

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6003248	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 09/13/2022
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NAME OF PROVIDER OR SUPPLIER ELDORADO REHAB & HEALTHCARE	STREET ADDRESS, CITY, STATE, ZIP CODE 1001 A JEFFERSON STREET ELDORADO, IL 62930
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S 000	Initial Comments	S 000		
S9999	<p>Facility Reported Incident of 8/15/22/IL150889</p> <p>Final Observations</p> <p>Statement of Licensure Findings</p> <p>300.1210d)6) 300.2040b)1)2) 300.2040e)</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.2040 Diet Orders</p> <p>b) Physicians shall write a diet order, for each resident, indicating whether the resident is to have a general or a therapeutic diet. The attending physician may delegate writing a diet order to the dietitian.</p> <p>1) The resident's diet order shall be included in the medical record.</p> <p>2) The diet shall be served as ordered.</p>	S9999	<p style="text-align: center;">Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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NAME OF PROVIDER OR SUPPLIER
ELDORADO REHAB & HEALTHCARE

STREET ADDRESS, CITY, STATE, ZIP CODE
**1001 A JEFFERSON STREET
ELDORADO, IL 62930**

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S9999	<p>Continued From page 1</p> <p>e) A therapeutic diet means a diet ordered by the physician or dietitian as part of a treatment for a disease or clinical condition, to eliminate or decrease certain substances in the diet (e.g., sodium) or to increase certain substances in the diet (e.g., potassium), or to provide food in a form that the resident is able to eat (e.g., mechanically altered diet).</p> <p>These regulations were not met as evidenced by:</p> <p>Based on interview, record review, and observation, the facility failed to provide a Dental Soft/Mechanical Soft diet to 2 of 4 residents (R2, R3) reviewed for mechanically altered diets in the sample of 4. This failure resulted in the wrong textured diet being provided to R2 which resulted in a choking incident and a trip to the emergency room.</p> <p>Findings include:</p> <p>1.) R2's Face Sheet dated 1/23/2019, documents R2 had diagnoses that included Dementia without Behavior Disturbance, Dysphagia, History of Transient Ischemic Attacks, History of Cerebral Infarction and Encephalopathy, Hypertension and Hyperlipidemia. R2's Minimum Data Set/MDS dated 8/22/22 under Section C, documents R2 had a Brief Interview for Mental Status of 2, indicating R2 had severely impaired cognition and impaired short term and long term memory. Under Section G of R2's MDS, it is documented that R2 required 100 % of staff assistance for eating. In Section K of R2's MDS, it is documented that R2 had a swallowing disorder and needed a Mechanical Soft diet.</p> <p>R2's Physician's Orders dated August 1, 2022</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>document R2 was on a Mechanical Soft diet with thin liquids, and on 8/27/22 the Mechanical Soft diet was discontinued. R2's Physician's Orders dated 8/27/22 document that R2 was started on a Pureed, No Added Salt, Concentrated Sweets diet with double portions of protein.</p> <p>A facility report labeled Illinois Department of Public Health Initial Report dated August 15, 2022 documents in part: " Initial: It was reported that on 8/15/22 at 6:05p, resident (R2) was eating supper when he began to choke on a piece of meat. Nurse immediately assessed the resident and performed the Heimlich maneuver dislodging the piece of meat. Resident was reassessed and was coughing with coarse rattling sound. All vitals were within normal limits. Attending physician and POA (Power of Attorney) notified and orders received to send to ER for evaluation. 9:30p Resident returned from hospital ... Final: Investigation revealed that resident was eating supper when he began to choke on a piece of meat and the Heimlich was performed by nurse dislodging the piece of meat. Resident was assessed and physician and POA notified. Resident was noted to be coughing with course rattling sounds. Vital signs were all within normal limits. Orders received to send resident to ER for evaluation. Xray was performed and was noted to be clear with no signs dyspnea. Physician ordered for resident to be placed on a puree diet with a speech evaluation to be performed. Resident tolerating pureed diet with no noted problems. Staff will assist with meals. Family is aware of new orders will update family once speech evaluation has been completed."</p> <p>The facility's Diet Spreadsheet/Menu for supper on 8/15/22 (Day 23) for Dental Soft (Mech Soft) documents; Ground meatball with sauce</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>sandwich, Tater Tots drizzled with ketchup (dental soft), soft-cooked vegetables (dental soft), Strawberry shortcake, Milk/Beverage.</p> <p>The Dining RD Spring/Summer 2022 recipe documents, "for Ground Meatball with Sauce Sandwich in line #3: Place needed number of cooked meatballs in a clean and sanitized food processor and grind to the size and texture of fine hamburger. Reheat to 165 degrees Fahrenheit for 15 seconds. Add just enough heated spaghetti sauce to the ground meat to hold the product moist but not soupy. Maintain 135 degrees Fahrenheit of above. Line #4: To assemble sandwich: Place #12 dipper of ground meatballs with sauce, 2 Tablespoons grilled onions and 1 ounce shredded cheese on each hot dog bun; Cut sandwich in half and serve immediately."</p> <p>On 9/6/22 at 2:30 PM, via telephone, V7 (Nursing Assistant) stated on 8/15/22 around 6:00 PM, V8 (Registered Nurse) asked her to feed R2 because he wasn't eating very well on his own. V7 stated dietary sent a sub sandwich that had very small meatballs on a bun. V7 stated she cut up 2 meatballs into bite sized pieces for R2 and he was chewing the meatballs but she wasn't sure if he was swallowing them. V7 stated R2 may have been pocketing the meat when he swallowed the meat and got choked. V7 stated R2 wasn't coughing and she ran to get V8. V7 stated V8 came quickly and did the Heimlich Maneuver on R2 and got the meat out. V7 stated she didn't usually work on that side and she just thought R2 was on a regular diet since that's what dietary sent. V7 stated she didn't look at the dietary card, or attempt to do the Heimlich Maneuver.</p> <p>On 9/6/22 at 1:35 PM, via telephone, V8 stated</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>R2 had a stroke about 1 year ago and V10 (Physician) told her that R2 was having Transient Ischemic Attacks frequently. V8 stated she asked V7 to feed R2 because he wasn't trying to feed himself. V8 stated on 8/15/22 around 6:00 PM, V7 came and got her because R2 was choking. V8 stated when she got to R2 he couldn't speak, and he wasn't coughing. V8 stated it was apparent that he was choking, so she did the Heimlich Maneuver 4 times, and on the 4th try, a clump of meat came out of R2's mouth. V8 stated it looked like the meat was clumped together as though it had been pocketed, and there were also a few smaller pieces of meat. V8 stated the meatballs were small and on a bun, not ground per R2's Physician's Order. V8 stated they called for an ambulance immediately and then called V10 since R2 had choked. V8 stated once R2's airway was cleared, R2 was having stridor when breathing and continued to be "raspy" sounding when the ambulance arrived.</p> <p>On 9/6/22 at 11:00 AM, via telephone, V5 (Dietary Aide) stated the meatballs were very soft and were easily mashed with a fork. V5 stated she asked V3 (Dietary Manager) if it was ok to serve the meatball sub to R2 and V3 told her to serve them since the meat was soft. V5 also stated the meatball subs had Provolone cheese on them and she thought R2 was supposed to have ground meat, but since V3 said it was ok, she went ahead and served it to R2.</p> <p>On 9/6/22 at 10:15 AM, V3 stated R2 shouldn't have received the meatball sandwich with whole meatballs, but should have had the meat ground. V3 stated after the choking incident, R2 was assessed by speech therapy and his diet changed to pureed.</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>On 9/12/22 at 10:15 AM, V3 stated he receives a diet slip from the nurse who received a physician's order for the diet. V3 stated he enters the dietary order into his computer, including the liquid consistency. V3 stated when a diet order changes, the nurses fill out the standard dietary form that has the physician's name and date of diet change. V3 said when he gets the dietary order changes, he enters the new diet order into his computer and informs the dietary staff about the diet order change. V3 said once he instructs the staff about the diet order change, he monitors the meal tray to make sure the diet is sent out correctly. V3 also stated when he gets an order change, it is not only entered into the computer, he prints it out along with the Spread Sheet and the recipes for all of the diets, including the specialized diets for the cooks to use. V3 stated they use DiningRD as guidance and that includes the correct size scoops, menus and recipes for all the diets that are to be used daily.</p> <p>On 9/12/22 at 11:50 AM, V6 (Registered Nurse/RN) stated when they receive a diet order change from the physician, they put the new order on the Medication Administration Record, make out a Dietary Order form and take it to the Dietary staff. V6 stated when V3 is there, they make sure he gets the order change. V6 also stated the nursing staff watch and monitor to see if the diet the resident received is the diet that the physician just ordered. V6 also stated when they get a recommendation from the Speech Therapist, they send that recommendation to the physician and he will send a telephone order for the diet change.</p> <p>On 9/6/22 at 12:05 PM, V4 (Dietician) was in the main dining room and when asked if R2 should have received the meatball sub on a Dental</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>soft/Mechanical Soft diet, she stated "no, the meat should have been ground up." V4 stated a Mechanical Soft diet should always have the meat ground up.</p> <p>On 9/12/22 at 12:42 PM, V13 (Speech Therapist) stated she hadn't done a swallowing evaluation on R2 prior to the choking incident because he hadn't had any problems with eating up to that point. V13 stated she did do a swallowing evaluation on R2 on 8/16/22 when R2 returned from the hospital. V13 stated R2's diet was down graded to a Pureed diet and V10 was sent the recommendation and he gave an order for the Pureed diet.</p> <p>On 9/12/22 from 9:30 AM to 9:55 AM, V12 (Certified Nurses Aide), V14 (Certified Nurses Aide), V15 (Certified Nurses Aide), and V16 (Certified Nurses Aide) all stated they are to check the resident's dietary card to verify the resident's name and what diet the resident is to be receiving and if the diet isn't correct, they take the tray back to the kitchen and ask for the right diet. All of these C.N.A.s stated they are trained on the Heimlich Maneuver and would know how to perform the Heimlich Maneuver if a resident is choking.</p> <p>On 9/12/22 at 8:34 AM, via telephone, V10 stated R2 was having multiple Transient Ischemic Attacks (TIAs) and he was in decline prior to the choking incident. V10 stated R2's decline related to the TIA's, may have been the reason R2 had the choking incident. V10 stated the Mechanical soft diet should have been given to R2 but the choking incident didn't cause his decline or eventually, his death. V10 stated R2 did go on hospice on 8/24/22 and R2 died on 8/27/22 at the nursing home.</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>R2's Progress Notes dated 8/15/22 document: "At 6:05 pm; V7 was feeding resident (R2) meat balls for dinner, called me to come quickly, he's choking. Arrived to find resident unable to speak, could not cough, Heimlich done immediately. Took 4 tries before 1 whole meat ball and several pieces came out. He refused to open mouth, has stridor resp (respirations), continue to try and sweep mouth was successful only once. Eventually did cough once. Upper chest with loud rhonchi sounds. Ambulance called and report given to ER nurse, (name of nurse). 6:25 pm, ambulance here for resident. He has recovered somewhat, 6:40 pm left with ambulance crew to a local ER." Signed by: V8 (RN).</p> <p>R2's Hospital Provider Notes dated 8/15/22 document under Chief Complaint: Choking-Aspiration into airway. Review of Systems, under Respiratory: No complaint of cough or shortness of breath. On 8/15/22 Chest x-ray Finding: The pulmonary vascularity is unremarkable. The lungs are clear. There is no consolidation, infiltrate, pleural effusion or pneumothorax. Impression: No evidence of active pulmonary disease.</p> <p>R2's Progress Note dated 8/16/22 at 4:47 AM, documents, resident returned to facility via ambulance at 9:30 PM. Vital Signs 97.5, 76, 18, 158/86, O2 Saturation 95% Room Air. Hospital Report Xray- Clear. Complete Blood Count and Comprehensive Metabolic Panel done. Reported 500cc from straight catheter and no Urinary Tract Infection, No new orders received. Resident speaking. No signs or symptoms of Dyspnea. V11 (Family) was notified after ambulance transferred him to the local hospital emergency room.</p> <p>R2's Progress Note on 8/16/22 at 9:56 AM, (late</p>	S9999		
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S9999	<p>Continued From page 8</p> <p>entry) Received report from LPN, evaluation shows resident is lethargic, drooling, but awake. Smiles readily at V6, speech remains garbled and slurred. Oral cavity clear except for spittal. T 98.4 p 90 R 18 b/p 155/100 p/o (Pulse Oximeter) 95% on ra (room air). Lungs with slight rhonchi heard left upper lobe. Other clear. Pulses adequate. Signed by: V6 (RN)</p> <p>2.) R3's Physician's Orders dated September, 2022, document R3 is to have a Regular, Mechanical Soft diet with Super-cereal at breakfast.</p> <p>R3's Minimum Data Set dated 7/1/22 documents under Section C that R3 has a Brief Interview of Mental Status of 5, indicating R3 is severely cognitively impaired. In Section G under Eating, R3 requires supervision and cueing during her meals and requires set up help.</p> <p>On 9/6/22, R3 was eating in her room at 12:25 PM. R3 was sitting in her recliner with a bedside table that had her meal of Spaghetti, whole corn, pineapple dessert, bread stick and butter, tea and water sitting in front of her. R3 stated she was hungry and the food was good.</p> <p>On 9/12/22 at 12:30 PM, R3 was sitting in her recliner with her bedside table in front of her and she received a mechanical soft diet of ground pork with brown gravy, mashed potatoes, soft brussell sprouts that were easily mashed with a fork, banana split pudding, tea and water.</p> <p>At 12:55 PM on 9/6/22, V4 was asked if whole corn and a bread stick were appropriate on a Dental Soft/Mechanical Soft Diet. V4 stated the spaghetti was fine on a Mechanical soft diet, but</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>R3 should have had creamed corn not whole corn, and R3 shouldn't receive a bread stick because it would be too hard to chew and swallow. V4 stated the dietary staff need more training on the importance of getting the diets right before they go out to the residents. V4 stated she gave an in-service to the dietary staff on 9/8/22 about diet orders, Spread Sheets, Mechanical Soft and Pureed diets.</p> <p>The Dietary Spreadsheet for Spring/Summer 2022 documents under Dental Soft (Mechanical Soft) that R3 was to have Ground meatballs with spaghetti and sauce, creamed corn, pureed pineapple trifle, bread and margarine and a beverage.</p> <p>The facility's policy on Dental Soft (Mechanical Soft) Diets, dated 2022 documents under Indications for Use: The Dental Soft (Mechanical Soft) Diet is for individuals with limited or difficulty in chewing regular consistency foods. If a Mechanical Soft Diet is ordered, the Dental Soft (Mechanical Soft) Diet would be appropriate if there is a chewing/dentition problem. This diet may also be used by a Speech Language Pathologist (SLP) in the treatment of dysphagia with individualization per recommendations by the SLP. This diet may be used for those experiencing mouth irritation and dentition problems including lack of teeth or poor fitting dentures. Individualization for specific food tolerances is required. For individuals that have any swallowing problems or dysphagia, it is recommended that a SLP be consulted and one of the Dysphagia Level Diets may need to be implemented.</p> <p style="text-align: right;">B</p>	S9999		