

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6006704	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/27/2022
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NAME OF PROVIDER OR SUPPLIER HELIA HEALTHCARE OF BELLEVILLE	STREET ADDRESS, CITY, STATE, ZIP CODE 40 NORTH 64TH STREET BELLEVILLE, IL 62223
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S 000	Initial Comments Conditional Licensure Follow-up to survey date 12/15/21, Complaint #2148670/IL149536. Annual Licensure	S 000		
S9999	Final Observations Final Observations Statement of Licensure Violations: 1 of 3 300.610a) 300.1010h) 300.1210a) 300.1210b) 300.1210d)3)6) 300.1220b)3) 300.3240a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1010 Medical Care Policies	S9999	<p>Attachment A Statement of Licensure Violations</p>	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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S9999	<p>Continued From page 1</p> <p>h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable. (Section 3-202.2a of the Act)</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.1220 Supervision of Nursing Services</p> <p>b) The DON shall supervise and oversee the nursing services of the facility, including:</p> <p>3) Developing an up-to-date resident care plan for each resident based on the resident's comprehensive assessment, individual needs and goals to be accomplished, physician's orders, and personal care and nursing needs. Personnel, representing other services such as nursing, activities, dietary, and such other modalities as are ordered by the physician, shall be involved in the preparation of the resident care plan. The plan shall be in writing and shall be reviewed and modified in keeping with the care</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>needed as indicated by the resident's condition. The plan shall be reviewed at least every three months.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These Requirments were NOT MET as evidence by:</p> <p>Based on interview and record review, the facility failed to change a tracheostomy tube as ordered in 1 of 4 residents (R23) reviewed for tracheostomy care in the sample of 28.</p> <p>Findings include:</p> <p>On 7/19/22 at 10:30AM, R23 stated that her tracheostomy tube has not been changed since around February 2022 and it's "hurting." R23 states they have not changed it because they don't have the right size. R23 was observed with a size 6 tracheostomy in place, undated. R23 was being provided ventilator support for breathing.</p> <p>R23's Physician Order Sheet (POS), documents an order dated 6/18/22 to change the tracheostomy tube every 2 months, once between the 1st and 15th of January, March, May, July, September and November.</p> <p>R23's Minimum Data Set (MDS), dated 6/10/22, documents R23 is cognitively intact and is receiving tracheostomy care, ventilator support, suctioning and oxygen therapy.</p> <p>R23's Care Plan, dated 1/5/21, documents R23</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>requires a ventilator/respirator and has the potential for complications related to tracheostomy status.</p> <p>R23's Treatment Administration Records, document the last time R23's tracheostomy was changed was 1/24/22. There is no documentation in the treatment records that R23's tracheostomy tube was changed in February 2022, March 2022, April 2022, May 2022, June 2022 or July 1st through July 21st. The tracheostomy tube was not changed until 7/23/22 after being brought to the attention of the Director of Nurses on 7/22/22.</p> <p>R23's Progress Notes document the following: Progress notes: 7/23/22 at 12:44AM, tracheostomy tube changed, resident tolerated well.</p> <p>On 7/21/22, at 2:45 PM, V22 Respiratory Therapist (RT), stated they do have R23's tracheostomy tubes in stock. V22 stated, he looked through their documentation and there is no documentation that R23's tracheostomy tube was changed in April 2022, May 2022, June 2022 or July 1st through July 21st, 2022. V22 stated the RTs change the tracheostomy tubes and document when they are changed.</p> <p>On 7/22/22 at 9:20AM, V13, RT, stated if the tracheostomy tube is not changed as ordered the skin and tissue can start to attach itself to the tube.</p> <p>On 7/22/22 at 12:15PM, V23, Nurse Practitioner, stated if the tracheostomy tubes are not changed as ordered, it can cause an increased risk of respiratory infections.</p> <p>On 7/22/22 at 8:35AM, V2, Director of Nurses</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>(DON) states she would expect the tracheostomy tubes to be changed as ordered.</p> <p>"B"</p> <p>2 of 3</p> <p>300.610a) 300.1010h) 300.1210b) 300.1210c) 300.1210d)2)5)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1010 Medical Care Policies</p> <p>h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time</p>	S9999		

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S9999	<p>Continued From page 6 of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>Based on observation, interview and record review, the facility failed to turn and reposition, implement pressure relieving devices, and</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>Identify and treat new pressure ulcers for 2 of 6 residents (R18 and R21) reviewed for pressure ulcers in a sample of 28. This failure resulted in R21 developing an additional facility acquired unstageable pressure ulcer to her right ankle and deep tissue injuries to both her feet which the facility did not monitor or treat.</p> <p>Findings include:</p> <p>1. On 7/20/22 at 11:25 AM V25, Hospice Aide, was providing a bed bath for R21. A skin check was performed while bath being done and R21 had a dressings to her right hip, coccyx, left ischium, left mid-back and bilateral elbows that were dated 7/20/22. R21 also had a dressing on her right ankle that was dated 7/18/22. R21's bilateral heels were necrotic and black. There were deep tissue injuries which were dark purple in color along the outer right mid-foot and the side of R21's right little toe and the top of her right fourth toe. R21 also had purple deep tissue injuries to the left outer foot and outer left great toe. R21 also had white cream on pressure ulcers on both of her ears.</p> <p>On 7/21/21 at 1:30 PM V2, Director of Nursing and V8, Licensed Practical Nurse (LPN) did a skin check for R21. V2 removed a dressing dated 7/18/22 from an unstageable pressure ulcer on R21's outer right ankle. The wound base was covered with thick, stringy, yellow slough. V2 stated that would be considered unstageable because the wound bed is covered with slough. The dressing she removed had a large amount of brownish-yellowish drainage. She did not put another dressing on the wound. V2 also identified an area of purple discoloration on R21's left outer great toe and left great toe (which had black edges) as deep tissue injuries. R21's right</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>elbow had a stage 3 pressure ulcer, her right hip wound had a fist sized area of purple discoloration above it, and there was a black deep tissue injury to her left upper back and right mid back. V8 removed a dressing from R21's stage 4 pressure ulcer on her sacrum that was dated 7/21/22 that was saturated with yellow drainage. V8 cleansed the area with wound cleanser and packed it with Dakin's Solution and covered it with a foam bordered dressing. V2 identified R21's right and left necrotic heels. V2 also identified R21 has pressure ulcers on bilateral ears, which had Silvadene cream on them. V8 pulled back the dressing on R21 left hip and there were two separate stage 3 pressure ulcers under the same dressing. There was also a dime sized black necrotic pressure ulcer on R21's left hip that did not have a dressing on it. The wound on R21's left elbow was necrotic and unstageable. There were deep tissue injuries noted to R21's left ankle and left outer foot and black necrotic wound to R21's upper left back. After completing the skin check, V2 and V14, Certified Nursing Assistant (CNA) positioned R21 onto her right side with a pillow at her back and another pillow between her legs, and pressure relieving boots on bilaterally. There was no dressing put back on R21's unstageable pressure ulcer on her right outer ankle, and the pressure relieving boot was put on over it.</p> <p>R21's Face Sheet documents she was admitted to the facility under hospice care and her diagnoses include: Parkinson's Disease, Anxiety, Pressure Ulcer left elbow, stage 4, Pressure ulcer of other site, stage 3, Pressure ulcer of other site, stage 3, unspecified open wound, unspecified foot, Pressure ulcer of sacral region, stage 4.</p> <p>R21's Initial Wound Evaluation and Management</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>Summary dated 5/23/22 identifies her wounds as: an unstageable deep tissue injury (dti) of the right heel that measures 3 centimeters (cm) x (by) 5 centimeters x not measurable; Unstageable dti of the left heel that measures 5cm x 5 cm x not measurable; unstageable dti of the right ear measuring 0.5cm x 0.5cm x not measurable; unstageable dti of the right elbow measuring 0.5 cm x 0.5 cm x not measurable; Stage 4 pressure wound of sacrum measuring 6 cm x 6 cm x 0.5 cm.</p> <p>R21's Physician Order dated 5/24/22 documents: Apply betadine to deep tissue injuries to left heel BID (twice daily).</p> <p>R21's Wound Evaluation and Management Summary Reports dated 5/30/22 to 7/18/22 documents additional pressure injuries as : 6/6/22 Shear wound of left face measuring 1 cm x 1 cm x not measurable; 6/20/22 Unstageable dti of left elbow measuring 2 cm x 2 cm x not measurable; 7/12/22 stage 4 pressure ulcer of left lateral elbow measuring 1 cm x 1 cm x 0.4 cm, shear wound of right upper back measuring 2 cm x 1 cm x not measurable, and shear wound of left hip measuring 2 cm x 1 cm x not measurable; and on 7/18/22 there were two additional wounds identified as a shear wound to right lower back measuring 5 cm x 3 cm x not measurable and a shear wound to right hip measuring 3 cm x 4 cm x not measurable (the dti to left medial elbow and shear wound to right upper back were resolved on that date).</p> <p>R21's, Minimum Data Set (MDS) dated 6/1/22 documents she refused to answer or gave non-sensical answers to questions for Brief Interview for Mental Status so unable to determine cognitive status. It documents she</p>	S9999		

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S9999	<p>Continued From page 10</p> <p>requires extensive assist of 2 staff for bed mobility and dressing; extensive assist of 1 staff for eating; she is dependent on staff for toileting, personal hygiene and bathing, and has an indwelling urinary catheter and is always incontinent of bowel.</p> <p>R21's Care Plan dated 6/1/22 documents "Resident admitted with skin ulcer/lesion; at risk for further skin impairment." The goal for this care plan is: "Resident will have skin show signs of healing as evidenced by decrease in size and she will have no further skin problems by next review of 9/2/22." Approaches for this care plan include: "Observe skin condition with daily care; Ensure proper body alignment in bed or chair; Provide incontinence care for episodes of incontinence as needed; Assist with mobility and transfers as needed; Monitor labs as available; Pressure reduction mattress on bed; Keep skin clean and dry as possible; Provide treatments as ordered; Report changes to MD and obtain treatments as ordered as indicated; Encourage fluids with meals and in between meals as tolerated." R21's Care Plan was not revised to address R21's additional pressure ulcers, deep tissue injuries or unstageable pressure ulcers.</p> <p>R21's Physician's Order dated 6/2/22 documents: Dakin's Solution (sodium hypochlorite) 0.125 % Cleanse wound to sacrum with ws or ns. Apply Dakins 0.125% moistened gauze. Cover with gauze island border dressing. Change qd and prn. Pressure ulcer of sacral region, stage 4.</p> <p>R21's Physician Order dated 6/7/22 documents: Silver Sulfadiazine 1%: cleanse wound to right ear with wound cleanser or normal saline. Apply Silvadene Cream BID (twice daily).</p>	S9999		

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S9999	<p>Continued From page 11</p> <p>R21's Physician Order dated 6/7/22 documents: Silver Sulfadiazine 1%: Cleanse shear wound to left wound left face/ear with wound cleanser or normal saline. Apply Silvadene Cream BID.</p> <p>R21's Braden Scale for Predicting Pressure Sore Risk dated 6/11/22 documents a score of 11, indicating she is at high risk of skin breakdown.</p> <p>R21's Physician Order dated 6/19/22 documents: Apply betadine to deep tissue injury to right heel BID.</p> <p>R21's Physician Order dated 7/12/22 documents: Silver Sulfadiazine 1% cleanse shear wound to left hip with wound cleanser or normal saline, mix Silvadene and collagen powder. Apply to wound bed. Apply Calcium Alginate. Cover with gauze island with border. Change QD and prn.</p> <p>The facility's Wound Summary Report dated 7/7/22 to 7/13/22 only lists the following wounds for R21 that were present on admission: Right heel pressure ulcer, left heel pressure ulcer, right ear stage 3 pressure ulcer, right elbow stage 3 pressure ulcer, and sacrum stage 4 pressure ulcer. The Wound Summary Report also documents she has facility acquired pressure ulcers on her left elbow and left medial elbow. There was no documentation of deep tissue injuries to her bilateral feet, or the unstageable pressure ulcer to her right ankle.</p> <p>R21's Treatment Administration History dated 7/1/22 through 7/21/22 does not document any changes in skin on 7/19 -7/21/22 although multiple new areas were identified during skin checks on 7/21/22 and additional orders received and initiated on that date. There is no documentation of the unstageable pressure ulcer</p>	S9999		

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S9999	<p>Continued From page 12</p> <p>on R21's right ankle that was noted with a dressing dated 7/18/22 during skin checks on 7/20/22 and 7/21/22.</p> <p>R21's Physician Order dated 7/21/22 documents: Silver Sulfadiazine 1% Cleanse wound to left lateral elbow with wound cleanser or normal saline. Apply betadine and calcium alginate. Cover with silicone border foam dressing. Change daily and prn. (This was a repeated order of the same order dated 7/12/22)</p> <p>R21's Physician Order dated 7/21/22 documents: Silver Sulfadiazine 1% Cleanse wound right elbow with normal saline or wound cleanser. Mix Silvadene and collagen powder. Apply to wound bed. Apply Calcium Alginate. Cover with gauze island border dressing change QD.</p> <p>R21's Physician Order dated 7/21/22 documents: Silver Sulfadiazine 1% Cleanse shear wound to right hop with normal saline or wound cleanser. Mix Silvadene and calcium alginate. Apply to wound bed. Apply Calcium Alginate. Apply gauze island dressing. Change once a day.</p> <p>R21's Physician Order dated 7/21/22 documents: Silver Sulfadiazine 1% Cleanse shear wound to right lower back with wound cleanser or normal saline. Mix Silvadene and collagen powder. Apply to wound bed. Apply Calcium Alginate and cover with gauze island border dressing. Change QD.</p> <p>There was no new order for treatment of the unstageable pressure ulcer on R21's right outer ankle on R21's physician orders or treatment administration record as of 7/27/22.</p> <p>On 7/27/22 at 9:20 AM V2 stated, "I have not documented or measured any of the new wounds</p>	S9999		

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S9999	<p>Continued From page 13</p> <p>we found on 7/21/22. I have not got around to it. I thought you were doing it because you were writing down all the new areas we found. Typically, I would address a new wound as soon as I find out about it. I would go and assess it, measure it and notify the wound doctor to get orders."</p> <p>2. On 7/19/22 at 9:30AM, 10:00AM, 10:30AM, 11:30AM, 12:30PM and 1:30PM R18 was positioned on her back, heel lying on the bed and not off loaded off of the mattress. There was no pressure relieving boot on R18's right foot, and there were no pillows for positioning.</p> <p>On 7/20/22, at 3:10PM, R18's foot continues to have no boot, heel lying on the bed and not off loaded off the mattress, and there were no pillows for positioning/pressure relief.</p> <p>R18's Face Sheet undated, documents R18 has the following diagnoses: Severe Calorie Malnutrition, Pressure Ulcer of Sacrum Region, Quadriplegia, bed confinement status, Pressure Ulcer to right upper back.</p> <p>R18's MDS dated, 5/24/2022, documents R18 is dependent on staff for bed mobility, has pressure ulcers, and has the following interventions in place pressure relieving devices receives pressure ulcer care, and on a turning and repositioning program.</p> <p>R18's Care Plan dated, 8/15/19 documents R18 is at Risk for Pressure Ulcers with interventions for a pressure relieving boot, to elevate heel off of bed, and turn and reposition every two hours.</p> <p>R18's Physician Order Sheet documents, order dated, 4/13/22 to off load heels while in bed.</p>	S9999		

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S9999	<p>Continued From page 14</p> <p>R18's Wound Evaluation Summary dated, 7/18/22, documents R18 has the following pressure area's: Stage 4 Pressure Wound Sacrum wound size 4 cm x 7cm x 0.6 cm ; Shear wound of the left lower buttock , wound size 4.5cm x 5 cm x 0.5 cm; Stage 4 Pressure Wound of the right, lateral upper back , wound size 3.5cm x 2.5cm x 0.4 cm; Shear Wound of the Right, Proximal, Plantar foot, wound size 2cm x 1cm x 0.2 cm; Shear Wound of the Right, Lateral Foot Full Thickness, wound size 2cm x 2cm x 0.3 cm.</p> <p>On, 7/19/22 at 1:50 PM, V11, CNA, stated, R18 gets turned every two hours and is dependent on staff and takes two staff to assist in turning and repositioning. V11, stated, "We try and get help from other CNA on another floor, or the nurse, but that does not happen most of the time".</p> <p>On, 7/21/22, at 9:00 AM, V16, (LPN), stated, "We need more (CNAs), for quality of care to be done, we have a lot of dependent residents down these halls, most residents take two staff for assistance for turning and repositioning, and other care."</p> <p>On 07/22/2022 at 2:25PM, V2, Director of Nursing (DON), stated, she would expect a resident that is dependent with care and has pressure ulcers to be turned and reposition every two hours. V2 stated, she would expect residents that had pressure relieving devices ordered for staff to use the devices, and stated, "yes", the devices should be used (boots, pillows, offloading from bed)."</p> <p>The facility's policy, "Wound Management Program " dated 02/26/2021, documents," It is the policy of (facility) to manage resident skin integrity through prevention, assessment, and implementation and evaluation of interventions. 5.</p>	S9999		

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S9999	<p>Continued From page 15</p> <p>The facility will assess residents weekly for current skin conditions. c. If any new areas are identified, write a nurse's note describing the area found and the protocol followed to treat it, Skin Tear Protocol or New Skin Condition Protocol. d. The new area will be noted on the 24-hour report. e. The patient will be assessed using the "Clinically Unavoidable Pressure Sore Guidelines Assessment Tool. This tool will then be reviewed by the attending physician for verification. f. The nurse will measure the area; call physician to obtain appropriate treatment order, call the guardian/family member to inform him/her, document the area on the TAR (Treatment Administration Record) and initiate treatment."</p> <p>Repositioning of Resident dated, 5/2/22, documents, Interventions/Care Strategies, "A turning/repositioning program includes a continuous consistent program for changing the resident's position and realigning the body. A program us defined as a specific approach that is organized, planned, documented, monitored, and evaluation."</p> <p>"B"</p> <p>3 of 3</p> <p>300.610a) 300.1010h) 300.1210b) 300.1210c) 300.1210d)2)4)A) 300.3240a)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the</p>	S9999		

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S9999	<p>Continued From page 16</p> <p>facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1010 Medical Care Policies h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures: c) Each direct care-giving staff shall review</p>	S9999		

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S9999	<p>Continued From page 17</p> <p>and be knowledgeable about his or her residents' respective resident care plan.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>4) Personal care shall be provided on a 24-hour, seven-day-a-week basis. This shall include, but not be limited to, the following:</p> <p>A) Each resident shall have proper daily personal attention, including skin, nails, hair, and oral hygiene, in addition to treatment ordered by the physician.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>Based on observation, interview and record review, the facility failed to implement interventions to prevent and monitor for weight loss in residents receiving tube feeding in 4 of 5 residents (R5, R7, R9 and R12), reviewed for enteral feedings in the sample of 28. This failure resulted in facility not identifying or investigating R9's significant weight loss which resulted in a delay of treatment for a displaced gastrostomy tube.</p> <p>Findings include:</p> <p>1. On 7/19/22 at 12:58 PM V18, R9's Power of Attorney (POA)/daughter, stated she does have concerns with R9's care in the facility. V18 stated she visited her father on Father's Day, June 14,</p>	S9999		

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S9999	<p>Continued From page 18</p> <p>2022, and he had lost an excessive amount of weight and no one had reported any weight loss to her and she is his POA. V18 stated on that day while she was visiting, she noticed his bed was soaked and it looked like tube feeding formula on the bed and she brought it up to the nurse that day along with the fact that he had lost a noticeable amount of weight. V18 stated she and her sister compared pictures of R9 from when she had seen him just a couple of weeks before, and there was a big difference in his appearance. V18 stated when he went to the hospital on 6/29/22, the doctor stated R9's g-tube was in the wrong place and was in his colon, so his tube feeding was just going in and out of him. She stated when he returned from the hospital, he did not have a g-tube back in at first because they were feeding him, but he would not eat much, so she agreed to the g-tube being replaced. She stated she felt like the staff were just used to putting R9 in a corner, because he was a tube feeder, and she doesn't know how much attention he was getting with meals, but stated even when she tried to feed him, he did not eat much. She stated she complained to the nurse because they were not cleaning around his g-tube and it was gunky and nasty on the dressing when she looked at it. V18 stated R9 is usually verbal and alert and will answer questions, but stated it is his nature not to complain about anything.</p> <p>R9's Progress Notes, dated 5/05/2022 at 12:20 PM documents, "RD (Registered Dietician) NOTE: admission s/p (status/post) hospitalization. receiving TF (tube feeding)/flushes for total nutrition/hydration. SLP (Speech Language Pathologist) with new order "thin liquids" only. receives TF of Diabetisource at 55ml(milliliters)/hr(hour) x 23hrs, flushes 50ml/hr x 23hrs (increased 5/4) to provide:</p>	S9999		
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S9999	<p>Continued From page 20</p> <p>There was no documentation that the recommendations of the Registered Dietician were implemented after assessment on 6/22/22.</p> <p>R9's Progress Note dated 6/23/2022 at 1:30 AM documents, "at 10 am this nurse notified by cna (Certified Nursing Assistant) that resident not responding normally, upon eval resident began responding some, b/p 65/42., 200 cc water flush given. rechecked b/p at 1010 am 62/40. call placed to on call NP (Nurse Practitioner). N/O (New/order) midodrine 10 mg pt PRN (as needed) QID (4 times a day). midodrine given as ordered. rechecked b/p at 1050am 84/64, resident responding normally at this time. no c/o (complaint of) pain or discomfort noted. rechecked b/p at 1150 76/50, continues to respond appropriately, another 200 cc water flush given along with midodrine. rechecked b/p at 130pm 90/54, resident continues to respond appropriately, no c/o noted. HOB elevated. resident continues on isolation for c-diff, loose stool continue, looks like tube feeding. incontinence care provided and tolerated well. call light within reach will continue to monitor."</p> <p>Progress Note dated 6/28/2022 at 11:57 AM documents, "seen by NP. clay colored BM noted at time. n/o KUB and abdominal ultrasound. call placed to (contracted radiologist) for KUB and Abdominal ultrasound. order and face sheet faxed to for (contracted radiologist) ultrasound."</p> <p>R9's Progress Note dated 6/28/2022 at 3:29 PM documents, "n/o change tf to Isosource 1.5 at 55cc hr with water flush 50 cc hr and labs in am. lab req filled out and placed in lab box. (This change in TF was recommended by the RD on 6/22/22).</p>	S9999		

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S9999	<p>Continued From page 21</p> <p>R9's Progress Note dated 6/29/2022 at 2:50 PM documents, "Spoke with (daughter). States that resident seemed a little lethargic today. Asking about stool culture results. Explained results take a couple of days to complete. Requesting resident to have liquids so he can have tomato soup. States that he has lost a little weight. Explained that tube feeding, rate and H2O flush were changed per recommendations, NP, for wt. loss and to help with loose stool. NP updated on abd X-ray results. Informed that doppler was completed but is still pending. Order given to send to ER (emergency room) for evaluation r/t (related to) abnormal abd. (abdominal) xray. Called (daughters) and updated."</p> <p>R9's Progress Note dated 7/04/2022 at 2:56 PM documents, " Resident return to facility from (hospital) via stretcher by emergency medical services with 2 attendees, alert skin warm and dry to touch, respirations even nonlabored, generalized dry skin, no bruises no open areas, lung sounds clear all lobes, bowel sounds present tx4 quads, edema in scrotum, has foley cath draining amber color urine, no gtube at this time, no complaints of pain no discomfort no distress at this time, vitals 132/74 98.2 74 18."</p> <p>R9's Progress Note dated 7/05/2022 at 5:04 PM documents, "Spoke with (daughter). States that she will call Life care center for covid vaccine information and wants resident to get booster. Requesting to hold off on surgical consult for g tube placement. States that surgeon had concerns about g tube placement surgery, that resident isn't stable enough. Requesting "something between pureed and mech. soft." States that resident has lost weight recently. Will consult NP and dietician for weight loss prevention with eating and recent g tube removal.</p>	S9999		

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S9999	<p>Continued From page 22</p> <p>Explained concern with recent g tube placement. Updated NP. Order given for Liquid Protein 30ml BID (twice daily)."</p> <p>R9's Progress Note dated 7/12/2022 at 3:20 PM documents, "Resident readmitted from hospital, returned by ambulance with 3 attendants, alert and in pleasant mood. assisted into bed, tolerated well. J tube placement verified and tf started, family at bedside, NP aware of return and evaluated resident. resident on contact isolation, r/t no proof of covid vaccine and no proof of negative c-diff. family aware. foley cath patent and draining yellow urine."</p> <p>R9's Progress Note dated 7/12/2022 at 10:03 PM documents, "In bed resting. Alert and able to make needs known. 97.9 90 18 122/58 98%RA (room air). J-tube patent and infusing formula with H2O as ordered. HOB (Head of bed) elevated 45 degrees. JTube has 2 external sutures holding tubing in place. Resident has 12 staples to abdominal surgical site. No s/s (signs or symptoms) of infection. Denies pain. Foley patent and draining clear yellow urine. Turned and positioned every 2 hrs and linen changes provided PRN. Call light in reach."</p> <p>R9's Electronic Medical Record (EMR) documents his weights as: admitted 4/22/22 with no documented weight until 5/4/22 183.4 lbs.; 6/2/22 158.6 lbs.; and 6/17/22 157 lbs.</p> <p>R9's Physician Orders dated 7/12/22 include: "Enteral Feeding: Check Tube Placement by aspirating stomach contents. Check Tube Placement by auscultating air passage. If more than 100cc returned on residual, turn off tube feeding and recheck in one hour. If continues to</p>	S9999		

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S9999	<p>Continued From page 23</p> <p>be 100cc or more, notify physician and continue to hold. If less than 100cc continue feeding as ordered."</p> <p>R9's MDS dated 7/7/22 documents a BIMS score of 12, indicating he is moderately impaired, and he requires extensive assist with bed mobility, transfers, mobility, dressing, eating, toileting, and personal hygiene, and he is totally dependent for bathing. The MDS documents R9 did not have a catheter and is totally incontinent of bowel and bladder. It documents he had no pressure ulcers. The MDS documents he has experienced no weight loss even though R9 has lost 26.4 pounds in less than two months, resulting in a 14% weight loss.</p> <p>R9's Care Plan dated 7/13/22 documents: "Resident is totally dependent on nursing for all aspects of care related to medical condition. Resident is at risk for complications related to use of feeding tube for all nutrition/hydration." R9's Care Plan goal documents "Resident will not exhibit signs of complications from feeding tube." R9's Care Plan Interventions documented "RD to evaluate quarterly and prn (dated 4/25/22). Monitor and record weight monthly and prn, as ordered by MD, Notify MD (Medical Doctor), RD and RP (Responsible Party) regarding any significant weight changes. Cleanse g-tube site daily with NAACL (Normal Saline) and apply dry dressing prn. Check site for redness and drainage. Tube feeding as ordered by provider. Change lopez valve monthly and prn. Check placement and patency of feeding tube before each feeding or medication administration."</p> <p>On 7/22/22 at 8:45 AM V2, Director of Nursing (DON) stated if they had received accurate, timely weights for R9 from his admission, and</p>	S9999		

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S9999	<p>Continued From page 24</p> <p>then weekly thereafter because he had a g-tube, they may have recognized there was a problem with his g-tube sooner by investigating his rapid weight loss.</p> <p>2. R12's POS dated July 2022 document R12 is on Fibersource tube feeding High nitrogen at 65 cc (Cubic centimeter per second) x 23 hours and continuous H2O (water) at 40 cc per hour x 23 hours.</p> <p>R12's Care Plan dated 5/26/2022 documents Problem: "Resident has NPO (nothing by mouth) status all nutrition and fluids per g-tube."</p> <p>On 7/22/22 at 1:24 PM, R12's tube feeding machine was running with the number 55 displayed on it with 100 mL flush. (This was not what was ordered on the POS).</p> <p>On 7/22/2022 at 1:25 PM, V13, Respiratory Therapist stated, "I am not sure what (R12's) tube feeding should be running at. Right now, R12 is running at 55 cc right now."</p> <p>On 7/22/2022 at 10:29 AM, V2, Director of Nursing stated, "I would expect physician orders to always be followed. I was not aware (R12's) tube feeding was not running correctly."</p> <p>3. On 7/20/22 at 9:00 AM, R5 was receiving Isosource (tube feeding) 1.5 calorie tube feeding at 55 milliliter (ml) per hour. The tube feeding bag had 800 ml (milliliters) left (full bag contains 1000 ml) in the bag and the bag was dated as being hung on 7/20/22 at 3:00 AM. At this rate and the documentation on the bag of being hung as documented, there should have been approximately 670ml left in the bag.</p> <p>On 7/20/22 at 1:25 PM, 1:40 PM, 1:50 PM, 1:55 PM, 2:00 PM and 2:15 PM, R5 was not hooked</p>	S9999		

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NAME OF PROVIDER OR SUPPLIER HELIA HEALTHCARE OF BELLEVILLE	STREET ADDRESS, CITY, STATE, ZIP CODE 40 NORTH 64TH STREET BELLEVILLE, IL 62223
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S9999	<p>Continued From page 25 up to the tube feeding.</p> <p>R5's Face Sheet, undated, documents R5 has a diagnosis of Gastrostomy.</p> <p>R5's Physician Order Sheet (POS) documents the following orders: 4/7/22 - Enteral Feeding: Isosource 1.5cal at 55 cubic centimeters (cc) per hour, continuous for 23 hours; 5/27/21 - Weekly weight.</p> <p>R5's Minimum Data Set (MDS), dated 4/28/22, documents R5 receives 51% or more of his nutrition through enteral means.</p> <p>R5's Care Plan, dated 1/5/21, documents R5 is at risk for complications related to gastrostomy tube site and to provide enteral feedings as ordered. R5's care plan does not document R5's weight loss.</p> <p>R5's record documents the following weights: 7/08/2022 164.2 pounds (lbs.); 6/23/2022 162.2 lbs.; 6/17/2022 183 lbs.; 6/01/2022 175 lbs.; 5/20/2022 169 lbs.; 5/04/2022 172 lbs.; 4/20/2022 173.6 lbs.; 3/08/2022 187.4 lbs.; 2/18/2022 181.1 lbs.; 1/07/2022 187 lbs. The weights show a significant weight loss of 6.29%, 5.53% in 3 months and 12.3% in 6 months. R5's weight was not taken weekly as ordered by the physician.</p> <p>R5's Progress Notes written by V19, Dietician, document the following: 6/22/2022 at 5:22PM CBW 6/17 183lbs stable x 3 months; 3/8/22 187.4lbs but noted variance from previous loss 5/4/22 172lbs, 6/1/22 175lbs. Monitor as available for possible fluctuations. BMI=28.6, remains Nothing per Os (NPO). Continues Isosource 1.5 at 55ml per hour for 23 hours and flushes 50ml per hour for 23 hours. This provides: 1897kcal,</p>	S9999		

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S9999	<p>Continued From page 26</p> <p>86gP, 966ml fluid, 2116ml total fluid. No tube feeding intolerance reported. Skin intact, no new labs, medication changes. Speech therapy discontinued this date. Monitor weights, tube feeding tolerance and skin status. Continue plan of care; 7/20/2022 at 2:23PM CBW 7/8 164.2 lbs. indicates undesirable weight loss to available history. Remains NPO. Failed repeat modified barium swallow study in April. Tube feeding/flushes providing total nutrition/hydration. Continues Isosource 1.5 at 55ml per hour for 23 hours, flushes at 50ml per hour for 23 hours to provide: 1897kcal, 86gP, 966ml, and 2116ml total fluids. This meets lower estimated needs. No intolerance reported. May benefit from slight tube feeding increase as effort to meet high end estimated needs. Skin intact. No current labs. Monitor tube feeding tolerance with increase rate recommended: 1. change TF to Isosource 1.5 at 60ml per hour for 23 hours to provide: 2070kcal, 94gP, 1054ml fluid, 2204ml total fluid as effort to stabilize. Monitor weights as available.</p> <p>On 7/21/22 at 2:05PM, V19, Dietician, stated R5's weight loss could be due to progression of his disease. V19 stated R5's tube feeding was at the lower end of providing his caloric needs so she recommended to increase the rate to increase his caloric needs and hopefully this will stabilize him. V19 stated they attempted a modified barium swallow study on R5 but he failed. V19 stated the facility has not brought any concerns to her attention about the tube feeding or going long periods of time without it.</p> <p>4. On 7/19/22 at 2:14 PM, R7 was receiving Novosource tube feeding at 40ml per hour.</p> <p>On 7/20/22 at 1:30 PM R7's tube feeding pump was beeping flow error. The tube feeding</p>	S9999		

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S9999	<p>Continued From page 27</p> <p>continued to beep and was not running at 1:40 PM, 1:45 PM, 1:50 PM, 1:55 PM and 2:00PM. At 2:15 PM, the error was fixed and the tube feeding was restarted. The bottle was dated 7/20/22 and hung at 3:00 AM and there was approximately 780 ml left in the bag (full bag holds 1000ml). With the bag being hung at 3AM as documented on the bottle, there should have been 580ml left in the bag.</p> <p>R7's POS documents the following orders: 4/29/22 - Novosource at 40ml per hour for 23 hours continuous; 4/29/22 - Prosource 10/100 grams(gm)/30ml - give 30ml twice daily; 6/29/22 - Speech therapy recommends regular liquids, patient must be upright as tolerated for all intake by mouth.</p> <p>R7's Face Sheet, undated, documents R7 has a diagnosis of Gastrostomy.</p> <p>R7's MDS, dated 5/6/22, documents R7 requires an extensive assist of one with eating and receives 51% or more of her nutrition through parenteral means.</p> <p>R7's Care Plan, dated 5/9/22, documents R7 is at risk for complications related to use of feeding tube for all nutrition/hydration with an intervention to Monitor and record weight monthly and as needed, or as ordered by the physician; Notify physician, dietician, and resident representative regarding any significant weight changes; tube feeding as ordered by provider.</p> <p>R7's record documents the following weights: 7/8/22 - 112.5lbs; 6/23/22 - 117.8lbs; 6/17/22 - 121lbs; 6/1/22 - 119.2lbs; 5/25/22 - 144lbs; 5/1/22 - 145lbs. This shows a weight loss of 7.02% in 1 month and 22.4% from 5/1/22 through 7/8/22.</p>	S9999		

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S9999	<p>Continued From page 28</p> <p>Weights were not taken weekly and there were no reweighs completed to verify accuracy.</p> <p>R7's Progress Notes document the following: 6/22/2022 at 2:40PM by V19, Dietician - RD NOTE: Current body weight - 6/17/22 at 121lbs, questioned to significant change 5/25/22 at 144lbs, to be reweighed. Remains on Tube feeding/flushes for total nutrition/hydration without changes in tolerance reported. Remains NPO, receiving Novasource Renal at 40ml per hour for 23hours, flushes at 35ml per hour for 23 hours to provide: 1840kcal, 84gP, 736ml fluid, 1541ml total fluid. No intolerance reported. Monitor need for renal formula with tolerance and labs as available. Skin intact, wears brace to left leg, question if current body weight without brace on. BMI=27. Receiving prosource for additional protein as effort to exceed protein needs. New order for speech therapy with evaluation completed and planned treatment with trials of puree, thin liquids. Overall cognition improving as well. Appropriate to continue tube feeding as ordered. Tube feeding provides estimated nutritional needs to previous weight of 141lbs. Monitor weights as available, will follow; 5/05/2022 at 4:34PM by V19 - Admission status post hospitalization, unresponsive, respiratory failure. Remains NPO with tube feeding/flushes providing total nutrition/hydration. Receiving Novasource Renal at 40ml per hour for 23 hours, flushes at 100ml every 4 hours for 23 hours. This provides: 1840kcal, 84gP, 736ml fluid, 1236ml total fluid. No intolerance reported. Monitor need for renal formula with tolerance and labs as available. Skin with wound behind right ear. Wears brace to the left leg. No labs current. Current body weight on 4/3022 at 14lbs. Receiving prosource for additional protein as effort to exceed protein needs. Will advise to</p>	S9999		

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S9999	<p>Continued From page 29</p> <p>increase flushes as effort to meet fluid needs. Recommend: 1. change flushes to 35ml per hour for 23 hours for a total of 1541ml daily. Monitor tube feeding tolerance, weights and skin status. Adjust tube feeding as needed.</p> <p>On 7/21/22 at 9:15AM, V19 stated the reason for R7's weight loss is unclear if it was due to being weighed without her brace and she had possibly been weighed prior to with her brace on. V19 stated (V19) increased R7's tube feeding rate on 7/20/22 and the recommendation is pending. V19 stated R7's tube feeding rate exceeds her needs but she increased her rate. V119 stated staff have not brought any concerns to her about her tube feeding or if it has been off for long periods of time.</p> <p>On 7/22/22 at 1:06 PM. V1, Administrator, stated, " At our last Quality Assurance Meeting we talked about weight variances. When we get referrals because I am new, I was curious about how we were taking weight? Later, I found out they were taking the weights from the hospital weights. We decided moving forward, to ensure we ourselves weigh residents so we develop our own baseline. This way we know what their real weight truly is."</p> <p>On 7/22/22 at 8:35 AM, V2, Director of Nursing, DON, stated upon admission a resident is weighed weekly for 4 weeks, if on tube feeding, they are to be weighed weekly. V2 stated then the weights are discussed with the nurse practitioner and dietician and then recommendations are made. V2 stated if a weight is inaccurate or there is a significant change they will continue with weekly weights or reweigh.</p> <p>The "Weight Management Program" policy, dated 7/2014, documents the following: "2. On the first</p>	S9999		

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S9999	<p>Continued From page 30</p> <p>through the fifth days of the month, the Certified Nurse's Assistant (CNA) will take the weights for all monthly weights. Weekly weights will be obtained for any resident determined by the weekly "PAR" committee. A. Re-Weigh required - compare the previous weight to the current weight to determine if there is a variance of five or more pounds. 10. The DON or his/her designee will list all residents who have had a weight loss or gain greater than 5 pounds, poor intake, pressure ulcers, chewing or swallowing problems, receives tube feedings, all new admissions, all readmission, or abnormal lab results will be given to the registered dietician for assessment and recommendations."</p> <p>"B"</p>	S9999		