COVID-19 Pandemic Health Navigator Regional Coordinator FY – 2021

Technical Assistance Webex – Frequently Asked Questions

August 13, 2020

Q. What type of entities can serve as COVID-19 Pandemic Health Navigator Regional Coordinators? Can FQHCs or community-based organizations all serve in this capacity?

A. Any non-governmental tax-exempt entity that otherwise fits the requirements written in the NOFO are eligible to serve as PHNP Regional Coordinators.

Q. Are LHDs eligible to apply?

A. As governmental entities, LHDs are not eligible for this funding opportunity.

Q. When applying via EGrAMS, does the applicant need to list by name the Pandemic Health Navigator agencies to be utilized as subgrantees or can these subgrantees be selected when the IDPH award is made?

A. The preference of IDPH will be to include the names of subgrantees; however, additional subgrantees may be added in the future.

Q. LHDs just received the Contact Tracing grant that included a resource person to do this? This seems a duplication of some of those deliverables?

A. Certified Local Health Departments have recently received funding for contact tracing and resource coordination. While LHDs have received this funding, additional funding is being allocated through this funding opportunity to meet the needs of all who need it during this pandemic.

Q. Is there a certain percentage of the total award in each region that must be allocated to the Pandemic Health Navigators for their expected activities?

A. There is not a required percentage, but applicants should keep in mind that the intent of the funding opportunity is to serve the community's needs through either direct services or sub-granting.

Q. Can you please share the slides from this meeting so we may reference?

A. The recording of the presentation is available at

https://illinois.webex.com/recordingservice/sites/illinois/recording/playback/ce1b22d8432545c780500c 39944f75b8

Q. What type of communication/project management/data collection platform can be used for this project? Does it have to be Salesforce or must it be able to interface with Salesforce?

A. Salesforce must be used for contact tracing duties. IDPH may require the use of other technology solutions in the future.

Q. Is Salesforce the only technical solution that can be utilized to collect data?

A. Salesforce is the required technology for performing contact tracing duties.

Q. How detailed does the description of their services need to be in this application?

A. The more detailed the description of services, the easier it will be to understand the project's scope and to score the application. Applicants are encouraged to provide as much detail as necessary to fully explain their proposals.

Q. Will the deadline for the grant application be extended due to the Labor Day holiday?

A. Yes, the deadline will be extended to Tuesday, September 8th.

Q. So, the applicant should apply for the full amount available to the region?

A. Each applicant should apply for the amount needed to serve the community in their region. After grants are awarded, additional funds will not be added to the awards.

Q. How do we get connected with the Regional Coordinator?

A. IDPH will post a survey on the website (http://dph.illinois.gov/rfp/covid-19-pandemic-healthnavigator-regional-coordinators) and will publicly post entities who would like to be connected with Regional Coordinator applicants. This survey will be posted by Tuesday, August 25th and the list of entities who have submitted interest forms will be updated on that page regularly.

Q. Can a subgrantee that an RC is contracting with be a LHD?

A. While Local Health Departments have already received funding through IDPH Contact Tracing funds, if the applicant can show that the LHD can meet the specific needs identified in that region, they may be sub-grantees.

Q. What will the reimbursement process look like?

A: IDPH plans to release 25% of the total award upfront, with the rest of the award being paid out on a reimbursement basis.

Q: Are these federal passthrough funds?

A. These are federal passthrough funds.

Q. If a subgrantee receives funding from HRSA, can they serve as a subgrantee through the RC?

A. Yes, this would not disqualify them as a subgrantee.

Q. If a sub-grantee receives funding through another agency (IDHS, etc.), can they serve as a subgrantee through the RC?

A. Yes, this would not disqualify them as a subgrantee.

Q. Can universities be utilized as subcontractors for the evaluation component of the grant since they are government entities?

A. Subcontractors may be governmental entities if the applicant can demonstrate that they are the most qualified to serve the needs of the target populations.