

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6014872	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 08/31/2022
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NAME OF PROVIDER OR SUPPLIER BETHANY REHAB & HCC	STREET ADDRESS, CITY, STATE, ZIP CODE 3298 RESOURCE PARKWAY DEKALB, IL 60115
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S 000	Initial Comments Facility Reported Incident of July 28, 2022 IL150744	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610 a) 300.1010 e) 300.1210 b) 300.1210 d)3) 300.1210 d)6) 300.2090 b) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1010 Medical Care Policies e) All resident shall be seen by their physician as often as necessary to assure adequate health care. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.2090 Food Preparation and Service</p> <p>b) Foods shall be attractively served at the proper temperatures and in a form to meet individual needs.</p> <p>These requirements were not met as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to serve liquids at a safe temperature to prevent burns, failed to do complete wound assessments, failed to monitor wound progress, and failed to ensure a walker was maintained in a manner to prevent injury for</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>three of three residents (R1-3) reviewed for safety in the sample of 6.</p> <p>This failure resulted in R1 sustaining a burn to her left arm and flank area.</p> <p>The findings include:</p> <p>1. R1's face sheet showed an 86-year-old female with diagnoses of malignant neoplasm of the right lung, anxiety disorder, lymphoma, anemia due to chemotherapy, hypertension, and malignant pleural effusion.</p> <p>R1's medical record showed admission to the facility on 6/13/22.</p> <p>R1's 7/28/22 7:49 AM nurse's note showed a CNA reported hot tea was spilled on the patient's left arm. The area was red, swollen, and the first layer of skin was open. Patient complained of pain and morphine was given.</p> <p>R1's July 2022 treatment administration record (TAR) showed wound treatments were ordered to start 7/31/22.</p> <p>On 8/31/22 at 1:50 PM, V2, Director of Nursing (DON), said there were no nursing or physician wound assessments found in the medical record for R1's burn.</p> <p>At 1:50 PM, V2, DON, said no hospice wound assessments were found for R1's burn. V2 said she did not find any initial or weekly wound assessments for R1's burn.</p> <p>At 2:42 PM, V2 said there were no nursing or physician wound assessments found in R1's</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>medical records.</p> <p>There were no initial or weekly wound assessments in R1's medical record.</p> <p>There was no root cause analysis or wound assessment per facility policy done.</p> <p>On 8/31/22 at 9:59 AM, V4, Dietary Manager, poured hot water into a carafe from the coffee pot. The water measured 188.8 degrees Fahrenheit. At 10:30 AM, V4 checked the temperature of the water in the covered carafe, and it was 152.9 degrees F (30 minutes later). At 10:45 AM, V4 checked the water temperature, and it was 146.6 degrees F (45 minutes later). At 11:00 AM, V4 checked the water temperature, and it was 140.3 degrees F (one hour later).</p> <p>On 8/31/22 at 9:40 AM, V5, Registered Nurse (RN), said she was on duty when R1 was burned by the hot tea. V5 said V6, Certified Nursing Assistant (CNA), was repositioning R1 in bed, and a cup of tea spilled on R1. V5 said, "(R1's) left lower arm got edematous 'right away'. The first layer of skin was off. It (the wound) was big. It involved the majority of (R1's) lower left arm anteriorly and posteriorly. There was also another wound to the left flank. There was lots of drainage and (R1) complained of pain." V5 said she had to medicate R1 with morphine before changing the dressings. V5 said she did not do a wound assessment, but thought the hospice nurse did. V5 said the wound had scabbed before R1 passed about two weeks ago.</p> <p>On 8/31/22 at 9:50 AM, V3, Senior District Manager, said they follow the corporate policy for hot liquids. "It's posted by the coffee machine.</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>Hot liquids can be 158-160 degrees Fahrenheit when in the carafes (covered insulated pitchers) and 140-150 degrees when served to the residents to prevent burns and scalding."</p> <p>On 8/31/22 at 10:05 AM, V7, Task Aide, said the Certified Nursing Assistants (CNAs) and Task Aides deliver hot water and coffee to the residents. "The kitchen is supposed to put ice in coffee and water to bring temperature down to an acceptable temperature. It's up to the kitchen to make sure it's at a safe temperature. We don't check the temperature (before serving)."</p> <p>On 8/31/22 at 11:02 AM, V6, CNA, said she was the aide caring for R1 when her burn occurred. V6 said for some reason, the kitchen sent her hot water in a Styrofoam cup with a lid, instead of us getting it from the pitchers. V6 said the bedside table was over R1. V6 said she removed the cup's lid, and put a tea bag in it. V6 said she went to push the table closer to R1, and the cup of tea spilled and splashed on R1's left arm. "It should have been in a regular cup not a Styrofoam cup. Usually, the kitchen sends down a pitcher of coffee and a pitcher of water. Then we put it into regular coffee cups for the residents. I don't know why they sent it in a Styrofoam cup that day. I have told the kitchen staff they shouldn't use the Styrofoam cups. The water is always hot. (R1) was alert and oriented when this happened. The skin was peeling off (R1's) arm and kept saying she was in pain. I made hot chocolate for myself and had to wait 30-40 minutes before I could drink it. Sometimes staff refill the water and coffee pitchers by themselves. I've gotten additional water and coffee out of the kitchen myself before."</p> <p>On 8/31/22 at 1:50 PM, V2, Director of</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>Nursing/DON, was asked what the root cause analysis showed for this burn. V2 said, "It's quite clear in (V6's) statement that it was an accident". V2 was asked if the hot liquid was at a cooler temperature could the burn have been prevented, and V2 replied in the affirmative.</p> <p>2. R2's face sheet showed a 92-year-old female with diagnoses of a fractured right radius, Type 2 Diabetes, Chronic Obstructive Pulmonary Disease, major depressive disorder, osteoarthritis, chronic kidney disease Stage 4, and a cardiac pacemaker.</p> <p>R2's 6/10/22 nurse note showed the nurse was notified by a CNA there was a burn to R2's chest from spilling coffee. There were no initial or weekly wound assessments done per facility policy.</p> <p>R2's June 2022 TAR showed wound treatments weren't ordered to start until 6/14/22.</p> <p>On 8/31/22 at 1:10 PM, R2 was in her room in a wheelchair. R2 was alert and oriented. R2 pulled the neck of her top down to reveal a healed wound to the left upper chest. The area was reddened and approximately three inches long and one inch wide.</p> <p>On 8/31/22 at 1:10 PM, R2 said, "I was trying to drink my coffee and spilled it. It was in a Styrofoam cup. It was a bad burn. The skin was gone off it. I don't drink coffee anymore."</p> <p>At 1:50 PM, V2, Director of Nursing (DON), said there were no initial or weekly nursing wound assessments found in R2's medical record for this burn.</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>There was no root cause investigation on file.</p> <p>3. R3's face sheet showed a 92-year-old male with diagnosis of chronic obstructive pulmonary disease, anxiety disorder, hypertension, chronic kidney disease Stage 3, and a cardiac pacemaker.</p> <p>R3's 7/31/22 10:07 PM progress note showed a large circular skin tear was visible on R3's left upper arm with a small amount of bleeding noted. There was no wound assessment or wound monitoring records in R3's medical file. There was no physician assessment of the wound in R3's medical record.</p> <p>On 8/31/22 at 1:03 PM, R3 was in his room. R3's left upper arm showed a raised, scabbed wound. R3 was alert and oriented.</p> <p>On 8/31/22 at 1:03 PM, R3 said he hit his arm on his walker recently and it cut his skin open. "There was a nut or bolt sticking out and it caught my arm and 'skinned it'. This is not the same walker." R3 said V8, Certified Occupational Therapy Aide (COTA), or V9, Maintenance Assistant, got him a different walker after it happened.</p> <p>At 1:30 PM, V8 said he wasn't aware of any injury to R3. V8 said, "About 3-4 weeks ago a bolt was missing from (R3's) walker handlebar and it was wobbly, so we fixed it. We secured another bolt in it and put tape around it. (R3) told me later the walker wasn't working too well so I gave him a different walker."</p> <p>At 1:35 PM, V8 showed this surveyor R3's previous walker in the north mechanical room. One side had a circular adjustment knob attached</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>for loosening and tightening the handlebars. The opposite side's knob was absent. In the knob's place was a large nut and bolt. The end of the bolt protruded outward at least one inch. The head of the bolt was exposed. There was nothing to pad the hard surfaces.</p> <p>V9 was unavailable for interview.</p> <p>On 8/31/22 at 1:50 PM, V2 Director of Nursing (DON), said there were no nursing or physician wound assessments found in the medical record. V2 provided a 7/31/22 9:00 PM incident report (not part of R3's medical record), which showed a skin tear measuring 5 centimeters (cm) X 4 cm X 0.5 cm. This report authored by V2, showed R3 said he almost fell and caught himself with his walker. The root cause attributed the injury to the resident action or internal risk factors. There was no mention of the altered walker.</p> <p>The facility's 4/2018 Wound Assessment Policy showed it is the policy of the facility to assess each wound initially either at the time of admission or at the time the wound is identified. Each wound will be assessed weekly thereafter or with any significant noted change in the wound. Assessment and documentation should include the following factors: Potential Etiology/Comorbidity and or Causative Factor of each wound Classification by degree of tissue layer destruction V5 said V Anatomic location that includes anatomic landmarks Size-specifying length. Width, depth, tunneling/undermining Drainage, indicating amount, color and consistency</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>Pain or tenderness which may be indicators of underlying tissue destruction, or vascular insufficiency Peri wound skin condition Odor Each patient's wound must be evaluated by identifying the wound's cause, the wound's history and treatment and underlying medical conditions.</p> <p>The facility's 7/07 Serving Hot Beverages and Soup Policy and Procedure showed The Food Service Department will monitor the temperature of all hot liquids being prepared to ensure that hot liquids are served at a temperature that will prevent burns if they should come into contact with skin. The coffee should be chilled to 120-130 degrees Fahrenheit before being served to residents. The Food Service Department is responsible for ensuring that all hot beverages leave the kitchen at the proper temperature. Use non-insulated cups and bowls to help dissipate the temperature of hot beverages and soups quickly.</p> <p>The Consumer Product Safety Commission publication 5098 009611 032012 showed most adults will suffer third degree burns if exposed to 150-degree water for two seconds. Burns will also occur with a six second exposure to 140-degree water or with a thirty second exposure to 130-degree water. Even if the temperature is 120 degrees, a five-minute exposure could result in third-degree burns.</p> <p>The American Burn Association Scald Prevention Campaign showed the following time and temperature relationship to severe (third-degree) burns:</p> <p>Water Temperature</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>Time for a third-degree burn 155F (Fahrenheit) 1 second 148F 2 seconds 140F 5 seconds 133F 15 seconds 127 F 1 minute 124F 3 minutes 120F 5 minutes 100F safe</p> <p>The Sciencing.com website showed Styrofoam is an excellent insulator. The material limits thermal transfer. Thus, a structure insulated with Styrofoam will maintain a comfortable temperature, regardless of the conditions on the outside.</p> <p>(B)</p>	S9999		