

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6005391</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>07/08/2022</b>
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NAME OF PROVIDER OR SUPPLIER  <b>BENTON REHAB &amp; HCC</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1409 NORTH MAIN STREET BENTON, IL 62812</b>
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S 000	Initial Comments  Annual Licensure and Certification Survey.  Complaint Investigation: 2254784/IL148130	S 000		
S9999	Final Observations  Statement of Licensure Violations I of II. 300.1210 a) 300.1210 b) 300.1210 d)3) 300.1810 c)3  Section 300.1210 General Requirements for Nursing and Personal Care a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable.  b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care	S9999	<b>Attachment A Statement of Licensure Violations</b>	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X8) DATE
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S9999	<p>Continued From page 1</p> <p>plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>Section 300.1810 Resident Record Requirements</p> <p>c) Record entries shall meet the following requirements:</p> <p>3) Medical record entries shall include all notes, orders or observations made by direct resident care providers and any other individuals authorized to make such entries in the medical record, and written interpretive reports of diagnostic tests or specific treatments including, but not limited to, radiologic or laboratory reports and other similar reports.</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on observation, interview and record review, the facility failed to provide person-centered interdisciplinary behavioral health services to include individualized interventions to promote the highest level of physical, mental, and psychosocial well-being for one (R14) of 3 residents reviewed for behavioral</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>health services in the sample of 40. These failures resulted in R14 receiving two injections of the anti-psychotic medication Haldol and one trip to the hospital emergency room.</p> <p>Findings Include:</p> <p>A Facility Profile Face Sheet documents R14 was admitted to the facility on 10/15/2021. The record also documents R14 has the following diagnoses: Epileptic Seizures, Unspecified Convulsions, Weakness, Unsteadiness on Feet and Pulmonary Embolism. An undated Cumulative Diagnosis Log in R14's medical record documents: Seizures, Subgaleal Hemorrhage, Polysubstance Abuse, Hypoxic Respiratory Failure, Adjustment Disorder with Anxiety and Attention Deficit Hyperactivity Disorder. A Physician Progress Note, dated 11/02/2021, written by V20 (Nurse Practitioner/NP) documents R14 was living in a Southwestern State. R14 fell and sustained a head injury, requiring a Craniotomy. The Progress Note documents R14 moved back to the mid-west and was living with his mother. R14 stopped taking a medication to prevent seizures and began using Marijuana instead. R14's mother found him unresponsive, called 911 and R14 was admitted to a hospital.</p> <p>R14's Nurses Note dated 12/21/2022 at 10:00 AM, documents V20 (Nurse Practitioner/NP) visited (R14) at the facility and ordered a psychiatric evaluation and an anti-anxiety medication. An undated paper from V1 (Administrator) documents R14 had appointments at a local clinic with a psychiatrist on January 21, 2022, February 22, 2022, March 22 and 25, 2022, April 11, 2022 and June 23, 2022.</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>On 06/28/22 at 9:40 AM, V1 said the facility does not have any documentation from R14's psychiatry visits.</p> <p>On 6/30/22 at 11:40 AM, V15 (Transportation/Driver) said that he takes R14 to his appointments when R14 sees V22 (Psychiatrist). V15 said he waits in the waiting area while R14 talks with V22. V15 said he takes a stack of paperwork from the facility and gives the papers to the receptionist each time R14 has an appointment. V15 said the paperwork contains doctors order sheets, a list of current medications, insurance information and other pertinent information related to R14. V15 said V22's receptionist does not return the paperwork. V15 said sometimes V22 comes out and says everything is ok, no changes. V15 said he has taken R14 to see V22 at least five times, maybe more. V15 said when he takes other residents out to their appointments, the receptionist or nurse will return the doctor's orders sheet and other paperwork to him so he can give the paperwork to the (facility) nurses when they return to the facility.</p> <p>On 6/29/22 at 7:45 PM, V21 (Power of Attorney) said R14 has a long history of mental illness. V21 said R14 was living in deplorable conditions when she moved him to the mid-west from the southwest. V21 said R14 cannot care for himself and needs supervision. V21 said R14's mental state has gotten worse in the last couple of years. V21 said R14's mother is 94 years old, and she cannot care for him. V21 said R14 is very intelligent and convincing. V21 said R14 is a great conversationalist and a talented artist. V21 said R14 likes to draw and is very good at it. V21 said drawing seems to calm R14. V21 said she has tried to contact V22's office twice since January</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>because she feels like V22 needs to know the other side of R14. V21 said R14 can flip like a switch and become condescending, angry and unreasonable. V21 stated R14 can be pleasant then get angry and yell and talk in a condescending manor to people. V21 said she has heard and seen R14 bait people, trying to get them to hit him. R14 once told a policeman to shoot him. V21 said R14 makes very poor choices at times. V21 said she thinks R14 may have had a schizophrenia diagnosis and possibly bi-polar diagnosis before he sustained his head injury. V21 said R14 stopped taking seizure medication and used marijuana instead. V21 said a few years ago R14 was a patient in a rehabilitation center. V21 said she attends Care Plan meetings and feels like the facility is trying to help, but she keeps telling facility staff that R14 needs a medication adjustment. V21 said the facility has called her twice in the past four months because they gave R14 an injection of medication to calm him down. V21 said R14 has problems with his telephone and gets angry when the phone does not work. V21 said the cell phone is expensive and sometimes needs to be charged and R14 forgets to charge it or uses the wrong charger. V21 said V4 (Registered Nurse/RN) has gone above and beyond to try and get R14 to understand what is going on with him. V21 said V4 has been very compassionate with R14.</p> <p>On 06/29/2022 at 5:00 PM, V20 (NP) said she has not seen any notes from a psychiatrist regarding R14. V20 said she knows a psychiatric evaluation was ordered in January. V20 said sometimes notes from the doctor's offices do not make it into the charts. V20 said the facility does not have electronic medical records. V20 said she asks for paperwork from the nurses, and she does not get what she asks for. V20 said the</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>facility does not have a Director of Nursing right now, and "things are scattered." V20 said she has seen R14 several times in the facility and said she does not know if R14 is telling the truth or if he has grandiose ideas. V20 said R14 is very intelligent and convincing.</p> <p>A Nurses Note Dated 03/05/2022 at 2:00 PM documents R14 had a verbal altercation with another resident. An SBAR (Situation, Background, Appearance and Resident) evaluation form dated 03/05/2022 documents R14 was yelling at a female resident about talking on a cell phone. R14 was pointing his finger in the females face telling her to hit him so he could "punch her into another zip code." The SBAR documents the doctor ordered an injection of Haldol and R14 received it.</p> <p>Another Nurses Note dated 06/18/2022 (Accurate date is 06/19/2022 - see below interview with V4/RN) documents R14 went outside after breakfast at 7:00 AM, and said he was going to walk 20 miles to his mother's house. R14 refused to come back into the facility. R14 got upset with staff and began yelling and "chest bumping" them. The police arrived. An ambulance was called and R14 was taken to the local hospital. A Nurses Notes documents later at 10:30 AM, the ambulance brought R14 back to the facility. V4 documented that the doctor said R14 was calm and did not need any medication. V4 documented she got an order from V20 (NP) to give Haldol to R14 when he returned from the hospital.</p> <p>On 06/28/2022 at 4:30 PM, V4 said the incident referenced above actually happened on Sunday the 19th (6/19/22). V4 stated she must have written the wrong date. V4 said R14 was at the nurse's desk drawing that morning when she</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>came in at 6:00 AM (on 06/19/2022). V4 said R14 is very artistic, and drawing seems to calm him. V4 stated that staff told her R14 had been up since 2:00 AM. V4 stated that R14 is a big guy, he can flip like a switch, nice one minute and threatening the next. V4 said R14 walked out of the facility around 7:00AM after breakfast (on 06/19/22). V4 said staff followed R14 outside. V4 said R14 told staff he was going to walk to his mother's house approximately twenty miles away. V4 said R14 was very agitated. V4 said she told R14 he had two choices, to either come back into the building or go the hospital. V4 said R14 said he was not going to do either one. V4 said R14 threw water on staff and broke the water pitcher he was carrying. V4 said she called the doctor. V4 said V20 (Nurse Practitioner) was on call. V4 said V20 ordered a Haldol Injection for R14. V4 said one policeman and the ambulance arrived. V4 said three paramedics had to manually pick R14 up out of an outdoor chair and physically place him on a stretcher and strap him in. V4 said she was not able to administer the Haldol injection to R14 before the ambulance took him to the hospital. V4 said R14 was outside, in front of the facility for about an hour and a half before the ambulance took him to the hospital. V4 said she called the hospital around 10:00 AM and a nurse told her they were sending R14 back to the facility. V4 said she asked if the doctor ordered any medication for R14, and the nurse said no that there was nothing wrong with him. V4 said as soon as the Ambulance brought R14 back from the hospital, she gave him the Haldol injection. V4 said that R14 told her he had not slept in three nights, and he was anxious. V4 said she gave the injection around 10:30 AM. V4 said about an hour later she was passing noon medications and R4 was in the dining room talking to his table mates. V4 said R14 apologized to her and the other staff</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>for his behavior that morning. V4 said the Haldol did nothing for R14.</p> <p>On 06/29/2022 at 10:55 AM, V16 (Certified Nurse Aide/CNA) said a week ago Sunday, R14 walked out the front door with a water pitcher and soda. V16 said R14 told them he was walking to his mother's house. V16 said R14 got really mad because they told him it was too hot and too far. V16 said he threw water on her, shook his soda up and sprayed them all. V16 said R14 was chest bumping her and telling her to hit him so he could "knock her into another area code." V16 said a policeman arrived and told R14 he would arrest him if he hit V16. V16 said finally the ambulance came and took him to the hospital. V16 said R14 came back from the hospital, ate lunch, took a nap and apologized for throwing water on her. V16 said R14 "can make you feel really small and stupid then be as nice as can be." V16 said other staff were saying R14 had not slept in 48 hours.</p> <p>Physician Documentation from the local hospital Emergency Department dated 06/19/22 at 9:30 AM, documents R14 is angry because he has a broken cell phone. At worst severity of symptoms is moderate. He does not want help. Wants to go back to his room. Disposition Summary: Symptoms have improved. Problem: ongoing problem. Condition: good. Diagnosis: Adjustment disorder.</p> <p>R14's Minimum Data Set (MDS) dated 04/21/22, documents a Brief Interview for Mental Status (BIMS) score of 15, indicating R14 is cognitively intact. On 6/29/22 at 11:40 AM, R14 said he does not believe he has dementia. R14 said he is trying to cope with his attention deficit. R14 said he knows there is some problem with his brain. R14 said he is trying to understand and cope with it.</p>	S9999		



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S9999	<p>Continued From page 8</p> <p>R14 said he bought a "5G" phone several years ago and he does not like it. R14 said it is too complex. R14 said V4 (RN) did give him a shot last Sunday and it made him feel much better. R14 said he thought the shot would hurt but it did not.</p> <p>Social Service Notes dated 06/17/2022 at 3:20 PM, document that R14 was upset his phone was not working. At 6:17 PM, R14 wrote a note to V1 (Administrator) that his phone is not working. A nurses note dated 6/29/22 at 2:30 AM documents R14 demanded that the nurse call the police and ambulance so he could get a phone. R14 said his phone has not worked in six weeks.</p> <p>R14's Care Plan Summary/Participations Records dated 01/03/2022 document R14 has been aggressive toward staff and other residents. R14 will see a psychiatrist on 01/21/2022. Care Plan Summary dated 04/21/2022 documents R14 has outbursts. R14's current care plan, updated 04/18/2022 does not document R14's visits to the psychiatrist, a diagnosis from the psychiatrist, or any recommendations for medications. There is no documentation that the interdisciplinary team discussed recommendations from R14's psychiatric visits. R14's care plan does not document any problems, goals or interventions related to R14's cell phone. Behavior Tracking Logs from April, May and June 2022, document R14 has anxiety, voiced concerns and worries about many things. R14's issues with his cell phone are not identified as concerns in R14's current care plan or behavior tracking, therefore there are no person-centered interventions to assist R14 when he has difficulty with his cell phone. R14's current care plan also does not identify art as an approach to help R14 calm down.</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>On 06/30/22 at 11:35 AM, V1 (Administrator) said the Quality Assurance Committee and the Medical Director have not addressed the issues related to obtaining medical records from V22 (Psychiatrist) when asked about coordination of care.</p> <p>"B"</p> <p>Statement of Licensure Violations II of II: 300.1210 b)4) 300.1210 c) 300.1210 d)2)3) 300.2040 b)2)</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>4) All nursing personnel shall assist and encourage residents so that a resident's abilities in activities of daily living do not diminish unless circumstances of the individual's clinical condition demonstrate that diminution was unavoidable. This includes the resident's abilities to bathe, dress, and groom; transfer and ambulate; toilet; eat; and use speech, language, or other functional communication systems. A resident who is unable to carry out activities of daily living shall receive the services necessary to maintain good nutrition, grooming, and personal hygiene.</p>	S9999		

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S9999	<p>Continued From page 10</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>Section 300.2040 Diet Orders</p> <p>b) Physicians shall write a diet order, for each resident, indicating whether the resident is to have a general or a therapeutic diet. The attending physician may delegate writing a diet order to the dietitian.</p> <p>2) The diet shall be served as ordered.</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on interview, observation, and record review the facility failed to provide the prescribed diet, nutritional supplements and the appropriate portion size of protein documented on the approved menu for 4 of 10 residents (R10, R26, R7, &amp; R35) reviewed for weight loss in the sample of 40. This failure further contributes to continued harm to R10, R26, R7 and R35, who have a documented history of severe weight loss.</p>	S9999		

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S9999	<p>Continued From page 11</p> <p>Findings Include:</p> <p>1. R10's facility's document titled, "Profile Face Sheet" documents that R10 was admitted to the facility on 10/25/2019. "Physician Order Sheet", dated 6/01/2022-6/30/2022, documents R10 has the following diagnoses: History of Fracture Left Femur Surgical, Dementia, Failure to thrive, Hypertension, Chronic Obstructive Pulmonary Disease, (COPD), Depression, Alzheimer's with aggressive behaviors, Anxiety, &amp; Levlloctosis.</p> <p>R10's Minimum Data Set/MDS dated 4/05/22, Brief Interview for Mental Status (BIMS) Section C documents a BIMS score of 3, severely impaired, section G, Functional Status, documents supervision with transfer to seated to standing position, walking, and physical help with part of bathing activity and limited to transfer only, supervision with one-person physical assist as needed at meals.</p> <p>R10's Physician Order Report: dated 06/01/2022-06/30/2022 documents a Diet - Minced or ground meat w/gravy or sauce, pureed vegetables, thin liquids, nutritional ice cream twice daily, whole milk instead of menu milk, with a start date of 2/27/2021, with an end date of "open ended" listed, and nutritional juice drink twice daily, with a start date of 2/22/2022, with an end date of "open ended" listed.</p> <p>R10's meal card documents nutritional juice at breakfast and lunch and nutritional ice cream at lunch and supper meal. On 6/27/2022 at 2:00 PM V6 (Dietary Assistant) stated that R10 should get nutritional juice at breakfast and lunch and nutritional ice cream at lunch and supper meal.</p> <p>The Facility document titled, "Report of Monthly</p>	S9999		

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S9999	<p>Continued From page 12</p> <p>Weight and Vitals" documents: Jan 2022, R10's weight was documented as 94 pounds. Feb 2022, R10's weight is documented as 85 pounds. Mar 2022, R10's weight is documented as 85 pounds. Apr 2022, R10's weight is documented as 87 pounds. May 2022, R10's weight is documented as 83 pounds. Jun 2022, R10's weight is documented as 84 pounds. R10's weight loss is 10.64% in 6 months.</p> <p>R10's Care plan dated 10/24/2019 documents: Category: Nutritional Status: R10 may be at risk for altered nutritional status related to moderately impaired cognition, very small frame, manages own fluids and then feeds self, has full dentures and eats all meals in the dining room. A goal target date of 07/05/2022 documents a goal of; R10 will have no unresolved alteration in nutrition x 90 days. An Approach Start Date of 10/24/2019 documents: provide diet as ordered, see physician's orders for current diet order, encourage self-feeding, feed resident to complete as much of meal as possible, honor food preferences, replace disliked foods when possible, reports that she has no food she dislikes but just sometimes doesn't want to eat, offer bedtime snack, document refusal or percentage consumed, note changes of usual habits and report to nurse, offer fluids frequently, house supplement as ordered, nutritional ice cream as ordered, whole milk instead of menu milk. An Approach Start date of 10/23/2021 documents: house supplement 60cc three times daily. An Approach Start date of 2/22/2022, house supplement 90cc three times daily and nutritional juice twice daily.</p> <p>R10's Progress Notes documents on 2/22/2022, "Dietary Notes": February weight 85 pounds with significant weight loss x 1 month (9.57%), x 3</p>	S9999		

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S9999	<p>Continued From page 13</p> <p>months (7.61%). Basic Metabolic Index (BMI): 14.3 (underweight). Diet continues with Minced or ground meat with gravy/sauce, pureed vegetables, nutritional ice cream twice daily, whole milk and 60cc house supplement three times daily. Intake: 100% at breakfast and lunch, 50-100% at supper per February log. Medications reviewed. No new labs. No pressure injuries reported. Will recommend to increase house supplement to 90cc three times daily and add nutritional juice twice daily. Registered Dietician (RD) to follow up as needed. (signed by RD)</p> <p>R10's Progress Notes document on 06/23/2022, "Dietary Notes: June weight 84 with a significant weight loss x 6 months (10.64%). Body Mass Index (BMI): 14 (underweight). Diet continues as per 3/24/2022 Registered Dietician's (RD) note. Intake of 100% of meals per June log. Medications reviewed. No new labs. No pressure injuries reported. Weight increased 1 pound x 1 month. Supplements in place. Continue plan and RD to follow up as needed".</p> <p>On 6/27/22 at 11:45 AM, R10 received her lunch tray which contained her mechanical soft meal and her beverage, no nutritional ice cream supplement or nutritional juice was given.</p> <p>On 6/28/22 at 11:48 AM, R10 received her lunch tray which contained her mechanical soft meal and her beverage, no nutritional ice cream supplement or nutritional juice was given.</p> <p>On 6/28/2022 at 1:00 PM, V6 (Dietary Assistant) stated she forgot to put R10's supplements on her tray on 6/27/2022 &amp; 6/28/2022.</p> <p>On 06/29/22 at 11:37 AM, V19 (Registered Dietician) stated she would expect R10 to receive</p>	S9999		

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S9999	<p>Continued From page 14</p> <p>nutritional juice at breakfast/dinner and nutritional ice cream at lunch/supper as ordered.</p> <p>2. R26's facility's document titled, "Profile Face Sheet" documents that R26 was admitted to the facility on 11/16/2020, "Physician Order Sheet", dated 6/01/2022-6/30/2022 documents R26 has the following diagnoses: Hypercalcemia, Renal Failure, History of open wound right foot, Hypertension, Alzheimer's Dementia without psychotic like behaviors, Hyponatremia.</p> <p>R26's Minimum Data Set/MDS, dated 5/10/22, Brief Interview for Mental Status (BIMS) Section C documents a BIMS score of 3, severely impaired, under Section G, Functional Status documents total dependence with two-person physical assist with activities of daily living, total dependence with one-person physical assist with eating.</p> <p>R26's Physician Order Report: dated 6/01/2022-6/30/2022 documents a Diet -Puree, whole milk in place of menu milk, small bites, alternate solids and liquids, no straw, (brand name fortified cereal) at breakfast, nectar thick liquids, with a start date of 3/24/2022, with an end date of "open ended" listed, and nutritional juice drink twice daily (breakfast, dinner), nutritional ice cream three times daily, with a start date of 1/21/2022, with an end date of "open ended" listed.</p> <p>R26's meal card documents: Diet: Puree. (Brand name fortified cereal), whole milk, nutritional juice, and nutritional ice cream at breakfast, nutritional juice and nutritional ice cream at dinner, and nutritional ice cream at supper.</p> <p>The Facility document titled, "Report of Monthly</p>	S9999		

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S9999	<p>Continued From page 15</p> <p>Weight and Vitals" documents: Jan 2022, R26's weight was documented as 124 pounds. Feb 2022, R26's weight was documented as 116 pounds. Mar 2022, R26's weight was documented as 119 pounds. Apr 2022, R26's weight was documented as 118 pounds. May 2022, R26's weight was documented as 117 pounds. Jun 2022, R26's weight was documented as 117 pounds. R26's weight loss is 10.69% in 6 months.</p> <p>R26's Care plan dated 11/16/2020, documents: Category: Nutrition: R26 has potential risk for altered nutritional status and/or weight loss related to diagnosis of dementia, with a problem start date of 11/16/2020. A goal target date of 8/10/2022 documents a goal of; R26 will not lose a significant amount of weight x 90 days. An Approach Start Date of 11/16/2020 documents: provide diet as ordered, see physician's order sheet (POS) for current diet order, encourage self-feeding, feed R26 to complete as much of meal as possible, assist/feed R26 at meal times as needed to complete meal, R26 consents to use of clothing protector at meal times, monitor weight weekly first 4 weeks after initial admission, then monitor weight monthly, report significant changes to physician, registered dietician/licensed dietician nutritionist (RD/LDN), follow recommendations by RD/LDN, notify RD/LDN of discrepancy of recommendation with R26's preferences or care goals, provide ample time to eat, encourage R2 to eat 75-100% of meals, record meal intake, note and report changes in R26's usual patterns, an Approach Start Date of 2/1/2021 documents: whole milk in place of menu milk, small bites, alternate solids and liquids, Approach Start Date of 2/27/2021 documents: Remeron 7.5mg daily, Approach Start Date of 6/21/2021 documents: Increase</p>	S9999		



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S9999	<p>Continued From page 16</p> <p>nutritional juice three times daily, Approach Start Date of 1/17/2022 documents: House Supplement 60 cc three times daily, Approach Start Date of 1/25/2022 documents: Decrease nutritional juice twice daily, house supplement as ordered, Approach Start Date of 2/22/2022 documents: Increase Remeron to 30mg daily, nutritional ice cream twice daily, and Approach Start Date of 3/24/2022 documents: change thin liquids to nectar thick liquids.</p> <p>R26's Progress Notes, "Dietary Notes" documents on 3/24/2022, that nutritional ice cream was increased to three times daily and Remeron was increased to 30mg daily on 2/22/2022 with a weight increase of 3 pounds in one month (signed by RD).</p> <p>R26's Progress Notes document on 06/23/2022, "Dietary Notes: June weight 117 with a significant weight loss x 6 months (10.69%). BMI: 17.7 (underweight). R26's diet continues with intake of 75-100% most meals with some 50% noted and 100% supplements per June log. Medications received; Mirtazapine continues. No new labs. No pressure injuries reported. Weight x Feb-Jun: 116-119-118-117-117 with supplements in place. No further recommendations. RD to follow up as needed".</p> <p>On 6/27/22 at 11:45 AM, R26 received her lunch tray which included a pureed meal and her beverage, no nutritional ice cream was given, and no pureed bread was given with her meal.</p> <p>On 6/28/22, at 11:48 AM, R26 received her lunch tray which contained a pureed meal and her beverage, no nutritional ice cream was given. No pureed bread was given with her meal.</p>	S9999		

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S9999	<p>Continued From page 17</p> <p>On 6/28/2022 at 1:00 PM, V6 (Dietary Assistant) stated she forgot to put R26's supplements on her tray on 6/27/2022 &amp; 6/28/2022.</p> <p>06/29/22 at 11:37 AM, V19 (Registered Dietician) stated she would expect R26 to receive nutritional juice at breakfast/dinner and nutritional ice cream with her meals as ordered.</p> <p>3. R7's facility's document titled, "Profile Face Sheet" documents that R7 was admitted to facility on 12/21/2020, "Physician Order Sheet", dated 6/01/2022-6/30/2022 documents R37 has the following diagnoses: Alzheimer's, Depression, Lymphedempathy.</p> <p>R7's Minimum Data Set/MDS, dated 4/02/2022, Brief Interview for Mental Status (BIMS) Section C documents a BIMS score of 7, severe impairment, Section G, Functional Status, documents extensive assistance with two-person physical assist with activities of daily living, supervision with set-up help for eating.</p> <p>R7's Physician Order Report: dated 06/01/2022-06/30/2022, documents a Diet - Minced &amp; Moist, receives house supplement 60cc three times daily with a start date of 4/29/2022.</p> <p>R7's current meal card documents R7's diet as Puree. R7's meal card does not document any house supplements.</p> <p>The Facility document titled, "Report of Monthly Weight and Vitals" documents: Jan 2022, R7's weight was documented as 115 pounds. Feb 2022, R7's weight was documented as 112 pounds. March 2022, R7's weight was documented as 110 pounds. Apr 2022, R7's weight was documented as 109. May 2022, R7's</p>	S9999		
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S9999	<p>Continued From page 18</p> <p>weight was documented as 110 pounds. Jun 2022, R7's weight was documented as 109 pounds. R7's weight loss is 7.56% in 3 months.</p> <p>R7's Care plan dated 1/01/2021, documents: Category: Nutrition: Approach Start Date of 03/26/2022, House Supplement 60cc three times a day, an Approach Start Date of 4/29/2022, documents: Diet upgrade from pureed to minced &amp; moist.</p> <p>R7's Progress Notes document on 03/24/2022, "Dietary Notes: March weight 110 with significant weight loss x 3 months (7.56%). BMI: 17.7 (underweight). R7's diet continues with intake 50-100% (Breakfast/Lunch) and 50-75% (Dinner) per March log. Medications received. No new labs. No pressure injuries reported. Weight is decreased 9 pounds since December. Will recommend 60 milliliters (Nutritional Supplement drink) three times a day and RD to follow up as needed".</p> <p>On 6/27/2022 &amp; 6/28/2022 observed R7 receive a pureed diet at the lunch meal.</p> <p>On 6/28/2022, at 12:00 PM, observed V11 (Licensed Practical Nurse) give R7 his house supplement.</p> <p>On 6/28/2022, at 1:30 PM, V5 (Dietary) stated that R7 received a pureed diet on 6/28/2022 because it states on his meal card that he has a pureed diet.</p> <p>On 7/07/2022, at 2:00 PM, V18 (Dietary Assistant), stated that he follows the meal cards and prepares the residents' meals according to the diet that is on their meal card.</p>	S9999		

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S9999	<p>Continued From page 19</p> <p>4. R35's facility's document titled, "Profile Face Sheet" documents that R35 was admitted to the facility on 4/24/2019, "Physician Order Sheet", dated 6/01/2022-6/30/2022 documents R35 has the following diagnoses: Anxiety, Chronic Obstructive Pulmonary Disease, (COPD), Depression, High Cholesterol, Hypertension, and Non-Insulin Dependent Diabetes, (NIDDM).</p> <p>R35's Minimum Data Set/MDS dated 04/27/22, Brief Interview for Mental Status (BIMS) Section C documents a BIMS score of 12, under section G, Functional Status, documents that R35 is independent with no setup or physical help from staff with activities of daily living, independent with set-up help for eating.</p> <p>R35's Physician Order Report: dated 06/01/22 - 06/30/22 documents a Diet - Regular, Consistent Carbohydrate Diet, (CCD), Nutritional Juice drink at breakfast, with a start date of 04/21/2022 with an end date of "open ended" listed.</p> <p>R35's Care plan documents: Category: Nutrition: R35 has potential risk for altered nutritional status and/or weight loss related to chronic obstructive pulmonary disease, weakness, with a start date of 5/01/2019. A goal target date of 8/31/2022 documents a goal of; R35 will not lose significant amount of weight x 90 days. An approach start date of 5/01/2019 documents: provide diet as ordered, honor food preferences, replace disliked foods when possible, R35 consents to use of clothing protector at meal times, and follow recommendations of Registered Dietician/Licensed Dietician Nutritionist, (RD/LDN), notify RD/LDN of discrepancy of recommendation with R35's preferences or care goals, an Approach Date of 4/20/2022 documents: Nutritional Supplement drink 90</p>	S9999		

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S9999	<p>Continued From page 20</p> <p>milliliters four times a day and Nutritional Juice drink at breakfast.</p> <p>R35's current meal card documents R35 diet as Regular CCD. There is no nutritional juice or supplements listed on R35's meal card.</p> <p>R35's Progress Notes document on 06/23/2022, "Dietary Notes: June weight 135 with a significant weight loss x 3 months (8.78%) x 6 months (16.15%). BMI: 23.8 (Within normal limits). R35's diet continues with intake 0% at breakfast, 25-50% at lunch, and 50-100% at dinner per June log. Medications received. No new labs. No pressure injuries reported. Weight decreased 4.93% x 1 month with nutritional drink acceptance = 0%. Will recommend to discontinue nutritional juice drink at breakfast, discontinue Consistent Carbohydrate Diet restriction and add nutritional ice cream at supper. RD to follow up as needed".</p> <p>On 6/29/2022, at 9:30 AM, R35 stated she did not get her nutritional juice on 6/27/2022 &amp; 6/28/2022. R35 stated she does not like the nutritional juice anyway.</p> <p>On 06/28/22 at 11:45 AM during lunch service, R35 was given an approximately 1.5 ounce chicken breast for lunch.</p> <p>06/29/22 at 11:37 AM, V19 (Registered Dietician) stated she would expect R35 to have received her nutritional juice at breakfast on 6/27/2022 &amp; 6/28/2022. V19 stated she recommended this month to discontinue nutritional juice at breakfast and her house supplement of 90cc four times a day and add nutritional ice cream at the supper meal. V19 stated she would expect all the residents ordered to have supplements would receive supplements</p>	S9999		
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S9999	<p>Continued From page 21</p> <p>On 06/28/22, at 1:00 PM, V18 (Dietary Assistant) stated, the nutritional supplements are listed on the meal cards and are put on the resident's trays by the kitchen staff that is serving at that time.</p> <p>On 06/29/22 at 3:00 PM, V1 (Administrator) stated, she is not sure what a reasonable amount of time for a supplement ordered by V19 (Registered Dietician) would be to get to V24 (Physician) and on to R35's dietary card, a week maybe.</p> <p>On 06/29/22 at 1:30 PM, V11 (Registered Nurse) stated, the recommendations from V19 (Registered Dietician) that were made on 06/23/22 were given to her today (06/29/22) to fax to V24 (Physician) for review.</p> <p>On 07/08/22 at 11:05 AM, V25 (Regional Director) stated, she is not for sure if there is a specific timeframe for a recommendation to get from V19 (Registered Dietician) to the V24 (Physician) but she thinks it should be done in a couple days, but she believes it should be implemented in a week.</p> <p>5. On 06/28/22 at 11:40 AM, 2 ounces of BBQ chicken breast was provided to the residents receiving the Mechanical Soft diet and Puree Diet with a #16 scoop (2 ounces).</p> <p>On 06/28/22 at 12:25 PM after all of the plates had been served out, V18 (Dietary) weighed the BBQ chicken breast that was given to the regular diet residents which weighed 1.5 ounces.</p> <p>The Menu titled, "Week 4 Tuesday" documents "1 each" for the Regular diet and the Mechanical Soft diet, and a #6 scoop (5.33 ounces) for the puree diet.</p>	S9999		

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S9999	<p>Continued From page 22</p> <p>On 06/29/22 at 11:35 AM, 2 ounces of roasted pork was provided to the residents receiving the Mechanical Soft and Puree diets with a #16 scoop (2 ounces). The amount of Roast Pork, which was loose pulled meat, for the Regular Diet was not weighed and was different portion sizes.</p> <p>The menu titled, "Week 4 Wednesday" documents 3 ounces of Roast Pork to be served to the Regular Diet and the Mechanical Soft Diet and a #8 scoop (4 ounces) for the Puree diet.</p> <p>On 06/29/22 at 1:35 PM, V19 (Registered Dietician) stated 4 ounces of BBQ chicken was required to be served and that is what she would expect to be served. The recipe card states, "1 each", but that is incorporated into what is needed to be ordered. Therefore, there would be a list derived that documents the appropriate size chicken breast that is to be ordered. The puree diet should have received the #6 scoop of the BBQ chicken (5.33 ounces) and the Mechanical Soft diet to receive 4 ounces of BBQ chicken. For Wednesday's diet, the puree diet should have received the #8 scoop (4 ounces) of protein, the roast pork and the Mechanical Soft diet should have received 3 ounces of protein, the roast pork.</p> <p>On 06/30/22 at 12:45 PM, V5 (Dietary) stated, she does not know why she used those scoops for the mechanical soft and puree diets, she must have grabbed the wrong scoops on Tuesday and Wednesday.</p> <p>On 06/30/22 at 2:15 PM V1 (Administrator) stated, since V9 (Dietary Manager) has been out sick for over a month she was assisting with the kitchen duties. There was only one person in the kitchen on 06/27/22 and 06/28/22 because a</p>	S9999		

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6005391</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>07/08/2022</b>
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NAME OF PROVIDER OR SUPPLIER  <b>BENTON REHAB &amp; HCC</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1409 NORTH MAIN STREET BENTON, IL 62812</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S9999	Continued From page 23  second dietary person had called in. When V1 was asked about only one person working in the kitchen for all tasks, V1 stated, "sometimes our staff put us in precarious situations."  "B"	S9999		