

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6014534	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 02/28/2022
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NAME OF PROVIDER OR SUPPLIER PROMEDICA SKILLED NURSING PHW	STREET ADDRESS, CITY, STATE, ZIP CODE 11860 SOUTHWEST HIGHWAY PALOS HEIGHTS, IL 60463
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S 000	Initial Comments Complaint Investigation: 2291365/IL143721 300.610a) 300.1210b) 300.1210d)2)5) 300.1220b)3)	S 000		
S9999	Final Observations Statement of Licensure Violations 300.610a) 300.1210b) 300.1210d)2)5) 300.1220b)3) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X8) DATE

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S9999	<p>Continued From page 1</p> <p>and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>Section 300.1220 Supervision of Nursing Services</p> <p>b) The DON shall supervise and oversee the nursing services of the facility, including:</p> <p>3) Developing an up-to-date resident care plan for each resident based on the resident's comprehensive assessment, individual needs and goals to be accomplished, physician's orders, and personal care and nursing needs. Personnel,</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>representing other services such as nursing, activities, dietary, and such other modalities as are ordered by the physician, shall be involved in the preparation of the resident care plan.</p> <p>These requirements were not met as evidenced by:</p> <p>Based on observation, interview and record review the facility failed to ensure staff provided weekly wound assessments and performed daily treatment orders for resident with an unstageable pressure ulcer injury. This failure resulted in R5's wound becoming infected and admitted to the local hospital with osteomyelitis. The facility failed to ensure a protective dressing was in place for a resident with a stage 4 pressure ulcer injury to the sacrum. This applies to 2 of 7 residents (R5, R6) reviewed for pressure ulcer injuries in the sample of 7.</p> <p>The Findings Include:</p> <p>1. R5's face sheet showed she is an 88-year-old female admitted to the facility on 11/11/21.</p> <p>R5's admission assessment dated 11/11/21 showed she has sacrum pressure ulcer measuring 7 cm (centimeters) x 9 cm.</p> <p>The Wound Physician Progress note dated 12/7/21 documents R5's unstageable sacrum pressure ulcer measuring 2.3 cm x 4.6 cm and unable to determine the depth. The same progress note showed treatment orders to cleanse with normal saline, triad (wound dressing) to the peri wound, Thera-honey to the wound bed and cover with calcium alginate and cover with foam dressing daily.</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>The Skin & Wound Evaluation report dated 12/7/21 to 12/28/22 showed no assessments were performed.</p> <p>The Wound Physician Progress note dated 1/11/22 documents R5's unstageable sacrum pressure ulcer measuring 4.0 cm x 3.0 cm and unable to determine the depth.</p> <p>R5's Skin and Wound assessment dated 1/22/22 (the next assessment performed 10 days later) documents her unstageable sacrum pressure ulcer measuring 5.1 cm x 6.9 cm. The same report showed her wound is "deteriorating."</p> <p>R5's nursing note dated 1/23/22 documents R5's sacral wound appeared necrotic with black slough and increased drainage. R5's sacral wound has gotten worse with a noticeable odor. R5 was sent out to the local hospital for wound evaluation R5 was admitted to the local hospital with Osteomyelitis (infection that has reached the bone).</p> <p>R5's Treatment Administration Record (TAR) for December 7, 2021, and January 22, 2022 showed her orders include to apply triad (wound dressing) to the sacrum then apply Thera-honey to the wound bed and cover the wound bed with calcium alginate and cover with foam dressing "every day shift every other day." (the treatment order should be daily, not every other day). R5's TAR showed her treatment orders were not performed 29 days out of 45 days.</p> <p>On 2/25/22 at 9:37 AM, V3 (RN) said the facility does not have a wound nurse and the floor nurse's do the treatment orders "as much as possible." V3 said it's not good for the resident's, sometimes we don't have time to do the</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>treatment orders. V3 said she has notified management regarding this concern, "it's frustrating."</p> <p>On 2/25/22 at 12:52 PM, V2 (Director of Nursing) said we do not have a wound nurse. The nurse's should provide the wound treatments and follow the physician treatment orders.</p> <p>On 2/25/22 at 5:28 PM V10 (Wound Nurse Practitioner) said if a resident's wound is not changed it can build up bio film in the wound bed causing an infection and could progress into osteomyelitis. V10 said the facility does not have a wound nurse and she only follows the resident if the facility provides a staff member to round with her. V10 said there are times she does not assess a resident's wound if the facility does not provide a staff to make rounds with her.</p> <p>2. The Physician Order Sheets (P.O.S.) dated through February 2022 shows R6 is an 86-year-old male with diagnosis including type 2 diabetes, hypertension, COPD, and heart disease. The P.O.S. shows orders to cleanse the sacrum with normal saline, lightly pack undermining with calcium alginate and Thera-honey and cover with a foam dressing.</p> <p>R6's Skin & Wound Evaluation Report dated 2/19/22 shows he has a stage 4 sacrum pressure ulcer measuring 3.5 cm x 1.5cm x 1.3cm and tunneling at 5.5 cm.</p> <p>On 2/25/22 at 9:43 AM, R6 was lying in bed. V3 (RN) assisted R6 to his side and pulled down his incontinent brief. A mid-size round open deep area was observed on his sacrum without a dressing in place. V3 said "it's open, not covered." V3 said no one reported to her R6's</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>dressing was off.</p> <p>R6's Treatment Administration Record (TAR) shows orders to cleanse the sacrum, pack with calcium alginate and there-honey and cover with a foam dressing. The TAR shows no treatment was provided for 5 days out of 25 days.</p> <p>The facility does not have a pressure ulcer injury policy in place. (A)</p>	S9999		