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	IL6011597	A. BUILDING: _____ B. WING _____	C 02/14/2018

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S 000	Initial Comments Complaint #1820852/IL#100133 Statement of Licensure Violations: 300.610a) 300.1010h) 300.1210d)3) 300.3240a)	S 000		
S9999	Final Observations Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1010 Medical Care Policies h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain	S9999	Attachment A Statement of Licensure Violations	

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of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.

Section 300.1210 General Requirements for Nursing and Personal Care

d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:

3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.

Section 300.3240 Abuse and Neglect

a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (A, B) (Section 2-107 of the Act)

These requirements were NOT met as evidenced by:

Based on record review and interview the facility failed to assess and obtain treatment of a left hip contusion for one of three residents (R1) reviewed for skin alterations in the sample of three. These failures resulted in R1 developing a painful left hip abscess that became infected and

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required surgical drainage, antibiotics, and a wound vacuum.

Findings include:

The facility's Skin Practice Guide dated 01/2013 documents, "Risk factors for the development of skin alterations are dependent on the type of alteration: Trauma (skin tear, laceration, bruise), fall risk, and coagulation disorders. A weekly skin evaluation is completed by the licensed nurse for those patients identified as at risk for skin breakdown. Skin evaluations are documented in the clinical record. If non-pressure related ulcers or other skin alteration are identified, a skin alteration record is initiated. Patients who develop new skin alterations are ideally evaluated by a qualified health professional (physician, physician's assistant, or a certified wound specialist) within 24 hours or as soon as practicable upon a new skin alteration identification. Treatment orders shall be obtained by the physician and should include: site location, type of skin alteration, cleansing agent, primary dressing, secondary dressing, frequency of treatment, and as needed orders."

R1's Incident Description and Investigation dated 1-21-18 at 5:30 p.m. documents, "(R1) was observed sitting on the floor next to the wheelchair. Lying on right side next to wheelchair. No injuries noted."

R1's Physical Therapy (PT) Treatment Notes dated 1-23-18 documents, "(R1's) left hip a little sore from fall. Several rest breaks needed."

R1's PT Treatment Note dated 1-24-18 and signed by V9 (Physical Therapist/PT) documents, "(R1) left lean new onset. Bruising to left hip and

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left knee observed. Reported to nursing."

R1's PT Treatment Note dated 1-26-18 and signed by V9 documents, "Drainage observed to (R1's) left posterior/lateral hip area of pants. Certified Nursing Assistant notified who has notified nursing."

R1's Progress Notes and Plan of Care dated 1-19-18 (Admission) to 1-31-18 (Discharge) do not include any documentation or nursing assessment related to R1's bruising to the left hip/left knee, or the drainage noted to R1's left hip area.

R1's Physician's Orders Sheets (POS's) and TAR's (Treatment Administration Records) dated 1-19-18 to 1-31-18 do not include an order to treat R1's left hip skin alteration. These same POS's and TAR's document R1 is to have weekly skin checks every Friday. R1's TAR's and Electronic Medical Record dated 1-19-18 to 1-31-18 do not include a weekly skin check assessment as ordered.

R1's Progress Notes dated 1-31-18 and signed by V12 (Nurse Practitioner) document, "Reason for appointment: Sore on hip for past couple weeks from a fall. Left hip. Just released from (facility) today. Family reports that nursing home reported that (R1) had a fall approximately two weeks ago and developed a sore area to (R1's) left hip. Family reports that nursing home staff have been placing bandages on the site and for the past few days the wound has started to drain. Severe dark purple bruising extending from the lumbar area to bottom of bilateral buttocks. Left lateral hip abscess measuring approximately 10 cm (centimeters) in diameter. Center of wound is a soft, stage two wound. Partial thickness loss of

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dermis tissue in the center and area is warm to touch. Wound draining serosanguineous (blood and liquid colored) drainage. Purulent (milky colored) discharge on bandage present upon arrival. Ecchymosis (bruising) extends down entire left leg with moderate swelling from the hip to toes. Approximately a four cm ecchymotic area to the left temple. Moderate swelling and extensive ecchymosis to the entire left lower extremity. Assessment: Cutaneous abscess of the left lower extremity. Injury of the left hip. Fall from ground level. Treatment: Wound Culture to the left lower extremity abscess. (R1) to see V17 (Surgeon) tomorrow for evaluation and possible incision and drainage of abscess."

R1's Progress Notes dated 2-1-18 and signed by V17 (Surgeon) document, "(R1) fell and developed a mass to the left hip area upper thigh one week ago. (R1) is on Plavix (blood thinner). (R1) started to have pain and discomfort in the area and also started to drain purulent material from the area. Significant bruising and abscess formation noted to the left lateral hip. Local infection of the skin and subcutaneous tissue. Orders include Levofloxacin (antibiotic) tablet 500 mg (milligrams) daily for 10 days and schedule an incision drainage."

R1's Surgical Services dated 2-5-18 and signed by V17 documents R1 had an incision, drainage, and debridement of the hematoma and abscess of the left thigh measuring 10 cm (centimeters) by 6 cm in diameter.

R1's Culture Results dated 2-5-18 document R1 has MRSA (Methicillin Resistant Staphylococcus Aureus) to the left hip abscess.

R1's Discharge Instructions dated 2-6-18 and

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signed by V17 documents the following orders: Norco 5/325 mg (milligrams) one or two tablets every four to six hours as needed for discomfort. Home Health to evaluate and treat the left hip wound. Wound clinic to apply a wound vacuum (vac) to the left hip wound. Dressing changes daily to the left wound until wound vac applied.

On 2-13-18 at 9:05 a.m., V3 (R1's Family Member) stated, "On 1-31-18 when (R1) was getting discharged I noticed a bandage on (R1's) left leg. The bandage was hanging off of (R1's) left thigh. (R1's) leg looked infected. (R1's) leg was swollen to his ankle. (R1) had smelly drainage to the left thigh. I took (R1) to the hospital on 1-31-18 and (R1) had to have surgery to that leg. (R1's) leg was also infected with MRSA."

On 2-13-18 at 9:20 a.m., V7 (Certified Nursing Assistant/CNA) stated, "(R1) had a large brown bandage to his left thigh. I am not sure how long the bandage was there. It might have been there around a week. The left hip area would weep with bloody discolored drainage onto (R1's) pants. The drainage smelled a little bit. I thought the nurses knew about the bandage to (R1's) left hip so I didn't report it to them."

On 2-13-18 at 1:05 p.m., V10 (CNA) stated, "(R1) had a bandage to the left hip from a fall. The nurses had the leg wrapped. The bandage had some clear drainage on it. I know (R1) had a bandage on for at least a week."

On 2-13-18 at 1:25 p.m., V9 (Physical Therapist) stated, "I noticed drainage on (R1's) pants on 1-26-18. I noticed bruising to (R1's) left hip and left knee on 1-24-18. On 1-23-18 (R1) complained of soreness to the left hip."

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S9999	Continued From page 6 On 2-13-18 at 2:15 p.m., V14 (CNA) stated, "I know (R1) had a bruise on the left hip around soft ball size. It looked like it hurt. It was a purplish/blackish color. The bruise was there maybe a week or so." On 2-13-18 at 2:30 p.m., V16 (Licensed Practical Nurse/LPN) stated, "I am not sure if (R1) had a treatment order for the left hip. (R1) had a layer of skin missing to the left hip the size of a baseball. The area was pink. I changed the dressing on the day the family picked (R1) up for discharge. The dressing had serosanguineous drainage on it and was coming off, so I changed it. I am not sure how long (R1) had the area. I thought the area to the left hip was related to (R1's) fall." On 2-13-18 at 2:40 p.m., V2 (Director Of Nursing) stated that no one reported to V2 that R1 had an area to the the left hip or bruising to the left hip, no one did an assessment of the area, and no one obtained a treatment order for the left hip. V2 stated that an investigation into the left hip area and bruising was not done and that the nurses should not have applied a dressing without a physician's assessment and order. V2 also stated that the nurses did not do R1's weekly skin checks as ordered and a skin alteration form was not initiated. On 2-13-18 at 10:20 a.m., R1 stated, "I fell and got an abrasion to the left hip. The nurses put a bandage on the area once or twice while I was there. My left hip hurt. It (left hip) did not get enough attention and had drainage coming out of it. I told them (facility staff) that my hip was hurting, but they didn't care. Now I am laid up at home from surgery."	S9999		

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S9999	Continued From page 7 On 2-13-18 at 1:45 p.m., V12 (Nurse Practitioner) stated, "(R1) was brought to the hospital on 1-31-18, after being discharged from the facility. (R1) had a soft abscess to the left hip that had been there for awhile. The abscess was large and about the size of a softball. (R1's) top layer of skin was missing. The abscess was warm to touch. (R1) had bruising to the entire left leg and the left leg was purple and swollen. The nurses should have gotten (R1) treatment before the abscess had gotten that bad. (R1) complained of his hip hurting. (R1's) abscess had foul smelling drainage. I ordered a culture to be done of the abscess. The culture results showed MRSA. (R1) had a significant amount of swelling to the left leg, left groin, and toes. The facility should have gotten a treatment for the left hip area before (1-31-18). The facility let the abscess go for too long. The abscess had to have been there for at least a week. I referred (R1) for a surgical consult with (V17)." On 2-14-18 at 2:30 p.m., V17 (Surgeon) stated, "(R1's) abscess was related to an injury such as a fall. An abscess does not form within 24 hours. The abscess had to be forming for at least a week." (B)	S9999		