

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  IL6003024	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  C 08/26/2022
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NAME OF PROVIDER OR SUPPLIER  FAIRHAVEN CHRISTIAN RET CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 3470 NORTH ALPINE ROAD ROCKFORD, IL 61114
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S 000	Initial Comments  Complaint Investigation #2216727/IL150463	S 000		
S9999	Final Observations  Statement of Licensure Violations: 300.610a) 300.1210b) 300.1210d)2)5)  Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.  Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.	S9999	Attachment A Statement of Licensure Violations	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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S9999	<p>Continued From page 1</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 2) All treatments and procedures shall be administered as ordered by the physician. 5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing</p> <p>These regulations were not met as evidenced by:</p> <p>Based on observation, interview, and record review the facility failed to identify pressure wounds prior to becoming advanced stages, failed to implement pressure relieving interventions, and failed to start new treatment orders timely for 2 of 3 residents (R1, R3) reviewed for pressure in the sample of 11. These failures resulted in R1 obtaining a new stage 4 pressure wound.</p> <p>The findings include:</p> <p>1. R1's face sheet showed she was admitted to the facility on 1/14/2022 with diagnoses to include right shoulder pain, nutritional deficiency, vitamin C deficiency, anemia, edema, and Alzheimer's disease. R1's facility assessment dated 7/18/22 showed she has moderate cognitive impairment</p>	S9999		
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S9999	Continued From page 2  and requires extensive assistance of 2 staff for bed mobility and is totally dependent for transfers.  R1's physician order sheet showed an order dated 4/8/2022 for "Low air mattress to bed since patient is bedbound..."  R1's care plan with problem start date of 1/21/2022 showed, "I am at risk for pressure ulcers due to my nutrition and hydration may vary. It can be hard for me to move around by myself... CNA's (Certified Nursing Assistants) to provide a skin assessment daily with ADL (activities of daily living) assist. Pay particular attention to the bony prominences.... Report any signs of skin breakdown (sore, tender, red, or broken areas)..." The care plan did not include R1 having an actual pressure ulcer with treatment orders.  R1's facility Wound Management Detail Report printed 8/26/2022 showed R1 had an area to R1's right buttock identified on 4/1/2022 which was documented as healed on 4/27/2022. This same document showed this area was identified as open again as a stage 4 pressure ulcer with moderate serous yellow drainage on 7/12/2022 measuring 2.7 cm x 0.6 cm x 0.2 cm.  R1's Wound Nurse Practitioner wound assessment note dated 7/5/2022 showed a new stage 4 pressure wound was identified on 7/3/2022 to R1's sacrum/coccyx with 100% yellow slough tissue. This same assessment showed new wound care orders to "Cleanse with wound cleanser or saline. Calazone to peri wound. medicated Ointment (chemical debridement) on 2x2 gauze moistened with saline... change 3 times weekly..." This new treatment order was not entered until 7/14/2022 (7 days after the order was received).	S9999		

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S9999	<p>Continued From page 3</p> <p>R1's Treatment Administration Record (TAR) for July 2022 showed an order dated 4/11/2022 to "cleanse wound with saline or wound cleanser, put silicone bordered dressing, change twice weekly..." This treatment had a discontinue date of 7/14/2022 and the July 2022 TAR showed this order was documented as completed 7/5/2022, 7/8/2022, and 7/12/22 instead of R1's new wound care orders from 7/5/2022 being put into place including debridement of the pressure ulcer to occur 3 times per week. The same TAR showed documentation of the 7/15/2022 not being completed but did not include the reason it was not completed. The July 2022 TAR showed the first time the 7/5/2022 wound care order was completed was on 7/19/2022 (14 days after the order was written).</p> <p>R1's Wound Nurse Practitioner wound assessment note dated 7/26/2022 showed, "... Discussion: Importance of reduction of pressure to help with wound healing: Pressure relief recommend increasing to low air loss... Wound Care Orders: ... Low air loss mattress to bed..."</p> <p>R1's Wound Nurse Practitioner wound assessment note dated 8/2/2022 showed, "... Air waffle on bed... Recommend the following... Low air loss mattress since patient declines to get out of bed..."</p> <p>On 8/25/22 at 12:18 PM, V4 (Treatment Floor Nurse) said they do not have an official wound care nurse here to do the weekly assessments but someone rounds with the wound nurse practitioner who is in the facility once a week. If there is a new wound identified we would do the initial assessment in the progress notes, update the family, notify the wound nurse practitioner to</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>get orders, and when she comes in the next time she would assess the wound.</p> <p>On 8/26/22 at 10:17 AM, V12 (Unit Clerk) said all the mattresses in the facility are considered pressure relieving. V12 said R1 has one of the bubble-like mattresses. V12 said she calls it a waffle mattress but it is an overlay not actually a mattress.</p> <p>On 8/26/2022 at 1:00 PM, V17 (Infection Control Nurse) said R1 has an alternating pressure mattress overlay. V17 said she is not aware if a low air loss mattress and an alternating pressure mattress overlay are the same thing. V17 said R1 had a previous pressure area that was healed and then it reopened a few months later. V17 said R1 is documented on more frequently because she is bed bound and at increased risk for pressure ulcers. V17 said the staff document on R1 hourly due to her increased risk for pressure ulcers and falls. V17 said she is unsure if the wound should have been identified before progressing to a stage 4 because they can progress quickly for someone with a history of pressure ulcers. V17 said one of the floor nurses rounds with the wound nurse practitioner and follow up on the nurse practitioners recommendations and orders.</p> <p>On 8/26/2022 at 1:48 PM, V18 (Wound Nurse Practitioner) said she rounds at the facility every week and a staff member from the facility rounds with her. V18 said she writes new orders when she is rounding. V18 said when she assessed the wound it was a stage 4.</p> <p>The facility's policy and procedure updated 8/3/2016 titled Pressure Injury Care showed, "Goal: To provide care and services to promote</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>the prevention of pressure injuries and promote healing of those that may be present despite preventative measures... Prevention: Implementation of interventions individualized to remove or modify a resident's risk as identified on the comprehensive assessment... Individual interventions shall be documented on the resident's care plan..."</p> <p>The facility's policy and procedure updated 7/26/2016 titled Pressure Injury Policy showed, "To promote healthy skin.... New pressure injuries will be care planned by the nurse using a temporary care plan upon discovery of the injury... All pressure injuries will be reported to the residents physician for treatment and order obtained for the Wound Care Nurse to provide follow up care if applicable. .. The resident care plan and treatment sheet will reflect treatment and interventions...."</p> <p>2. R3's face sheet showed she was admitted to the facility on 4/12/22 with diagnoses to include chronic lymphocytic leukemia of B Cell Type, Urinary Tract Infection, depression, malignant neoplasm of head, face and neck, edema, and hypertension. R3's facility assessment dated 6/7/2022 showed she has moderate cognitive impairment and requires assistance of 1 staff member for most cares.</p> <p>R3's nursing progress note dated 7/22/2022 showed, "Hospice CNA reported resident having sores on her heels that she noticed during her shower this morning. Left heel open area measures about 2.0 cm x 2.5 cm, with some brownish scab covering part of the open area. Right heel open area measures about 1.0 cm x</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>1.0 cm. No drainage noted..."</p> <p>R3's wound nurse practitioner wound assessment dated 7/26/2022 showed R3 had two new wounds. The same assessment showed, "... Pressure Ulcer of Left Heel, Unstageable, Pressure Ulcer of Right Heel, Stage 2... Heel Protectors to feet at all times..." R3's wound nurse practitioner wound assessment dated 8/16/2022 showed, "... Discussion: Importance of reduction of pressure to help with wound healing: heel pressure ulcers. Heel protectors applied during visit since patient did not have protectors on..."</p> <p>R3's complete care plan was reviewed with no care plan addressing R3's risk for developing pressure or R3 having actual pressure ulcers present.</p> <p>On 8/25/22 at 11:50 AM, V5 RN (Registered Nurse) said R3 has open areas to both of her heels and wears bilateral heel protectors.</p> <p>On 8/25/2022 at 1:35 PM, R3 was sitting up in her wheelchair in her room. V4 LPN (Licensed Professional Nurse) was providing wound care for R3's bilateral heel wounds. V4 said R3's right heel is pretty well healed at this time but her left heel remains with an open sore.</p> <p>On 8/26/2022 at 9:47 AM, R3 was sitting up in her wheelchair with her feet resting on the foot board of her wheelchair without her heel protectors on. R3's heel protector boots were on the chair in the corner.</p> <p>On 8/26/2021 at 10:21 AM, V14 CNA said she was not sure if R3 was supposed to have heel protectors on or not because she is an agency</p>	S9999			

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S9999	Continued From page 7  CNA. V14 went to the nursing station and consulted with V13 LPN. V14 returned and said R3 is supposed to have heel protectors on.  (B)	S9999		