

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6001630</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>02/03/2021</b>
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NAME OF PROVIDER OR SUPPLIER  <b>UNIVERSITY REHAB</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>500 SOUTH ART BARTELL ROAD URBANA, IL 61802</b>
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S 000	Initial Comments  Complaint Investigation  2160585/IL130518 2160592/IL130525 2160616/IL130550	S 000		
S9999	Final Observations  Statement of Licensure Violation  300.610a) 300.1210b) 300.3300d) 300.3300e) 300.3300e)1) 300.3300e)2) 300.3300e)3) 300.3300e)4) 300.3300e)5) 300.3300f) 300.3300g) 300.3300j) 300.3300l)  Section 300.610 Resident Care Policies  a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed	S9999	Attachment A Statement of Licensure Violations	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1 and dated minutes of the meeting.</p> <p><b>Section 300.1210 General Requirements for Nursing and Personal Care</b></p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p><b>Section 300.3300 Transfer or Discharge</b></p> <p>d) Involuntary transfer or discharge of a resident from a facility shall be preceded by the discussion required under subsection (j) of this Section and by a minimum written notice of 21 days.</p> <p>e) For transfer or discharge made under subsection (d), the notice of transfer or discharge shall be made as soon as practicable before the transfer or discharge. The notice required by subsection (d) of this Section shall be on a form prescribed by the Department and shall contain all of the following:</p> <ol style="list-style-type: none"> <li>1) The stated reason for the proposed transfer or discharge; (Section 3-403(a) of the Act)</li> <li>2) The effective date of the proposed transfer or discharge; (Section 3-403(b) of the Act)</li> <li>3) A statement in not less than 12-point type, which reads:  "You have a right to appeal the facility's decision</li> </ol>	S9999		
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S9999	<p>Continued From page 2</p> <p>to transfer or discharge you. If you think you should not have to leave this facility, you may file a request for a hearing with the Department of Public Health within 10 days after receiving this notice. If you request a hearing, it will be held not later than 10days after your request, and you generally will not be transferred or discharged during that time. If the decision following the hearing is not in your favor, you generally will not be transferred or discharged prior to the expiration of 30 days following receipt of the original notice of the transfer or discharge. A form to appeal the facility's decision and to request a hearing is attached. If you have any questions, call the Department of Public Health at the telephone number listed below."; (Section 3-403(c) of the Act)</p> <p>4) A hearing request form, together with a postage paid, preaddressed envelope to the Department; and (Section 3-403(d) of the Act)</p> <p>5) The name, address, and telephone number of the person charged with the responsibility of supervising the transfer or discharge. (Section 3-403(e) of the Act)</p> <p>f) A request for a hearing made under subsection (e) of this Section and Section 3-403 of the Act shall stay a transfer pending a hearing or appeal of the decision, unless a condition which would have allowed transfer or discharge in less than 21 days as described under subsections (d)(1) and (2) of this Section develops in the interim. (Section 3-404 of the Act)</p> <p>g) A copy of the notice required by subsection (d) (1) of this Section and Section 3-402 of the Act shall be placed in the resident's clinical record and a copy shall be transmitted to the</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>Department, the resident, the resident's representative, and, if the resident's care is paid for in whole or part through Title XIX, to the Department of Healthcare and Family Services. (Section 3-405 of the Act)</p> <p>j) The planned involuntary transfer or discharge shall be discussed with the resident, the resident's representative and person or agency responsible for the resident's placement, maintenance, and care in the facility. The explanation and discussion of the reasons for involuntary transfer or discharge shall include the facility administrator or other appropriate facility representative as the administrator's designee. The content of the discussion and explanation shall be summarized in writing and shall include the names of the individuals involved in the discussions and made a part of the resident's clinical record. (Section 3-408 of the Act)</p> <p>l) A resident subject to involuntary transfer or discharge from a facility, the resident's guardian or if the resident is a minor, his or her parent shall have the opportunity to file a request for a hearing with the Department within 10 days following receipt of the written notice of the involuntary transfer or discharge by the facility. (Section 3-410 of the Act)</p> <p>These requirements were not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to provide written notification of an involuntary discharge to the resident, resident representative, and Ombudsman for one of three residents (R1) reviewed for involuntary discharges on the sample list of nine.</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>Findings include:</p> <p>R1's Progress Notes dated 1/27/21 documents the following: 6:15 am - R1 appeared in good spirits. R1 is able to make R1's needs known. Call light within reach. R1 slept well through the night. Treatments done this morning. R1 voiced no complaints of any kind this shift. 1:10 pm by V6 (Former Director of Nursing/DON) - Call placed to V30 (Nurse Practitioner/NP) to update on condition. "Discussion held that concerns for sepsis and agreed to send (R1) to ER (Emergency Room) for evaluation of infection/sepsis." Ambulance called and transfer sheet, code status and POS (Physician Order Sheet) sent with R1.</p> <p>R1's medical record documents the following vital signs for 1/27/21: Temperature 97.6 and Oxygen Saturation 98%.</p> <p>On 1/28/21 at 1:47 pm, V3 (R1's Family) stated the facility sent R1 into the hospital on 1/27/21 thinking R1 had sepsis. V3 stated V3 questioned V6 (Former DON) as to the reasons V6 thought R1 was septic and was told that R1's vital signs were unstable and R1 appeared confused. V3 stated an unidentified Emergency Room Doctor stated there did not appear to be anything wrong with R1 so R1 wasn't able to remain at the hospital, however R1 is still there due to the facility refusing to take R1 back. V3 stated "The facility didn't give (R1's family) any discharge papers or anything. We aren't in a place to be able to bring (R1) home. (R1) needs oxygen and a (mechanical lift)."</p> <p>On 1/28/21 at 2:09 pm, V4 (Ombudsman) stated R1 was sent to the hospital on 1/27/21 because it</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>was reported that R1 "was not making any sense" however the ambulance drivers all stated R1 was making perfect sense on the way to the hospital. After R1 was evaluated at the hospital and was ready to be released back to the facility, that is when V1 (Administrator) told the hospital that V1 wasn't taking R1 back. V4 stated V4 spoke with V1 around 8:45 pm on 1/27/21 and explained that what V1 was doing is inappropriate and that a process needed to be followed for discharging a resident and that is when V1 told V4 along with three other doctors, "I (V1) would rather be sanctioned then readmit (R1)." V4 stated that involuntary discharge papers where not provided to R1, R1's family or V4.</p> <p>On 2/1/21 at 10:20 am, V1 (Administrator) in the presence of V27 (Nurse Consultant) stated R1 was sent to the hospital due to an altered mental status. "(R1) is normally a quiet person, and (R1) was laughing and talkative" so R1 was sent to the hospital to be evaluated. V1 stated R1 was not readmitted to the facility but instead involuntary discharged from the facility because "We just can't meet the needs of R1. V36 (R1's family) constantly has issues with (R1's) care." V1 stated that after R1 was transferred to the hospital, V6 and V27 called V36 and "That is when it was decided that the facility couldn't take R1 back. (R1's) daughters have constant complaints, and we just couldn't take care of (R1) the way the daughters expected." V1 was not able to give specifics in care concerns that the facility was not able to provide for R1. V1 stated R1, R1's family nor V4 were provided with involuntary discharge orders.</p> <p>On 2/2/21 at 9:55 am, V30 (NP) stated V6 called V30 stating concerns that R1 had sepsis. V30 stated V6 and V30 discussed that R1 had a</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>recent UTI (Urinary Tract Infection). V30 stated V30 preferred for R1 to stay at the facility and V30 was going to order some laboratory tests to be drawn, but V6 didn't feel like the facility could handle R1 at the facility due to being "a hard stick for lab draws." V30 stated with V6's reasoning, V30 went ahead and gave the order to send R1 to the hospital. V30 stated V30 is "very upset and angry and feels like they {facility} falsified information to me {V30} to get (R1) out of the facility because even before (R1) arrived at {the hospital ER}, the facility had already called to the ER and told them that they would not be excepting (R1) back to the facility under any circumstances. They gave a whole list of reasons they were involuntarily discharging (R1)." V30 stated as of 7:00 pm on 2/1/21, R1 was still at the hospital, "There is nothing wrong with (R1), now or when (R1) arrived at the ER. R1 is just there while they try and find R1 placement at a different long term care facility."</p> <p>The facility Transfer or Discharge Notice Policy dated December 2012 documents, Our facility shall provide a resident and/or the resident's representative (sponsor) with a thirty day written notice of an impending involuntary transfer or discharge. The resident and/or representative will be provided with the reason for the transfer or discharge, the specific resident need(s) that cannot be met, facility attempts to meet the resident needs, the effective date of the transfer or discharge, and the location to which the resident is being discharged to.</p> <p>(B)</p>	S9999		
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