

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6008155	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 04/12/2018
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NAME OF PROVIDER OR SUPPLIER ARBOUR HEALTH CARE CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 1512 WEST FARGO CHICAGO, IL 60626
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S 000	Initial Comments Annual Certification Survey Complaint Investigations #1882275/IL101688 - no findings #1881945/IL101329 - no findings	S 000		
S9999	Final Observations Statement of Licensure Violations Section 300.610a) Section 300.1210a) Section 300.1210b) Section 300.1210c) Section 300.1210d)2)3)4)A)5) Section 300.3220f) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care a) Comprehensive Resident Care Plan. A	S9999		

Attachment A
Statement of Licensure Violations

Illinois Department of Public Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	Continued From page 1 facility, with the participation of the resident and the resident's guardian or representative, as applicable, must develop and implement a comprehensive care plan for each resident that includes measurable objectives and timetables to meet the resident's medical, nursing, and mental and psychosocial needs that are identified in the resident's comprehensive assessment, which allow the resident to attain or maintain the highest practicable level of independent functioning, and provide for discharge planning to the least restrictive setting based on the resident's care needs. The assessment shall be developed with the active participation of the resident and the resident's guardian or representative, as applicable. (Section 3-202.2a of the Act) b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan. d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 2) All treatments and procedures shall be administered as ordered by the physician. 3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for	S9999			

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S9999	Continued From page 2 further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record. 4) Personal care shall be provided on a 24-hour, seven-day-a-week basis. This shall include, but not be limited to, the following: A) Each resident shall have proper daily personal attention, including skin, nails, hair, and oral hygiene, in addition to treatment ordered by the physician. 5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing. Section 300.3220 Medical Care f) All medical treatment and procedures shall be administered as ordered by a physician. All new physician orders shall be reviewed by the facility's director of nursing or charge nurse designee within 24 hours after such orders have been issued to assure facility compliance with such orders These Regulations were not met as evidenced by: Based on observation, interview and record	S9999			

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S9999	Continued From page 3 review, the facility failed to ensure that wound care treatment was performed as ordered and failed to ensure that a low air loss mattress was in place as ordered which affected one resident (R62) of two residents reviewed for pressure sores in a sample of 18. This failure caused R62's stage 4 left ischium and stage 4 right ischium pressure sores to decline and increase in size. Findings include: R62's Admission Record documents an admission date to the facility as 5/23/17. R62 has a history of Paraplegia. On 4/10/18, V4 (Wound Care Nurse) indicated that R62 was admitted to the facility with left ischium and right ischium pressure sores. A document dated 5/23/17 and titled, "Nursing-Weekly Skin Assessment" denotes that R62 was admitted to the facility with three Stage 4 pressure sores which included right and left ischial areas. R62's Census Activity Sheet indicates that from 12/6/17 through 4/11/18, R62 has remained in the facility without any admissions to a local hospital. R62's Physician Order Sheet (POS) documents two transfers to a local hospital on 1/12/18 and 2/17/18. On 4/10/18 at 10:45am, V9 (LPN-Licensed Practical Nurse) confirmed that R62 was transferred out on these two dates for issues with his suprapubic catheter. V9 indicated that R62 was not admitted to the hospital and returned to the facility the same day. On 4/10/18, V4 confirmed that if R62's bilateral ischium pressure sores worsened that it was not due to a hospital stay and that the worsening would have	S9999			

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S9999	Continued From page 4 occurred in the facility. On 4/9/18 at 11:10am, R62 indicated that R62 does not have an air mattress. R62 stated, "Air mattress had a hole in it. (V17-Maintenance), the maintenance man, removed it and it's been about a month. He didn't get a chance to order it. They (facility) knows about it." R62 indicated that he'll get in bed at 7:00pm and stay in bed until 7:00-8:00am the next morning. R62 also indicated that if R62's really tired, R62 will get back into bed after lunch from 1:00pm to 3:00pm. On 4/9/18 and 4/10/18, it was noted that R62 did not have a low air loss mattress. It was noted that R62's bed frame had an air mattress machine hanging on the foot board. The machine was not connected to the mattress. R62's bed had a standard mattress. On 4/10/18, V18 (Maintenance Director) indicated that he was not aware that R62 needed a new air mattress. V18 indicated that V17 (former Maintenance Director) no longer works in the facility. On 4/10/18, V2 (DON-Director of Nursing) indicated that V17 has not worked in the facility since January 16, 2018. V2 confirmed that if R62 did not have a low air loss mattress and has not had a low air mattress since January 2018. From January 16, 2018 to April 10, 2018, R62's left ischium pressure sore declined and increased in size four times and right ischial pressure sore declined and increased in size three times. R62's left ischial declined four times as evidenced by wound measurements that were documented on R62's Weekly Skin Assessments:	S9999			

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S9999	Continued From page 5 1/24/18: left ischial wound measured 4.5 centimeters (cm) length (l) x 4 cm width (w) x 0.4 cm depth (d). 1/31/18: The length of the wound increased to 5 cm. (5 cm (l) x 4 cm (w) x 1 cm (d)) 2/5/18: The length of the wound increased to 5.4 cm. (5.4 cm (l) x 1 cm (w) x 0.5 (d)) 2/14/18: The width increased to 4 cm and the depth increased to 0.9 cm. (4 cm (l) x 4 cm (w) x 0.9 cm (d)) 2/21/18: The depth increased to 1 cm. (4 cm (l) x 4 cm (w) x 1 cm (d)) R62's right ischial declined three times as evidenced by the wound measurements that were documented on R62's Weekly Skin Assessments: 2/5/18: right ischial wound measured 6.1 cm (l) x 9.5 cm (w) x 0.5 cm (d). 2/14/18: The length of the wound increased to 6.9 cm and the depth of the wound increased to 0.6cm. (6.9 cm (l) x 9.5 cm (w) x 0.6 cm (d)) 2/21/18: right ischial wound measured 6.1 cm (l) x 9.5 cm (w) x 0.5 cm (d). 2/28/18: The length of the wound increased to 6.9 cm. (6.9 cm (l) x 9.5 cm (w) x 0.6 cm (d)) 3/7/18: right ischial wound measured 6.9 cm (l) x 9.5 cm (w) x 0.6 cm (d). 3/14/18: The width of the wound increased to 10 cm. (6.5 cm (l) x 10 cm (w) x 0.6 cm (d)) R62's Physician Order Sheet (POS) documents an order dated 12/6/17 that reads: May have pressure relieving mattress. V7's (Wound Care Doctor) Wound Care Specialist Evaluation Notes dated 1/31/18 document: Recommendation-Continue to off-load wound.	S9999			

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S9999	Continued From page 6 On 4/10/18, V2 (DON), V4 (Wound Care Nurse), V9 (LPN), V18 (Maintenance Director) and V20 (CNA-Certified Nurse Assistant) indicated that they do not know who is responsible for ensuring that R62 had a low air loss mattress. On 3/28/18, R62's POS documented an order that read: May use air loss mattress for Stage 4 pressure ulcer. On 4/10/18, V8 (Minimum Data Set (MDS) Coordinator) indicated that she entered the order for the mattress and indicated that it was not a new order. V8 stated, "I was auditing the orders and there were no orders for the (air mattress)." On 4/11/18 at 2:30pm, V7 (Wound Care Doctor) stated, "Air mattress was ordered from time that I saw R62 initially. I was not aware that resident was not on an air mattress. Air mattresses are beneficial for Stage 4 wounds because air mattresses are usually off-loading. They redistribute pressure. It's better for moisture and heat control and keeps wounds from getting worse. Worsening of sores can occur if on a regular mattress." R62's Care Plan documents: Focus: SKIN INTEGRITY: Presence of Skin Breakdown. Goals: Pressure ulcer will show healing process as evidenced by decrease in size and stage of pressure sore. Interventions: Provide pressure-relieving device(s) as appropriate. Air loss mattress. On 4/10/18 at 10:09am, R62's wound treatment was rendered by V4 (Wound Care Nurse). V4 applied Calcium Alginate to R62's right and left Stage 4 ischial wounds. During the wound care, V4 stated, "Both of (R62's) wounds have Calcium Alginate and Collagen."	S9999			

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S9999	Continued From page 7 R62's POS documents an order dated 12/7/17 which reads: Treatment order: Apply Silver Alginate to left ischium Daily and cover with dry protective dressing. Apply Silver Alginate to right ischium Daily and cover with dry protective dressing. On 4/10/18, V4 confirmed that she applied the wrong treatment and medication to R62's right and left ischium pressure sores. V4 confirmed that she should have applied Silver Alginate instead of Calcium Alginate. On 4/11/18 at 3:20pm, V4 indicated that she did not notify V7 (Wound Care Doctor) regarding applying the wrong medication to R62's bilateral ischium wounds. V4 stated, "I got busy and forgot." On 4/11/18, V2 (DON) indicated that if the wrong medication or treatment is done, the doctor should be notified. On 4/11/18 at 2:30pm, V7 stated, "I was not aware of the nurse using wrong treatment on (R62). I just put orders in and expect the facility to follow them. Chronic wounds require Silver Alginate and Collagen. This treatment controls bacteria and biothome that accumulates on the wound. Silver Alginate prevents that. It dissipates silver ions into the wounds and prevents bacteria from forming." V7 confirmed that if treatment not done as ordered, the pressure wounds can worsen. V7 indicated that Silver Alginate and Calcium Alginate are not the same treatment. R62's Care Plan documents: Interventions: Apply local treatments as ordered by MD (Medical Doctor). A facility policy dated 1/18 and titled, "Physicians Orders Policy" documents: Policy: Proper channels of communication are used to ensure	S9999			

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S9999	Continued From page 8 accurate delivery of medications and treatments to all residents. A facility policy dated August 2016 and titled, "Pressure Ulcer Prevention and Guidelines" documents: Procedure: 4. Residents assessed for severe/high risk, the following preventative measures will be implemented upon admission: B. Preventative mattress. DRESSING CHANGE PROCEDURE: 4. Review the physician's order. (B)	S9999			