

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6013171	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 08/24/2022
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NAME OF PROVIDER OR SUPPLIER MONTGOMERY PLACE	STREET ADDRESS, CITY, STATE, ZIP CODE 5550 SOUTH SHORE DRIVE CHICAGO, IL 60637
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S 000	Initial Comments Complaint Investigation: 2286371/IL150056	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.1010h) 300.1210a) 300.1210d)5) 300.1220b)3) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility. Section 300.1010 Medical Care Policies h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's	S9999	Attachment A Statement of Licensure Violations	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>a) Comprehensive Resident Care Plan. A facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable. (Section 3-202.2a of the Act)</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection,</p>	S9999		

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S9999	<p>Continued From page 2 and prevent new pressure sores from developing.</p> <p>Section 300.1220 Supervision of Nursing Services</p> <p>b) The DON shall supervise and oversee the nursing services of the facility, including:</p> <p>3) Developing an up-to-date resident care plan for each resident based on the resident's comprehensive assessment, individual needs and goals to be accomplished, physician's orders, and personal care and nursing needs. Personnel, representing other services such as nursing, activities, dietary, and such other modalities as are ordered by the physician, shall be involved in the preparation of the resident care plan. The plan shall be in writing and shall be reviewed and modified in keeping with the care needed as indicated by the resident's condition.</p> <p>These requirements were not met as evidenced by:</p> <p>Based on observations, interviews and record reviews, the facility failed to provide the necessary treatment and services to promote healing and prevent infection from developing for 2 (R1 and R2) of 3 residents reviewed for wounds. These failures resulted in a clinical wound status change for R2's sacral wound in which facility staff noted the wound with drainage and a foul odor. The emergency room records document in part that R2's sacral wound with pus drainage and the likely source of sepsis.</p> <p>Findings include:</p> <p>R1's face sheet documents in part admission</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>date of 06/07/2022. It does not document in part any diagnosis of wound or pressure ulcer.</p> <p>Surveyor reviewed R1's progress notes from admission. V20's (Nurse) progress notes dated 06/07/2022 1:42 PM and 1:50 PM document in part: R1 admitted to the facility with stage 3 pressure ulcer on sacrum. First provider progress note was from V9 (Nurse Practitioner). V9's progress note dated 06/08/2022 11:50 AM, does not document in part regarding R1's sacral pressure ulcer or wound treatment orders. First physician progress note was from V12 (Physician). V12's progress note dated 06/09/2022 09:50 AM does not document in part regarding R1's sacral pressure ulcer or wound treatment orders. No progress note mentioning R1's sacral wound until V10's (Nurse) progress note dated 06/20/2022 3:43 AM. It documents in part: R1's wound with no drainage and area was pink and healing.</p> <p>Surveyor reviewed R1's progress notes closer to time of discharge. V6's (Nurse) progress note dated 07/07/2022 at 7:17 AM documents in part: "Sacrum wound cleansed noted with necrotic tissue white base, foul odor. Endorsed to the next shift nurse to notified [V12] when [V12] comes today or refer to wound doctor." V10's progress noted dated 07/09/2022 3:54 AM documents in part: "Drsg (dressing) changed as ordered to necrotic sacral wound; lg (large) amt (amount) of foul smelling watery brown drainage observed; Will endorse to AM nurse to make MD (Physician) or NP (Nurse Practitioner) aware." V11's (Nurse) progress note dated 07/10/2022 2:09 AM documents in part: "small amount of drainage noted with foul odor" to R1's sacral wound. V19's (Nurse) progress noted dated 07/11/2022 4:39 AM documents in part: "... dressing changed as</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>ordered to necrotic sacral wound, with nonstop large amount of foul smelling watering brown drainage noted. Endorsed to AM nurse to Follow up with MD." Progress note dated 07/11/2022 12:19 PM documents in part: R1 sent to the hospital for non-responsiveness and low oxygen saturation. Reviewed R1's progress notes from V6's progress note on 07/07/2022 at 7:17 AM thru R1's discharge notes to the hospital. Progress notes do not document in part that facility notified NP or MD of R1's sacral wound status change. On 08/23/2022 at 2:56 PM, V6 stated [V6] was not sure if R1's MD was notified. Attempted telephone interview with V10 on 08/24/2022 at 8:49 AM; however, unsuccessful. During a telephone interview with V11 on 08/24/2022 at 8:51 AM, V11 stated could not recall if R1's MD was notified. During a telephone interview with V19 on 08/24/2022 at 12:59 PM, V19 stated can only recall what V19 wrote in the progress note. Does not know if the nurse notified the MD.</p> <p>Surveyor reviewed R1's POS (Physician Order Sheets). POS documents in part "Apply Meplix [Mepilex] dressing to sacrum every night shift every 3 day(s) for wound dressing." Start date 06/08/2022 7:00 PM. V20 created the order for V12. POS does not document in part any additional treatment orders put in place when R1's sacral wound had a clinical status change.</p> <p>Surveyor reviewed R1's June TAR (Treatment Administration Records). No charting for Mepilex dressing to sacrum on 06/08/2022 and 06/11/2022. No progress notes that document that dressing was changed/applied on said dates.</p> <p>Surveyor reviewed R1's comprehensive care plan. It does not contain a care plan for R3's sacral pressure ulcer.</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>On 08/23/2022 at 11:08 AM, V2 (Director of Nursing) stated the facility currently does not have a dedicated Wound Physician or Wound Nurse on staff. V2 stated the floor nurses are responsible for carrying out the wound assessments and treatments. V2 stated there was no Wound Physician since V2 started on 04/11/2022. V2 stated in the meantime, V5 (Physician) has been overseeing the residents' wounds. However, during a telephone interview with V5 on 08/24/2022 at 9:00 AM, V5 stated [V5] only oversees [V5's] residents' wounds. V5 stated [V5] does not oversee other providers' patients' wounds or all of facility's wounds. V5 does not have specific training or certification in wound care and does not have the title of Wound Physician.</p> <p>On 08/23/2022 at 2:56 PM, V6 stated during admission, the nurses are to measure the wound and describe how it looks such as whether it is clean or with a discharge or odor. V6 stated the nurse will inform the doctor, get treatment orders and carry out the orders.</p> <p>On 08/23/2022 at 3:33 PM, V1 (Chief Operating Officer) agreed that wounds need to be measured during wound assessments.</p> <p>During a telephone interview with V9 on 08/24/2022 at 8:32 AM, V9 stated facility did not inform V9 that R1 had a sacral wound. V9 stated [V9] reviewed all the provider's progress notes and does not see documentation on a sacral wound. V9 stated for a stage 3 pressure wound, there should have been treatments in place. When surveyor asked V9 about Mepilex, V9 stated "That's just a protection. No medication. It's just a dressing."</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>During a telephone interview with V5 on 08/24/2022 at 9:00 AM, V5 stated [V5] was not the main provider for R1. V5 stated colleague V12 was the main provider for R1. V5 stated [V5] was not treating R1's sacral wound.</p> <p>Attempted telephone interview with V12 on 08/24/2022 9:24 AM. V12 stated won't be back in the office until September and declines to answer questions regarding R1.</p> <p>During a follow-up interview with V5 on 08/24/2022 at 10:01 AM, V5 stated will answer surveyor's questions based on R1's chart. At 10:06 AM, V5 stated R1's provider notes do not include wound care orders. At 10:13 AM, V5 stated [V5] does not see wound assessment notes in the electronic medical records. Surveyor read R1's POS for sacral wound. V5 stated cannot answer whether Mepilex order was medicated or not or whether it was appropriate. V5 stated there is no generalized treatment plan for a stage 3 pressure ulcer. V5 stated the treatment depends on the integrity of the wound and the wound bed. V5 stated there are many wound characteristics that play a factor in the treatment plan and the stage of the wound is not enough to have a generalized answer for the proper treatment. V5 stated a proper wound assessment would have the date of the assessment, the known appearance or start date of the wound, the location of the wound, the size of the wound, the peri wound characteristics, the color of the wound and if there's odor or presence of any drainage. Surveyor read facility's nursing notes from 06/20/2022, 07/07/2022 and 07/09/2022. V5 stated "I would say clinical status of the wound had changed."</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>Surveyor requested R1's focused wound assessments from V1 and V2. Did not receive the documents at the completion of the survey.</p> <p>Surveyor reviewed R1's faxed hospital records to IDPH (Illinois Department of Public Health. Page 3 documents in part a large sacral wound. Page 5 and 6 documents in part V8's (Emergency Room Physician) Attending Attestation Statement created 07/11/2022 12:03 PM. It documents in part: "[R1] has a sacral decub with pus draining, which is likely the source of sepsis." ... "We discussed that fully treating the infection may require debridement that could be painful or even surgeries, depending on how deep it is." ... "While they want to mostly focus on comfort at this point and we have given IV (Intravenous) morphine for pain, they did decide to start IV antibiotics while they discuss and come to terms with this. This was under the understanding that the antibiotics alone would likely not cure [R1] and the plan to not pursue any invasive treatment."</p> <p>Facility's policy titled "Skin and Wound Care Policy" effective 07/08/2021 documents in part: "All residents and patients will receive appropriate care to decrease the risk of skin breakdown." "Dependent patients/residents will be assessed during care for any changes in skin condition including redness (non-blanching erythema) and this will be reported to the nurse. The nurse is responsible for alerting the Health Care Provider and the wound care coordinator." "Care plans should be documented when interventions are put into place and when interventions are updated."</p> <p>Facility's policy titled "Care Plan Policy" effective 07/01/2018 documents in part: "Policy It is the policy of the facility to promote seamless</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>interdisciplinary care for our residents by utilizing the interdisciplinary plan of care based on assessment, planning, treatment, service and intervention. It is utilized to plan for and manage resident care as evidenced by documentation from admission through discharge for each resident. Every resident will have Interdisciplinary Care Plan, with the Interim Interdisciplinary Care Plan initiated within 48 hours of admission. Procedure The care plan will identify priority problems and needs to be addressed by the interdisciplinary team, and will reflect the resident's strengths, limitations and goals. The care plan will be complete, current, realistic, time specific and appropriate to the individual needs for each resident. ... It will be consistent with the medical plan of care and those disciplines that have direct involvement with the resident's care. ... It is our purpose to ensure that each resident is provided with individualized, goal directed care, which is reasonable, measurable and based on resident needs. A resident's care should have the appropriate intervention and provide a means of interdisciplinary communication to ensure continuity in resident care."</p> <p>R2</p> <p>R2 is a resident of the facility. On 08/23/2022 at 12:12 PM, surveyor conducted interview and assessment of R2. R2 is oriented to person, place, time and situation. R2 stated admitted to the facility with wound on right buttocks from a bedpan injury at the hospital. R2 stated staff applying an ointment to the site. R2 stated staff have not applied a dressing to it. At 12:18 PM, V3 (Certified Nurse Aide) assisted R2 turn onto left side to face the bathroom. R2 with a small wound to right buttocks. Wound is dry and open to air. No dressing to site. V3 stated staff is putting A&D</p>	S9999		
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S9999	<p>Continued From page 9</p> <p>ointment to site. No other treatments.</p> <p>R2's POS documents in part active order created 08/22/2022 11:54 AM: "Wound care (right buttocks). Frequency: Daily. Clean wound with saline, dry, apply Medi honey, cover with Mepilex change daily and PRN [as needed] if soiled."</p> <p>Surveyor reviewed R2's Medication Administration Record and Treatment Administration Record. Both records do not reflect the wound care orders above.</p> <p>"A"</p>	S9999		