

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6011746	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 08/25/2022
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NAME OF PROVIDER OR SUPPLIER PRAIRIE MANOR NRSG & REHAB CTR	STREET ADDRESS, CITY, STATE, ZIP CODE 345 DIXIE HIGHWAY CHICAGO HEIGHTS, IL 60411
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S 000	Initial Comments Annual Certification and Licensure Survey	S 000		
S9999	<p>Final Observations</p> <p>Statement of Licensure Violations: 300.610a) 300.1210a) 300.1210b) 300.3210a) 300.3210t)</p> <p>Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the resident's comprehensive assessment, which allow the resident to attain or maintain the highest</p>	S9999	<p>Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable. (Section 3-202.2a of the Act)</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care b)The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>Section 300.3210 General a) No resident shall be deprived of any rights, benefits, or privileges guaranteed by law, the Constitution of the State of Illinois, or the Constitution of the United States solely on account of his or her status as a resident of a facility. (Section 2-101 of the Act)</p> <p>Section 300.3210 General t)The facility shall ensure that residents are not subjected to physical, verbal, sexual or psychological abuse, neglect, exploitation, or misappropriation of property.</p> <p>These regulations were not met as evidenced by the following:</p> <p>Based on observations, interviews, and record reviews, the facility failed to honor the residents' right to choose to be a resident of the facility by</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>not honoring the residents' request to return home after completion of rehabilitation therapy. This failure applied to one of one (R93) resident reviewed for resident rights. The facility failed to keep a resident free from mental abuse by not providing the resident with an explanation of why the facility is requesting a court appointed guardian for the resident. This failure applied to one of one (R93) resident reviewed for mental abuse. the facility failed to follow their policy by not completing a comprehensive assessment after a resident's change in medical condition and when adding new diagnoses' to residents' plan of care. This failure applied to one of one (R93) residents reviewed for comprehensive assessment and has resulted in R93 being deemed unfit to make decisions without thorough documentation that the physician verified or reconsider underlying causes of cognitive impairment (including recent urinary tract infection, known to cause delirium) and/or failing to include diagnostic tests and collaboration with other physician specialists (such as neurology) when giving the resident a new diagnosis of dementia. These failures resulted in R93 suffering extreme stress and feeling symptoms of depression due to not being able to discharge from the facility.</p> <p>Findings include:</p> <p>R93 is an 85-year-old female admitted into the facility on 11/24/2021 with the diagnosis of but not limited to benign neoplasm of meninges, late on set of Dementia history of UTI Urinary tract infection, Hallucinations and Hard of Hearing.</p> <p>On 08/22/2022 surveyor observed R93 sitting up in her chair making phone calls. R93 was able to communicate to the surveyor and make needs</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>and concerns known. R93 has a hearing deficit and when communicating with R93 you must speak directly in her ear.</p> <p>On 08/22/2022 at 12:00pm during resident interview, R93 said, "I have a problem that they will not let me go home. I have not seen a doctor or talked to anyone about why I'm still here; no one will explain to me. I have a house in (city) that I own. The only thing I must do is pay taxes once a year and they will not let me go home. I have been here since November 2021. I called 911 because I was not feeling good, and they took me to (local) hospital then I was railroaded here. They told me I had to do therapy before I could go home. I completed it and they still are not letting me go home. I tried to talk to them, but no one will talk to me."</p> <p>On 08/23/2022 at 10:55am interview with V22 Assistant administrator said, "R93 has a court date next month for guardianship. She was living in her home by herself, I believe the house had code issues. She is confused and she is at risk for safety. We petitioned for guardianship because she has limited support in the community, she doesn't have family nearby to help her make sound decisions because she is not able to make decisions on her own. Once the guardian is appointed, then they will help her with placement for living. I'm not sure why they would need to help her with placement; yes, we do that here. She signed her own admission paperwork."</p> <p>On 08/23/2022 at 4:49pm interview with V20 Admission Director said, "R93's Power of Attorney resigned in late January. I faxed the admission paperwork to him to sign. When we gave her the guardianship paperwork, she said she wanted to get a lawyer because she felt she</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>doesn't need a guardian. She has a diagnosis of dementia and didn't have anyone to take financial responsibility for her because she was unable to sign her paperwork, so at that point we filed for guardianship. The administrator told me to reach out to the guardianship office to take responsibility. The MDS coordinator is responsible for placing the diagnosis. She didn't sign her paperwork because she had a diagnosis of dementia. When I saw she had an order for Seroquel I knew she had dementia in my opinion because my mother has dementia, and she takes Seroquel. I know that's used for dementia. (V20 was giving resident transfer paperwork from the hospital and ask did she see the diagnosis of dementia.) -- No, I don't see a dementia diagnosis on here. She was admitted with confusion and psychosis, she was seeing ghosts in her home."</p> <p>On 08/23/2022 V20 Admission Director presented R93's admission packet. Record review of the admission packet noted that R93 had not signed the admission packet and the POA at that time had not signed the admission packet.</p> <p>On 08/24/2022 V20 Admission Director said "R93 did sign her admission packet." V20 presented an updated admission packet with R93's signatures.</p> <p>On 08/24/2022 at 11:26am, R93 said, "Months ago they handed me a stack of papers and asked me to sign them, they didn't explain anything to me about the papers, what they were about. They are trying to say I am not able to care for myself, but I've been taking care of myself for 85 years. They gave me these papers on July 23rd about court. I've been living on my own, I know what I can do and what I can't. I was paying all of my bills on time. I know I can't cut my grass, so I</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>hired someone to do it. I know I'm not a plumber so if I need pluming work done, I will call a plumber. Right now, I am looking for someone that can demolish my house I will not let them get it. I work hard for my house. I worked two, three jobs to pay for my house for someone to just come and take it from me. This is extremely stressing me out. I worked 40 years to pay off that house. I am the one that called 911 because I was not feeling well, they told me I had a severe urinary tract infection, which they treated me for in the hospital. They asked me my next of kin and I gave them my cousin's name. They wanted me to come here to do therapy, I did it. I didn't want to come here. I wanted to go home. I feel they railroaded me into this prison. That's what it feels like, a prison. I can't do anything anymore. I used to go shopping with my friends, I can't anymore. I am trying to have my friend become over my health care now, I don't need anyone over my finances, I pay all of my bills. When I first came here, my friend that lives across the street from me would get my mail and bring it to me and I would then pay them. Now I have put all bills on auto pay to make sure they are getting paid. No, they have not told me why I am still here. They know I have problems with my blood pressure by looking at my records from my primary doctor; that's all I can think of. They are trying to put two diagnoses on my record talking about dementia and Alzheimer's, I have not seen one doctor for an examination. They have not given me one test to medically say that I have those diseases. Yes, they've given me a bill, it was in June some time. We were in a function in the dining room, and they handed me a yellow envelope and like four other people got one too. It was a bill for like \$7,000 and some odd dollars. I feel very angry, upset, and helpless because it's hard to get help on the outside while they got me locked up in</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>here. I have a house that is dwindling because no one is living in it. My friend will go and cut the lights on and off and has set a timer for the lights to come on at night, so someone thinks someone is there. I have a new car in the garage. I can't drive. They have taken part of my life away from me that I can't get back. I am 85 years old. I should not be going through this. I can't see my friends or nothing. This is like I am a prisoner."</p> <p>On 08/24/2022 at 1:18pm V23 Ombudsman said "She is able to go home with care. The facility is doing this because they want to be paid. I will run this by my supervisor and see what we are able to do on our end."</p> <p>On 08/25/2022 at 9:39am V22 assistant administrator said, "Residents are able to sign paperwork with a BIMs (Brief Interview for mental status) of 11 and up. They are unable to sign for a score of 10 or under. They are not required to have a guardianship, but it depends on each individual case and what information was provided. BIMs of 11 and up depends. She had another BIMs assessment yesterday. She was on the calendar if there are any change in condition, MDS will send out an e-mail letting us know that there is a change in the resident's condition, and we will discuss the change in the interdisciplinary team meeting. I didn't do the last one. On the new assessment, she scored a 9. Based on the assessment that was done yesterday, she needs help with making decisions."</p> <p>08/25/22 10:24 AM V22 (Assistant Administrator/Social Services) said, "yesterday during the MDS/BIMS assessment R93 exhibited some depressed symptoms and was quiet and did discuss her situation regarding next steps for guardianship. R93 does wish to leave. Primary</p>	S9999		
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S9999	<p>Continued From page 7</p> <p>goal is for her to have a safe discharge. Admissions is speaking with the guardian's office regarding her discharge plans. V22 stated, admissions would be better able to explain why a resident with the BIMS score of 11 was referred to the guardian's office. V22 said she returned from medical leave in March 2022. V22 said if R93 had any questions regarding the guardianship process she would answer them. V22 stated she was not here during the process of applying for guardianship for V22. V22 said, to my knowledge R93 has not exhibited anymore psychotic behaviors while here in the facility."</p> <p>08/25/2022 at 11:03 am, V20 said, "We allowed her to sign the admission and financial paperwork because she wanted to, and she had a BIMS score of 11. She is considered border line; we allow them to sign when their BIMS score allows them to. In January she had a BIMS of an 8 but she was in her right mind, so she was able to sign."</p> <p>08/25/2022 surveyor requested documentation of R93's house not being up to code and utilities not being connected. A document was submitted by V22 from the public guardian office stating that the guardian handling R93's case is out the office.</p> <p>08/25/2022 at 12:50pm V22 said, "V19 Social worker for R93 is on bereavement leave, she recently lost her husband. I will provide her number and you can try to reach her." V19's number was provided but surveyor was unable to reach for interview.</p> <p>08/25/2022 at 3:26pm, V40 CNA said, "(R93) is confused. Sometimes she won't let you take care of her; she will say I can do it myself. No, she makes sound decisions most of the time. She will</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>always tell me she is working on some paperwork. I believe she can make some decisions. When I talk to her, she will start crying saying she wants to go home. She is depressed and tells me she doesn't deserve to be here, and she should be at home. No, she has not complained to me about seeing ghosts."</p> <p>08/25/2022 at 3:48pm, V27 (Nurse Practitioner) said, "R93 came from the hospital with the diagnosis of dementia. She was at home when she called 911 for help. She had been calling 911 for over a year reporting she sees ghosts. She was unable to care for herself. She couldn't pay her bills. Her water was off and other utilities as well. She was a hoarder and was not keeping up with her house. I got this information from her cousin who was her power of attorney, but he resigned in January because he said he has dementia, and his wife has problems, so he was unable to care for or take care of R93's issues. Yes, according to R93's hospital records a brain scan was done and it was normal. I got the diagnosis because she scored 19 out of 30 on the MMSE (mini-mental state examination for cognition). I completed the exam, and she could not spell world backwards. She was not able to follow three-stage commands and she was not able to draw intersecting pentagons. In this state, I don't work under a doctor. I completed my assessment. I didn't need to do a clinical diagnostic test. I did my assessment (V26 Psychiatrist) didn't have to complete the full assessment, I did it. I can't prove it clinically, but the MMES assessment demonstrates she has dementia and is unable to make decisions.</p> <p>Record review of R93's hospital records document that she was admitted to the hospital with a severe UTI and was exhibiting</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>hallucinations and delirium. On page two of her medical records dated 11/23/2021 from the hospital under Assessment notes R93 may have delirium secondary to an underlying medical issue. It also notes that R93 has not had any neurocognitive testing completed. On page three, under assessments, it states that R93's hallucinations and delusions are resolved.</p> <p>Record review of a social service progress note dated 02/04/2022 notes that R93 was anxious about going home because her house is unattended.</p> <p>Record review of R93's Section C MDS Cognitive Patterns documents the following BIMS (Brief Interview of Mental Status) scores: (scores 8 - 12 = moderately impaired) 11/30/21 - 08 2/4/22 - 08 5/7/22 - 10 8/7/22 - 11</p> <p>Review of R93's care plan noted there was plan to discharge R93 home.</p> <p>Record review of R93's Report of Physician, dated 01/28/2022 and dated 05/04/2022 V26 signature is noted on the form as having completed a full evaluation of R93 and finding her unfit to make decision on her own.</p> <p>08/25/2022 at 2:15pm, contact was made with V25 (Physician Secretary) and V25 stated, V26 (Psychiatrist) has not seen R93. R93 is not on his list of patients to be seen. V26 is V27's (Nurse Practitioner) supervisor.</p> <p>Facility submitted a progress note noted 12/03/2021 stating that R93 is unable to make</p>	S9999		

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S9999	<p>Continued From page 10</p> <p>any financial or medical decisions for herself.</p> <p>On 01/28/2022 a progress note written by V27 Nurse Practitioner, stated that R93 was treated for a UTI, and a psychiatric evaluation was completed in the hospital. Included in the progress note is R93's MMSE (Mini-Mental State Examination).</p> <p>On 08/24/2022 record review of R93's power of attorney forms noted to only cover health care and not financial.</p> <p>On 01/20/2022 R93's Power of attorney resigned from being her POA for health care.</p> <p>Record review of R93's admission packet dated 1-12-2022 noted R93 has signed the facility contract for admission to the facility.</p> <p>Record review noted R93 was presented and signed the Advance Beneficiary Notice of Non-coverage on 02/6/2022.</p> <p>Record review noted R93 was presented and signed the Notice of Medicare Non-Coverage form on 02/6/2022.</p> <p>Record review of R93 Progress noted dated 08/25/2022 note R93 requested a voice enhancer to help her hear better.</p> <p>Record review of documents submitted by the facility titled Dementia- Clinical Protocol with a revised date of April 2007 under Assessments and recognition. Number 4 states the staff and physician will review the current physical, functional, and psychosocial status of each individual with dementia to formulate an accurate overall picture of the individual's condition, related</p>	S9999		
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S9999	<p>Continued From page 11</p> <p>complications, and functional impairments. Number 5 states the staff, and the Physician will jointly define the decision-making capacity of someone with dementia, including the extent to which the individual can participate in making everyday decisions and considerations about health care treatment choices, including life-sustaining treatments.</p> <p>Under Cause Identification number one states. As needed (for example, when the diagnosis is unclear, a basis for the diagnosis cannot be readily identified or the individual's cognitive function is borderline normal or better), the physician will verify or reconsider the diagnosis of dementia and identify other possible coexisting psychiatric conditions. a. Individuals with dementia can also have a personality disorder, mental illness, psychosis, delirium, depression, adverse drug reactions (ADRs) or other conditions causing or contributing to impaired cognition and problematic behavior. B. As needed, the physician will verify or reconsider the diagnosis, treatment selection, monitoring of responses to treatment and adjustment of medications. Number 3 states the physician will order any diagnostic tests indicated to clarify the nature or causes of dementia and identify other co-existing or alternative causes of cognitive impairment and problematic behavior, for example, thyroid dysfunctions, adverse drug reaction, hypoxia, etc.</p> <p>A document provided by the facility titled Transfer and Discharge policy with the effective date of June 2017. Under policy states: To ensure residents transfers and discharges will be conducted in accordance with residents' rights, physician's orders, and in such a manner as to maintain continuity of care for the residents.</p>	S9999		

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6011746	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 08/25/2022
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NAME OF PROVIDER OR SUPPLIER PRAIRIE MANOR NRSG & REHAB CTR	STREET ADDRESS, CITY, STATE, ZIP CODE 345 DIXIE HIGHWAY CHICAGO HEIGHTS, IL 60411
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S9999	Continued From page 12 (B)	S9999		