Lower Extremity) and improve trunk control and balance recovery strategies. [R2] is perseverating on LLE pain, asking for morphine from nursing staff and hard to direct. [R2] attempted multiple times to perform SPT (Stand Pivot Transfer) with use of RW, however unable to gain WB stability on LLE or sequencing to pivot. Spoke with CNA [V4] regarding patient's transfer status."</p> <p>On May 31, 2022 at 9:57 AM, V28 documented, "Patient completed supine RLE (Right Lower Extremity) exercises x 10 reps and seated BLE (Bilateral Lower Extremity) exercises x 10 reps with modification to LLE due pain from recent fall." V28 continued to document R2 had "self-limiting WB on LLE due to pain and positioning LLE as toe touch instead of foot flat for WB due to pain."</p> <p>On June 2, 2022 at 9:47 AM, V28 documented, "[R2] continues to c/o L hip pain with movement, modifications provided as needed."</p> <p>On June 28, 2022 at 1:34 PM, V28 (PTA) said, "Prior to [R2's] first fall on May 23, 2022, the resident was able to ambulate approximately 150 to 200 feet using a walker and contact-guard assistance. After the first fall, we got the report the X-ray was negative, however, she experienced pain and it inhibited her movement and she leaned to her right side. After the second fall, between the pain and the fear of falling, she declined significantly and could not stand or ambulate anymore. Every day we would ask the nurse for pain medication because the pain was extraordinary. It was a constant thing that really affected her therapy. I spoke with [V4] (CNA) on May 30, because she was the CNA</p>	S9999		

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S9999	<p>Continued From page 13</p> <p>weight shifts to encourage WB (Weight Bearing) on LLE (Left Lower Extremity) and improve trunk control and balance recovery strategies. [R2] is perseverating on LLE pain, asking for morphine from nursing staff and hard to direct. [R2] attempted multiple times to perform SPT (Stand Pivot Transfer) with use of RW, however unable to gain WB stability on LLE or sequencing to pivot. Spoke with CNA [V4] regarding patient's transfer status."</p> <p>On May 31, 2022 at 9:57 AM, V28 documented, "Patient completed supine RLE (Right Lower Extremity) exercises x 10 reps and seated BLE (Bilateral Lower Extremity) exercises x 10 reps with modification to LLE due pain from recent fall." V28 continued to document R2 had "self-limiting WB on LLE due to pain and positioning LLE as toe touch instead of foot flat for WB due to pain."</p> <p>On June 2, 2022 at 9:47 AM, V28 documented, "[R2] continues to c/o L hip pain with movement, modifications provided as needed."</p> <p>On June 28, 2022 at 1:34 PM, V28 (PTA) said, "Prior to [R2's] first fall on May 23, 2022, the resident was able to ambulate approximately 150 to 200 feet using a walker and contact-guard assistance. After the first fall, we got the report the X-ray was negative, however, she experienced pain and it inhibited her movement and she leaned to her right side. After the second fall, between the pain and the fear of falling, she declined significantly and could not stand or ambulate anymore. Every day we would ask the nurse for pain medication because the pain was extraordinary. It was a constant thing that really affected her therapy. I spoke with [V4] (CNA) on May 30, because she was the CNA</p>	S9999		

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S9999	<p>Continued From page 14</p> <p>caring for [R2] that day. I told her the resident could no longer bear weight on her left leg and now required two facility staff members to transfer the resident. After we talk to the CNAs, we had meetings with [V23] (Rehab Director) to let him know what is going on. It was clearly communicated by me that this resident had declined significantly since her second fall."</p> <p>On June 28, 2022 at 1:19 PM, V23 (Rehab Director) said, "We inform the nurse if there is a change in status and we have a meeting every Thursday to discuss every patient with the Director of Nursing, Social Work, and MDS Coordinator."</p> <p>The facility does not have documentation to show R2's decline during physical therapy was addressed with nursing. The facility does not have documentation to show R2's physician was notified of R2's decline or increased pain.</p> <p>The facility does not have documentation to show facility staff assessed R2 for a change in condition or decline following R2's fall on May 28, 2022 until June 13, 2022 when V27 (Daughter of R2) voiced concerns.</p> <p>On June 23, 2022 at 10:57 AM, V8 (LPN) said, "I was [R2's] nurse on June 13, 2022. The daughter came in and wanted me to see the resident's left foot. There was 2+ pitting edema. Two weeks prior to that day, she had a fall. I called the hospice nurse, and she came, and we sent the resident to the hospital the same day. The daughter was upset we hadn't noticed the swelling or coolness in the resident's leg or sent her to the hospital. I did not call the physician about the edema in the resident's leg or the increased pain. I did contact the hospice nurse."</p>	S9999		

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S9999	<p>Continued From page 15</p> <p>Documentation by V29 (Hospice Nurse) dated June 14, 2022 shows, "PRN (As Needed) visit provided by this RN D/T (Due To) increased/unmanaged pain and swelling to left foot. Upon arrival, patient lying in hospital bed with [V27] (Daughter) present at bedside. [V27] states that an ambulance service has been called to transport her mother to [local hospital] for evaluation/treatment. [V27] is visibly upset with her mother's condition. She states that her foot has been swollen for a week and nothing has been done about it. She also states that her mother's pain has not been appropriately addressed. ...She states that her mother has declined significantly since being at [the facility], that her mother is no longer able to walk due to pain to left leg. ...[R2] states pain is in left upper and lower leg. When attempting to reposition patient, patient moans in pain with facial grimacing noted. While patient is being repositioned, pain assessed at 6/10 (0 to 10 pain scale). ...+3 pitting edema noted to left foot. Left calf swollen, cool to touch, pedal pulse faint on left foot. No swelling or edema noted to right foot/calf, pedal pulse normal. Discussed possibility of DVT (Deep Vein Thrombosis).."</p> <p>On June 14, 2022 at 7:28 AM, V30 (Orthopedic Surgeon) documented, R2 was brought into the emergency room of the local hospital. "Imaging performed at that time showing evidence of a left intertrochanteric hip fracture of unknown chronicity, but likely at least 1 to 2 weeks." V30 continued to document R2 received surgical intervention on June 14, 2022 to repair the hip fracture.</p> <p>Hospital documentation shows R2 was discharged from the local hospital on June 18,</p>	S9999		

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S9999	<p>Continued From page 16</p> <p>2022.</p> <p>On June 29, 2022 at 11:28 AM, V2 (DON-Director of Nursing) said, "I found the 72-hour charting for R2's fall on May 28, 2022. There were only two neurological checks done on May 28, and then not another neurological check until May 30, 2022. There are gaps with the charting. The nursing documentation does not show if the resident complained of pain or had condition changes."</p> <p>On June 29, 2022 at 12:48 PM, V28 (Physician) said, "If the facility would have notified me of [R2's] decline, I would have sent her out to the hospital. There is no question, if they would have let me know, I would have sent her out. It is safe to say the second fall caused the fracture. I would have expected them to contact me if the resident had a fall and a decline. I would have expected the facility staff to have ongoing assessment of the resident after a fall and notice if there was a decline or increased pain."</p> <p>(A)</p>	S9999		