

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6005904	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 05/27/2021
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NAME OF PROVIDER OR SUPPLIER WINDSOR ESTATES NSG & REHAB	STREET ADDRESS, CITY, STATE, ZIP CODE 18300 SOUTH LAVERGNE COUNTRY CLUB HILLS, IL 60478
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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S 000	Initial Comments Complaint Investigation 2193487/IL134081	S 000		
S9999	Final Observations Statement of Licensure Violations 300.610a) 300.1210b) 300.1210d)5) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X8) DATE

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S9999	<p>Continued From page 1</p> <p>resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>These requirements were not met as evidenced by:</p> <p>Based on interview and record review the facility failed to follow its Medication and Treatment Orders policy and notify the Nurse Practitioner of 2 open wound sites and failed to follow its Prevention of Pressure Ulcer policy by not assessing and identifying an infected sacral wound for 1 (R1) of 3 residents reviewed for pressure ulcers and pressure ulcer prevention. This failure resulted in R1 receiving treatment for the infected sacral wound at the local hospital.</p> <p>Findings include:</p> <p>R1 admitted on 4/21/21. R1's skin wound evaluation with an effective date of 4/22/21 documented 3 sites: sacral, lateral left leg and right hip. All wounds were classified as</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>unstageable (adhered slough and eschar). Review of Treatment Administration Record (TAR) for April 2021 and May 2021 documented treatment for sacral site and no treatment for lateral left leg and right hip.</p> <p>Physician Order Sheet (POS) review on 5/7/21 shows that date was when the treatment order for left leg lateral and right hip wound sites were initiated. Treatment order was to cleanse with normal saline solution/wound cleanser skin prep to periwound. Apply honey; cover with dry protective dressing daily and as needed.</p> <p>Weekly Wound Assessment Forms for all three sites were reviewed and noted weekly assessments dated 4/22/21, 4/28/21 and 5/5/21. On 5/12/21 weekly wound assessment form stated: Refused, unable to assess due to health. Last documented skin assessment was on 5/5/21, with sacrum documentation as: wound size (2.0 x 1.5) with wound etiology of unstageable, wound bed as 100% slough, periwound intact, and no drainage and wound status recorded as declining.</p> <p>R1 was transferred to local hospital on 5/16/21 for respiratory distress. Hospital records document CT of abdominal pelvis done on 5/16/21 shows skin breakdown overlying the sacrum with probable ostial lysis of the sacrum, concern for sacral decubitus ulcer with underlying osteomyelitis. Correlate with physical exam. R1 received antibiotic treatment in the local hospital.</p> <p>On 5/21/21 at 12:30pm V8 (Wound Nurse Coordinator) stated, "We document in the Treatment Administration Record (TAR). I forgot the treatment order for left leg and right hip, but I was doing the treatment every time I did the</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>sacral wound. I was just overwhelmed, and I forgot to enter the treatment order. The majority of the time, I was the one seeing R1's wounds. I do understand that staff don't have anything to look at TAR on what treatment to use, but I do tell them what the treatments are."</p> <p>On 5/25/21, V8 stated, "Sacrum was 100% (yellow, brownish and no sign of infection) unstageable. There is no other attempt to do a thorough reassessment for the wound after R1 refused on 5/12/21. R1 went out to hospital; that is why there is no follow up documentation. May 5, 2021 was the last time I did weekly wound assessments with R1, but I assess every time I do the daily treatment."</p> <p>On 5/21/21 at 1:30pm, V9 (Nurse Practitioner) stated, "I know of one site because during my visit, I observed the nurse changing the treatment on the sacral wound. I honestly cannot remember if there were any additional sites. They might have informed me, but I cannot remember everything from one month ago. I am okay with whatever the wound nurse wants to put on R1's wound as the treatment order, because they are the experts and they do wounds all the time. I trust staff and the wound care nurse because they are the ones that do the treatment and know what would work and promote wound healing. There should be a written order for treatments for each site so other nurses would know the game plan for each specific wound site to promote wound healing."</p> <p>On 5/25/21 at 3:30pm, V1 (Director of Nursing) stated, "We need to have treatments for each site because each site needs to be monitored differently. Staff would not know what treatment is for each wound site if the order is not entered."</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>Weekly thorough assessment is required. Also as they change the dressing, they assess the wound."</p> <p>Medication and Treatment Orders (version 2.0) policy documents: Orders for medications and treatments will be consistent with the principles of safe and effective order writing. Medication shall be administered only upon the written order of a person duly licensed and authorized to prescribe such medication in this state. Only authorized, licensed practitioners, or individuals authorized to take verbal orders from practitioners, shall be allowed to write orders in the medical record. All drugs and biological orders shall be written, dated, and signed by the person lawfully authorized to give such orders.</p> <p>Prevention of Pressure Ulcer (@ MED-PASS 2001) Purpose documents: The purpose of this procedure is to provide information regarding identification of pressure ulcers risk factors and interventions for specific risk factor. General Guidelines: The facility should have a system/procedure to assure assessments are timely and appropriate and changes in condition are recognized, evaluated, reported to the practitioner, physician and family, and addressed. The care process should include efforts to stabilize, reduce, or remove underlying risk factors; to monitor the impact of the interventions; and to modify the interventions as appropriate.</p> <p>(B)</p>	S9999		