

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6010367	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/22/2022
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NAME OF PROVIDER OR SUPPLIER CHATEAU NRSG & REHAB CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 7050 MADISON STREET WILLOWBROOK, IL 60521
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S 000	Initial Comments Annual Licensure Survey.	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1210b) 300.1210d)2) 300.1210d)5) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal	S9999	<p style="text-align: center;">Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>These requirements are not met as evidenced by:</p> <p>Based on observation, interview, and record review the facility failed to identify areas of pressure before becoming unstageable and failed to change the dressings as ordered by the Physician. This applies to three of eight residents (R49, R38, R81) in the sample of 24 reviewed for pressure.</p> <p>This failure resulted in two residents (R49) and (R38) developing unstageable pressure injuries.</p> <p>The findings include:</p> <p>1. The facility face sheet for R49 shows diagnosis to include chronic obstructive pulmonary disease, dementia, and hemiplegia. The facility</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>assessment dated 7/29/22 shows her to have severe cognitive impairment and requires extensive assistance with bed mobility.</p> <p>The wound management detail report for R49 shows a pressure ulcer to the right heel was first identified on 6/28/2022. At that time the wound measured 4 by 3 centimeters with necrotic tissue present. The wound was not staged until 7/14/2022 and was staged as unstageable with slough and eschar.</p> <p>The care plan for R49 dated 6/27/2022 shows interventions to prevent heel pressure ulcers such as heel boots, using positioning devices and pressure reducing redistribution surfaces were put into place after the development of the pressure ulcer.</p> <p>On 9/22/22 at 12:10 PM, V2 Director of Nursing (DON) said, an area of pressure should be found prior to becoming unstageable and having necrotic tissue.</p> <p>On 9/22/22 at 12:20 PM, V4 Agency Wound nurse said an area of pressure should be found prior to becoming a stage 2 or unstageable.</p> <p>2. The facility face sheet for R38 shows diagnosis to include chronic kidney disease, muscle wasting and diabetes. The facility assessment dated 7/7/2022 for R38 shows her to have severe cognitive impairment and requires extensive assistance of two staff for bed mobility.</p> <p>The wound management detail report for R38 shows on 1/24/2022 a 3.5 by 3 centimeter area with necrotic tissue and drainage was found on her left heel. The wound was staged as</p>	S9999		

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S9999	<p>Continued From page 3 unstageable on 2/3/2022.</p> <p>On 9/22/22 at 12:10 PM, V2 Director of Nursing (DON) said, an area of pressure should be found prior to becoming unstageable and having necrotic tissue.</p> <p>On 9/22/22 at 12:20 PM, V4 Agency Wound nurse said an area of pressure should be found prior to becoming a stage 2 or unstageable.</p> <p>The care plan for R38 dated 1/27/2022 shows interventions to prevent heel pressure ulcers were put into place after the development of the pressure ulcers.</p> <p>3. R81's Resident Face Sheet, provided by the facility on 9/22/22, showed she was admitted with diagnoses including pressure injuries. R81's Physician's order Report dated 8/21/22-9/21/22, showed orders for R81's left posterior upper thigh: Cleanse wound with normal saline or wound cleanser. Pat peri wound dry. Apply (wound gel) to wound bed. Apply barrier ointment to wound edges to prevent maceration. Cover with foam dressing daily and as needed if soiled or loosened. The Physician Order Report showed an order for R81's right gluteal: Cleanse wound with normal saline or wound cleanser. Pat peri-wound dry. Apply (wound gel) to wound bed. Apply barrier ointment to wound edges to prevent maceration. Cover with foam dressing daily and as needed if soiled or loosened. the Physician Order Report also had an order for R81's Right posterior upper thigh: Cleanse wound with normal saline or wound cleanser. Pat peri-wound dry. Apply (wound gel) to wound bed. Apply barrier ointment to wound edges to prevent maceration. Cover foam dressing daily and as needed if soiled or loosened.</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>On 9/21/22 at 10:00 AM, V4 (Agency Wound Nurse) went into R81's room to perform the dressing changes for R81's multiple areas of pressure. V4 removed the old dressing from the left posterior upper thigh and performed wound care. The dressing was dated 9/19/22. V4 removed a large undated dressing from R81's right gluteal area and performed wound care. V4 then removed a dressing on R81's right posterior upper thigh and performed wound care. That dressing was also dated 9/19/22. V4 said she thinks R81's order is to change the dressings daily and as needed. V4 verified that the dressings for the left and right posterior upper thighs were both dated 9/19/22 and the larger middle dressing was undated.</p> <p>R81's Treatments Flow Sheet for 9/1/22-9/30/22, showed the dressing changes to R81's left posterior upper thigh, right gluteal area and right posterior upper thigh are to be done daily and as needed if soiled or loosened. R81's pressure ulcer care plan showed she had multiple stage 3 pressure injuries. the care plan showed interventions in place were to assess and record the condition of the skin, assess the pressure ulcer for location, stage, size, presence or absence of granulation tissue and epithelization (healthy new skin growth), keep clean and dry as possible. Minimize skin exposure to moisture, keep linens as clean and dry as possible, provide incontinence care after each episode, and perform treatment per TAR (Treatment Administration Record). R81's Wound Management Detail Report, provided by the facility on 9/22/22, showed R81 had stage 3 pressure injuries to her right and left thighs and to her gluteal fold. These pressure injuries were present on admission.</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>On 9/22/22 at 1:23 PM, V2 (Director of Nursing) said if the dressing was dated 9/19/22, and the order was to change the dressing every day, then it should have been changed on 9/20/22. V2 said if the dressing is dated 9/19/22 and the order is to change the dressing every other day, then it should have been changed on 9/21/22. V2 said she would expect the nurses to follow the doctor's orders for wound treatments. V2 said it is important to promote wound healing and for continued assessments of the wounds.</p> <p>The facility's policy and procedure titled Pressure Ulcer and Wound Prevention/Management Program, last updated 12/5/06, showed "It is the policy of this facility to...Ensure a resident who has been admitted with pressure ulcers or develops pressure ulcers in-house, receives necessary treatment and services to promote healing, prevent infection and prevent new sores from developing, when possible. To prevent and manage wound care through a group of health care professionals."</p> <p>(B)</p>	S9999		