

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6005490</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>03/19/2015</b>
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NAME OF PROVIDER OR SUPPLIER  <b>SYMPHONY OF LINCOLN</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>2202 NORTH KICKAPOO STREET LINCOLN, IL 62656</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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S9999	<p>Final Observations</p> <p>Statement of Licensure Violations 300.1210b) 300.1210d)1) 300.3240a) Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered.</p> <p>Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident</p> <p>These requirements were not met as evidenced by: Based on interview and record review, the facility failed to administer diuretic medication in accordance with Physician Orders for one of one residents (R1). This failure resulted in R1 experiencing an acute exacerbation of congestive heart failure resulting in hospitalization.</p>	S9999	<p><b>Attachment A</b> <b>Statement of Licensure Violations</b></p>	
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Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE <b>03/30/15</b>
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S9999	<p>Continued From page 1</p> <p>Findings include: Nurses Notes, dated 1/17/15, note R1 was a new admission to the facility. Admitted for "Recuperate from cardiac surgery, new ICD (Internal Cardiac Defibrillator)." Progress Notes, dated 1/17/15, document R1 with medical diagnoses of "Cardiac Pacemaker, Congestive Heart Failure, Mitral Valve Insufficiency, Hypertension.." Minimum Data Set (MDS), dated 1/22/15, notes R1 to be free of any cognitive deficits or memory impairments. R1's "Discharge Medication Instructions" to the skilled nursing facility, (no date), document, "Lasix 60 milligrams (mg) three times a day." Physician Orders, dated 1/17/15, documents, "Furosemide (Lasix) 60mg by mouth three times a day for edema related to Congestive Heart Failure (CHF)." R1's Medication Administration Record (MAR) notes Lasix 60mg was not given on 1/17/15. On 3/19/15 at 10:00 A.M., R1 stated, "I had two doses of my Lasix before coming to the facility. I told them (facility staff) over and over that I really needed my last dose of Lasix and a pain pill. I never did get any medications that night. They (facility staff) kept telling me that my medications had not been delivered yet, and they did not know how long it would take."  On 3/19/15 at 11:05 A.M., Z4 (R1's relative) stated, "I told the nurse (R1) needed lasix and a pain pill when we admitted to the facility (on 1/17/15), and the staff told me that they had to wait for the medications to be delivered, and that it may take at least a couple hours. The nurse told me that if I wanted to get his medications from home to give him, that I could do that, but not to let the nurse know that we were doing that. I didn't feel comfortable doing that, so I told the</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>nurse we would try and wait. (R1) never did get medications that night. I called (R1) the next morning and (R1) said (R1) never got any medications last night and that (R1) was hurting and could not breathe. I called the nurse right away to check on (R1) and (R1) went to the hospital shortly after that."</p> <p>On 3/19/15 at 2:35 P.M., E2 (Director of Nursing) stated, "No medications were given on 1/17/15 to (R1)." E2 stated, "I would expect the staff to contact the physician if a medication was ordered and unavailable to be given."</p> <p>R1's Nurses Notes, dated 1/18/15 at 10:42 A.M., states, "Resident complains of shortness of breath (SOB). Respirations 28, shallow..."</p> <p>R1's Nurses Notes dated 1/18/15 at 10:49, states, "...orders received to send to Emergency Room."</p> <p>On 3/19/15 at 8:28 A.M., Z1 (R1's Cardiac Surgeon) stated, "We really had to baby (R1) post-operatively. (R1) was very sensitive to fluid overload. Lasix was important for (R1) because (R1) had Mitral Valve surgery. The facility should have at least called and communicated that a dose was missed. No communication was made to me. I could have made adjustments to the Lasix that day. Even if (R1) only missed one 60mg dose of Lasix, receiving this missed dose could have prevented (R1's) hospitalization."</p> <p>R1's Radiology Report from Emergency Room visit, dated 1/18/15 at 11:33 A.M., documents, "Clinical Impression: Congestive Heart Failure..."</p> <p>Local area hospital discharge instructions, dated 1/18/15, state R1 was treated for the following</p>	S9999		
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S9999	Continued From page 3  conditions: Congestive Heart Failure. Discharge instructions further read to "Take Lasix three times daily as prescribed by Z5's (R1's surgeon) orders."  (B)	S9999		