

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  IL6001796	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  C 08/03/2022
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NAME OF PROVIDER OR SUPPLIER  CLARK MANOR	STREET ADDRESS, CITY, STATE, ZIP CODE 7433 NORTH CLARK STREET CHICAGO, IL 60626
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S 000	Initial Comments  Investigation of Facility Reported Incident of 07-24-2022/IL149608	S 000		
S9999	Final Observations  Statement of Licensure Violation: 300.610a) 300.1030a)3) 300.1210b) 300.1210d)6)  Section 300.610 Resident Care Policies  a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.  Section 300.1030 Medical Emergencies  a) The advisory physician or medical advisory committee shall develop policies and procedures to be followed during the various medical emergencies that may occur from time to time in long-term care facilities. These medical emergencies include, but are not limited to, such things as:  3) Traumatic injuries (for example, fractures,	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1 burns, and lacerations).</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>These Regulations are not met as evidenced by:</p> <p>Based on interview and record review the facility failed to protect a resident rights to be free from physical abuse for 1 (R1) of 6 (R2, R3, R4, R5, R6) residents reviewed for abuse. This failure resulted in R1 sustaining a laceration to the left arm and left leg, requiring hospital evaluation, 7 sutures to the left lower leg, 2 sutures to the left arm and a subsequent hospitalization due to an infection to the left leg laceration.</p> <p>Findings Include:</p>	S9999		

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S9999	Continued From page 2  R2 was admitted to the facility on 06/29/22 with diagnosis not limited to Schizoaffective Disorder, Violent Behavior, Anxiety Disorder, Cognitive Communication Deficit and Suicidal Ideation's. MDS (Minimum Data Set) section C - Cognitive Patterns document R2 BIMS (Brief Interview of Mental Status) score of 13 indicating intact cognition.  Progress note dated 07/24/22 document in part: Social Service Note: R2 was involved in a physical altercation with another resident. R2 was placed on 1:1 monitoring until sent to the hospital for psych evaluation.  Progress note dated 07/24/22 Social Service Note: R2 was involved in an altercation with another resident. R2 has been displaying paranoid and delusional behavior. R2 has a dx (Diagnoses) of Schizoaffective Disorder, Anxiety Disorder, Suicidal Ideation's and has been refusing medication. R2 is difficult to redirect. R2 has been placed on 1:1 monitoring and requires immediate hospitalization to prevent harm to self/others.  Progress note dated 07/25/2022 document in part: General Progress Note: R2 has been presented with an IVD (Involuntary Discharge) for endangering the safety of others. R2 was accused of cutting another resident while in the facility.  Progress note dated 07/25/22 document in part: General Progress Note: Writer called hospital psych intake to follow up on R2's status, per RN (Registered Nurse), R2 is admitted for Aggressive behavior.	S9999		

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S9999	<p>Continued From page 3</p> <p>Progress note dated 07/26/22 document in part: Physician Progress Note: R2 currently admitted at hospital for aggressive behaviors and physical threat/incident of using an object to cut another resident. Due to R2's condition, instability, and physical treat to those at the facility, alternative placement has been recommended.</p> <p>Care Plan document in part: Presence of Abuse and Neglect Factors: R2 may also minimize his mental health and psychosocial issues. R2 was involved in an altercation with another resident.</p> <p>R2 Hospital Medical Record dated 07/24/22 document in part: Presents to Emergency Department after being petitioned due to aggressive behavior. Per petition R2 got in a physical and verbal argument with another resident in the nursing home and was unable to be redirected.</p> <p>R1 was admitted to the facility on 01/09/17 with diagnoses not limited to Local Infection of the Skin and Subcutaneous Tissue, Sensorineural Hearing Loss, Bilateral, Type 2 Diabetes Mellitus, Schizoaffective Disorder, Auditory Hallucinations and Homicidal Ideation's. MDS (Minimum Data Set) section C - Cognitive Patterns document R1 BIMS (Brief Interview of Mental Status) score of 15 indicating intact cognition.</p> <p>Progress note dated 07/24/22 document in part: This writer was called by the 5th floor nurse regarding an altercation from the floor between two residents. Upon assessment resident was observed with superficial laceration to R1's left arm and small laceration on R1's left lower leg with minimal amount of bleeding.</p> <p>Progress note dated 07/24/22 document in part:</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>Social Service Note: R1 alleged that there was an altercation between him (R1) and another resident. R1 was sent to the hospital.</p> <p>Progress note dated 07/24/22 document in part: Change of Condition Situation: 1. The change in condition, symptoms, or signs observed and evaluated is/are: for evaluation of left arm laceration and left leg laceration. Other relevant information: altercation. Summarize your observations and evaluation: resident was observed with laceration to his left leg and left arm after attacked by another resident.</p> <p>Progress note dated 07/24/22 document in part: R1's return from ER (Emergency Room) with stitches to the left upper arm and left leg and Augmentin 875/125 mg (Milligram) every 12 hours for 7 days.</p> <p>Progress note dated 07/25/22 document in part: Skin/Wound Note: R1 was assessed S/p (Status Post) ER visit. Noted with laceration to left lower leg with two sutures and laceration to the left arm with 7 sutures.</p> <p>Progress note dated 07/26/22 document in part: Medical Professional Progress Note: Altercation; laceration to LL (Left lower) arm and leg. R1 is seen following an altercation with another resident on the floor. R1 sustained injuries and was sent to ER. R1 states that he (R1) sustained laceration with sutures to left lower arm and lower leg.</p> <p>Progress note dated 07/31/22 document in part: Send to emergency room for left leg wound evaluation. Comments: Resident left lower leg was observed swollen despite use of oral antibiotic.</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>Progress note dated 07/31/22 document in part: Antibiotic Note: Date of infection: left leg wound Site of infection: Comment: R1 remains on ABT (Antibiotics) po (By mouth) for left leg and left arm wound. Left leg noted swollen and c/o (Complaint of) pain. Dr. (Doctor) paged with order to send to ER for evaluation.</p> <p>Progress note dated 07/31/2022 document in part: Discharge Summary: R1 admitted into Hospital with the Dx (Diagnoses) Wound Infection and leg Edema.</p> <p>Care Plan document in part: Presence of Abuse and Neglect Factors: R1 was involved in an altercation with another resident on 7/24/22. R1 sustained minor lacerations to his left arm and left leg. R1 was assessed by nursing and sent to the hospital.</p> <p>Care Plan document in part: R1 has a history that indicates that R1 has experienced serious trauma during his (R1) lifetime. R1 experienced violence, on July 24th R1 was physically hurt by another resident. Date Initiated: 07/25/22.</p> <p>Care Plan document in part: R1 is on Antibiotic Therapy to prevent infection to R1's lacerated wounds (sutured) on left arm and left lower leg. Date Initiated: 07/26/22.</p> <p>Care Plan document in part: 07/26/2022 R1 has sutured lacerated wound on left arm and left lower leg.</p> <p>Document titled "After Visit Summary" dated 07/24/22 document in part: Amoxicillin-Clavulanate (Augmentin) 875-125 mg (Milligram), R1 Diagnoses laceration of left lower</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>two other staff members that got to R1 before me. I cannot recall what R1 was cut with. In my opinion that was physical abuse when someone is physically injured."</p> <p>On 08/02/22 at 01:10 PM V8 (Licensed Practical Nurse) stated "we were at the nurse station and R1 was saying I'm sorry, I'm sorry, please, please. R2 was standing close to R1 and R1 was sitting in a chair. I did not witness the incident, R2 was still at the scene of the event but I did not see R2 drop the knife and the knife was close to him (R2). The knife had a metal handle and was silver. That is physical abuse. I saw blood coming from R1 left arm and left leg. R1 and R2 were sent to the hospital. I do not know where R2 got the knife from."</p> <p>On 08/02/22 at 02:23 PM V4 (Assistant Director of Nursing) stated "on Sunday 07/24/22 it was close to the end of the shift when I was paged from the 5th floor. V7 (Licensed Practical Nurse) notified me that there was an incident and I have to come. I took the elevator and when I got off, I saw R1 sitting in front of the elevator. V7 told me that R1 had a laceration so I went in the medication room to get supplies then cleaned the lacerations with normal saline and wrapped them with kerlix. The police came and made a report. I did not see the incident. I was told that staff heard a scream from the other side of the wing and R1 was bleeding. The police and the social service director attempted to interview R2 and R2 declined to respond. After I dressed R1's wounds R1 was escorted back to the second floor. R1 was sitting in a chair at the time of the incident. V7 told me and showed me the knife that R2 used. I don't know what happened to the knife, it was placed in an empty gloves box on top of the medication cart inside of the nurse's station. It</p>	S9999		



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S9999	<p>Continued From page 8</p> <p>was a knife bent in a L shape. It looked like a butter knife, but the end was a little sharper than a butter knife. That was the first time I saw that knife and I have no idea where R2 got the knife from. The knife was taken by the police.</p> <p>On Monday 07/25/22 I visited R1 in his (R1) room. R1 stated that he (R1) was sitting near room XXX on the 5th floor, when R2 came from the washroom and just cut him (R1). R1 does not know the reason. When I asked R1 why he (R1) was on the 5th floor R1 stated that he (R1) was just visiting but would not tell me a specific person's name. R1 stated I had not experienced R2 with any aggressive or abusive behavior.</p> <p>R1 stated when a resident goes on a pass security checks the residents' belongings when they come back from their pass. The resident bags are checked but there is no pat down search. R1 never had any aggressive or abusive behavior. R2 went out for a psych evaluation and did not return. R1 was sent to the hospital and returned to the facility with 2 sutures to left middle lower arm and the lower left outer lateral leg had 7 sutures. The lower arm laceration was superficial and gapping, the lower leg laceration looked smaller than the arm but looked deep. I did not get a chance to measure the lacerations and there was no active bleeding at the time that I saw them. R1 came back from the hospital on (Augmentin) an oral antibiotic.</p> <p>When I worked on Sunday 07/31/22 a week after the incident between R1 and R2, R1 had no wound dressing on the left lower leg. R1 stated that he (R1) removed the dressing to the left lower calf area. The left lower leg was swollen. The Doctor was called and stated, have R1's wound evaluated at the hospital. R1 was admitted</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>to the hospital on 07/31/22 with a wound infection. There was no drainage, it was just swollen which might be from the wound laceration that is infected to the left lower leg. R1 did not have any other wounds to the left lower leg that I know of. R1 is a diabetic and diabetics are more prone to infections. V1 (Administrator) was made aware that there was a knife that was used."</p> <p>On 08/02/22 at 03:07 PM V11 (Licensed Practical Nurse) stated "I walked in when R1 was going out to the hospital. R1 was alert and oriented x 3, ambulatory without assistance, non-compliant, always sleeping in hallway and argumentative. R1 had no altercation with any other residents and was a resident on the second floor. On 07/24/22 when R1 returned from the hospital R1's leg was covered with a clean dry dressing and the arm was open to air with 8 or 9 sutures. The night before 07/31/22 R1's legs were not swollen and R1 had no other wounds other than the laceration to the left leg. On 07/31/22 I contacted the hospital and R1 had diagnoses of Wound Infection and Edema to left leg."</p> <p>On 08/02/22 at 03:41 PM V12 (Registered Nurse) stated "on 07/25/22 I called the hospital and R2 was admitted with the diagnosis of Aggressive Behavior."</p> <p>On 08/02/22 at 03:47 PM V13 (Certified Nurse Assistant) stated "we were at the nurse station and heard someone screaming for help. When we got there R1 was sitting in the chair, R2 saw us and immediately left and went into his (R2's) room. I did not notice R2 holding anything, but it was a bent sharp object on the floor. The nurse was trying to treat R1 and picked up the knife with a glove. The knife is nothing like what we have in the facility. The nurse took R1 to the nurse</p>	S9999		

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S9999	<p>Continued From page 10</p> <p>station, called 911, treated R1 and sent R1 to the hospital."</p> <p>On 08/02/22 03:58 PM V14 (Certified Nurse Assistant) stated "we were looking for the schedule when R1 was saying help, help, help. R1 was sitting in a chair and R2 was standing in front of R1. We saw a sharp object on floor and the nurse picked it up with the gloves. R1 was from the second and I never saw R1 and R2 aggressive with one another."</p> <p>On 08/02/22 04:14 PM per telephone interview V5 (Social Service Director) stated "on 07/24/22 security called me and said there was an alleged allegation that R1 and R2 had a situation. R2 did not have a lot of interactions but had a diagnosis of Hallucinations. R2 was allowed to go out on pass. R1 is alert and oriented x3, has Delusions and Auditory Hallucinations as well. R1 has no aggression or abusive behavior to my knowledge."</p> <p>On 08/02/22 at 04:25 PM V2 (Assistant Administrator) responded to the request for R1's wound care notes by stating "There are no wound care notes for R1 and normally when nothing is wrong there is nothing documented about the wound."</p> <p>On 08/02/22 at 04:26 PM V1 (Administrator) stated "when I got the call about the altercation between R1 and R2 that R2 may have cut R1 I was not in the building, and I stated to make sure both R1 and R2 are separated. I was told there was something sharp used. R1 was sitting in a chair on the 5th floor. The allegation was unsubstantiated due to there not being any history of behaviors by R2. Something did happen and R1 was injured with a laceration to the left</p>	S9999		

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S9999	<p>Continued From page 11</p> <p>arm and left leg. Being that there was no intent that would not be considered as abuse. R1 being cut was not intentional and I have no way of knowing that it was intentional. R1 was not doing anything just sitting there and then began yelling for help and three staff went running to R1. I do not know where the sharp object came from. R2 does go out on pass and security checks the bags when they return but security do not do an actual pat down. The Police came and filed a report. The Police just do the basics, they did not pursue any criminal charges. What I found working here the police rarely want to do anything. I am aware that R1 had to receive sutures and was on oral antibiotics. On 07/31/22 wound infection is what the hospital diagnosis was. R2 did not return because R2 made the environment unsafe by cutting R1, endangering others and himself (R2) as well."</p> <p>On 08/03/22 at 08:27 AM V16 (Security/Receptionist) stated "I was called for assistance on the 5th floor. When I went up R1 was sitting in a chair in front of the elevator. I noticed the cut on R1's left arm and there was a small amount of bleeding. When I was working a few weeks ago R2 went out on pass and came right back. When a resident goes out on pass their bags are checked. I did not see any weapons."</p> <p>On 08/03/22 at 09:11 AM per telephone interview V6 (Social Worker) stated "on Sunday 07/24/22 I got a call from the nurse supervisor to go to the 5th floor. R1 was sitting in a chair. R2 just attacked R1 with no reason. R2 would not talk to me or the police." When the surveyor questioned V6 about the Progress note documented on 07/24/22 reading in part: R2 has been displaying paranoid and delusional behavior. R2 has been</p>	S9999		

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6001796</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>08/03/2022</b>
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NAME OF PROVIDER OR SUPPLIER  <b>CLARK MANOR</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>7433 NORTH CLARK STREET CHICAGO, IL 60626</b>
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S9999	<p>Continued From page 12</p> <p>refusing medication. R2 is difficult to redirect. V6 stated "R2 was paranoid and mentioned that people are looking at him (R2) and trying to do things to him (R2)."</p> <p>On 08/03/22 at 10:24 AM per telephone interview V17 (Licensed Practical Nurse) stated "on 07/24/22 when R1 came back from the hospital R1's left arm was open to air, had no drainage, with 7 sutures and the left leg was covered with a dry dressing. I removed the dressing to clean the left leg and there was dried blood with 2 sutures and no signs of infection."</p> <p>08/04/22 at 02:16 PM per telephone interview V15 (Nurse Practitioner) stated "I received a call on 07/24/22 and was told that there was an altercation. After a few days I saw R1 and R1 had stitches to the left arm and left leg. The left arm was open to air with multiple stitches. I did not see the left leg because it was wrapped with a dressing. The laceration was done with something sharp, but I do not know what type of tool was used. I recently spoke with the Director of Nursing and was told R1 left leg wound was infected. R1 came back to the facility today (08/04/22) with continuous IV (Intravenous) infusion, antibiotic IV piggyback. I believe the infection was from the laceration that was on the left leg."</p> <p>Document Titled "Facility Reported Incident/Abuse Report Initial Form dated 07/24/22 document in part: Type of Abuse: Physical. Alleged Victim: R1, Alleged Perpetrator: R2. On 07/24/22 V16 (Security/Receptionist) reported to V5 (Social Service Director) that R1 alleged that there was an altercation with R2. R1 was assessed by nursing and noted a cut on the left leg and arm. R1 was sent to the hospital.</p>	S9999		

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6001796</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>08/03/2022</b>
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S9999	<p>Continued From page 13</p> <p>Document Titled "Abuse Report Final Form" dated 07/24/22 document in part: R1 reports that he (R1) was sitting in a chair on the 5th floor hanging out when R2 came up to him (R1) and cut him (R1) on the arm and leg. The staff working on the floor all report being at the nursing station and hearing R1 yelling. R1 was seated in the chair bleeding from his (R1) left leg and arm.</p> <p>Policy:</p> <p>Titled "Abuse and Neglect" reviewed 01/17/22 document in part: It is the policy of the facility to provide professional care and services in an environment that is free from any type of abuse. Physical: Physical abuse includes but not limited to infliction of injury that occur other than by accidental means and requires medical attention.</p> <p>(B)</p>	S9999		