

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6012967	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 05/24/2022
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NAME OF PROVIDER OR SUPPLIER AVANTARA CHICAGO RIDGE	STREET ADDRESS, CITY, STATE, ZIP CODE 10300 SOUTHWEST HIGHWAY CHICAGO RIDGE, IL 60415
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S 000	Initial Comments Complaint Investigations: 2293086/IL146003 2292899/IL145758	S 000		
S9999	Final Observations Statement of Licensure Violation: 300.610a) 300.1010h) 300.1210d)2)6) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1010 Medical Care Policies h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such	S9999	<p>Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>These Regulations are not met as evidenced by:</p> <p>Based on interviews and record reviews the facility failed to follow physician orders and obtain an urgent X-ray within 4 hours post fall incident. The facility also failed to follow their Neurological practice of conducting Neurological checks post fall incident for 1 of 3 (R2) residents reviewed for nursing care and assessment post fall incident. This failure resulted in a delay of R2 being diagnosed with a femur fracture for over 8 hours, and 12 hours before R2 was sent to the local hospital for surgical treatment.</p> <p>Findings include:</p> <p>On 5/23/22 at 10:45am, V2 DON (director of nursing) stated that urgent X-rays should be completed within 4 hours; sometimes the outside</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>diagnostic imaging company will call, and it may be 4-5 hours before the urgent X-ray can be completed. V2 stated that if it will be more than 6 hours before the outside company will arrive, then the resident will be sent out to the hospital to have X-rays completed. V2 stated that R2's X-rays were completed around 3:00pm and the results received at 5:00pm. V2 stated that R2 was transported to the hospital around 7:00pm. V2 acknowledged that R2's urgent X-rays were not completed for more than 9 hours. When questioned as to why R2 was not sent out earlier, V2 did not respond.</p> <p>On 5/23/22 at 12:45pm, V7 (nurse) stated that the off going nurse, V13, informed V7 that an urgent X-ray of R2's femur was ordered. V7 stated that the outside diagnostic imaging company has 4 hours to complete X-rays when ordered urgent. V7 stated that V7 did not call the outside company to follow-up on when they would be coming out to complete R2's X-ray. V7 stated that it was a little after lunchtime when R2's X-ray was done. V7 stated that sometimes it can take a couple of hours to get the results. V7 stated that the outside company faxes the results and then it pops up in the resident's electronic medical record. V7 stated that the evening nursing supervisor informed V7 of R2's X-ray results at 5:00pm. V7 stated that V7 called the physician and received orders to send R2 to hospital.</p> <p>Review of R2's POS (physician order sheet), dated 4/8/22 at 6:40am, notes an order for an urgent X-ray of R2's right thigh status post fall due to pain. On 4/8/22 at 7:09pm, an order was received to send R2 to the hospital for evaluation.</p> <p>Review of R2's medical record notes R2 was admitted to the facility on 3/31/22 with diagnoses</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>including Stroke with Hemiplegia affecting right dominant side, Aphasia, unsteadiness on feet, history of blood clot, difficulty in walking, Epilepsy, and Lupus.</p> <p>Review of R2's right femur X-ray report, dated 4/8/22, notes the X-ray was completed at 3:51 pm. The results were reported to this facility at 5:05pm; V7 (nurse) reviewed the results at 6:52pm. The results noted an acute distal right femur fracture.</p> <p>Review of R2's hospital record, dated 4/8/22, notes R2 sustained an injury to the right knee which occurred secondary to a fall. The pain is localized to the right distal thigh and knee region and ranges from 8-10 on a scale of 0-10. It is worsened by movement and relieved by rest or elevation. Physical examination noted: almost complete Expressive Aphasia. Musculoskeletal assessment with mild swelling to right thigh. Neurological assessment noted R2 unable to move right upper or lower extremity or withdraw from pain, word finding difficult. CT (computerized tomography) scan of R2's right leg noted nondisplaced transverse fracture of the distal femur. In the emergency room R2's blood pressure was elevated. On 4/10/22, surgical intervention to repair R2's fracture.</p> <p>On 5/23/22 at 10:45am, V2 DON stated that the duration of Neurological checks depends on what the physician orders. V2 stated that sometimes the physician will only order Neurological checks for 24 hours. V2 stated that if the physician does not specify, then the nurse is expected to follow the Neurological assessment flowsheet and monitor Neurological status for 72 hours. V2 stated that vital signs are part of the Neurological assessment and should be obtained each time</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>Neurological status is assessed. V2 stated that if the resident is sent to the hospital and returns to facility the same day, then Neurological checks should resume.</p> <p>On 5/23/22 at 11:15am, V2 stated that V2 spoke with a nurse at their corporate office regarding Neurological checks; V2 was informed that Neurological checks once a shift was adequate monitoring for a resident that had an unwitnessed fall.</p> <p>On 5/23/22 at 12:45pm, V7 (nurse) stated that Neurological checks protocol depends on physician orders, sometimes the physician will order Neurological checks to be done every 4 or 6 hours. V7 stated that the nurse will open up the Neurological assessment section in the resident's electronic medical record and initiate Neurological checks on a resident that has unwitnessed fall. The assessment notes to perform Neurological checks initially, then every 15 minutes, then every 30 minutes, then hourly, then every 4 hours, and then every 8 hours. V7 stated that vital signs, pupil size and reaction to light, hand grips, range of motion, and cognition are assessed with each Neurological check.</p> <p>Review of R2's Neurological flowsheet, dated 4/1/22, notes: R2 had a fall event at 8:00am and the initial assessment was completed. R2 was transported to the hospital and returned to the facility at 2:00pm. R2's Neurological checks were resumed at 2:00pm with the third hourly check. There is no documentation noting R2's fourth and fifth hourly checks were done at 3:00pm and 4:00pm, respectively. There is no documentation that the first and second 4-hour Neurological check were completed at 8:00pm and 12:00am, respectively.</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>Review of R2's Neurological flowsheet, dated 4/8/22, notes: R2 had a fall event at 6:00am and the initial assessment was completed; vital signs not documented. The first of the 15-minute Neurological checks was documented at 6:30am and the second documented at 6:45am; vital signs not documented either time. The third of the 15-minute Neurological check was documented at 8:00am; the fourth was documented at 8:15am. The first of the 30-minute Neurological checks was documented at 9:00am. The third of the 30-minute Neurological checks was documented at 10:00am and the fourth one documented at 10:11am. The hourly Neurological checks were not documented until 12:00pm. There is documentation noting only 4 of the 5 hourly Neurological checks were completed.</p> <p>Review of this facility's Neurological flowsheet notes Neurological status is assessed: initially, then every 15 minutes x 4, then every 30 minutes x 4, then hourly x 5, then every 4 hours x 6, and then every 8 hours x 5. The Neurological assessment assesses: level of consciousness, pupil response, motor response, speech, vital signs, and observations.</p> <p>Neurocritical care, dated 10/5/2021, notes Neurological checks are brief, serial bedside exams performed by nursing to evaluate for changes in clinical status or Neurological function. As part of a Neurological check, nurses also evaluate a person's motor strength in all four extremities, which helps screen for new focal motor deficits. The goal of serial Neurological checks is to detect impending Neurological deterioration early enough to facilitate timely intervention.</p>	S9999		

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