

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6001671	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 08/23/2021
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NAME OF PROVIDER OR SUPPLIER CHESTNUT CORNER S C	STREET ADDRESS, CITY, STATE, ZIP CODE 905 WEST CHESTNUT STREET LOUISVILLE, IL 62858
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S 000	Initial Comments	S 000		
S9999	<p>Complaint Investigation: 2155799/IL136995</p> <p>Final Observations</p> <p>Statement of Licensure Violations:</p> <p>1 of 2 330.790 c)1) 330.790 c)4)</p> <p>Section 330.790 Infection Control c) Depending on the services provided by the facility, each facility shall adhere to the following guidelines of the Center for Infectious Diseases, Centers for Disease Control and Prevention, United States Public Health Service, Department of Health and Human Services, as applicable (see Section 330.340):</p> <p>1) Guideline for Hand Hygiene in Health-Care Settings 4) Guidelines for Infection Control in Health Care Personnel</p> <p>These Requirements are Not Met as evidenced by:</p> <p>Based on interview, observation, and record review, the facility failed to make readily available personal hygiene and sanitizing products for resident use. This has the potential to affect all 63 residents living in the facility.</p> <p>The findings include:</p> <p>On 8/19/21 at 10:45 AM, V1 (Administrator) said</p>	S9999	<p style="text-align: center;">Attachment A Statement of Licensure Violations</p>	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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S9999	<p>Continued From page 1</p> <p>residents should have access to hand sanitizer, paper towels, and personal hygiene products as needed.</p> <p>On 8/18/21 at 12:25 PM, in the West building, the downstairs bathroom used by R4 and several other residents had the number 6 on the outside of the door. There was a folded, soiled burgundy colored flat sheet hanging over the window (as a curtain) in the bathroom. This window covering was wet and wrinkled, and looked as if it had been recently used as a hand towel. There were no paper towels in the bathroom. There was a 12 ounce bottle of hand sanitizer, almost empty, and no hand soap.</p> <p>On 8/18/21 at 12:40 PM, in the West building downstairs bathroom (with #4 on the door), located at bedroom #10, there was an empty paper towel roll on the floor next to an overflowing trash can. There was a soiled bath towel draped over a metal handrail. There was a wall mounted electric hand dryer that did not work. There were no paper towels.</p> <p>On 8/18/21 at 1:00 PM, upstairs in the West building, there was a bathroom with #8 on the outside of the door. R5 was present and said he and at least 4 other male residents used this bathroom regularly. There was a half full, 12 ounce bottle of hand soap and 1 (unlabeled) dried out green bar of soap at the sink area. There were no paper towels. There were 11 blue and black plastic disposable razors on the sink counter area. R5 stated these were all used and he would throw them in the trash. R5 said he did not know who the green bar of soap belonged to, or the used razors. R5 said when he showers, he has his own supplies. R5 said whenever they have paper towels, they run out very quickly and</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>that they were out of razors for 3 weeks recently. R5 said he did not know if anyone was reusing the razors. There was no hand sanitizer in the bathroom or any of the common use areas of the West building upper level.</p> <p>On 8/19/21 at 3:00 PM, V5 (Maintenance), said the wall mounted electric hand dryer in the West building lower level bathroom (#4), was not functional. V5 said the facility was planning to put motion sensor wall mounted paper towel dispensers in all of the resident bathrooms. V5 said all of the things he needs to do at the facility take time, because he does not have a crew to help him. V5 could not say when these paper towel dispensers would be available for resident use.</p> <p>On 8/18/21 at 11:35 AM, V2 (Medical Services), said V7 (Housekeeping) is currently out of the facility and on quarantine until 8/28/21 because she had a family member who tested positive for Covid, but she tested negative, about a week ago. V2 said there is currently no routine testing being done for residents. V2 said none of the residents have been having symptoms. V2 stated they are "only testing residents 48 hours prior to office visits and procedures, and that comes from the providers." V2 stated the residents' living area "could use a good cleaning." V2 said staff have had inservicing in the past for infection control, but . . . "it has been awhile."</p> <p>On 8/18/21 at 12:45 PM, V4 (Aide), and at 1:20 PM, V6 (Aide) both said they had not received any recent Infection Control training, yet both said they had received some training at the beginning of the Covid-19 Pandemic.</p> <p>On 8/18/21, received and reviewed the facility's</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>(undated), 3 page "Respiratory Virus Detection and Prevention Plan." The plan documents the following in part - "Daily Updates on Covid-19 information from CDC (Centers for Disease Control), IDPH (Illinois Department of Public Health), CCHD (local county health department), and CCH (local county hospital). Information shared daily with staff in shift meetings...encouraging hand washing and the use of hand sanitizer several times throughout the day...no communal dining or gatherings in dining room...encouraging residents to practice social distancing, monitoring resident clusters of more than 10-6 feet apart at all times...all staff on duty will remain masked in the presence of residents..."</p> <p>On 8/19/21 at 2:45 PM, V3 (Administrative Assistant), said V1 does discuss updated information from the CDC, IDPH, CCHD, and CCH during daily morning staff meetings. However, the written plan does not reflect current practices. For example, ". . . There will be no outside visitors allowed. There will be no visiting of residents between our East and West buildings. . . . No communal dining or gatherings in dining room."</p> <p>The CDC recommends the following via https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/prevention.html, "...wash your hands often especially before eating or preparing food, Before touching your face, After using the restroom...If soap and water are not readily available, use a hand sanitizer that contains at least 60% alcohol. Cover all surfaces of your hands and rub them together until they feel dry."</p> <p>Per the Centers for Disease Control Guidance regarding hand hygiene, via</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>https://www.cdc.gov/coronavirus/2019-ncov/hcp/hand-hygiene.html - documents in part - ..."Methods: 1) CDC recommends using ABHR with 60-95% alcohol in healthcare settings... 2) Hands should be washed with soap and water for at least 20 seconds when visibly soiled, before eating, and after using the restroom. Clean and disinfect - Clean frequently touched surfaces daily. This includes tables, doorknobs, light switches, countertops, handles, desks, phones, keyboards, toilets, faucets, and sinks. If surfaces are dirty, clean them using detergent or soap and water prior to disinfection."</p> <p>The 8/17/21 Resident Roster, received on 8/18/21, documents there are 63 residents currently living in the facility.</p> <p>(C)</p> <p>2 of 2</p> <p>330.2220 a)1) 330.2220 a)3)</p> <p>Section 330.2220 Housekeeping a) Every facility shall have an effective plan for housekeeping including sufficient staff, appropriate equipment and adequate supplies. Each facility shall: 1) Keep the building in a clean, safe, and orderly condition. This includes rooms, corridors, attics, basements, and storage areas. 3) Control odors within the housekeeping staff's area of responsibility by effective cleaning procedures and _____ by the proper use of ventilation systems. Deodorants shall not be used to cover up persistent odors caused by unsanitary conditions or poor housekeeping</p>	S9999		

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S9999	<p>Continued From page 5 practices.</p> <p>These requirements were not met as evidenced by:</p> <p>Based on interview, observation, and record review, the facility failed to have an effective Housekeeping Plan, to keep the residents' rooms, bathrooms, and living areas clean and free of debris, and failed to maintain pillows, floors in resident rooms, and facility bathrooms in a clean, sanitary condition. This has the potential to affect all 63 residents residing in this facility.</p> <p>The Findings include:</p> <p>On 8/18/21 at 11:30 AM, V1 (Administrator), said the one housekeeper they do have is currently out on quarantine until the end of the month, so they currently do not have any housekeepers. V1 said during the past year, housekeepers have quit and they are unable to find people to fill the position dependably. V1 said the aides have Duty Rosters specific for each shift, and they are supposed to clean three rooms per shift along with their other duties. When asked for the facility environmental or housekeeping policy, V1 stated they do not have anything in writing other than the shift specific "Duty Roster" forms, the "Dayshift and 2nd Shift Deep Cleaning Schedules" for the West and East buildings, and the posted signs on the laundry room doors that read: "Your Laundry Day/Deep Cleaning Day/and Shower Day Are All on the Same Day" schedule for the aides and residents to follow. V1 said the residents are expected to clean their own rooms and be as independent as possible. They can ask staff to help them when needed. There were no recently completed Duty Roster forms available for review.</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>During interviews conducted on 8/18/21, V1, V2, V4 and V6 each stated V7 (Housekeeper) was currently not working and out of the facility on quarantine.</p> <p>On 8/18/21 at 12:10 PM in the West building, R4 stated, "The bathrooms are filthy!" R4 said there is stool on the bowl and seat of the commode "all of the time." R4 said there used to be a staff person on third shift who cleaned it every night, but now it will go a whole week without anyone doing it. R4 said he has resided at the facility for 3 years and there are a half dozen residents who make a mess every time they use the toilet or shower, and that is the main thing that upsets him.</p> <p>On 8/18/21 at 12:25 PM, in the West building, the downstairs bathroom used by R4 has #6 on the outside of the door. There was a black substance on the floor tile at the base of the toilet and on the floor surrounding the toilet. There was a dried yellow substance on the walls all around the toilet. There was a folded, soiled burgundy colored flat sheet hanging over the window (as a curtain) in the bathroom. This window covering was wet and wrinkled, and looked as if it had been recently used as a hand towel. There were no paper towels in the bathroom. There was dried brown feces splattered on the back rim of the toilet bowl.</p> <p>On 8/18/21 at 12:15 PM, in the upper level of the West building, the following was observed in bedroom #11: There were no residents present. One side of the room was much cleaner than the other. One bed was neatly made with a black, red and white comforter, and the other bed was disheveled with a grey/blue blanket with holes, ink stains, and small pieces of paper or tobacco debris. There were 3 or 4 jackets and sweaters</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>piled on an old wooden rocking chair. The wooden chair was in need of cleaning. The arms were coated with grime. There were a couple of jackets and a light covered comforter balled up on the bed. There was also a brown discolored pillow on the same bed, without a pillow case. The light colored floor tile near this bed was heavily soiled with grime and loose tobacco. There was a 1/2 full jar of instant coffee, a 3/4 full bottle of cola, and a case of drinking water all sitting on the dirty floor near the bed. This room was in the same condition again on 8/19/2021 at 2:20 PM.</p> <p>The Dayshift Deep Cleaning Schedule West Side (undated form) indicated R12's room is to be deep cleaned on Mondays. Instructions read: "Pull everything out, all sheets washed, baseboards cleaned, wipe down walls, floors mopped. Rooms to be inspected on a daily basis by Administration. Rooms not done by responsible party, is subject to progressive disciplinary action, including termination." There were no current or recently completed forms available for review upon surveyor request. R12's did not appear as if it had been recently deeply cleaned.</p> <p>On 8/18/21 at 12:45 PM, a sign posted in the West building, on the outside laundry room door reads: Your Laundry Day/Deep Cleaning Day/and Shower Day are all on the Same Day; Monday Rooms = 16 - 17, Tuesday Rooms = 4 - 5, Wednesday Rooms = 2 - 6, Thursday Rooms = 10 - 11 -14, Friday = 1 - 3, Saturday Rooms = 7 - 8 - 12, Sunday Rooms = 9 - 13 -15. Please encourage the residents to help with their daily duties.</p> <p>On 8/18/21 at 1:10 PM, in the upper level of the</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>West building, there was a green plastic chair and table directly outside of a bedroom. There was a dusty, dirty unplugged computer and keyboard on the table. The table was dirty with an empty Styrofoam cup and dozens of rings left from previous beverage cups. The green chair and table were littered with loose tobacco and dark, dried spills. The table looked as if it had not been wiped clean for weeks. The tiled floor in the same area was in need of sweeping and mopping.</p> <p>On 8/18/21 at 2:05 PM, R6 said that he currently has his own room, and tries to keep it clean. R6 noted the trash can in his room was overflowing and R6 said, "Oh, I guess I better empty that." R6's floor tiles were loose and missing and the floor was in need of sweeping and mopping. R6 said that he sweeps the floor, "Every 2 months or so." R6 stated he can't really mop his floor too often, "Because the tiles are loose and more will come off." R6 said because he is next to the bathroom, "sometimes there is a stench" when certain residents use the toilet. Multiple floor tiles in R6's room were loose, cracked apart or missing.</p> <p>On 8/19/21 at 2:00 PM, V1 said the facility was compiling a detailed notebook for each building with a plan for repair of maintenance issues and for cleaning. Reviewed the notebook presented by V1 entitled, "Chestnut Corner East Repairs/Cleaning Project." The notebook detailed cleaning and repair items the facility identified in the East building and included "photos taken in July 2021." Under the heading "Cleaning:" a statement reads: "Several residents mention aides do not sweep/mop resident rooms. Only do hallways." There are 17 cleaning issues listed and include: 1. Women's bathroom #5 near Entrance/Dining room needs cleaning. Strong</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>odor. Has gnats and roaches. Mop stored in shower. On 8/18/21 at 1:20 PM, there was a urine odor in bathroom #5, the room was in need of a thorough cleaning, and there was no mop stored in the shower or visible gnats or roaches at that time. Items 2 - 8 mention that the inside of the East kitchen refrigerator needed cleaning and improper storage of soiled brooms and mops, and metal shelving that had been left in a hallway. Item 9 read: bathroom #7 had a strong odor, the floor was dirty and "Does not get cleaned." On 8/18/21 at 1:25 PM, the East building bathroom #7 did have a strong odor and was in need of cleaning. Item 10 read: Mens' bathroom #4 near hallway/Computer room needs cleaning. Strong odor. On a tour of the East building 8/18/21, bathroom #4 was in need of cleaning and did have a strong urine odor.</p> <p>The facility's (blank) Day, Evening and Night Shift Duty Roster forms for West/East sides document in part, "Each shift is assigned to clean bathrooms according to these Duty Rosters. Staff are to date the form, indicate staff on duty, and check off tasks as completed. There were no recently completed Duty Rosters available for review. Referenced the facility's undated House Rules: page 2/5 reads - Please try to clean up after yourself. If you make a mess and need help, staff will assist you. Cleaning systems are in place in the facility for a shower schedule, laundry service, and room deep cleaning. Please ask staff if you are unsure of what day is for you. We encourage residents to maintain cleanliness of your area and personal belongings in between scheduled days."</p> <p>The Resident Roster, dated 8/17/21, received as current on 8/18/21, documents that there are currently 63 residents residing in the facility.</p>	S9999		

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