FORM APPROVED Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: IL6004261 B. WING 12/20/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **700 EAST WALNUT** HERITAGE HEALTH-BLOOMINGTON **BLOOMINGTON, IL 61701** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX (EACH CORRECTIVE ACTION SHOULD BE **PREFIX** TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) S 000 Initial Comments S 000 Complaint Investigation 2168829/IL140745 S9999 Final Observations S9999 Statement of Licensure Violations: 300.610a) 300.1010h) 300.1210b) 300.1210d)3) 300.696a) 300.696c)7) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest

Section 300.1010 Medical Care Policies

h) The facility shall notify the resident's physician of any accident, injury, or significant change in a

TITLE

Attachment A Statement of Licensure Violations

(X6) DATE

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: COMPLETED C B. WING IL6004261 12/20/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **700 EAST WALNUT** HERITAGE HEALTH-BLOOMINGTON **BLOOMINGTON, IL 61701** SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) S9999 Continued From page 1 S9999 decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour. seven-day-a-week basis: 3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record. Section 300.696 Infection Control a) Policies and procedures for investigating, controlling, and preventing infections in the facility shall be established and followed. The policies and procedures shall be consistent with and include the requirements of the Control of

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING:		(X3) DATE SURVEY COMPLETED	
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	Communicable Dise 690) and Control of Diseases Code (77 shall be monitored t and procedures are c) Each facility shall guidelines of the Ce Centers for Disease United States Public of Health and Huma 300.340): 7) Guidelines for Infe Personnel These Requirements by: Failures at this level deficient practice sta	eases Code (77 III. Adm. Code Sexually Transmissible III. Adm. Code 693). Activities to ensure that these policies followed. adhere to the following enter for Infectious Diseases, a Control and Prevention, at Health Service, Department in Services (see Section ection Control in Health Care are not met as evidenced required more than one itement.				
	facility failed to follow to prevent the spread disease COVID-19 (I residents and staff. T symptomatic staff to two (R4, R5) of 15 re COVID-19. These fai affect seven addition R16) and multiple statested positive for CO unnecessarily expose resulting in the potenic complications, hospit B. Based on observations	work with residents affecting sidents sampled for flures have the potential to all residents (R2, R8-R12, off. Subsequently R4 and R5 DVID-19 after being and to COVID-19 in the facility				*
	physician was notified	of symptoms of COVID-19				

FORM APPROVED Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION (X3) DATE SURVEY IDENTIFICATION NUMBER: A. BUILDING: _ COMPLETED C IL6004261 B. WING 12/20/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 700 EAST WALNUT HERITAGE HEALTH-BLOOMINGTON **BLOOMINGTON, IL 61701** SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX (X5) COMPLETE **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) S9999 Continued From page 3 S9999 and a COVID-19 positive rapid test result. The facility failed to initiate contact/droplet precautions for symptomatic residents and residents upon admission to the facility. The facility also failed to ensure a resident was transferred to the COVID-19 positive unit after testing positive for COVID-19. These failures affect three of 23 residents (R1, R3, R17) reviewed for COVID in the sample of 23. C. Based on interview and record review, the facility failed to restrict a symptomatic employee from working at the facility. This failure affects six of 23 residents (R8, R19, R20, R21, R22 and R23) reviewed for COVID-19 on the sample list of 23 residents. Findings include: A.1. The facility's COVID-19 Testing and Response Plan dated 11/29/21 documents the facility recognizes that residents living in a congregate setting are at high risk of being infected by COVID-19. The protocol is for the purpose of protecting the well-being of any individual including residents. This protocol enables the facility to prevent and/or decrease the risk of COVID-19 transmission by following this testing plan and response strategy. Testing will be completed per guidance and evaluated on an individual basis. COVID-19 symptoms include runny nose, cough, fever, shortness of breath. chills, muscle pain, headache, fatique, nausea. vomiting and diarrhea. Symptoms may appear two to 14 days after exposure. COVID-19 is thought to spread mainly by close contact (within about 6 feet) from person-to-person in respiratory droplets from an infected person. These droplets can land in the mouths of people nearby and

possibly be inhaled into the lungs. Core Principals

FORM APPROVED Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION (X3) DATE SURVEY **IDENTIFICATION NUMBER:** A. BUILDING: _ COMPLETED IL6004261 B. WING 12/20/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 700 EAST WALNUT HERITAGE HEALTH-BLOOMINGTON **BLOOMINGTON, IL 61701** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (X5) COMPLETE PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) S9999 Continued From page 4 S9999 of COVID-19 Infection Prevention include universal screening of all staff, visitors and other persons who enter the facility for COVID-19. All are required to answer the questions on the screening form provided at the facility. The health and well-being of the residents of the facility is dependent upon accurate and truthful reporting. Inform visitors if they are experiencing symptoms of COVID or have had close contact with someone with COVID-19, they are not allowed to enter the facility. Healthcare personnel, even if fully vaccinated, should report any symptoms and should be restricted from work until they have been evaluated. The screening must check for each of the following exclusion criteria including a body temperature of 100 degrees Fahrenheit (F) or more; Symptoms of COVID-19; Diagnosis of COVID-19 prior to completing the appropriate period of isolation or a positive viral test; and those who have had close contact with someone with known COVID-19 infection. Completing resident and staff testing as required by current guidance. For symptomatic residents, test per protocol and inform staff to stay home when sick insuring non-punitive practices during this period. Follow the respiratory protection program. Any resident identified with symptoms of fever and/or lower respiratory illness including cough should immediately be placed in both contact/droplet isolation. The Facility Infection Control person is to be notified immediately. Rapid antigen testing is to be performed and if negative a PCR test. If staff have been tested due to mass testing with negative results and is asymptomatic, they may continue to work. Fully vaccinated staff with higher risk exposures who are asymptomatic do not need to be restricted from work following their exposure. All staff should promptly notify a supervisor of any symptoms of illness in

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themselves or individuals in their care. Staff who

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIPLE CONSTRUCTION		(X3) DATE SURVEY	
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	are ill are to exclude	e themselves from work				
		are to seek the advice of their				
	healthcare provider					
		to their shift. If symptoms or esent, the staff member				
		ne. Staff symptomatic for				
		pe considered possible cases				
		work. The facility's universal				
		k list based protocol and				
		aff, visitors and other persons. I-being of the residents the				
		dependent on accurate and				
		ymptomatic healthcare		81		
	personnel should be	e restricted from work until				
		luated per guidelines. The				
	facility and State Su staff working while i	urvey Agency do not support				
	Stall Working write	· · · · · · · · · · · · · · · · · · ·				
		5am, V5 (Licensed Practical				
		on 11/24/21, V5 came in to				
		le." V5 stated V5 was the				
		f R2, R4, R5, R8, R9, R10 and 5 stated V5 had respiratory				
		ted on 11/24/21 including		20		
	nasal and sinus cor	ngestion and a runny nose. V5				
		ssively worse throughout the				
		V5 performed a rapid COVID				
		ative at the end of V5's shift on V5 continued to get worse				
		ight" with sweating and chills				
		spiratory symptoms. V5 stated				
		25/21 and had additional				
11 4 3 3 3		emesis. V5 went to bed early				
	•	25/21 with a fever of "over				
		nheit (F)." V5 stated V5 had s on 11/25/21. V5 stated V5				
		nimum Data Set/MDS		*		
		otified V14 of V5's symptoms	-			
	and that V5 would n	not be coming into work V5's				
	scheduled shift on 1	11/26/21 due to "still feeling				

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION		(X3) DATE SURVEY	
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S9999	congestion on 11/26 instructed to have a evaluation complete 11/26/21 or any othe scheduled to work of would be okay since stated V5 decided to for COVID on 11/29 for 2.5 hours becaut V5 was "negative" for resulted that V5 was stated V5's respirate began on 11/24/21 stated V5 had close 11/29/21. V5 stated while administering Medication Administering Medication Administering Medication Administered many and R11 on 11/29/2 On 12/2/21 at 9:00a the facility identified on 11/24/21 as R4 a	ever, emesis and sinus 6/21. V5 stated V5 was not any further testing or ed during the call with V14 on er facility staff. V5 was on 11/29/21 and thought it e V5 was "feeling good." V5 to perform a rapid test on V5/21 after V5 had been working se V5 wanted to make sure or COVID, but the test is positive for COVID. V5 to or symptoms for COVID and peaked on 11/26/21. V5 to contact to R5 and R9 on V5 also had contact with R10 medications and R12. R16's tration Record (MAR) dated cuments V5 was R16's nurse nedications on 11/24/21. Is dated November 2021 instered medications to R2 1. Im, V1 (Administrator) stated close contacts of V5 (LPN) and R5. V1 confirmed V5 had, R10 and R12 on 11/29/21.	S9999			
	Preventionist/IP) sta well/feeling sick on	ited V5 (LPN) was not feeling 11/24/21 while at work, but V5 V5's shift and was negative				
重	11/18/21 sheets doo COVID test perform	st of COVID positive starting cument V5 (LPN) had a ed on 11/29/21 resulting in a DVID. This sheet documents		÷		

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			(X3) DATE SURVEY		
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		•	1.70	DEFICIENCY)	NAIL	DAIL	
\$9999	Continued From pa	7	00000				
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		d as 11/29/21. This sheet					
		5/21, V5 had emesis with					
		11/26/21 V5 had emesis and					
		oductive cough" and as a				i	
		ted on 11/29/21 and tested					
		in the facility on 11/29/21				1 1	
	from 6:00am - 8:30am and had contact with four residents that were not identified on this sheet.						
		entation of the additional					
	residents V5 had contact with on 11/29/21 on this					i	
	sheet.						
		entation V5 (LPN) completed					
	the facility screening questions on 11/24/21 or						
	11/29/21 prior to wo	rking at the facility.				1 1	
	On 4 0/7/04 at 0:45	\/44 /ID\ atata d\/5 /I D\\\				•	
On 12/7/21 at 2:15pm, V11 (IP) stated V5 (LPN)							
should not have continued to work on 11/24/21 with COVID symptoms.							
	war covid sympto	1113.					
	R4. last having cont	act with V5 on 11/24/21 and					
		act with V5 on 11/24/21 and				!	
	11/29/21 tested pos	itive for COVID on 12/2/21				ľ	
	per the facility's CO	VID testing log.					
		ee Screening Prior to					
		sheet documents "the					
ļ	definition of a tempe						
ŀ		grees above what is normal					
		at (than) 100.0 degrees" with 2/4/21 at 6:00am V5's					
		.7 degrees Fahrenheit (F).					
		nts on 12/5/21 at 6:00am a					
		degrees F and 12/6/21 at					
	6:00am at 96.8 degr						
	On 12/16/21 at 10:19	5am, V2 (Director of					
		d V5's (LPN) first day back to					
	work after V5 being	placed on isolation due to					
		OVID-19 infection was on				1	

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Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: _ B. WING IL6004261 12/20/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 700 EAST WALNUT HERITAGE HEALTH-BLOOMINGTON **BLOOMINGTON, IL 61701** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE DATE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) S9999 Continued From page 8 S9999 12/4/21. At the time of this interview, V2 (DON) and V9 (IP) stated they were unaware of V5's temperature of 99.7 degrees F when screening on 12/4/21 and that V2 and V9 were unaware of V5 contacting staff at that time regarding V5's temperature. The Employee Screening Prior to Clocking In to Work logs document: On 12/15/21 at 1:47 PM V28 (Activity Aide) had "New Symptoms" of COVID-19. The December 12 - December 18. 2021 schedule documents V28 worked on 12/15/21 from 1:30 PM to 5:00 PM. On 12/16/21 at 6:06 AM V27 (Registered Nurse/RN) had "New Symptoms" of COVID-19. The 12/16/21 Daily Staffing Assignment documents V27 was assigned to work 6:00 AM - 2:30 PM on the COVID-19 positive red zone. V27's timecard documents V27 worked on 12/16/21 from 6:06 AM-2:00 PM. B. The facility's COVID-19 Testing and Response Plan revised 11/29/21 documents: "In most cases. COVID-19 causes mild symptoms including a runny nose, sore throat, cough or worsening cough & fever. Other symptoms may be shortness of breath, chills or shaking with chills, muscle pain, headache (new or unusual onset, not related to dietary reasons such as hunger, or history of migraines, cluster, or tension headaches, or headaches typical for the person), loss of smell or taste, fatigue, nausea, vomiting or diarrhea." "This protocol enables facility to prevent &/or decrease the risk of COVID-19 transmission by following this testing plan & response strategy." "Staff symptomatic for COVID-19 should be considered possible cases and excluded from work." "Any resident identified

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with symptoms of fever and/or lower respiratory illness (cough, shortness of breath, sore throat)

PRINTED: 01/13/2022 FORM APPROVED Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: __ C IL6004261 B. WING 12/20/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 700 EAST WALNUT HERITAGE HEALTH-BLOOMINGTON **BLOOMINGTON, IL 61701** SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) S9999 Continued From page 9 S9999 should be immediately placed in both contact/droplet transmission-based precautions in a private room if possible." "The isolation should be implemented by the healthcare member who discovers the symptoms." Staff will wear full Personal Protective Equipment including N95 mask, gown, gloves, and eye protection for the care of residents who are suspected to have COVID-19. Residents who are new admissions or readmissions that are unvaccinated for COVID-19 must guarantine for 14 days." B.1. R1's Progress Notes dated 10/10/21 at 9:24pm document R1 was "sleeping most of evening" with an "occasional nonproductive cough noted." There is no documentation in R1's progress notes from 10/8/21-10/10/21 that R1 had been lethargic, sleepy or that R1 had been having a cough. There is no documentation R1 received a rapid COVID-19 test at this time. The facility's COVID-19 rapid testing log documents R1's result for R1's rapid COVID-19 test on 10/10/21 at 11:30pm was positive. There are no additional COVID-19 tests documented for R1 on 10/10/21. R1's Progress Notes dated 10/10/21-10/11/21 and medical records do not document R1 tested positive for COVID-19 on 10/10/21 at 11:30pm. R1's Progress Notes dated as below document: 10/10/21 at 9:24pm document R1 sleeping most

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Temperature 97.5.

of shift with non-productive cough noted.

"remains elevated at 100.5" with no

10/11/21 at 12:28am document R1's temperature

documentation of when R1's temperature began

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to 12/9/21. There is no documentation in R3's

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PRINTED: 01/13/2022 FORM APPROVED Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: C IL6004261 B. WING 12/20/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 700 EAST WALNUT HERITAGE HEALTH-BLOOMINGTON **BLOOMINGTON, IL 61701** SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (X5) **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) S9999 Continued From page 12 S9999 medical record that R3 has a chronic cough, or that R3 was placed on contact/droplet precautions prior to 12/16/21. R17's Census dated 12/16/21 documents R17 (R3's roommate) has resided in the same room since 10/21/21. R17 was transferred to the hospital on 12/13/21 and returned on 12/15/21 to the same room. R17's Order Summary Report dated 12/1/21-12/31/21 documents an order dated 12/16/21 for contact/droplet precautions for 14 days for protocol for new admissions/readmissions. There is no documentation that R17 was placed on contact/droplet precautions prior to 12/16/21. R17's Progress Notes document on 12/15/21 at 4:30 PM R17 returned from the hospital and was readmitted to R17's prior room. R17's COVID-19 Focused Daily Assessment dated 12/16/21 at 10:17 AM documents R17 was not placed on contact/droplet precautions. On 12/15/21 at 3:15 PM a list of residents unvaccinated for COVID-19 was requested from V1 (Administrator). The electronic mail dated 12/15/21 at 3:42 PM from V1 (Administrator) documents R3 and R17 are unvaccinated. On 12/15/21 at 2:46 PM R3 was lying in bed. There was no isolation signage posted on or near the entrance to R3's room, R3's room did not contain receptacles for isolation waste or linens. R3's room was located in the "green zone" of the

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facility where COVID-19 asymptomatic/negative residents reside. On 12/16/21 at 9:35 AM R3 and R17 were observed sharing the same room. There was no isolation signage posted on or near

FORM APPROVED Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING: _ COMPLETED IL6004261 B. WING 12/20/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **700 EAST WALNUT** HERITAGE HEALTH-BLOOMINGTON **BLOOMINGTON, IL 61701** SUMMARY STATEMENT OF DEFICIENCIES (X4) ID m PROVIDER'S PLAN OF CORRECTION PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (X5) PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) COMPLETE TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE **DEFICIENCY**) S9999 Continued From page 13 S9999 the entrance to R3's/R17's room, R3's/R17's room did not contain receptacles for isolation waste or linens. R3's/R17's room was located in the facility's green zone. On 12/16/21 at 9:37 AM V33 (LPN) stated R3 is being treated for URI (upper respiratory infection). V33 noticed R3 coughing yesterday morning, and R3 had coughed up phlegm in the morning. R3's lung sounds were diminished. R3 had no further symptoms the remainder of the day. V33 received orders for Complete Blood Count, Basic Metabolic Panel, Brain Natriuretic Peptide, Influenza swab, and rapid COVID-19 test. V33 performed R3's rapid COVID-19 test and it was negative. R17 returned to the facility from the hospital on 12/15/21 at 4:30 PM, after R3's testing was completed. V33 confirmed R3 and R17 share a room. On 12/16/21 at 9:54 AM V9 (Infection Preventionist) stated V9 would expect staff to follow the facility's COVID-19 Response Plan and conduct a respiratory evaluation if a resident is experiencing symptoms of COVID-19. The symptomatic resident should be placed on isolation and conduct a COVID-19 rapid test. V9 had followed up with V33 (LPN) regarding R3's symptoms. R3's cough and phlegm is normal for R3 in the morning. V9 was not aware that R3 had documented symptoms of a cough on 12/9/21. Residents who return from the hospital and are unvaccinated should be placed in the facility's yellow zone on quarantine for 14 days, in a private room. V9 confirmed R3 and R17 share a room and are unvaccinated for COVID-19, On 12/16/21 at 10:16 AM V9 stated the facility does not currently have a yellow zone, and there are no residents currently on quarantine/isolation. There are two residents on the red zone (COVID-19

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COVID-19 transmission by following this testing plan and response strategy. Testing will be completed per guidance and evaluated on an individual basis. COVID-19 symptoms include runny nose, cough, fever, shortness of breath, chills, muscle pain, headache, fatigue, nausea, vomiting and diarrhea. Symptoms may appear two to 14 days after exposure. COVID-19 is thought to spread mainly by close contact (within about 6 feet) from person-to-person in respiratory droplets from an infected person. These droplets can land in the mouths of people nearby and possibly be inhaled into the lungs. Core Principals

of COVID-19 Infection Prevention include universal screening of all staff, visitors and other persons who enter the facility for COVID-19. All are required to answer the questions on the screening form provided at the facility. The health and well-being of the residents of the facility is dependent upon accurate and truthful reporting. Inform visitors if they are experiencing symptoms of COVID-19 or have had close contact with someone with COVID-19, they are not allowed to enter the facility. The screening must check for each of the following exclusion criteria including a body temperature of 100 degrees Fahrenheit (F) or more; Symptoms of COVID-19; Diagnosis of COVID-19 prior to completing the appropriate period of isolation or a positive viral test; and

those who have had close contact with someone Illinois Department of Public Health

FORM APPROVED Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION (X3) DATE SURVEY IDENTIFICATION NUMBER: A. BUILDING: _ COMPLETED C IL6004261 B. WING 12/20/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 700 EAST WALNUT HERITAGE HEALTH-BLOOMINGTON **BLOOMINGTON, IL 61701** SUMMARY STATEMENT OF DEFICIENCIES (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PROVIDER'S PLAN OF CORRECTION PREFIX (X5) COMPLETE **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE **DEFICIENCY**) S9999 Continued From page 15 S9999 with known COVID-19 infection. C.1. The Employee Screening Prior to Clocking In to Work logs document: On 12/15/21 at 1:47 PM V28 (Activity Aide) had "New Symptoms" of COVID-19. The December 12 - December 18, 2021 schedule documents V28 worked on 12/15/21 from 1:30 PM to 5:00 PM. On 12/16/21 at 11:51 AM V28 (Activity Aide) stated V28 reported to work on 12/15/21 at approximately 1:48 PM and worked for about 4.5 hours. V28 had symptoms of hoarse voice and a cough that started on 12/14/21. V28 reported V28's symptoms to V28's supervisor (V10 Activity Director). V10 reported V28's symptoms to V2 (Director of Nursing) and V9 (Infection Preventionist). V14 (Minimum Data Set Coordinator) conducted a COVID-19 rapid test and V28 was negative. V2 was aware of V28's test results. V2 and V14 allowed V28 to work and instructed V28 to wear Personal Protective Equipment. On 12/15/21 V28 worked on the East wing of the facility and conducted BINGO in the West dining room with R8, R19, R20, R21, R22, and R23. V28 was audibly hoarse and had a cough during V28's phone interview. R8's and R23's Progress Notes document V28 provided one to one visits with R8 and R23 on 12/15/21. (A)