

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6006076	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 02/01/2022
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NAME OF PROVIDER OR SUPPLIER MERCER MANOR REHABILITATION	STREET ADDRESS, CITY, STATE, ZIP CODE 309 N W 9TH AVENUE ALEDO, IL 61231
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S 000	Initial Comments Facility Reported Incident of January 17, 2022/IL142964	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610 a) 300.1010 h) 300.1210 b) 300.1210 d) 3) 6) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1010 Medical Care Policies h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.	S9999	Attachment A Statement of Licensure Violations	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to immediately notify the physician of a resident's fall with injury for one of three residents (R1) reviewed for falls in the sample of four. This failure resulted in R1 not being immediately sent to the emergency room for evaluation after a fall with noted injury to the head and a left arm radial fracture that was not</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>diagnosed or immobilized for approximately 19 hours with increased pain and decreased range of motion to left hand and wrist.</p> <p>Findings include:</p> <p>The facility's Change in Condition Procedure policy, dated 9/21/20, documents "This facility will provide guidelines for the appropriate handling of a resident's change in condition. We recognize that each situation is unique and must be handled in the manner that is most appropriate at the time and for the nature of the change in condition. The following guidelines will be utilized as appropriate to each situation and change in condition: Notify MD (Medical Doctor) of change and give assessment information. Receive orders, if any. If not during normal business hours for provider, place call to provider to update on resident's condition if there is a significant change."</p> <p>R1's nursing progress note, dated 1/17/22 at 5:15 PM, and signed by V3 (Assistant Director of Nursing) documents "This nurse heard loud noise from hallway, upon entering (R1's) room noted resident bed in highest position, (R1) laying on floor face down between bed and window." This same note further documents "Upon assessment noted to have hit head with large hematoma to left side of head above eye at brow line. Hand grasps good. Left hand weaker due to complaints of hand and wrist pain. Noted to have small abrasion on hematoma with noted active bleeding, pressure dressing applied with ice."</p> <p>R1's nursing progress note, dated 1/17/22 at 8:32 PM, and signed by V3 documents "(V12 R1's Physician) notified of fall with injury via fax, awaiting reply."</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>R1's nursing progress note, dated 1/18/22 at 12:30 AM, and signed by V3 documents "(R1) up to bathroom with staff assistance utilizing call light like educated to do so with complaints of headache and left wrist pain rated 6/10. PRN (as needed) Tylenol (pain medication) given at this time. (R1) continues to be able to move hand and wrist freely with complaints of pain, noted to have bruising to palm of hand and left side of hand."</p> <p>R1's nursing progress note, dated 1/18/22 at 5:06 AM, and signed by V3 documents "(R1) awake, alert and pleasant this am with continued neurological checks, and mental status checks all within normal limits. Hematoma to head no longer actively bleeding, around left eye is swollen and discolored. Resident has been using call light for assistance to ambulate to bathroom throughout the night. Resident has complaints of increased left hand/wrist pain, slightly swollen and noted bruising to palm of hand. (V12) notified via fax, awaiting reply."</p> <p>R1's nursing progress note, dated 1/18/22 at 12:16 PM (19 hours after the fall with injury), and signed by V5 (Licensed Practical Nurse) documents "Resident is currently at (local Emergency Room)."</p> <p>On 1/31/22 at 1:50 PM, R1 was sitting in R1's bed upright. R1 had faded gray/purple facial bruising to R1's left and right cheekbones, below her eyes and a dark purple line on the left side of R1's forehead. R1's left arm and hand was immobilized and wrapped in a soft bandaged cast. R1 confirmed falling out of bed on 1/17/22. R1 stated R1 doesn't know how R1's bed got so high in the air but R1 hit the floor when trying to get out of bed. R1 stated "That floor is hard, and</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>my face was hurting."</p> <p>On 1/31/22 at 1:00 PM, V3 (Assistant Director of Nursing) stated "When I notified (V12 R1's Physician) at 8 PM he wouldn't have got it, unless at the office, because it was just via fax. I am assuming (R1) would've hit her head on the floor or the window. Her neurological checks were normal and so I didn't see the urgency to notify the doctor. She didn't start out with a lot of pain or any deformities, as the night went on, she started to develop more bruising and increased pain. They would've not gotten any faxes until (V12) was at the office, likely not at 5:00 AM. At some point between that time (5:00 AM) and noon, the next nurse must've called (V12) and they sent (R1) out to Emergency Room." V3 confirmed that R1 was found to have a left radial fracture upon Emergency room visit.</p> <p>On 1/31/22 at 1:17 PM, V5 (Licensed Practical Nurse) confirmed she worked the day R1 was sent to the emergency room. V5 stated "When a resident has a fall, if you can see an obvious injury, I would call the doctor. If there is a hematoma or swelling or bleeding to the head, they need to go to the emergency room. I was also working the day she (R1) fell but wasn't (R1's) nurse. So, then the next day I called the office (of V12) and then I called (V12's) cell phone. If you just fax (V12) it goes to the office and they (staff) don't see it until they're in the office."</p> <p>On 2/1/22 at 1:35 PM, V12 (R1's Physician) stated " If a fax is sent after office hours, I wouldn't see it until the next day I am in the office. They need to be calling me. If a resident falls and has bleeding and a hematoma to the head I would need to be notified right away to have them</p>	S9999		

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