This SIREN Pocket Guide has been designed as an easy reference tool for accessing the SIREN website, updating your profile, and confirming alerts.

Fold or Cut

Fold | Fold | Fold

## What is SIREN?

SIREN is a secure web-based persistent messaging and alerting system that leverages email, phone, text, pagers and other messaging formats to provide 24/7/365 notification, alerting, and flow of critical information. This system provides rapid communication, alerting and confirmation between state and local agencies, public and private partners, target disciplines and authorized individuals in support of state and local emergency preparedness and response.

## Do I need to confirm every Alert?

Alert confirmation rates are reported to the CDC as part of SIREN grant requirements.

**Request a Response**

You need to confirm **ALL** alerts that request a response.
*See section **5 Ways to Confirm Alerts***

**Validate Recipient**

Alerts may require you to confirm your identity.

**Sensitive Communications**

If you are receiving an alert marked sensitive, you will need log in to www.siren.illinois.gov to view your message or enter your PIN to hear the voice message

## Your SIREN Profile

Your SIREN Profile contains the contact information that allows you to receive alerts

**Maintaining Your Profile:**

Click on **My Profile**

To make changes to **Identity, Contact and Skills/Abilities**

Click **Edit Information**
Type new information
Scroll to bottom, click **Save Changes**

To make changes to **Account Settings**
Type or Make your section and click **Change** to the right

## Changing PIN

Click **My Profile**
Click **Contact**
Click **Edit Information**
Type **Secret PIN**
Type to **Confirm Secret PIN**
At bottom of page click **Save Changes**

## Changing Password or Security Question

Click **My Profile**
Click **Account Settings**

| Password Change | Secret Question/Answer |
|---|---|
| Type Current Password | Select Secret Question |
| Confirm New Password | Type Secret Answer |
| Click Change | Click Change |

**Scan to Download our App**

**SIREN Phone Number**
**866-998-3678**
**SIREN Text Number**
**24639 or 54292 or 36475**

SIREN Rapid Electronic Notification State of Illinois

For all other members
DPH.SIREN@illinois.gov

IEMA and emergency management partners EMA.SIREN@illinois.gov

IDPH and all public health partners DPH.SIREN@illinois.gov

**State of Illinois**

_____

4-Digit Alerting Security Code:

_____ (Case Sensitive)

Enter your Password:

_____

Enter your User ID:

Go to: **www.siren.illinois.gov**

**Logging into SIREN**

**5 Ways to Confirm Alerts**

Phone
- Enter 4-digit security code, if sensitive
- Confirm identity, if validation required
- Listen to the message
- Press number for desired response

E-mail
- Click the blue response option link located below the message

SIREN Account
- Log into SIREN
- On **Home** page or **Messages** tab
- Click the unread Alert
- At bottom of the message select desired option and click **Submit Response**

Text Message
- Type desired number for your response
- Hit send

Admin Confirmation

**For Emergencies:** Call or E-mail your local SIREN PRA (Portal Registration Authority).