

Illinois Department of Public Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br>IL6007298 | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____ | (X3) DATE SURVEY COMPLETED<br><br>C<br>09/19/2022 |
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| NAME OF PROVIDER OR SUPPLIER<br><br>SHARON HEALTH CARE PINES | STREET ADDRESS, CITY, STATE, ZIP CODE<br>3614 NORTH ROCHELLE<br>PEORIA, IL 61604 |
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| S 000 | Initial Comments<br><br>Facility Reported Incident Investigation to incident of 09-03-22/IL151050.   | S 000 |   |  |
| S9999 | Final Observations<br><br>Statement of Licensure Violations:<br><br>300.610a)<br>300.1210b)<br>300.1210d)6)<br>300.3210t)<br><br>Section 300.610 Resident Care Policies<br><br>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.<br><br>Section 300.1210 General Requirements for Nursing and Personal Care<br><br>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each | S9999 | Attachment A<br>Statement of Licensure Violations |  |

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| Illinois Department of Public Health<br>LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
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| S9999              | <p>Continued From page 1</p> <p>resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents</p> <p>Section 300.3210 General</p> <p>t) The facility shall ensure that residents are not subjected to physical, verbal, sexual or psychological abuse, neglect, exploitation, or misappropriation of property.</p> <p>These requirements are not met as evidenced by:</p> <p>A. Based on interview, observation and record review, the facility failed to prevent an occurrence of resident to resident physical abuse from a resident with a history of physical behaviors directed toward others. R1 and R2 were separated following a verbal altercation on the evening of 09/03/22. Approximately three hours later, another verbal altercation ensued between R1 and R2 that escalated into a physical altercation. This resulted in R2 striking R1 in the head with a metal cup and biting R1 on the hand. R1 was subsequently transported to a local hospital for treatment of a left eyebrow laceration, a bite wound to his right hand requiring a prescription for an antibiotic and was also diagnosed with a left orbital fracture. R1 and R2</p> | S9999         |   |                    |

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| S9999              | <p>Continued From page 2</p> <p>were two of four residents reviewed for abuse in the sample of six.</p> <p>B. Based on interview, observation and record review, the facility failed to perform 15 minute resident checks as indicated and provide additional supervision after a verbal altercation occurred. R1 and R2 were separated following a verbal altercation on the evening of 06/03/22. Approximately three hours later, another verbal altercation ensued between R1 and R2 that escalated into a physical altercation. R1 was subsequently transported to a local hospital for treatment of a left eyebrow laceration, a bite wound to his right hand, and was also diagnosed with a left orbital fracture. R1 and R2 were two of four residents reviewed for abuse in the sample of six.</p> <p>Findings include:</p> <p>The facility's Abuse Investigation (dated 09/03/22) documents R1 and R2 had a verbal altercation in the dining room around 5:30 PM, and R2 was removed from the dining room at that time. This same report also documents approximately three hours later, R1 and R2 had a verbal altercation on the facility's patio that escalated into a physical altercation, and R1 was sent to a local hospital for evaluation and treatment for the injuries he sustained.</p> <p>The facility's Behavior Monitoring policy (updated 1/2/22) documents the following: "At any time the interdisciplinary team may initiate resident checks for increased monitoring, either on an hourly, 15 minute or one-to-one staff basis."</p> <p>R1's Progress Note (dated 09/03/22) documents the following: "Resident in verbal altercation that</p> | S9999         |   |                    |

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| S9999              | <p>Continued From page 3</p> <p>turned physical. Resident hit with a cup and has laceration to left eye. Resident also bit on his right hand. Resident sent to (local hospital) for evaluation."</p> <p>R1's Progress Note (dated 09/04/22) documents the following: "Resident returned from (local hospital) following an altercation with peer. Resident was brought back to this facility traveling with EMT (emergency medical transport). (R1) has a laceration to left eyebrow. The resident diagnosis was an Orbital Fracture, closed, initial encounter. Resident's skin is pink, warm and dry. This nurse cleaned dried blood from left area of face with normal saline. Vitals are stable. Resident complains of pain he rates his pain six out of ten. This nurse gave resident two Tylenol 325 mg (milligrams). (R1) has a new order for Augmentin 875-125 for possible infection from a bite on his right anterior surface of palm he received in the altercation. Resident is to take one tablet twice a day for 10 days. Initial dose will start today 9/4/22 at 4:00 PM. Resident is resting in bed with call light in reach."</p> <p>R1's local hospital After Visit Summary (dated 09/04/22) documents the following: Diagnosis: Injury due to Physical Assault. Fracture of left side of orbital floor. Facial laceration repaired with adhesive. Take Augmentin as directed for bite wound.</p> <p>R1's current care plan documents, "(R1) is to start on antibiotic for a prophylactic related to human bite on right hand." This same care plan documents the following problem: "(R1) has a history of criminal behavior. (R1) was convicted of battery/bodily harm in 2019, and unlawful use of a weapon in 1982. Interventions: 1:1 if necessary; Attempt to identify any triggers that illicit negative</p> | S9999         |   |                    |

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| S9999              | <p>Continued From page 4</p> <p>behavior; When the resident becomes agitated, intervene before agitation escalates, guide away from source of distress, engage calmly in conversation. If response is aggressive, staff to walk calmly away and approach later."</p> <p>On 09/12/22 at 3:00 PM, R1 was sitting in a chair in the hallway near the building's front entrance. R1 was dressed and groomed and had a cane in his possession that he stated he utilized to assist when ambulating. R1 had a large purple scabbed area present on his left eyebrow. A dark purple area of bruising was present in R1's left orbit area underneath R1's left eye. R1 stated, "The doctor at the hospital glued the cut by my left eye and told me that it needed to be glued instead of getting stitches because the cut was so close to my eye. I have a broken eye orbit on the left side of my face. I have been blind in my left eye for quite some time. I have a headache and the entire left side of my face is numb all the way down to my jawbone. I saw an eye doctor, and he said I need to see an ENT (ear, nose and throat) doctor about the orbit fracture." R1 then lifted his right hand exposing an oval-shaped scabbed area resembling a tooth imprint pattern. R1 stated, "He bit me here on my hand." R1 then stated the following occurred on 09/03/22: "I was in the dining room around 5:30 PM. There were a couple of empty chairs at a table, and I sat in one of them. (R2) was seated at the table and he told me that I couldn't sit there. He started cussing at me. They took him out of the dining room at that point. Around 9:30 PM, I went out for a cigarette. (R2) was outside near the door. He started running his mouth at me, and the next thing I knew I was on the ground bleeding." R1 then stated, "I have been avoiding (R2). He came after me again a few days ago. The supervised smokers came out early, and I was already</p> | S9999         |   |                    |

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| S9999              | <p>Continued From page 5</p> <p>outside. He came out and I told him to get back. Staff (unable to identify) sent him back inside. I do not feel safe. I cannot defend myself with the way my leg is. Every day someone is fighting here. All day every day."</p> <p>R2's Progress Note dated 09/03/22 documents the following: "Resident in verbal altercation that turned physical. No apparent injury. Cup taken away that he hit the other resident with. Resident in room. VSS (vital signs stable)."</p> <p>R2's current care plan documents the following: "Focus: (R2) has potential to be verbally/physically aggressive related to poor impulse control. (R2) will use racial language directed at staff and peers. (R2) displays a delusional thought process. (R2) is attention seeking at times, may hit/punch himself or bang his head on the wall. (R2) will provoke fights and put himself in a situation to where he can be injured from a fall because he gains attention from staff. (R2) will make false accusations and fabricate stories. (R2) had aggression with a weapon. Interventions: Analyze of key times, places circumstances, triggers, and what de-escalates behavior and document; Educate on importance of not calling peers names and risk factors that could occur; Resident on 15 minutes checks. Staff to check room for weapons; (R2) triggers for verbal aggression and his behaviors are de-escalated by removing him to a quiet area to assess the situation with reality orientation; When (R2) becomes agitated, intervene before agitation escalates, guide away from source of distress, engage calmly in conversation, allow (R2) to vent his feelings, encourage (R2) to avoid the source of his frustration to prevent escalation."</p> | S9999         |   |                    |

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| S9999 | <p>Continued From page 6</p> <p>R2's Smoking Assessment (dated 07/12/22) documents R2 was assessed as an independent smoker. R2's Smoking Assessment (dated 09/06/22) documents R2's smoking status was assessed as supervision required. On 09/14/22 at 08:55 AM, V2 (Director of Nursing) stated R2 was an independent smoker, and following the 09/03/22 incident, R2 was re-assessed and now requires staff supervision when smoking.</p> <p>On 09/13/22 at 09:35 AM, R2 was sitting in a chair in the front lobby near the building's entrance. R2 stated the following regarding the 09/03/22 incident: "I was sitting by the cigarette butt can by the door on the AB patio. (R1) approached me and started rapidly punching me. I swung my water bottle at him to block him. I lunged at him, bit him and did everything I needed to get him away from me."</p> <p>V3's (Human Resources) Written Statement (dated 09/12/22) documents the following: "After watching camera surveillance for the incident between (R1 and R2) that occurred 09/03/22. The incident takes place on the AB Patio. I was unable to see what resident initiated the fight, however, within minutes both residents pull into view of the patio. Both residents were tussling and holding each other until (R2) appears to let go; in which (R1) looks to stumble, losing balance going face forward on the concrete. Afterwards several CNAs (Certified Nursing Assistants) come to, what appears diffuse the situation. Within minutes a nurse arrives to assess/assist (R1), who was sitting up and talking with staff."</p> <p>On 09/12/22 at 01:42 PM, V3 (Human Resources) verified her written statement dated 09/12/22 and stated, "I watched the video footage from the AB Patio where (R1 and R2's) physical</p> | S9999 |  |  |
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| S9999              | <p>Continued From page 7</p> <p>altercation occurred. Most residents go smoke there. It was around 9:30 PM. The camera lens was dirty and has since been cleaned off. I could not see the area clearly where the altercation began. They (R1 and R2) came into view and appeared to be tussling and holding onto each other. (R2) let go causing (R1) to stumble and fall, and his face struck the concrete patio. (R1) got up pretty quickly and was sitting there holding his head. No staff members were out there, but soon (V4 and V5, Certified Nursing Assistants) responded. By this time, (R2) was walking away. (V5) attended to (R1) and (V4) went to get additional help. Then, (V5, V6 and V7) (Certified Nursing Assistants) and V8 (Registered Nurse) all came out to the patio. (V8) assessed (R1), who was still sitting up at that point." V3 then stated that (R1) does not have a community pass, "He is a newer resident and I do not know of any physical or verbal altercations he has been involved in. (R2) just earned a grounds pass, which gives him access to go outside on the grounds, but he cannot leave the grounds. I know (R2) has a history of verbal altercations. I am unsure if he's ever had a physical altercation."</p> <p>This surveyor observed video footage with V3 on 09/13/22 at 8:00 AM. V3's above written statement correlates with the video footage, as the beginning of altercation was out of view. A metal tumbler cup was observed rolling across the patio before R1 and R2 move into view.</p> <p>On 09/12/22 at 2:38 PM, V4 (Certified Nursing Assistant) stated she responded to the altercation that occurred between R1 and R2 on 09/03/22. V4 stated, "(R1 and R2) had an argument around 5:30 PM at dinner. They were at the dining room table. (R1) sat down in one of the chairs and (R2) told him that he couldn't sit there. (R1) sat down</p> | S9999         |   |                    |



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| S9999              | <p>Continued From page 8</p> <p>anyways. (R1 and R2) started arguing. (R2) was removed from the dining room and was taken to the front of the building. (R1) stayed at the table and ate his dinner. Later around 9:00 PM, one of the residents (unable to identify) was yelling. Me and (V5, Certified Nursing Assistant) went out on the patio. (V5) stayed with (R1) and I went back in to get more help. When I returned, (R2) was walking away. V6 (Certified Nursing Assistant) and V8 (Registered Nurse) came out. (R1) was sent to the hospital to get looked at."</p> <p>On 09/12/22 at 3:20 PM, V5 (Certified Nursing Assistant) stated on the evening of 09/03/22 at approximately 9:30 PM, she overheard R5 yelling the following: 'There's a fight outside! They are hitting each other! Someone's bleeding!' V5 stated, "When I got outside, (R1) was on the ground holding his head and was bleeding. (R2) was standing directly over (R1) with his hand balled up in a fist and when he saw me, he unclenched his fist and began rubbing his other forearm. The lid to the metal tumbler cup was on the ground. After (R2) hit (R1) he must have thrown his metal cup because it was out in the grass beyond the patio. I tried to get (R2) to go inside at that point, and he ignored me and walked out to the grass to retrieve his cup. (V8, Registered Nurse) had come outside and was assessing (R1). EMT (emergency medical transport) was contacted and (R1) was sent to the hospital. (R2) asked for his cup because we had taken it away. (V8) asked (R2) if he had hit (R1) with the cup and (R2) said, 'Yeah. I f*cking hit him with the cup.' Me, (V8), and (V7, Certified Nursing Assistant) heard him say it. (R1) also had teeth marks in his right hand and it was bleeding. It appeared that he had been bitten. There was blood all over. It was on the ground, on (R1's) face and on his hands. (R2) had been instigating</p> | S9999         |   |                    |

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| S9999 | <p>Continued From page 9</p> <p>and problematic all night. He started a fight with (R1) in the dining room at dinner around 6:00 PM. He also popped off at (R4) in passing in the smoking area after dinner. (R4) was coming inside while (R2) was heading outside. After the fight with (R1), (R2) was very mouthy with the staff. He could not be redirected. I've worked here for a couple of months, and (R2) has a smart mouth. He likes to provoke people. He is very noncompliant. He's an instigator. He picks and picks and picks at people."</p> <p>On 09/12/22 at 03:50 PM, V6 (Certified Nursing Assistant) stated the following occurred on 09/03/22: "I was on break. I was out front of the building and (V7, Certified Nursing Assistant) came and got me and told me that (R2) attacked (R1). I immediately went out back to the patio. (R1) was sitting up. His face was bleeding. (V7) and (V8, Registered Nurse) were also present. (V8) assessed (R1), and then we got him up and called the ambulance. Someone took the cup (R2) used to hit (R1) with. After (R1) was sent out, (R2) was pacing around for a while. (R1) and (R2) were arguing at dinner earlier that night, it was about 5:30 PM. (R2) was then removed from the dining room. Around 6:00 PM, (R2) and (R4) exchanged words in passing at the patio. We try to keep those two separated. We also try to keep (R1) and (R2) separated. If we are busy and (R1) or (R4) cross paths with (R2), they usually end up having words. (R2) has been physical in the past. Mostly with (R4)."</p> <p>On 09/12/22 at 08:50 PM, V8 (Registered Nurse) stated the following occurred on 09/03/22: "(R1 and R2) had gotten into an argument earlier that night at dinner. (R1) sat at (R2's) table, and (R2) told (R1) he could not sit there. (R1) sat at the table anyways, and then they began to argue.</p> | S9999 |  |  |
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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br>IL6007298 | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____ | (X3) DATE SURVEY COMPLETED<br><br>C<br>09/19/2022 |
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| NAME OF PROVIDER OR SUPPLIER<br><br>SHARON HEALTH CARE PINES | STREET ADDRESS, CITY, STATE, ZIP CODE<br>3614 NORTH ROCHELLE<br>PEORIA, IL 61604 |
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| S9999              | <p>Continued From page 10</p> <p>Staff intervened and told them to stop. Later around 9:00 PM, one of the CNAs (Certified Nursing Assistants) came in and said a nurse was needed out on the patio. I went out and (R1) was sitting on the ground. He was bleeding from his left eyebrow. He said (R2) said something to him while he was walking out and then everything happened so fast. When I spoke to (R2), he said that (R1) started hitting him and then he fought back. (R2) did not have any marks or bruises and was not injured. (R2's) metal tumbler cup's lid was on the ground and the cup was on the ground several feet away in the grass. I said something to (R2) and he admitted hitting (R1) with the cup and he said, 'Hell yeah I hit him.' (R2) went inside and was trying to call somebody. I stayed with (R1). He didn't even know that his eye had been cut that bad. He is blind in his left eye. On his right hand, there was a skin tear with a small amount of blood present, and it certainly could have been a bite mark. I helped (R1) up into a chair outside on the patio. When the ambulance crew arrived, they came out on the patio. We didn't want to take (R1) back inside since (R2) was in there. (R2) was angry that we took his cup. (R2) has a history of physical aggression to other residents. As far as I know, (R1) has no known aggression. (R2) starts a lot of trouble here. He targets (R4). We try to keep them apart as much as possible. A few months ago, (R2) stabbed (R4) with a metal butter knife in the abdomen. Those two are rivals. Like the Bears and the Packers."</p> <p>09/13/22 at 09:15 AM, V7 (Certified Nursing Assistant) stated the following regarding the 09/03/22 incident: "(R1 and R2) had gotten into an argument in the dining room at dinner. (R2) was cussing so he was asked to leave the dining room. Later they got into a fight outside. (R1) was</p> | S9999         |   |                    |

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| S9999              | <p>Continued From page 11</p> <p>on the ground bleeding when I got outside. (R2) was yelling and cussing. (V8, Registered Nurse) went out and examined (R1). We got him up in a chair, called 911, and he went to the hospital. (R1) said (R2) bit him, and (R2) admitted that. (R2) is horrible. He is always using terrible language. He and (R4) don't get along at all."</p> <p>On 09/13/22 at 11:10 AM, R5 stated she witnessed the altercation between R1 and R2 on 09/03/22, and stated, "(R2) knocked (R1) on the ground. There's a fight here every day."</p> <p>09/13/22 at 12:56 PM, V9 (Social Service Director/Abuse Coordinator) stated the following regarding the recent altercation involving R1 and R2: "(R1) has a problem with alcohol abuse. I am not aware of (R1) having any history of verbal or physical aggression. (R2) has been in several altercations lately. Mostly verbal and argumentative in nature. (R2) has been verbally aggressive with facility staff, and (R4). (R2) and (R4) don't get along. (R2) has been physical with (R4) in the past. Approximately four months ago, (R2) stabbed (R4) in the abdomen with a metal knife."</p> <p>On 09/13/22 at 01:20 PM, V10 (Social Services) stated the following in regard to the incident between R1 and R2 on 09/03/22: "On 09/06/22, (R2) approached me and stated what had happened during the altercation. (R2) stated that (R1) tried to sit at the table and (R2) asked him to move. (R1) refused, and then an argument began. The two were separated. (R2) then stated that (R1) was banging his cane on a table, attacked (R2), and (R2) defended himself." V10 then stated, "When I interviewed (R1), he told me that he was sitting outside on the smoking patio and (R2) was outside as well. (R1) stated that</p> | S9999         |   |                    |

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| S9999              | <p>Continued From page 12</p> <p>(R2) continued to argue about the dining room incident and then attacked him, struck him with a metal tumbler cup, and bit him on his right hand." V10 then stated, "I went back through their care plans and reviewed the notes. (R2) has a history of previous altercations, both verbal and physical. So, I determined the incident occurred as a result of (R2's) mood disorder."</p> <p>On 09/12/22 at 01:20 PM, R3 was standing outside near the front entrance to the facility. R3 stated the following: "I'd like to go somewhere else. There is always fighting here. I am not violent and do not like all the fighting."</p> <p>On 09/13/22 at 08:30 AM, R4 was sitting in a wheelchair in the hall outside his room. R4 stated he has issues with R2, "All he wants to do is start a fight with me all the time. He is always running his mouth. R2 lifted his shirt up exposing a scar on his abdomen and stated, "He stabbed me with a metal knife a while ago." R4 then stated, "He was talking sh*t to me about a week ago."</p> <p>R2's electronic Tasks document the following: "15 Minute Safety Checks due to monitoring. Check resident's room for weapons (date of initiation 06/10/22). R2's Task History (dated 09/03/22) document no 15 minute checks were completed for the remainder of 09/03/22 after 3:30 PM. On 09/14/22 at 12:00 PM, V2 (Director of Nursing) stated that 15 minutes were not completed on R2 on 09/03/22 and should have been. V2 confirmed that no additional supervision was implemented after the verbal altercation occurred between R1 and R2 at the dinner table on 09/03/22.</p> <p>The facility's Abuse Investigation (dated 06/04/22) documents the following: "On 06/04/22, in the dining room (R2) and (R4) engaged in a verbal</p> | S9999         |   |                    |

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| S9999              | <p>Continued From page 13</p> <p>altercation. During the course of the altercation, (R2) picked up a butter knife and poked (R4) in the left side of his stomach causing an abrasion to (R4's) stomach. (R2) then proceeded to stab (R4) again. Both residents were separated." This same investigation also documents, "(R4) became angry because of verbal words exchanged between he and (R2). (R2) became delusional, believing peers were speaking and using derogatory language believing he was being threatened. (R2) picked up knife and began swinging the knife. Records show (R2) has poor impulse control." This same investigation documents the following statement was taken from R4: "(R4) says that (R2) started yelling at him, 'I'm going to f*ck you up.' (R4) says he told (R2) to get the hell away from him. (R4) says at this time (R2) picked up a butter knife and stabbed him in the left side of his stomach. (R4) says he backed away from (R2) at this time. (R4) says (R2) then yelled, 'I'm going to kill you, n*gger.' (R4) says at this time (R2) stabbed him again on the right side of his stomach."</p> <p>On 09/15/22 at 08:25 AM, R6 was sitting on the picnic table bench on the AB Patio. R6 was dressed and groomed and stated he had just woken up and he is about to smoke a cigarette. R6 stated he recalls the altercation that occurred between R2 and him back in late May. R6 stated, "(R2) was sweeping the patio, and I was sitting in a chair on the patio that was on the right side of the door. (R2) started sweeping sh*t at me, and I told him to stop. He continued to do it, so I got up, pushed him down and held him there. He bit me in the stomach while he was on the ground. He is a big troublemaker who is always trying to instigate people. He has issues with a lot of residents, especially (R4). Those two are always fighting. (R2) and I don't speak now. We just</p> | S9999         |   |                    |

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| S9999              | <p>Continued From page 14</p> <p>avoid each other."</p> <p>The facility's Abuse Investigation (dated 05/29/22) documents the following, "(R2) was sweeping up cigarette butts on the patio outside the main dining room and got too close to (R6) and they began arguing. (R6) got up and began pushing against (R2) causing them both to fall to the ground where (R2) somehow bit (R6's) stomach with minimal injury." This same investigation documents R2's written statement as follows: "(R2) reports that he was outside sweeping the patio because, 'somebody has to do it' and said that (R6) was getting upset that (R2) was too close to him. (R2) said he told (R6) to move but (R6) did not move and (R2) kept sweeping. (R2) stated that (R6) came toward him and hit him. After this, (R2) says staff helped him up. (R2) reported no injuries and said he was not hurt or in any pain from the incident. (R2) said he did attempt to hit (R6) with a broom."</p> <p>(A)</p> | S9999         |   |                    |