

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6001895	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/22/2021
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NAME OF PROVIDER OR SUPPLIER SOUTHVIEW MANOR	STREET ADDRESS, CITY, STATE, ZIP CODE 3311 S. MICHIGAN AVE. CHICAGO, IL 60616
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S 000	Initial Comments Annual Health F684H & F925H cited	S 000		
S9999	<p>Final Observations</p> <p>Statement of Licensure Violations:</p> <p>300.610a) 300.1010h) 300.1020a) 300.1020b) 300.1020c) 300.1210b) 300.1220b)2)3) 300.3240a)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures, governing all services provided by the facility which shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee and representatives of nursing and other services in the facility. These policies shall be in compliance with the Act and all rules promulgated thereunder. These written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, as evidenced by written, signed and dated minutes of such a meeting.</p> <p>Section 300.1010 Medical Care Policies</p> <p>h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the</p>	S9999	<p>Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1</p> <p>health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1020 Communicable Disease Policies</p> <p>a) The facility shall comply with the Control of Communicable Diseases Code (77 Ill. Adm. Code 690).</p> <p>b) A resident who is suspected of or diagnosed as having any communicable, contagious or infectious disease, as defined in the Control of Communicable Diseases Code, shall be placed in isolation, if required, in accordance with the Control of Communicable Diseases Code. If the facility believes that it cannot provide the necessary infection control measures, it must initiate an involuntary transfer and discharge pursuant to Article III, Part 4 of the Act and Section 300.620 of this Part. In determining whether a transfer or discharge is necessary, the burden of proof rests on the facility.</p> <p>c) All illnesses required to be reported under the Control of Communicable Diseases Code and Control of Sexually Transmissible Diseases Code (77 Ill. Adm. Code 693) shall be reported immediately to the local health department and to the Department. The facility shall furnish all pertinent information relating to such occurrences. In addition, the facility shall inform the Department of all incidents of scabies and</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>other skin infestations.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>Section 300.1220 Supervision of Nursing Services</p> <p>b) The DON shall supervise and oversee the nursing services of the facility, including:</p> <p>2) Overseeing the comprehensive assessment of the residents' needs, which include medically defined conditions and medical functional status, sensory and physical impairments, nutritional status and requirements, psychosocial status, discharge potential, dental condition, activities potential, rehabilitation potential, cognitive status, and drug therapy.</p> <p>3) Developing an up-to-date resident care plan for each resident based on the resident's comprehensive assessment, individual needs and goals to be accomplished, physician's orders, and personal care and nursing needs. Personnel, representing other services such as nursing, activities, dietary, and such other modalities as are ordered by the physician, shall be involved in the preparation of the resident care plan. The plan shall be in writing and shall be</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>reviewed and modified in keeping with the care needed as indicated by the resident's condition. The plan shall be reviewed at least every three months.</p> <p>300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These Regulations were not met as evidenced by:</p> <p>Based on observation, interview and record review, the facility 1) failed to perform and document a complete body assessment of the residents in the rooms where bed bug sighting or biting was reported, 2) failed to document and notify the physician after a resident reported or was observed with bed bug bites, 3) failed to move the resident who reported a bed bug sighting or was observed with bed bug bites to another resident room per facility policy, and 4) failed to isolate residents to prevent and control the spread of bed bugs throughout the facility which affected six (R63, R84, R92, R93, R95, and R135) residents. 5) the facility failed to maintain an effective pest control program on 3 of 6 units in the facility. According to the facility census there are a total of 105 residents who reside on units 3, 5, and 6. These failures has resulted in residents on units 3, 5, and 6 being bitten by bed bugs, bed bugs on their bed sheets and mattresses, and unit infestation of bed bugs. These failures caused R63, R84, R92, R93, R95 and R135 to experience physical and psychosocial harm by being exposed to bed bug activity and bed bug bites in the facility.</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>Findings include:</p> <p>On 9/19/21 at 12:53 pm, walking down the south facility stairwell and observed a brown cockroach crawling on the floor at the 3rd floor stairwell.</p> <p>On 9/20/21 at 1:58 pm, a peer surveyor was walking down the south facility stairwell and observed a brown cockroach crawling on the floor at the 5th floor stairwell.</p> <p>On 9/21/21 at 1:46 pm, while sitting in the 2nd floor activities room and observed a brown cockroach crawling on the floor.</p> <p>R84 is a 37 year old resident with diagnoses which include convulsions, status epilepticus and diabetes type 2.</p> <p>On 9/20/21 at 2:40 pm, V30 (Psychiatric Rehabilitation Services Coordinator, PRSC) escorted R84 and this surveyor to R84's room for a room inspection. R84 stated that R84 had her clothes bagged up last week because the pest control company technician sprayed in R84's room, but "It didn't help because the bed bugs came back three days later." R84 opened up the closet door to this surveyor, and multiple bags of clothes and items were observed in clear bags. R84 was observed wearing a tank top shirt, and R84's bilateral upper arms were observed with a cluster of bed bug bite marks. R84 said, "Yes, I got bit!" and was pointing on R84's body to the bed bug bite marks on bilateral upper arms.</p> <p>On 9/21/21 at 1:55 pm, R84 stated, "I have actual bed bug bites on my arms and on my back." R84 then pulled up the back of R84's shirt to expose the lower back, observed scattered bed bug bite marks on the lower back. R84 stated that after</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>the pest control company exterminated R84's room, R84 found 4 bed bugs three days later and killed them. R84 stated that this was after R84 had bagged all of R84's clothes and was washed by the laundry department. R84 stated, "I am upset. I have too many medical problems with diabetes and epilepsy to deal with and then to deal with bed bugs biting me, it is too much."</p> <p>R84's Minimum Data Set (MDS), dated 7/14/21, documents, in part, that R84 has a Brief Interview for Mental Status (BIMS) score of 15 indicating that R84 is cognitively intact.</p> <p>On 9/21/21, requested from V2 (Director of Nursing, DON) for R84's Physician Order Statement (POS), Medication Administration Record (MAR), Treatment Administration Record (TAR), Complete Care Plan with dates, Census and Skin Assessments from 9/1/21-9/21/21. V2 did not provide the Skin Observation Tool, as directed in their policy, and only provided R84's shower sheets for the requested time frame. V2 presented the following requested documents:</p> <p>R84's POS and MAR documented no treatment order or medication order for R84's bed bug bite marks. A TAR did not exist for R84. Complete Care Plan for R84 does not include any focus or intervention related to R84's skin alterations.</p> <p>R84's shower sheets for 9/2/21, 9/5/21, 9/7/21, 9/9/21, 9/11/21, 9/15/21, 9/17/21, and 9/19/21 document "skin intact."</p> <p>R84's census report documents that R84 has remained in the same room since 9/1/20.</p> <p>On 9/22/21 at 11:54 am, requested from V2 all of R84's progress notes from 9/1/21 to 9/22/21. No</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>documentation was noted by nursing of a full body skin assessment or physician notification of R84's bed bug bites.</p> <p>R92 is a 63 year old with diagnoses which include bipolar disorder and heart failure.</p> <p>R92's MDS, dated 7/20/21, documents, in part, that R92 has a BIMS score of 9 indicating that R92 has moderate cognitive impairment.</p> <p>On 9/20/21 at 2:44 pm, R92 stated that he was bit by bed bugs in his hair (scalp) and on his eyebrow, he doesn't remember when. On visual examination of R92's hair (very short, buzzed hair cut) and eyebrows, no bed bug bites noted. R92 was wearing long sleeved shirt and pants at this time.</p> <p>On 9/21/21 at 10:20 am, R92 was observed in R92 and R93's room removing a drawer filled with clothes (not placed in a bag) out of the dresser. R92 and R93's beds were observed moved close in proximity to each other and positioned by the outside wall with the window. Gray, dusty debris and a black bed bug trap was observed on the exposed floor where R92's bed used to be positioned.</p> <p>On 9/21/21 at 10:21 am, V24 (CNA) stated that R92 and R93's room is getting mopped and cleaned by the housekeeping staff and that V24 just applied new, clean sheets to R92 and R93's beds. V24 was asked to remove the white sheets for an inspection of both R92 and R93's mattresses. Next, V24 donned gloves and pulled back the upper corner of R92's fitted sheet, and a small, brown bed bug was observed crawling on R92's blue mattress. After observing the bed bug on R92's mattress, V24 swiped the bed bug with</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>her gloved hand onto the floor.</p> <p>On 9/21/21 at 10:23 am, V25 (Licensed Practical Nurse, LPN) entered R92 and R93's room. V24 then removed the white fitted sheet from R93's bed with no bed bug activity observed. Informed V25 observed a bed bug crawling on R92's mattress when the fitted sheet was removed. V25 stated that "last week," she asked all the 5th floor residents if they needed their rooms exterminated for bed bugs, and R84, R95 and R103 requested insect extermination.</p> <p>On 9/21/21, requested from V2 (Director of Nursing, DON) for R92's Physician Order Statement (POS), Medication Administration Record (MAR), Treatment Administration Record (TAR), Complete Care Plan with dates, Census and Skin Assessments from 9/1/21-9/21/21. V2 did not provide the Skin Observation Tool, as directed in their policy, and only provided R92's shower sheets for the requested time frame. V2 presented the following requested documents:</p> <p>R92's POS and MAR which documented no treatment order or medication order for R92's bed bug bite marks or skin rash. A TAR did not exist for R92. Complete Care Plan for R92 does not include any focus or intervention related to R92's skin alterations related to bed bug bite marks or skin rash.</p> <p>R92's shower sheets from 9/4/21, 9/7/21 and 9/12/21 indicated multiple dots on the body diagram to the front and back of R92's arms and lower legs with "skin rashes" documented in writing. R92's shower sheet on 9/16/21 documented multiple dots to the front and back of R92's arms and lower legs with "skin rashes, cream applied" documented in writing. R92's</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>shower sheet on 9/19/21 indicated multiple dots to the front and back of R92's arms and lower legs with "skin rashes, skin treatment applied" documented in writing.</p> <p>R92's census report documents that R92 has remained in the same room since 4/5/21.</p> <p>On 9/22/21 at 11:54 am, requested from V2 all of R92's progress notes from 9/1/21 to 9/22/21. No documentation was noted by nursing of a full body skin assessment and no physician or emergency contact notification of R92's bed bug bites or skin rash.</p> <p>On 9/21/21 at 3:35 pm, V32 (CNA) stated that she is R92's regular CNA and assists R92 with bathing during showers. V32 stated that she recently noticed that R92 had a rash all over R92's arms and legs while assisting R92 with a shower. V32 stated that R92's rash was heavier on the legs and described the rash as "red bites" on the front and back of R92's legs and arms. V32 stated that she (V32) asked R92 in the shower, "What was wrong with (R92's) skin?" and that R92 replied that R92 was bit by bed bugs. V32 stated that she worked with R92 on the evening shift on 9/18/21. V32 stated that on 9/18/21, she observed a live bed bug on R92's bed and live bed bugs crawling on R92's white shirt while R92 was wearing the shirt. V32 stated that R92 was scratching the bed bug bites on his arms and legs and saying that they itched R92.</p> <p>R93 is a 50 year old resident with diagnoses which include schizophrenia and hypertension.</p> <p>R93's MDS, dated 7/20/21, documented, in part, that R93's BIMS score is 15 indicating that R93 is cognitively intact.</p>	S9999		
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S9999	<p>Continued From page 9</p> <p>On 9/21/21 at 10:40 am, R93 stated that R93 did see some bed bugs in R93's room a few weeks ago, and the bed bugs bit R93 on his back. R93 stated, "They (bed bugs) clamped on my back, and it hurt." When asked how R93 feels about being bit by bed bugs in his own bed, "I feel bad." R93 stated that he wants to live in a place that is clean and safe.</p> <p>On 9/21/21 at 1:58 pm, V24 (CNA) was asked if the sheets on R92 and R93's beds were changed after both V24 and this surveyor observed a bed bug in the room earlier today, V24 stated, "No, these (pointing to R93's sheets on the bed) are the same sheets. I only changed (R92's) sheets."</p> <p>On 9/21/21 at 2:00 pm, R93 was observed laying in R93's bed on top of the same bed sheets from earlier today when observed a bed bug in the room. R93 was observed wearing no shirt with R93's bare skin exposed. Observed several bug bite marks on R93's back.</p> <p>On 9/21/21, requested from V2 (DON) for R93's POS, MAR, TAR, Complete Care Plan with dates, Census and Skin Assessments from 9/1/21-9/21/21. V2 did not provide a Skin Observation Tool, as directed in their policy, and only provided R93's shower sheets for the requested time frame. V2 presented the following requested documents:</p> <p>R93's POS and MAR which documented no treatment order or medication order for R93's bed bug bite marks. A TAR did not exist for R93. Complete Care Plan for R93 does not include any focus or intervention related to R93's skin alterations.</p>	S9999		

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S9999	<p>Continued From page 10</p> <p>R93's shower sheets for 9/2/21, 9/5/21, 9/8/21, 9/10/21, 9/14/21, 9/17/21 and 9/19/21 revealed no documentation on the body diagram for R93. On 9/12/21, R93's shower sheet documented "skin intact" in writing.</p> <p>R93's census report documents that R93 has remained in the same room since 7/15/21.</p> <p>On 9/22/21, requested from V2 all of R93's progress notes from 9/1/21 to 9/22/21. No documentation was noted by nursing of a full body skin assessment or physician notification of R93's bed bug bites.</p> <p>R95 is a 69 year old resident with diagnoses which include Parkinson's disease and cerebrovascular disease.</p> <p>R95's MDS, dated 7/21/21, documents, in part, that R95 has a BIMS score of 12 indicating that R95 has moderate cognitive impairment.</p> <p>On 9/21/21 at 10:25 am, V25 (LPN) walked into R95's room. R95 stated that last week, R95 was bit on his right arm by a bed bug in his room.</p> <p>On 9/21/21 at 10:26 am, V25 (LPN) stated that last week, she took it upon herself to go "room to room" to every resident on the 5th floor to ask about the need for bed bug extermination because "I saw one (bed bug) crawling on the floor."</p> <p>On 9/21/21 at 10:44 am, R95 stated, "I saw a bed bug crawling on me one week ago when I was in bed, and it bit me on my arm," pointing to R95's right elbow area. R95 stated that R95 killed the bed bug that was crawling on the arm. When asked how R95 feels about being bit by bed bugs</p>	S9999		

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S9999	<p>Continued From page 11</p> <p>in his own bed, "It's not a good feeling to have. I don't feel like it's safe in my bed. I don't like sharing my blood with those bed bugs."</p> <p>On 9/21/21, requested from V2 (DON) for R95's POS, MAR, TAR, Complete Care Plan with dates, Census and Skin Assessments from 9/1/21-9/21/21. V2 did not provide a Skin Observation Tool, as directed in their policy, and only provided R95's shower sheets for the requested time frame. V2 presented the following requested documents: R95's POS and MAR which documented no treatment order or medication order for R95's bed bug bite marks. A TAR did not exist for R95. Complete Care Plan for R95 does not include any focus or intervention related to R95's bed bug bite.</p> <p>R95's shower sheets for 9/1/21, 9/3/21, 9/5/21, 9/7/21 and 9/9/21 revealed no documentation on the body diagram for R95. R95's shower sheets for 9/12/21, 9/13/21, 9/15/21, and 9/16/21 documented "skin intact" in writing.</p> <p>R95's census report documents that R95 has remained in the same room since 7/20/20.</p> <p>On 9/22/21, requested from V2 all of R95's progress notes from 9/1/21 to 9/22/21. No documentation was noted by nursing of a full body skin assessment or physician and emergency contact notification of R95's bed bug bite.</p> <p>On 9/19/2021 at 12:15PM, R44 stated, "Yes there were bedbugs in here. I (R44) was bitten by them. I don't know if they are here now. We were never moved from our room. A person came in here and sprayed the room."</p>	S9999		
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Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6001895	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/22/2021
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NAME OF PROVIDER OR SUPPLIER SOUTHVIEW MANOR	STREET ADDRESS, CITY, STATE, ZIP CODE 3311 S. MICHIGAN AVE. CHICAGO, IL 60616
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S9999	<p>Continued From page 12</p> <p>On 9/19/2021 at 12:10PM, R135 stated, we have bed bugs in here, they sprayed. They put our clothes in plastic bags. We were never moved out of our rooms. R135 further stated, "Yes I go to the other floors and I also go to the 1st floor for activities."</p> <p>On 9/19/21 at 12:20PM, R16 stated, "Yes we have a bedbug problem in here. They sprayed but they don't go away. I have always been in this room. I go freely throughout the facility. No restrictions."</p> <p>On 9/21/21 at 10:30 am, V14 (Housekeeping Supervisor) stated that he can't keep the bed bugs isolated because residents go into the day room around other residents and it's an ongoing problem with bed bugs in the facility. V14 stated that he had worked for 5 years for the pest control company that services the facility, and he had been dealing with the bed bugs back then. V14 stated that once the resident room is infested with bed bugs, it becomes a "hot spot," and then that resident can reintroduce the bed bugs to another room.</p> <p>On 9/21/21 at 12:20 pm, V14 (Housekeeping Supervisor) stated that he changed out some of the resident mattresses that were torn or ripped. He has ordered more mattresses, but he can only order 5 new mattresses per month. V14 stated that any mattress that has splits or cracks in it are in process of being replaced. V14 stated that 10 mattresses still need to be replaced in the facility because "even the smallest split in the mattress, it has to go."</p> <p>On 9/21/21 at 3:28 pm, V2 (DON) stated that whenever a resident says that they saw or was bit</p>	S9999		
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Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6001895	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/22/2021
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NAME OF PROVIDER OR SUPPLIER SOUTHVIEW MANOR	STREET ADDRESS, CITY, STATE, ZIP CODE 3311 S. MICHIGAN AVE. CHICAGO, IL 60616
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S9999	<p>Continued From page 13</p> <p>by a bed bug, the nurse is to report this to the housekeeping supervisor to let him know. V2 stated that she has received reports of bed bugs in the facility when the housekeeping supervisor isn't available. V2 stated that she will then let the housekeeping supervisor know the next day during the "morning meeting."</p> <p>On 9/22/21 at 3:43 pm, V2 (DON) was re-interviewed and stated that when her nurses observe or are reported to about a skin rash or bed bug bites, she expects her nurses do a skin assessment where the nurse will "check the entire body, not just the area that is reported" of the resident to try to confirm the cause of the skin alteration. V2 stated that the nurse is to document the assessment in the resident's electronic medical record (EMR) as a "daily note" or a "skin note." V2 stated that the nurse should also inform V8 (Assistant Director of Nursing, ADON) since he is in charge of skin and wound rounds. V2 stated that the nurse is to notify the physician to get a treatment or medication order for "what is to be used on the rash." V2 stated that the nurse will then record the treatment in the resident's electronic medical administration record (eMAR) or treatment administration record (TAR). V2 stated that CNA's can do assessments of a resident's body during a shower, and if any skin alteration of a rash or bites is observed, the CNA is to report it to the nurse. V2 stated that the nurse will then "reassess the whole body" of the resident and notify the resident's physician. V2 stated that the physician needs to be notified by the nurse to order a treatment, and if the resident is complaining of itching, the itching has to be reported to the physician. V2 stated that a skin alteration of a rash or bites is a "change in condition, and the doctor is to know." V2 stated</p>	S9999		
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Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6001895	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/22/2021
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NAME OF PROVIDER OR SUPPLIER SOUTHVIEW MANOR	STREET ADDRESS, CITY, STATE, ZIP CODE 3311 S. MICHIGAN AVE. CHICAGO, IL 60616
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S9999	<p>Continued From page 14</p> <p>that when a nurse notifies a physician for a change in condition, the nurse must document this notification in the resident's EMR under a daily or skin note. When informed V2 that R92's shower sheets documented "skin rash" to R92's bilateral arms and legs, V2 stated that the nurse should have obtained a treatment order from the physician for the body system that is affected by the skin alteration.</p> <p>On 9/22/21 at 10:16 am, V26 (Attending Physician) stated that he knows his residents (R92, R93 and R95) in the facility. When V26 (Attending Physician) was asked about bed bugs being present in resident rooms in the facility and how that affects them, V26 stated, "Not any human being, not any resident, not anybody" should have to deal with bed bugs in their residency. V26 stated that when a bed bug problem exists in a facility, the main question to be answered is "What are they doing about it?" V26 was made aware observed a live bed bug crawling on R92's bed. V26 stated, "I would not want that for them (residents). V26 stated that residents living in facilities are to be given three basic needs of "food, shelter and clothing" and that the facility "can at least give them (residents) that with comfort and a caring environment." V26 stated that he will be calling V1 to tell them to "step it up" with their pest control issues.</p> <p>Facility policy, dated 2/1/2020 and titled, "Bed Bug," documents, in part: "General: To provide an effective extermination and control of bed bugs. Responsible Party: Housekeeping Supervisor, Maintenance, Nursing and Housekeeping Staff. Process: Facility will take immediate action anytime a bed bug is identified ... Another room should be assigned to the resident immediately, resident cannot remove</p>	S9999		
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Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6001895	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/22/2021
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NAME OF PROVIDER OR SUPPLIER SOUTHVIEW MANOR	STREET ADDRESS, CITY, STATE, ZIP CODE 3311 S. MICHIGAN AVE. CHICAGO, IL 60616
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S9999	<p>Continued From page 15</p> <p>anything from the room, including personal clothing or items. Nursing staff to complete a full body assessment of the resident/s in the infested room/s or adjoining rooms/s. Remove all clothing and belongings from the dresser drawers and nightstand drawers."</p> <p>The census report record for R92, R93 and R95. R44, R63, R116, and R135 all stated that their rooms were never changed after bed bugs were identified in their room.</p> <p>On 9/21/21 at 12:44PM, V1 was asked to provide the residents full body assessments of the residents in rooms with bedbug and next door to resident with bed bug sightings. The full body assessments were never provided by the facility.</p> <p>Facility policy, dated 4/2020 and titled, "Skin Observation," documented, in part: "Guideline: To be completed daily for all residents to identify any new alteration in skin integrity. Procedure: ... 2. During ADL care, the CNA will record the skin observation. 3. If new skin alteration is observed, a clinical alert is then automatically created to the resident's dashboard. 4. Nurse is to re-inspect the skin to confirm any new areas of concern. 5. The nurse will clear the alert with documentation in the medical record. 6. The nurse is to complete a Skin Observation Tool to indicate new areas noted. 7. The nurse will contact the physician or extender if any new treatment is required. 8. The nurse will document all new findings and response to findings in progress notes."</p> <p>Facility policy, dated 4/2020 and titled, "Change in Condition," documented, in part: "Guideline: To keep the physician or extender, who is in charge of medical care, responsible party, responsible for</p>	S9999		
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Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6001895	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED 09/22/2021
NAME OF PROVIDER OR SUPPLIER SOUTHVIEW MANOR		STREET ADDRESS, CITY, STATE, ZIP CODE 3311 S. MICHIGAN AVE. CHICAGO, IL 60616		
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S9999	<p>Continued From page 16</p> <p>health care decisions, informed of the resident's medical condition so they may direct the plan of care as needed. Standard: Notification of the physician or extender, legal representative, or responsible party, should occur when there is a change in the resident's condition. Change in condition is defined as: ... A change in the resident's physical, mental or psychosocial status ... Procedure: ... 2. Contacting the physician or extender and responsible party/legal representative: a) Any change in condition - call physician or extender at the time of the change occurs."</p> <p>Facility job description, undated and titled, "Position Title: LPN," documents, in part: Purpose: The primary purpose of this position is to: ... Provide licensed nursing care to residents on assigned unit in accordance with current federal, state and local standards, guidelines and regulations ... Duties/Responsibilities/Function: ... 7. Provide licensed care to assign residents as ordered by physician and in accordance with facility, federal, state and local standards, guidelines and regulations ... 10. Ensure that appropriate documentation/charting is completed as required and in accordance with established policies and procedures ... 15. Ensure the resident environment is as free from ... hazards as is possible. Immediately correct/address potential safety risks as prudent and warranted ... 19. Communicate/report information to residents, resident families, physicians, guardians, governmental agencies and facility personnel as required by facility policy and State/Federal regulations."</p> <p>Facility job description, undated and titled, "Job Description. Job title: Registered Nurse," documents, in part: "General Job Description: The primary purpose of the job is to provide</p>	S9999		

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6001895	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/22/2021
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NAME OF PROVIDER OR SUPPLIER SOUTHVIEW MANOR	STREET ADDRESS, CITY, STATE, ZIP CODE 3311 S. MICHIGAN AVE. CHICAGO, IL 60616
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S9999	<p>Continued From page 17</p> <p>licensed nursing care to residents on assigned unit in accordance with current federal, state and local standards, guidelines and regulations. Duties and Responsibilities: ... Document resident status, clinical care, and interactions in the medical record ... Provide updates regarding resident status to the health care providers ... Communicate updates regarding resident status to family members."</p> <p>On 9/20/21 at 11:10AM, V4 (Nurse/Infection Control) stated, R63 has active bed bugs. There are bed bugs on the linen. This is the reason the residents clothes are in plastic bags. The residents in this room have not been removed. They remain in the room.</p> <p>On 9/19/21 at 11:25 AM, R63 was observed in bed with bed sheet pulled over him. R63 would not respond to questions, observed R63's bed sheets soiled with debris, 5 dead bed bugs, and small blood spots throughout bed sheet surface. The bed frame was heavily soiled with black encrustation on metal frame and springs.</p> <p>On 9/20/21 at 1:00PM, R63 was convinced by V4 (Nurse/Infection Control) to get up out of his bed. R63 responded, "I don't want to be bothered and yes there are bed bugs." R63 then left his room. R63's sheets had the same debris, bed bugs and blood spots observed on 9/19/2021. The mattress was sunken in the middle, heavily soiled, and worn, with debris buildup of soil particles and 9 dead bedbugs were observed on the surface of the mattress.</p> <p>09/20/21 progress note states, R63 was assessed for insect bites. Noted small red areas to lower extremities also needs referral to see podiatrist md notified order given for</p>	S9999		
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Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6001895	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/22/2021
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S9999	<p>Continued From page 18</p> <p>hydrocortisone 1% to be applied daily also referral for dermatologist and to see in house podiatrist.</p> <p>On 9/21/2021 at 1:07PM, V27 (Physician) stated, the bed bug bites to R63 is not life threatening but it will make R63 uncomfortable and irritable with the itching and rash. I recall him getting a cream prescribed for the bed bug bites. With R63's diagnosis this can have an effect on him since the itching and rash will cause him to be irritable.</p> <p>On 9/20/2021 at 12:44pm V1 (Administrator) was asked for all nursing skin assessment sheets (September 1, 2021 to present) for all residents identified by local pest control service as having bed bugs and skin assessments for residents next door to rooms identified with bed bugs. V1 stated, we do not have that (referring to nursing skin assessment sheets) we have shower sheets. V1 was asked if she knew R63 was wrapped in sheet and would not let staff assess him. V1 stated, "No, she was not notified about bed bugs and that is the responsibility of the Director of Nursing."</p> <p>On 9/21/2021 at 2:38PM V2 (Director of Nursing - DON) was asked what are your expectations of bed bug management by the nurses. V2 (DON) stated, "For bed bug citing, bring resident out of room, change clothes, remove bedding, resident has to shower, and alert housekeeping supervisor to treat room."</p> <p>Facility document from the external pest control company, dated 7/22/21 and titled, "Service Inspection Report: documents, in part: "General Comments/Instructions: ... Each room that have mattress rips in them recommend they need to be</p>	S9999		

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6001895	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/22/2021
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S9999	<p>Continued From page 19</p> <p>replaced."</p> <p>Facility document from the external pest control company, dated 8/11/21 and titled "Service Inspection Report: documented in, part: " ... Area comments: ... Resident Units: Checked 5th floor heavy bedbug activity. Detected 20 at (R92 and R93's) room at beds 1 and 2 including curtains."</p> <p>Facility pest control service report dated 9/1/21 stated bed bug activity room 600 20 found, room 601 about 20 found, room 609 8 found, room 511 40 bed bugs found. All beds treated with Temprid: beds frames, baseboards, curtains, tops at ceilings. At request treated activity room, administrative office and manager office. No activity detected treated at request baseboards and chairs.</p> <p>The (07/12/21) Service Inspection Report documented, in part "Following from last visit treated the 3rd floor by dusting baseboards and outlets, spraying mattresses, ceiling and bed frames. Units 301,305,303, 307, 330, 334, 326 light activity and 308 med activity ... Also rooms need a mattress replaced and those units are 333, 334, 326, 330, 309, 310, 306, 304, 300, 305 and 308.</p> <p>The (undated) new beds documented, in whole "634, 234, 327, 309, 307, 328, 211."</p> <p>On 09/21/21 at 1:25pm, V15 (Housekeeping) checked R61's mattress, per surveyor's request, and stated, "This has a lot of staining. This is not a new mattress."</p> <p>R15's (09/10/21) Shower Schedule/Skin Assessment documented, in part "Dry skin.</p>	S9999		
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Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6001895	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/22/2021
NAME OF PROVIDER OR SUPPLIER SOUTHVIEW MANOR		STREET ADDRESS, CITY, STATE, ZIP CODE 3311 S. MICHIGAN AVE. CHICAGO, IL 60616		
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S9999	Continued From page 20 Cream Applied." R15's (02/04/2011 - 07/30/2021) Census List documented, in part "7/30/2021 - Room Change - 334-1." On 09/21/21 at 3:20pm, V29 (Licensed Practice Nurse) checked R15's skin, per surveyor's request, and stated, "(R15) has fresh scratches on (R15)'s right arm." On 09/21/21 at 3:21pm, inquired about R15's scratches. R15 stated, "They itch, I scratched them." On 09/21/21 at 3:36pm, V15 checked R15's mattress, per surveyor's request, and stated, "This mattress is ripped. This is not a new mattress." R15's (09/02/21) Resident Assessment Instrument documented, in part "Section C: Brief Interview for Mental Status (BIMS) score: 14." R101's (09/03/21, 09/05/21, 09/08/21, 09/10/21, 09/13/21, 09/15/21 and 09/19/21) Shower Schedule/Skin Assessment documented, in part "Rash on back of ears." R101's (02/03/2020 - 01/01/2021) Census List documented, in part "Location 305-2." (B)	S9999		