

Illinois Department of Public Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6001986 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED C 03/25/2021 |
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| NAME OF PROVIDER OR SUPPLIER GRANITE NURSING & REHABILITATION | STREET ADDRESS, CITY, STATE, ZIP CODE 3500 CENTURY DRIVE GRANITE CITY, IL 62040 |
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| S 000 | Initial Comments Complaint Investigation 2141690/IL131742 2141744/IL131805 | S 000 | | |
| S9999 | Final Observations Statement of Licensure Violations 300.610a) 300.1210b) 300.1210c) 300.3240a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care | S9999 | Attachment A Statement of Licensure Violations | |

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| Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
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| S9999 | <p>Continued From page 1</p> <p>plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These requirements were not met as evidenced by:</p> <p>Based on interview and record review the facility failed to answer call lights to provide timely dignified care for 4 of 5 residents (R2, R3, R5, R7) reviewed for call lights in a sample of 13. This failure resulted in R2 having feelings of embarrassment and she doesn't matter, R3 having feelings of embarrassment and being like a child and R5 crying when talking about her experience with not receiving timely care.</p> <p>Findings include:</p> <p>1. R3's Care Plan, not dated, documents in part, "I require assist with my ADL's (Activities of Daily Living) r/t (related to) my impaired mobility. Dx (diagnosis) CVA (stroke), s/p (status post) Right hand fingers amputation/weakness."</p> <p>R3's Minimum Data Set (MDS), dated 1/24/2021, documents R3 is cognitively intact, frequently incontinent of urine and requires extensive assist of 1 for all ADL's except eating.</p> | S9999 | | |

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| S9999 | <p>Continued From page 2</p> <p>On 3/22/2021 at 10:27 AM R3 stated that there is not enough staff and only have one CNA (Certified Nursing Assistant) on evenings. R3 stated that it takes a long time to answer the call light if they answer it at all, especially on evenings.</p> <p>On 3/23/2021 at 10:30 AM R3 stated that she has had accidents (incontinent episodes) waiting on staff to answer her call light. R3 stated that she feels embarrassed and it makes her feel like a child.</p> <p>2. R2's Care Plan, not dated, documents in part, "I require assist with my ADL's r/t my impaired mobility. Dx COPD (Chronic Obstructive Pulmonary Disease), CHF (Congestive Heart Failure), OA (Osteoarthritis). I have some hearing loss. I have a L (left) prosthetic eye."</p> <p>On 3/23/2021 at 10:19 AM R2 stated that she has sat in stool for about 3 hours waiting on staff to clean her up. R2 stated that she is incontinent of bowel and bladder and needs help with cleaning. R2 stated that she needs two people to help turn her over and because they only have one CNA it takes even longer to receive care. R2 also stated that she has waited for 40 minutes, fell asleep waking up 1 hour later and no one has answered her light or changed her. R2 stated that she feels embarrassed and like she doesn't matter. R2 stated she waits as long as she can before calling for help, because she doesn't want to inconvenience the staff.</p> <p>3. R7's Care Plan, not dated, documents in part, "I require assist with my ADL's r/t my impaired mobility - dx CVA (stroke) with hemiplegia."</p> | S9999 | | | |

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| S9999 | <p>Continued From page 3</p> <p>R7's MDS, dated 1/26/2021, documents R7 is cognitively intact, always incontinent of bowel and bladder and requires extensive assist from staff for ADL's.</p> <p>On 3/24/2021 at 10:00 AM R7 stated that call lights can take over an hour to be answered.</p> <p>On 3/22/2021 at 3:20 PM V20 (CNA) stated that she and V19 (CNA) were the only CNAs in the building on 3/13/2021 and 3/14/2021 for the evening shift. V20 stated that this has happened before, as recent as the Monday prior. V20 stated that with one CNA on the hall she is not able to give the residents the proper care they deserve. V20 also stated that the residents had to wait for long periods of time to get care. V20 stated it took over an hour to answer some residents' call lights and longer than that to get care. V20 stated that if she is in a room with a resident and someone else's light is on it may take a long time before that resident gets care. With one staff she can't be everywhere. V20 stated, "There were two nurses here, but they were busy passing pills and stuff. They (Nurses) couldn't and didn't help us." V20 stated that they kept calling the staff coordinator to get help, but she didn't answer the phone. V20 stated, "Sometimes you have to leave the hall unattended to go help on the other side of the building." V20 stated that the residents that needed two people to assist had a very long wait. V20 stated that she couldn't do them by herself. V20 stated she needed help and there was none.</p> <p>On 3/22/2021 at 3:50 PM V19 (CNA) stated that she and V20 were the only CNAs in the building. V19 stated that she felt that the residents were not getting quality care. V19 stated that it is impossible when she is the only aide working the</p> | S9999 | | |

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| S9999 | <p>Continued From page 5</p> <p>R5's MDS, dated 1/6/2021, documents R5 is cognitively intact and requires extensive assist with ADLs.</p> <p>On 3/22/2021 at 10:50 AM R5 stated that there isn't enough staff. R5 stated call lights on evenings can take anywhere from 30 minutes to 90 minutes to be answered. R5 stated that one Sunday she was in BM (bowel movement) for 2 hours and 45 minutes. R5 stated she was incontinent of BM twice during that time. R5 also stated another time she was in pee (urine) for 2 hours. During this interview, R5 was shaking and tearful when discussing this subject.</p> <p>(B)</p> | S9999 | | |