

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6004428	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 08/25/2022
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NAME OF PROVIDER OR SUPPLIER HILLSBORO REHAB & HCC	STREET ADDRESS, CITY, STATE, ZIP CODE 1300 EAST TREMONT STREET HILLSBORO, IL 62049
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S 000	Initial Comments Revisit to Annual Health Survey of 7/7/22	S 000		
S9999	<p>Final Observations</p> <p>Statement of Licensure Violations:</p> <p>300.610 a) 300.1210 b) 300.1210 d)6) 300.3210 t)</p> <p>Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general</p>	S9999	<p style="text-align: center;">Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.3210 General</p> <p>t) The facility shall ensure that residents are not subjected to physical, verbal, sexual or psychological abuse, neglect, exploitation, or misappropriation of property.</p> <p>These requirements are not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to ensure staff supervision to prevent a resident-to-resident physical abuse for 2 of 5 residents (R400, R401) reviewed for abuse and supervision in the sample of 24. This failure resulted in R400 sustaining a left hip fracture, as a result of a resident-to-resident physical altercation with R401.</p> <p>Finding include:</p> <p>R400's Minimum Data Set(MDS) , dated 7/20/22, documented severely impaired cognition.</p> <p>R400's Progress note dated, 8/19/2022 16:25PM, "SBAR (Situation, Background, Assessment Recommendation) Communication form and progress note," documents; "The resident is experiencing a change in condition. The change in condition the resident is currently experiencing is Fall. I was at desk charting another incident when CNA alerted me on a fall with res (resident).</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>I immediately approached resident in hallway when I observed resident to be sitting on buttocks with palms down on floor. A family member (V80) was comforting resident at this time. Family member stated she came out and saw resident on floor when resident (R401) stated 'I did it, I pushed her down.' Residents immediately separated and safe. Incident appeared, as if resident (R401), had pushed (R400) down to the floor. On 8/19/22, physician notified with orders of monitoring, and if assessments change or pain increases, receive a portable X-ray, if X-ray is not available or pain increases send out to Emergency room. R400's Power of Attorney was notified, and documented, hold on the X-ray at this time."</p> <p>R400's Occurrence Report, dated 8/19/22 at 4:30 PM, documented, an unwitnessed fall on the floor, found by V79, CNA, and a Root cause, documented as not applicable.</p> <p>R400's Health Status Note, dated 8/19/22 , documents "CNA (Certified Nursing Assistant) reported resident complaining of pain to left hip." The Note documented an order for an X-ray was obtained.</p> <p>R400's Health Status Note, dated 8/20/22 at 12:37 PM, documented R400 complained her left hip hurt. R400's Health Status Note, at 2:26 PM, documented an X-ray was obtained in the facility. R400's Health Status Note, at 4:06PM, documents X-ray results returned with an Acute left subcapital hip fracture. R400's Progress Note at 4:06 PM, documents R400 sent out to hospital for evaluation and treatment and returned on 8/20/22 at 7:40PM.</p> <p>R400's X-ray report, dated 8/20/22, documented</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>"Acute left subcapital hip fracture."</p> <p>R400's hospital records, dated 8/20/22, confirmed from Radiology, an Acute left subcapital hip fracture with R400's, POA (Power of Attorney) consented to not perform surgery. On 8/22/22 at 2:10PM, V6, Certified Nursing Assistant (CNA) stated R400 had fallen last Friday (8/19/22) and it was unwitnessed. V6 stated R400 was found outside room door of R401, and R401 had pushed R400.</p> <p>R400's Care Plan, revision date of 8/4/22, documented, "The resident has a behavior problem, to hold onto or hold other residents/staff's hands, only intervention dated as revision of 8/9/22, "if (R400) appears anxious, staff will offer activity to keep her hands busy, she was a seamstress, staff will offer her yarn to keep hands busy." The facility documented a new intervention, after fall with injury on 8/19/22 and dated 8/19/22, "(R400) will walk up and down the halls and try to hold on to other residents/staff as she walks. If she tries to hold on to other resident's causing it to be an unwanted touch-staff will offer a staff member to walk with (R400). Staff to redirect (R400) when she wanders to other resident's rooms." New intervention, dated 8/21/22, after R400 encountered another fall, unwitnessed, as a "Stop sign will be placed outside of (R401's) room door to prevent resident (R400) from wandering into this room."</p> <p>The facility's daily nurse schedule, dated 8/19/22, documented a licensed nurse and V79 were assigned from 2:00PM-10:00PM, and another CNA was to come in at 6:00PM. On 8/21/22, documented a licensed nurse from 6:00AM-2:00PM and two CNAs, with one calling</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>off. On 8/23/22 nursing scheduled was not presented.</p> <p>On 8/22/22 at 2:10 PM, V79, Certified Nursing Assistant (CNA), stated (R400) had fallen last Friday (8/19/22) and it was unwitnessed. V79 stated, "I found (R400) outside room door of (R402). (R24's) daughter found (R400) and was yelling for a nurse." V79 stated she was to have another CNA assigned to work with her, but they called off, and the nurse is new. V79 continued to state after R400 fell, she received additional help back on the Dementia unit.</p> <p>On 8/24/22 at 2:05PM, with entry's on 8/22/22 and 8/23/22, into the Dementia area, a visible white meshed banner was attached to the outside of a metal door jam, with a symbol of a red colored stop sign, with the letters of "STOP." These two banners were placed on R401's door and R5's door frame.</p> <p>On 8/24/22 at 2:05PM, V39, Registered Nurse, stated she did not see any stop banners up yesterday on 8/23/22 when she returned to work from 8/18/22, but the residents have been seen to take them off and carry them into their rooms at times.</p> <p>On 8/24/22 at 2:10PM, V16, CNA, stated the residents will walk underneath the stop banners.</p> <p>On 8/25/22 at 12:50PM, V80, R24's daughter, stated, on 8/19/22, she was leaving a visit with her father (R24), when she found R400 outside R401's door on the floor. V80 stated she had provided comfort measures for R400 and R401's redirection. V80 stated V79, CNA, must have been another resident's room because she was not visibly seen. V80 stated, "I hollered, 'Nurse,</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>Nurse!' because she was in the nurse station, probably handling (R406's) fall that just occurred."</p> <p>R401's Admission Record, dated 8/22/22, documented Dementia with behavioral disturbance, major depressive disorder, anxiety disorder, assault by blunt object, fracture of base of skull and multiple fractures of ribs.</p> <p>R401's Minimum Data Set, dated 7/18/22, documented moderate to impaired mental cognition and wanders those impacts getting into a potentially dangerous place.</p> <p>R401's Care Plan, 7/20/22, documented use of antipsychotic medication for his dementia with behaviors. Additional intervention, dated 7/27/22, prior to incident of 8/19/22, includes, "(R401) can become verbally aggressive when is upset", no additional resident to resident altercation documented.</p> <p>R401's progress notes, dated 7/16/2022 at 7:00 AM, "Health status note text: "Resident getting very upset at this time with female resident and her behaviors. This resident was asked to come with writer to the livingroom area for a chocolate pudding, water and to watch a hunting show on tv. Resident accepted and walked with writer. resident tells writer, "I can't stand to hear her mouth."</p> <p>R401's progress note,, dated 7/16/2022 at 6:40 AM, "Health status note text: This resident got very upset with female resident, when she was yelling and cursing in the hallway. This resident began to have a confrontation and walk very quickly up to female resident with fist in a ball. CNAs and writer in between residents and they were seperated."</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>On 8/25/22 at 11:45AM, V9, Corporate Nurse Manager, stated, "(R400's) fall was plainly a lack of communication and staffing for supervision." V9 stated the daily nursing work sheet is not always up to date, and on 8/19/22, there was to be 2 CNAs scheduled to work, and V9 was not made aware a CNA had called off from the Dementia unit, until the time of R400's fall, and that is when she came back to the facility to ensure the Dementia area was covered with another CNA.</p> <p>On 8/25/22 at 11:50AM, V9 stated "I see how this physical abuse of (R401) with (R400) results again in lack of supervision."</p> <p>On 8/25/22 at 10:25AM, V9, stated. "We know there is an issue back in the Dementia unit with staffing and we are trying to work on this." V9 stated R400 came back from the hospital, with an order for non-weight bearing status. V9 states, "this is why, I called the doctor back because (R400) will not sit still, what do you want me to do, and then the doctor said to do the best you can with her."</p> <p>The Facility's policy and procedure, entitled, "Abuse, prevention and prohibition policy," dated reviewed 2021, documented, Abuse, means the willful infliction of injury, resulting physical harm, pain, and Neglect, means failure to provide goods and services necessary to avoid physical harm, pain and this facility prohibits mistreatment, neglect or abuse of residents."</p> <p>The Facility's policy and procedure, entitled, "Fall Policy", dated 9/17/19, documented, "The purpose of the Fall Management Program is to develop, implement, monitor and evaluate an</p>	S9999		

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S9999	Continued From page 7 interdisciplinary team falls prevention approach and manage strategies and interventions that foster resident independence and quality of life. the Fall Management Program promotes safety, prevention and education of both staff and residents." (A)	S9999		