

Illinois Department of Public Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6005003 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____ | (X3) DATE SURVEY COMPLETED C 07/22/2022 |
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| NAME OF PROVIDER OR SUPPLIER PARKSHORE ESTATES NURSING & REHAB | STREET ADDRESS, CITY, STATE, ZIP CODE 6125 SOUTH KENWOOD CHICAGO, IL 60637 |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
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| S000 | Initial Comments Complaint: 2285046/IL148451 | S 000 | | |
| S9999 | Final Observations Statement of Licensure Violations: 300.610a) 300.1210b) 300.1210d)6) 300.3240a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures, governing all services provided by the facility which shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee and representatives of nursing and other services in the facility. These policies shall be in compliance with the Act and all rules promulgated thereunder. These written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, as evidenced by written, signed and dated minutes of such a meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with | S9999 | Attachment A Statement of Licensure Violations | |

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| Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
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| S9999 | <p>Continued From page 1</p> <p>each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These Regulations were not met as evidenced by:</p> <p>Based on interview and record review, facility failed to follow their policy to provide necessary care and services to keep residents free from physical abuse. This failure resulted in a male resident (R3) physically assaulting another male resident (R4) reviewed for physical abuse.</p> <p>R4 sustained a comminuted (characterized by the breaking of a bone into several small pieces)</p> | S9999 | | |

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| S9999 | <p>Continued From page 2</p> <p>displaced fracture of the right nasal bone, left frontotemporal scalp hematoma (a collection of blood outside the blood vessels) R4 required surgical intervention.</p> <p>Findings Include:</p> <p>On 07/19/2022 at 12:25 PM, R4 stated that R3 came into his (R4) room and started punching him in the head. R4 stated, "I had to get stitches in my ear because of how hard he (R3) punched me."</p> <p>On 07/20/2022 at 9:55 AM, V1 (Administrator) stated, that he (V1) received a telephone call that there was a physical altercation. V1 stated that he (V1) followed the abuse protocol. The nurses separated the residents, contacted the doctor, assessed the residents, called Chicago police to report the incident and notified point of contact. This incident was reported to IDPH. V1 stated that R3 was not known to have any aggressive behavior. During the investigation, the roommate of R4 stated that R4 used the N word at R3. V1 stated the nurse stated that R3 was calm and saw R3 go into R4's room. V1 stated that wasn't the first time they interacted. After the verbal communication, R3 hit R4 in the head. V1 stated, "After assessment, the facility sent both residents out for evaluation. We sent R3 for a psych evaluation and R4 for medical evaluation. At the hospital, they confirmed R4 had facial fractures from the physical altercation from R3."</p> <p>R3's progress note by facility nurse on 6/22/2022 documents in part: Resident was escorted out on petition to the Hospital from the facility via ambulance on stretcher. This follows up on physical altercation reported by 5th floor staff pointing out that resident being the aggressor.</p> | S9999 | | |
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| S9999 | <p>Continued From page 3</p> <p>R4's progress note by facility nurse on 6/22/2022 documents in part: R4 was involved in altercation with co-peer. R4 and co-peer were immediately separated and assessed with minimal bruising to the bridge of the nose.</p> <p>R4's progress note by facility nurse on 6/22/2022 documents in part: hospital Summary discharge reports CT scan with comminuted displaced fractures of the right nasal bones and facial edema for R4. R4 has referral appointment for plastic surgery on 6/29/2022. Was prescribed Cipro (antibiotic) 500mg tabs every 12 hours for 7 days.</p> <p>R4's progress note by facility nurse on 6/23/2022 documents in part: Resident noted with nose fracture, discoloration and small scratches to face. R4 had Auricular block (to reduce pain) performed at hospital related to left ear skin tear. Dressing is sutured in place.</p> <p>R4's hospital record (6/22/2022) documents in part: Comminuted displaced fracture of the right nasal bone. Left frontotemporal scalp hematoma and scalp swelling with pockets of gas in the left retroauricular (the retroauricular region separates the auricular region -the ear- from the neck), soft tissue without evidence of underlying calvarial (calvaria is the top part of the skull) fracture.</p> <p>Facility Investigation Report between R3 and R4 (6/26/2022) documents in part: In conclusion, it was determined that R3 noted having a conversation with staff on the unit before stopping by co-peer, R4's room where R3 made contact with R4.</p> <p>Facility's Abuse Policy (01/2019) documents in</p> | S9999 | | |

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| S9999 | <p>Continued From page 4</p> <p>part: It is the policy of this facility to prohibit and prevent resident abuse, neglect, exploitation, mistreatment, and misappropriation of resident property and a crime against a resident in the facility. Abuse, defined as the willful infliction of injury, unreasonable confinement, intimidation or punishment with resulting physical harm or pain or mental anguish or deprivation by an individual. Willful, means the individual must have acted deliberately, not that the individual must have intended to inflict injury or harm. Physical abuse is defined as hitting, slapping, pinching, kicking etc. This facility will not tolerate resident abuse or mistreatment or crimes against a resident by anyone, including staff members, or other residents.</p> <p>(A)</p> | S9999 | | |