Illinois Department of Public Health

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NAME OF	PROVIDER OR SUPPLIER	STREET AD	DRESS, CITY	STATE, ZIP CODE		
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HOMES	TEAD HOUSE	WEST FR	ANKFORT,	IL 62896		
(X4) ID	SUMMARY STA	TEMENT OF DEFICIENCIES	QI	PROVIDER'S PLAN OF CORRECTION	ON	
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a. da.	Section 350.620 Res	sident Care Policies				
		have written policies and				
		g all services provided by the				
	facility which shall be	formulated with the				
100	involvement of the a	dministrator. The policies				
	shall be available to	the staff, residents and the				
		n policies shall be followed in				
		and shall be reviewed at				
	least annually.					
						The same of the sa
the state of the s						
		aining and Habilitation				
;	Services					
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i		te, effective and				
		m that manages residents'			ton a grand a	
l	oehaviors shall be de	eveloped and implemented				
		ressive or self-abusive				
		properly trained and			a periodo por mano	
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Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

PRINTED: 11/30/2014 FORM APPROVED Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: \_ B. WING IL6011647 11/25/2014 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 905 NORTH JEFFERSON **HOMESTEAD HOUSE** WEST FRANKFORT, IL 62896 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) Z9999 Continued From page 1 Z9999 supervised staff shall be available to administer these programs. h) There shall be available sufficient, appropriately qualified training and habilitation personnel, and necessary supporting staff, to carry out the training and habilitation program. Supervision of delivery of training and habilitation services shall be the responsibility of a person who is a Qualified Mental Retardation Professional. Appropriate records shall be maintained for each resident functioning in these programs. These shall show appropriateness of the program for the individual, resident's response to the program and any other pertinent observations and shall become a part of the resident's record. Section 350.1210 Health Services The facility shall provide all services necessary to maintain each resident in good physical health. Section 350.1220 Physician Services m) A resident who becomes unmanageable shall promptly be examined by a physician or a psychiatrist. A psychologist and members of other appropriate professional disciplines should be

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consulted, as necessary.

Section 350.3240 Abuse and Neglect

PRINTED: 11/30/2014 FORM APPROVED Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: B. WING IL6011647 11/25/2014 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 905 NORTH JEFFERSON HOMESTEAD HOUSE WEST FRANKFORT, IL 62896 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) Z9999 Z9999 Continued From page 2 An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act) A facility employee or agent who becomes aware of abuse or neglect of a resident shall immediately report the matter to the facility administrator. (Section 3-610 of the Act) A facility administrator who becomes aware of abuse or neglect of a resident shall immediately report the matter by telephone and in writing to the resident's representative. (Section 3-610 of the Act) d) A facility administrator, employee, or agent who becomes aware of abuse or neglect of a resident shall also report the matter to the Department. (Section 3-610 of the Act) Resident as perpetrator of abuse. When an investigation of a report of suspected abuse of a resident indicates, based upon credible evidence, that another resident of the long-term care facility is the perpetrator of the abuse, that resident's condition shall be immediately evaluated to determine the most suitable therapy and placement for the resident, considering the safety of that resident as well as the safety of other residents and employees of the facility. (Section 3-612 of the Act) These Regulations were not met as evidenced

Based on interview and record review the facility

by:

Illinois Department of Public Health

IL6011647 B. WING	11/25/2014
NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE	
HOMESTEAD HOUSE 905 NORTH JEFFERSON WEST FRANKFORT, IL 62896	
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Z9999 Continued From page 3 failed to ensure the rights of all individuals when they failed to ensure that 5 of 5 (R3, R4, and R6-R8) individuals are not subject to peer to peer aggression/abuse from R5, R6, R7, R9 and R10 as evidenced by the facilities failure to:  *Ensure all incidents of peer to peer aggression are thoroughly investigated with corrective action taken to prevent future potential occurrences.  *Review and revise R5, R6, R7, R9, and R10's behavior programs as appropriate based on their continued incidents of physical aggression.  *Ensure all staff of the facility are trained and demonstrate ability to implement the behavior plans for individuals who are physically aggressing upon their peers.  *Report all incidents of aggression to the guardians and to Illinois Department of Public Health.  *Provide reproducible documentation that the Human Rights Committee was aware of incidents of peer to peer aggression/abuse and had the opportunity to review restrictive practices and make recommendations as necessary.  *Provide necessary monitoring and supervision to prevent peer to peer aggression/abuse.  Findings Include:  Review of the facility resident roster (not dated) documents R5, R8, and R10 function at a Milid Level of Intellectual Disability, R4, R6, and R7 function at a Moderate Level of Intellectual Disability, R4, R6, and R7 function at a Great R6 of Severe Level of Intellectual Disability, R4, R6, and R7 function at a Great R6 of Severe Level of Intellectual Great Great R6 of Severe Level of Intellectual Great Great R6 of Severe Level of Great R6 of Severe L6 of	

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION  (X1) PROVIDER/SUPPLIEF IDENTIFICATION NUM		E CONSTRUCTION	(X3) DATE SURVEY COMPLETED
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Intellectual Disability.  During the entrance conference interview 11/05/14 at 9:50 AM, E1 (Resident Service Director-RSD) stated the facility had not hallegations of abuse or neglect since the lannual survey and the only restrictions the in place was video cameras in the common of the facility.  During interview on 11/05/14 starting at 3: R8 stated her roommate (R9) hit her and afraid of R9 at times. When asked if she is made the staff aware of R9 hitting her and R8 was afraid of R9. R8 stated, "Yes, I tol (Direct Support Person-DSP). I also told have wanted a different roommate."  During interview on 11/05/14 at 4:00 PM, (DSP) stated she was not aware of R9 hit E10 stated she was aware that they argue had not gotten physical as far as she knew would be documented in the Universal No on an Incident report if anyone had a physical attercation/aggression towards a peer.  During interview on 11/05/14 at 4:30 PM, (RSD) stated she was not aware of R9 hit E1 stated if there was no contact made be the two individuals that the staff may not document a verbal disagreement. E1 also she was not aware peer to peer physical aggression had to be reported or investigated by the province of the individual of the rewas and physical aggression had to be reported or investigated in the facility it would be charted in Universal Note asSee Incident Report.	es had any last at were on areas and any last at were on areas and place and and that described but it w. It attested but it w. It attested atted.		

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Illinois Department of Public Health (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY IDENTIFICATION NUMBER: AND PLAN OF CORRECTION COMPLETED A. BUILDING: B. WING IL6011647 11/25/2014 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 905 NORTH JEFFERSON **HOMESTEAD HOUSE** WEST FRANKFORT, IL 62896 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE COMPLETE PRÉFIX PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) Z9999 Continued From page 5 Z9999 get along but I have never seen any physical aggression from either one. R9 targets staff not her peers." E11 continued to say R6 grabs arms and pinches people while biting his own arm. During interview on 11/06/14, E1 (RSD) stated the peer to peer incidents would be documented in the Universal Notes and on an incident report. When asked for the incidents of peer to peer aggression/abuse E1 stated she would have to call E6 (Qualified Intellectual Disability Professional) to see if he had them. When asked if they kept copies of the incidents at the facility E1 stated, "Not always." Review of the facility incident reports of peer to peer aggression/abuse document the following incidents: \* 7/18/14 R5 pushed R7 towards the swing. Staff was able to separate R5 and R7 with seven verbal prompts. The incident report does not document that the guardians was notified. \* 8/2/14 R5 grabbed R7's arm and pulled R7 back to her room. The incident report does not document that the guardians was notified. The incident report does not document that the quardians was notified. \* 8/2/14 R5 pushed R7 into the living room and would not let her up for over 15-20 minutes. The incident report does not document that the guardians was notified.

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\* 8/25/14 R5 pushed R7 out of the doorway of the bathroom using both open hands causing R7 to fall to the floor. The incident report does not

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

IL6011647

IL6011647

STREET ADDRESS, CITY, STATE, ZIP CODE

FORM APPROVED

(X3) DATE SURVEY COMPLETED

(X3) DATE SURVEY COMPLETED

11/25/2014

## **HOMESTEAD HOUSE**

## 905 NORTH JEFFERSON WEST FRANKFORT, IL 62896

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	document that the guardians was no	otified.			The state of the s
	* 9/6/14 R5 was witnessed by staff s with an open hand in R6's temple. Treport does not document that the g notified.	The incident			
	* 9/6/14 R5 guided R7 to her bedrood pushed R7 onto her bed and held R7 her arms above her head. The incidences not document that the guardian notified.	7 there with lent report			
	* 9/17/14 R5 pushed R6 into R7 cau into the grill.	sing R7 to fall			
	* 9/22/14 R5 was observed by staff s and hitting him on the left side of his tennis shoe. The incident report doe document that the guardian was noti	head with a			
	* 10/7/14 R5 slapped R6 on the chee * 9/22/14 R6 grabbed R4's left arm p squeezing with a force times four. St three was able to use CPI (Crisis Pre Intervention) techniques to assist R6 to calm down. * 10/29/14 R6 grabbed R1's left arm one centimeter bruise. * 8/3/14 R7 put both hands around R choked her. Staff was able to get bet and R8 with four verbal prompts. * 8/13/14 R9 slapped R8's right leg w hand three times then pinched R8's r * 7/20/14 R10 hit R3 causing R3's left and bruise.	oinching and aff times evention to his room and left a 8's neck and tween R7 with an open right leg.			

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PRINTED: 11/30/2014 FORM APPROVED Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: \_\_ B. WING IL6011647 11/25/2014 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 905 NORTH JEFFERSON **HOMESTEAD HOUSE WEST FRANKFORT, IL 62896** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) Z9999 Continued From page 7 Z9999 Review of the universal notes for R5, R7, and R9 does not document the guardians were notified of any of the incidents. During interview on 11/13/14 at 8:50 AM, E1 (Resident Services Director) stated it should be documented on the incident report or in the universal notes when the guardians are notified. When showed that the incident reports and universal notes did not document guardian notification. E1 stated, "Anytime we have an incident they are supposed to contact the RSD, Administrator, nurse, and the guardian if they have one. When asked if R5, R7, and R9 had guardians E1 confirmed they did. When asked whose responsibility it was to ensure the guardians were notified of incidents E1 stated, "Probably mine, I am thinking they contacted them. Whether they documented it or not. I don't know." E1 stated the following on 11/06/14 at 1:47 PM when asked about individual incident reports of peer to peer aggression/abuse: Incident report dated 8/2/14 documents R5 held R7 in a chair in the living room for 15-20 minutes. "I can't see staff letting him physically hold her down for 15-20 minutes. I think he was standing in front of R7 not holding her. They (DSP-Direct

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Support Person) should have been more specific. Yes, we go through and review the incident reports and then they get sent to E6 (QIDP-Qualified Intellectual Disability Professional) for him to review."

Incident report dated 9/6/14 when R5 held R7 on her bed with her arms held above her head. What actions did the staff/facility take. "I don't know, it

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Illinois Department of Public Health (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: \_\_\_ **B WING** IL6011647 11/25/2014 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 905 NORTH JEFFERSON HOMESTEAD HOUSE WEST FRANKFORT, IL 62896 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE DATE (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE PREFIX CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) Z9999 Z9999 Continued From page 8 should be in the Universal Note." There was no documentation found related to the incident report dated 9/6/14 in R5's Universal Note. During interview on 11/06/14 At 3:05 PM, R9 stated she was afraid of R5 at times. During interview on 11/06/14 at 3:06 PM, R8 stated, "R5's the one I am really scared of. Sometimes R6 but you just never know how R5 is going to react." During interview on 11/06/14 at 3:07 PM, R11 stated she was afraid of R5 and R6. What safequards were put into place after the incident on 8/3/14 when R7 choked R8? "R7 went to the hospital for evaluation the same day as the incident." R7 choked R8 on 8/3/14 per the incident report. R7's Universal Notes document she was evaluated and admitted to the hospital on 9/6/14. A month after the choking incident. "We just tried to address it through R7's behavior plan." Review of R7's Universal Notes document; "9/7/14 late entry for 9/6/14. This writer was contacted at approx (approximately) 11:00 AM by E5 (Direct Support Person-DSP) that R7 had not been to bed the night before and had been walking the hallway velling and swearing at peers. R7 had also attempted to go after random residents swinging her fist and wallet at them...R7 was physically aggressive toward staff hitting them in the head with her wallet and attempting to

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swing at them...R7 was transferred to the local hospital emergency room for evaluation. R7 was

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To provide the second s	admitted to a local pat 11:30 AM from the	osychiatric hospital on 9/9/14 e local hospital."				
		n 7/20/14 when R10 hit R3 do to ensure the safety of R3. them both."				
	safety of the individu	nything in place to ensure the uals who were aggressed is referred to SST (Support 7/7/14."				
	was on 7/18/14 after SST. There is no rep changes that were n	ument R5's first peer to peer r the facility referred R5 to producible evidence of any nade to R5's Behavior Plan f peer to peer aggression.				
***************************************	1) Review of R5's be documents:	ehavior plan dated 8/21/14				The state of the s
	reasonable request. Shower, shave, char usage. Refusals will and physical aggres and taking items awastaff with redirection incidents (i.e. grabbi shutting door) Leavir authorization. R5 has	viors: Refusal to comply with R5 will refuse Personal Care: nging dirty clothes, deodorant elevate which leads to verbal sion. Cursing hitting grabbing, ay. R5 will attempt to assist of peers during behavioral ng resident taking to room, ng the facility with out s a history of not being easily ugh and continue behaviors				
1	aggression at times of following: 1) ordering	ads to verbal and physical when being redirected for the peers, 2) refusing ADL's ing), 3) Elopement from the				

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	NT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIP	LE CONSTRUCTION		SURVEY
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	The behavior plan of	dated 8/21/14 documents				
		velopment Techniques: 6.				
	When R5 displays \	Verbal/Physical aggression				100 T T T T T T T T T T T T T T T T T T
		ttempt to redirect. If R5 does				o.c.ommungamore
		ing verbally prompted x				water and the second se
		intervene using Physical st resort. The least amount of				
		is necessary is to be utilized to				
		nself or others utilizing		·		
		e's Physical Guidance				
		easily redirected staff will				
		as to the inappropriateness of				
		be explained to R5 that it is				
		rder other peers, refuse ADL's				
	or not to comply with	h a reasonable request."				
	R5's Behavior Data	sheets document incidents of				
		on 7/27/14, 7/30/14, 8/1/14,				
		There are no documented				
	incidents of physical	l aggression for September				
	2014.					
		r				
		fied Intellectual Disabilities				
		y notes document two				
dia contra di		peer aggression with no / 2014. Three peer to peer				
and the state of t		2014: Times peer to peer 2014 with no injuries noted,				
		r incidents in September				
	2014 with no injuries	s noted.				
* BERTALANA		reviewed document one peer				
		R5 as the aggressor in July				
		st, four in September and one				
	in October.		:			
	R5's Behavior Data	sheets document no				Zenza de la composito de la co
		aggression in 9/2014. R5's				
		document five peer to peer				

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incidents in 9/2014. The facility incident reports

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NAME OF	PROVIDER OR SUPPLIER		DRESS, CITY, S	STATE, ZIP CODE	1 17/	23/2014
	re an Hollor		TH JEFFERS			
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	document four peer	to peer incidents in 9/2014.				
		notes document two peer to 2014 with only one incident				
	R5's Universal Note	es document the following:				
	Universal notes relapeer aggression/about the facility did not have the behavior program address the peer to exhibiting.  2) Review of R6's between the peer to be the peer to exhibiting.	ee incident report." ee incident report." er documentation in R5's ited to the incidents of peer to				
	Frustration Intoleran (SIB) biting self on the pinching others whe being redirected from	tional Target behavior: ce- Self injurious behavior ne wrist or hand; grabbing, n seeking attention or while m SIB; Physical aggression and others and squeezing.				
	escalates to physica him to stop and redir others away from im appropriate). R6 will consequences of ha necessary use the letechniques needed apossible. After R6 caactivity and monitor f	rming himself or others. If				

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: \_\_ B. WING IL6011647 11/25/2014 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 905 NORTH JEFFERSON HOMESTEAD HOUSE WEST FRANKFORT, IL 62896 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE DATE (X4) ID (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) Continued From page 12 Z9999 Z9999 report must be filled out." Review of R6's Behavior Data Sheets document 15 incidents of physical aggression in July 2014, 11 incidents in August, and two in September. Review of the QIDP monthly notes document R6 had two incidents of peer to peer aggression in July 2014, one in August, and two in September. The facility incident reports document R6 had incidents of peer to peer physical aggression/abuse on 9/22/14 and 10/29/14. R6's QIDP monthly notes document two incidents of peer to peer aggression in 7/2014 and 9/2014 and one incident in 8/2014. The facility incident report documents no incidents of peer to peer aggression in 7/2014 and 8/2014 and one incident in 9/2014. R6's Universal notes document; "9/22/14 2:15 PM See incident report." "9/22/14 3:45 PM See incident report." "10/29/14 2:15 PM See incident report." R6's Universal Notes do not document incident reports for the incidents in July or August and the facility did not have reporteducible evidence of incident reports for those incidents. The facility did not have reproducible evidence the behavior program was reviewed or updated to address the peer to peer aggression R6 was exhibiting. Review of R6's Functional Behavior Assessment Results- SST (Support Services Team)

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recommendations dated 2/2014 document: "Challenging Behaviors: Physical Aggression-

Illinois Department of Public Health (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: B. WING IL6011647 11/25/2014 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 905 NORTH JEFFERSON HOMESTEAD HOUSE WEST FRANKFORT, IL 62896 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PRÉFIX **PREFIX** COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DATE DEFICIENCY) Z9999 Continued From page 13 Z9999 grabbing, pinching peers, and or staff (typically in the wrist/arm area) choking staff. The results showed the following: Physical Aggression: R6 will engage in this behavior to avoid staff blocking his self-injurious behaviors, and to get food items he wants. Behavioral recommendations: meal time structure and descriptive praise. Under reactive procedures the assessment documents the following interventions for physical aggression: move out of range of hits/blows, avoid touching R6 directly during SIB (self-injurious) behaviors, remind him you will talk to him once he has safe hands in lap. once calm help him get what he wants, or set the timer for when he can get what he wants." 3) Review of R7's behavior plan dated 7/17/14 documents: "Behavior Intervention Techniques: 3. If R7 becomes physically aggressive toward staff or peers, staff shall intervene with the least amount of action necessary to prevent injury to herself or others utilizing the facility guidance procedures." Review of R7's Behavior Data sheets document no incidence of physical aggression in July 2014, three incidents in August 2014, and three incidents in September 2014. Review of the QIDP monthly notes document R7 had no incidents in July 2014, four incidents/accidents in August 2014, and four incidents in September 2014. The facility incident reports document one incident of peer to peer aggression/abuse by R7

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August or September 2014.

on 8/3/14. There are no other incident reports for

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: \_ B. WING IL6011647 11/25/2014 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 905 NORTH JEFFERSON HOMESTEAD HOUSE WEST FRANKFORT, IL 62896 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX **PREFIX** DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) Z9999 Z9999 Continued From page 14 Behavior data sheets document six incidents in 8/2014 and 9/2014. The QIDP monthly notes document eight incidents in 8/2014 and 9/2014. The facility incidents reports document one incident in 8/2014 and none in 9/2014. R7's Universal Notes document: "8/2/14 8:15 PM See incident accident report." 4) Review of R9's behavior monitoring plan dated 6/6/14 documents: "Maladaptive Behavior: R9 exhibits non compliance which leads to outbursts of verbal and physical aggression (cursing, yelling, hitting, biting, kicking, and threatening staff). Behavior Intervention Techniques: 2. In the event R9 is physically aggressive towards staff (hitting, biting, kicking, etc.) staff will use the CPI (Crisis Prevention Intervention) support stance to block and move out of the way. If she continues to engage they will call TEAM and get help from their fellow staff to transport R9 to a safe area away from all the other individuals to ensure their safety. This is only to be used as a last resort! Once R9 is calm release the hold and move out of the way. If she engages again staff will block and move. 3. If the behavior continues to escalate, call 911 for help." Review of R9's Behavior Data Sheet documents. no incidents of physical aggression in July 2014, one incident in August, and none in September.

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Review of the QIDP monthly notes document R9 was not involved in any incident/accident for the month of July, August, or September 2014.

PRINTED: 11/30/2014 FORM APPROVED Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: \_\_\_ B. WING IL6011647 11/25/2014 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 905 NORTH JEFFERSON **HOMESTEAD HOUSE** WEST FRANKFORT, IL 62896 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) Z9999 Continued From page 15 Z9999 Review of the facility incident reports document R9 had an incident of physical aggression towards a peer on 8/13/14. R9's Behavior data sheets document no incidents in 7/2014 and 9/2014. The Behavior data documents one incidnet in 8/2014. The QIDP monthly notes document no incidents in 7/2014, 8/2044, or 9/2014. The facility incident reports document an incident on 8/13/14. Review of R9's Universal Notes document R9 had incidents of physical aggression toward staff on 8/6/14 and attempted to hit and bite staff on 10/9/14. During interview on 11/06/14 at 1:47 PM when asked if the facility put anything in place after the incident on 8/13/14 when R9 hit R8. E1 (RSD) stated, "Just followed the behavior plan and contacted SST (Support Services Team)." 1. Review of the resident roster (not dated) documents R1 functions at a Mild level of Intellectual Disability. Review of the facility incident report dated 10/29/14 documents R1 was sitting in the office when a peer walked in. R1 told the peer to get out of the office and the peer (R6) grabbed R1's left arm leaving a one centimeter bruise.

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Intellectual Disability.

2. Review of the resident roster (not dated) documents R3 functions at a Moderate level of

Review of the facility incident report documents on 7/20/14 at 6:00 AM it was noted R3 had a

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: IL6011647 11/25/2014 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 905 NORTH JEFFERSON **HOMESTEAD HOUSE WEST FRANKFORT, IL 62896** SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) Z9999 Continued From page 16 Z9999 "large amount of bruising around his left eye and some edema. R3's left eve was also noted to be very blood shot. When asked what happened R3 stated R10 did it. When asked why, R3 stated because he was mad. When asked why he was mad R3 stated he didn't know." R3 was evaluated by the physician for the injury to his eye. 3. Review of the resident roster (not dated) documents R4 functions at a Severe level of Intellectual Disability. Review of the facility incident report dated 9/22/14 documents R4 was sitting in the living room when a peer (R6) was showing signs of physical aggression, grabbed R4's left arm pinched and squeezed it with force times four. There was bruising and a dime size scratch to R4's left arm. 4. Review of the resident roster (not dated) documents R5 functions at a Mild level of Intellectual Disability. Review of the facility incident reports document the following incidents involving R5: On 7/18/14 R5 pushed peer (R6) towards the swing. Staff was able to separate the peers with seven verbal prompts and direct the peer to their On 8/2/14 R5 was yelling at a peer (R7) staff attempted to redirect R5 without success, R5 grabbed the peers right arm pulling the peer back to their room. There was no apparent injuries. On 8/2/14 R5 told a peer (R7) he was staff and pushed the peer to the living room. R5 would not let the peer up for 15-20 minutes. On 8/25/14 R5 pushed peer (R7) out of doorway of bathroom using both open hands causing the

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peer to fall to the floor.

PRINTED: 11/30/2014 FORM APPROVED Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: \_ B. WING IL6011647 11/25/2014 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 905 NORTH JEFFERSON HOMESTEAD HOUSE WEST FRANKFORT, IL 62896 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5)(EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) Z9999 Continued From page 17 Z9999 On 9/6/14 R5 slapped peer (R6) with an open hand on the temple area. On 9/6/14 R5 pushed a peer (R6) to their bedroom and onto their bed. R5 held the peer onto the bed with both arms above the peers head. On 9/17/14 R5 pushed one peer (R6) into another causing the second peer (R7) to fall down causing redness to left thigh area and bruising to left wrist. On 9/22/14 R5 was found straddling peer (R6) hitting him in the head with a tennis shoe. Staff was unable to redirect R5 with 6 verbal prompts. On 10/714 R5 slapped R6 in the face. 5) Review of the facility resident roster (not dated) documents R8 functions at a Mild level of Intellectual Disability, R9 functions at a level of Moderate Intellectual Disability, and R7 functions at a Severe level of Intellectual Disability. Review of the facility incident report on 8/3/14 documents R7 walked up beside R8 in the hallway put both hands around R8's neck and choked her. Staff was able to get between R7 and R8 with four verbal prompts. The facility incident report dated 8/13/14 documents R9 slapped R8 three times then pinched R8's right leg. The facility did not have reproducible

documentation that the incident reports involving peer to peer aggression had been reported to Illinois Department of Public Health (IDPH).

documentation the incident reports involving peer

The facility did not have reproducible

to peer aggression had been investigated.

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: \_\_\_ IL6011647 B. WING 11/25/2014 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 905 NORTH JEFFERSON HOMESTEAD HOUSE WEST FRANKFORT, IL 62896 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) Z9999 Continued From page 18 Z9999 During interview on 11/05/14 at 4:30 PM E1 (Resident Services Director) stated she was unaware the peer to peer aggression incidents had to be investigated or reported to IDPH. Review of the facility procedure "Response to Abuse and Neglect dated 8/20/08 documents: "Abuse as any physical injury, sexual abuse, or mental injury inflicted on an individual other than by accidental means....Neglect: The failure to provide adequate medical or personal care or maintenance, which failure results in physical or mental injury to an individual or in the deterioration or an individual's physical or mental condition. Reporting allegations or (sic) abuse, neglect and death; Facility employees will respond by securing appropriate resources, which may include, but are not limited to, police, emergency medical services, emergency room services, and crisis intervention. If an employee witnesses, is told of, or has reason to believe an incident of abuse or neglect or a death has occurred, the employee shall report the allegation to the Public Health hotline. The employee shall report the allegation immediately, but no later than the time frames specified below. The employee shall be deemed the required reporter. 1. The investigative report to the Illinois Department of Public Health shall contain a narrative summary of the investigation which shall include: a) A recommendation as to whether the findings of the investigation should be substantiated, unsubstantiated, or unfounded: and b) Any actions taken by this agency as a

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result of the allegation." 2. The RSD shall maintain a local investigative case file containing

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Z9999	Continued From pa	ge 19	Z9999			
	materials. This file s	oort and all investigatory shall also include I corrective actions taken as a				
	9/26/14 document u was referred to SST non-compliance was considered a moder aggression was repowas considered by t problemSST did n behaviors during the reports of the referra SST during their investments of the sylval being at zero freque	s occurring daily and was rate problem. R9's physical prized to be occurring daily and he agency to be a serious of observe any of the referral e assessment period and no all behaviors were made to olvement (from 7/7/14 ue to R9's referral behaviors				
	documents the facili- incidents of aggress recommendations m	Behavior Development				
	does not comply remoreceive his reinforce escalate and lead into CPI defensive techning not nice to place you cause the (sic) harmoreasonable request.	ent Techniques: 2. If R10 hind him that he will not rs on Friday. If it would to physical aggression use iques. Tell him to stop, it is r hands on other people or . Redirect him back to If he complies, thank him raise. 3. If R10 does not stop				

Illinois Department of Public Health (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: \_\_ B. WING IL6011647 11/25/2014 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 905 NORTH JEFFERSON HOMESTEAD HOUSE **WEST FRANKFORT, IL 62896** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE DATE (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) Z9999 Continued From page 20 Z9999 and the physical aggression continues, as a last resort utilize CPI team transport to guide R10 to a quiet area away from others...4. If the situation escalates, contact 911 for help." R10's behavior data sheets do not document physical aggression as a behavior for the months of June-September 2014. The QIDP monthly notes document no incidents/accidents for July and August 2014. The facility incident reports document an incident of peer to peer aggression on 7/20/2014. Review of the facility "Procedure response to abuse and neglect revised 8/20/08" documents abuse as "Any physical injury, sexual abuse, or mental injury inflicted on an individual other than by accidental means." The procedure continues to document neglect as "The failure to provide adequate medical or personal care or maintenance, which failure results in physical or mental injury to an individual or in the deterioration of an individual's physical or mental condition." The facility procedure response to abuse and neglect revised 8/20/08 continues to document the following: If an employee witnesses, if told of, or has reason to believe an incident of abuse or neglect or a death has occurred, the employee shall report the allegation to the Public Health hotline. The employee shall report the allegation immediately. but no later that the time frames specified below. The employee shall be deemed the "required

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reporter." In addition to reporting to the hotline, they must also report the allegation immediately

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: \_\_\_ IL6011647 11/25/2014 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 905 NORTH JEFFERSON HOMESTEAD HOUSE WEST FRANKFORT, IL 62896 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX **PREFIX** REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) Z9999 Continued From page 21 Z9999 to the RSD or designee....Homestead House will not screen, delete, delay, withhold, limit or otherwise restrict any of the information as contained on the IDPH prescribed reporting form...Homestead House will ensure that instances of abuse or neglect against individuals in our program are reported to the Illinois Department of Public Health...a. When injuries are the result of alleged abuse or neglect, the RSD or designee shall ensure that they are photographed immediately, even if the injury is not evident at the time...The investigative report to the Illinois Department of Public Health shall contain a narrative summary of the investigation which shall include: A recommendation as to whether the findings of the investigation should be substantiated, unsubstantiated, or unfounded: and any actions taken by this agency as a result of the allegation. The RSD shall maintain a local investigative case file containing the investigative report and all investigatory materials." Review of the Quality Assurance Review Committee emergency meeting dated 9/22/14 documents a review of the peer to peer physical aggressive incidents. The following recommendations were made: "1) It was noted that due to R1 and R11 bossing individuals was a contributing factor to R5's getting involved. It was recommended that we implement a reinforcement schedule to assist in alleviating the bossing. The schedule is as follows: R11 and R1 will receive a dollar each morning to take to day training to purchase a soft drink. They will receive seventy five cents if they do not boss peer from the time they get home from day training until 7 PM snack to purchase a soft drink at the soda machine.

2) If a incident occurs between two other

Illinois Department of Public Health STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: B. WING\_ IL6011647 11/25/2014

NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

## 905 NORTH IFFERSON

HOMES	FAD HOUSE	TH JEFFERS RANKFORT, II		
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	Continued From page 22  individuals, staff will redirect R5 to another areaStaff will also monitor R5 for up to two hours after a incident between two other peers.  3) During the months of July-September R7 was exhibiting verbal outburst and physical aggression towards staff and peers. She had a reduction of Risperdone 0.5 milligrams at 1600 on 1/25/14. Risperdone was reinstated 4/22/14 due to a slight increase in agitation. She was admitted to (name of local psychiatric hospital) on 9/07/14 and was diagnosed with a psychotic break through and was discharged on 9/12/14R7's incidents of verbal and physical aggression has decreased since her changes in medications and discharge from (name of hospital).  4) It was also recommended that staff E2 and E3 (DSP's) be re-trained on all behavior plans and types of validation. It was noted that most of the behaviors were occurring while they were on shift between hours of 4:00 and 6:00.  5) It was also identified that on Wednesday and Saturday is when there is a increase in client to client incidents. There will be additional staffing between the hours of 3:00 PM and 6:00 PM on these days. If additional days are identified due to a increase in client to client staff will be added.  6) On 9/24/14 there was a staff meeting scheduled at 10:30 AM. All staff were in attendance. Recommendations that were made by the Quality Assurance Team were discussed by E6 (Qualified Intellectual Disability Professional) and E1 (Resident Services Director). Recommendations were implemented as of this date."  Review of staff training documents the following training was provided for the facility staff related to the peer to peer incidents:	Z9999	DEFICIENCY)	
	9/10/14 - Behavior training for R5 and R6- the nent of Public Health			

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Z9999	notes from this train Behavior Plan.  9/24/14 - de-escalat assurance.  R5's Behavior Plan E2, E4, and E5 (DS) training for R5's behavior plan E9 (DSP) signe however there is no (DSP) receiving the The facility was unal evidence that E2 and all the behavior plan Quality Assurance To During interview on Services Director) st training for E2 and Ecompleted prior to the	ing only addressed R6's ing behaviors and quality  employee training documents P's) reviewed and received avior plan dated 8/21/14 on eviewed and received training an dated 8/21/14 on 9/16/14 d the training documents date documented for E9 training.  ble to provide reproducible d E3 had been re-trained on s as recommended by the	Z9999				
	Management Comm 11/10/14 it was note were not addressed R7, R9, and R10) ide peer aggression. Review of the Huma Management commi document a meeting	duman Rights/Behavior ittee Meeting minutes dated d behavioral interventions for the individuals (R5, R6, entified as having peer to					

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Rights Committee meetings on 11/10/14 at 9:00

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: \_\_ B. WING IL6011647 11/25/2014 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 905 NORTH JEFFERSON **HOMESTEAD HOUSE** WEST FRANKFORT, IL 62896 (X4) ID SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) Z9999 Continued From page 24 Z9999 AM E1 stated they are the same meetings as the Quarterly Assurance Review Committee meetings. During interview on 11/12/14 at 3:28 PM, E6 (Qualified Intellectual Disability Professional/Administrator) stated the meeting labeled Quarterly Assurance Review Committee are not the Human Rights/Behavior Management Committee meetings. "That is a different group of individuals who meet at the same time as the IDT (Interdisciplinary Team). I will have E1 (Resident Services Director) get you copies of the Human Rights meeting minutes." During interview on 11/13/14 at 8:50 AM, E1 (Resident Services Director) stated when the surveyor asked to see the Human rights committee meeting minutes for the rest of 2014. "We can't find them." E1 stated the meetings are held at the same time as the annual Interdisciplinary team meetings. Review of the Human Rights/Behavior Management meeting minutes dated 11/10/14 documents E1, E6 (Qualified Intellectual Disability Professional) and E7 (Registered Nurse) were present at the meeting. The signature sign in sheet for the meeting documents E1's name only. The meeting minutes document Z2, Z3, Z4, Z5, and Z6 reviewed the meeting minutes. During interview on 11/13/14 beginning at 8:50 AM, E1 stated when asked if the members who did not attend the meeting had reviewed the meeting minutes and any restrictive techniques put in place, "Z3 is on vacation, Z2 is in Canada, Z4, Z5, and Z6 were aware of the meeting but were unable to attend."

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Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: B. WING IL6011647 11/25/2014 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 905 NORTH JEFFERSON HOMESTEAD HOUSE WEST FRANKFORT, IL 62896 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) Z9999 Continued From page 25 Z9999 During interview on 11/12/14 at 3:28 PM, E6 (QIDP-Qualified Intellectual Disability Professional/ Administrator) stated there were two changes that were made at the Human Rights/Behavior Management meeting that occurred on 11/10/14. The facility was to have a resident council meeting and based on that meeting the facility would determine if R6 should be issued an involuntary discharge. The second change was to call the local authorities during a peer to peer aggression if the situation warranted. During interview on 11/13/14 beginning at 8:50 AM, E1 (Resident Services Director-RSD) stated the following changes were made at the Human Rights/Behavior Management meeting held on 11/10/14; "1. Continue to have SST (Support Services Team) consult for the individuals (R5. R6, and R9) previously evaluated as needing them. 2. Staff are to keep R5 and R6 within eve sight at all times. 3. Bed checks 4. SST to do more training with staff 5. R5 is to start anger management counseling with SST." When asked if SST had been evaluating and treating the individuals prior to the 11/10/14 meeting E1 stated, "yes." When asked if R6 was to be with in eye sight of staff prior to the 11/10/14 meeting E1 stated, "yes." When asked when the staff would be trained by SST E1 stated she was not sure, E8 (general manager) was supposed to be calling them. When asked when the anger management counseling was to start with R5. E1 stated within the past couple of weeks. Review of R5's Behavior Plan dated 8/21/14 documents anger management counseling was ongoing at that

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time. E1 then stated the only change that occurred at the meeting was R5 was to be within

PRINTED: 11/30/2014 **FORM APPROVED** Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: B. WING IL6011647 11/25/2014 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 905 NORTH JEFFERSON HOMESTEAD HOUSE WEST FRANKFORT, IL 62896 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION ID (X5) COMPLETE (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) Z9999 Z9999 Continued From page 26 line of sight of staff. When asked if they reviewed the individuals behavior plans at the meeting on 11/10/14 and made changes based on the peer to peer aggression that had occurred, E1 stated, "No." E1 (Resident Services Director) stated they had not updated/changed the behavior plans for R5, R6, R7, R9, and R10. During interview on 11/13/14 at 11:35 AM, E6 confirmed the individuals who were identified as having peer to peer aggression behavior plans had not been reviewed and changes had not been put in place at the special meeting held on 11/10/14. The facility had not changed/updated the behavior plans for R5, R6, R7, R9, and R10. 350.1225 350.1230b)7) 350.3240a)

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**Procedures** 

Section 350.1225 Tuberculin Skin Test

Tuberculin skin tests for employees and residents shall be conducted in accordance with the Control of Tuberculosis Code (77 III. Adm. Code 696).

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	NT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '	LE CONSTRUCTION		E SURVEY PLETED
		IL6011647	B. WING		11/:	25/2014
	PROVIDER OR SUPPLIER	905 NOR	DRESS, CITY, TH JEFFERS ANKFORT,			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CO (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	N SHOULD BE	(X5) COMPLETE DATE
	services, in accorda shall include, but are 7) Modification terms of the resident Section 350.3240 Al a) An owner, licemployee or agent on eglect a resident. (These Regulations value and the potential to individuals residing a 1) immunization a 2) psychotropic m 3) restraints.  Per the resident rosidentifies 6 residents	ursing Services hall be provided with nursing ince with their needs, which e not limited to, the following: of the resident care plan, in it's daily needs, as needed. buse and Neglect censee, administrator, of a facility shall not abuse or (Section 2-107 of the Act) were not met as evidened by: and record review the facility lowing policies in place that effect 13 of 13 (R1-R13) at the facility: and tuberculosis nedications ter presented on 11/5/2014 of R1, R2, R5, R8, R10 and ithin the Mild Level of	Z9999			
	the Moderate Level of residents (R6 and R. Severe Level of Indiv. Disabilities and 1 reswithin the Severe/Produced).	11, R13) that function within of Intellectual Disabilities, 2 7) that function within the viduals with Intellectual sident (R4) that functions of ound level of Intellectual				

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FORM APPROVED Illinois Department of Public Health STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY IDENTIFICATION NUMBER: COMPLETED A. BUILDING: B. WING\_ IL6011647 11/25/2014 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 905 NORTH JEFFERSON **HOMESTEAD HOUSE** 

## WEST FRANKFORT II 62896

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
Z9999	Continued From page 28	Z9999		
	dated 10/2014 identifies R1 as having an aller to the tuberculin tine test. R1 has an order or POS that documents TB (tuberculosis) testing to be done yearly. Positive reactors are to have chest x-ray yearly. R1's IPP (Individual Progra Plan) dated 4/10/14 identifies R1 as being a positive tuberculosis reactor.	rgy i the g is re a		
	Upon review of R1-R4's records on 11/6/2014 surveyor was unable to locate Immunization records within the residents personal charts.	the		
. 10	E1, RSD (Residential Service Director) on 11/6/2014 at 2:00 PM was asked to provide a record of immunizations on sampled residents R1-R4. E1 stated "I will have to call the local health department for the records of flu shots given on 9/11/14." E1 then provided documentation on all 13 residents receiving tuberculin tests on 5/21/2013 from a separate filling system inside the RSD's desk.			
	During an interview with E1, RSD (Residential Service Director), on 11/13/2014 at 8:40 AM, when asked where to locate the residents immunization records within the charts? E1 stated "We do not have an immunization record in the charts." E1 was then asked how would someone know of past immunizations given or when a recommended immunization was need or if there are any contradictions related to the immunizations? E1 stated, "Immunizations are addressed in the physician's history and physicand are kept in the charts. The surveyor review the history and physical on R1-R4 labeled "Physical Examination Report" each document blank entries next to "Date OF LAST TETANUS SHOT, and "Hepatitis B Vaccination Dates". There is no documentation related to a history	rd - ded cal ved		
	immunizations such as influenza, pneumonia,			
	nent of Public Health			

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PRINTED: 11/30/2014 FORM APPROVED Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: \_\_ B. WING IL6011647 11/25/2014 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 905 NORTH JEFFERSON **HOMESTEAD HOUSE** WEST FRANKFORT, IL 62896 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X4) ID (X5) (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE COMPLETE PRÉFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) Z9999 Z9999 Continued From page 29 tuberculosis, varicella and other identified child hood vaccinations identified on this document. E1 confirms that the history and physical do not address immunizations and was unable to produce a record of immunizations for R1-R13 E1 was then asked for a policy on immunizations, E1 responded "There is no policy on immunizations or tuberculosis." During the continued interview with E1 RSD on 11/13/2014 at 8:40 AM, when asked why R1 was given a Tuberculosis skin test on 5/21/2013 instead of the ordered chest x-ray due to R1 being a positive reactor? E1 stated "The health department at the time said it was ok to give the tuberculin skin test." E1 was unable to produce documentation that R1's primary physician gave written order for R1 to receive the Tuberculin test on 5/21/3013. During a telephone interview with Z1 (Local Health Department Director of Nurses) on 11/13/2014 at 1:05 PM, Z1 was asked why R1 was given an Tuberculin skin test, on 5/21/2014, instead of the ordered chest x-ray related to R1 being a positive TB reactor. Z1 stated, "When we came to give the tests we were not given

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documentation that R1 was a positive reactor." If we would have been given that information we would not have given R1 the test, we would have

2) Review of the facility resident roster (not dated) identifies R1, R3, R4, R7, R8, R9, and R10 all receive psychotropic medications. R10 is identified as functioning at a Mild Level of Intellectual Disability, R3, R4, and R8 are identified as functioning at a Moderate level of

sent her for a chest x-ray."

PRINTED: 11/30/2014 FORM APPROVED Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: \_\_ B. WING IL6011647 11/25/2014 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 905 NORTH JEFFERSON **HOMESTEAD HOUSE** WEST FRANKFORT, IL 62896 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) Z9999 Continued From page 30 Z9999 Intellectual Disability, and R1, R7, and R9 are identified as functioning at a Severe level of Intellectual Disability. The Physician Order sheet (POS) dated 10/30/14 identifies R2 as a 52 year old male that functions within the Mild level of Individuals with Intellectual Disabilities. a) Review of R2's Individual Program Plan (ISP) dated 7/17/14 documents Behavioral Status: Anxiety. The ISP further documents that R2 does not take psychotropic's medications, however listed under current medications documents R2 receives Diazepam 5 milligrams twice daily for anxiety. Review of a consult with R2's primary Physician dated 9/25/2014 documents "History of Present Illness: The patient is 51 year old male who presents with anxiety, Symptoms include anxiety, nervousness and sleep disruption. .. Onset 1 year ago. The symptoms occur frequently. ... Patient Family Member reports a lot has happened throughout the past year and becomes very anxious wanting to discuss increasing medication Diazepam." R2's Behavior Plan dated 7/17/2014 documents Current Diagnosis: Mild Intellectual Disabilities, Epilepsy, Anxiety, Hiatal Hernia, History of West Nile Virus, Gall Bladder removal, Right foot fracture, Perforation of left ear drum. Tumor

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Removal in left hip.

(not applicable)

Medications: N/A (not applicable) Side Effects: N/A (not applicable)

Medication Reduction Over the past year: N/A

Maladaptive Behaviors: Pestering/Insulting peers

PRINTED: 11/30/2014 FORM APPROVED Illinois Department of Public Health (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: R WING IL6011647 11/25/2014 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 905 NORTH JEFFERSON **HOMESTEAD HOUSE** WEST FRANKFORT, IL 62896 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE PREFIX CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) DATE TAG TAG DEFICIENCY) Z9999 Z9999 Continued From page 31 During an interview with E1, RSD (Residential Service Director) on 11/6/2014 at 12:50 PM. when asked if the Diazepam 5 milligrams twice daily for R2's anxiety had been incorporated into a behavior plan E1 stated "no it has not." b) Review of R4's Individual Support Plan (ISP) dated 11/13/2014 documents a diagnosis of Impulse Control Disorder. The ISP further documents R4 takes Haloperidol 1 milligram daily and Carbamazepin 200 milligrams twice daily for behavior. Review of R4's Behavior Plan dated 11/14/2013 only identifies Carbamazepin 200 milligrams twice daily being used to control Maladaptive Behaviors of Physical Aggression-Hitting. threatening to strike others. During an interview with E1, RSD, on 11/6/2014 at 12:50 am, when asked if Haloperidol 1 milligram daily was incorporated into R4's behavior plan E1 stated "No it isn't." During interview on 11/06/14 beginning at 12:50 PM, E1 (RSD) stated the facility did not have a policy on psychotropic medications. 3) Review of the facility resident roster (not dated) documents R6 functions at a Severe level of

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Intellectual Disability.

Review of the facility incident report dated 9/22/14 documents, "R6 was showing signs of physical aggression by hitting self in his head and biting left arm. While staff was assisting peers to exit living room for R6's privacy, R6 grabbed a hold of peers left arm pinching and squeezing with force x (times) 4. Staff x (times) 3 was able to use CPI

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STATEMEN AND PLAN	IT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '	E CONSTRUCTION	(X3) DATE COMF	SURVEY
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Z9999	Continued From pa	ge 32	Z9999			
	(Crisis Prevention In assist R6 to his roo	ntervention) techniques to m to calm down."				
	Review of R6's Unit document, "See inc	versal notes dated 9/22/14 ident report."				
	(Direct Support Per CPI technique was physically aggressiv physical hold with R	11/06/14 at 2:00 PM, E9 son) when asked what type of used when R6 was having the behaviors demonstrated a 16's arms crossed in front of olding them in place.				
	AM, E1 (Resident S	11/13/14 beginning at 8:50 services Director) stated the a policy for physical restraints.				

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imposed Plan of Correction

		ripose rioring		
<b>W</b> 102		Refer to W104, W127, W276, W312, W324		
<b>W</b> 104	A)	The QIDP will complete monthly QIDP notes to assure that the behavior plan data, incident reports, universal notes and QIDP notes are consistent.	Bill Mattingly Administrator / QIDP	1/10/15
		Staff will be inserviced by the QIDP on proper documentation of behavior plan data, incident reports and universal notes.	Bill Mattingly Administrator / QIDP	1/10/15
		The current Response to Abuse and Neglect policy will be revised to clarify that this policy pertains to employee abuse and neglect and a new policy will be develop for Peer Abuse and Neglect. This policy will include but not be limited to: contacting the guardian and the Illinois Department of Public Health, when behavior plans need to be revised and the proper procedure for revising them, proper documentation, use of restraints & CPI and how to write a narrative investigative report.	Bill Mattingly Administrator / QIDP	1/10/15
	i	Staff will be inserviced by the QIDP on the implementation of the new Peer Abuse and Neglect policy.	Bill Mattingly Administrator / QIDP	1/10/15
	I	The Behavior Management/Human Rights Policy will be revised to include timeframe for meetings, documentation of minutes and content will be included.	Bill Mattingly Administrator / QIDP	1/10/15

W 104	В)	The QIDP/RN will ensure that a special team meeting will be conducted to update behavioral interventions on residents identified to inflect peer to peer aggression by 11/10/14.	Joe Mattingly QIDP/RN	11/10/14
		QIDP/RN will provide training on residents identified to inflict peer to peer aggression. Training will be provided to staff currently on duty 11/5/14. All staff not on duty will be trained on 11/6/14. Training will include behavior plans and how to intervene on each aggressive resident identified.	Joe Mattingly QIDP/RN	11/6/14
		Staffing will be reviewed by RSD to ensure that there is an appropriate number of staff on shift to implement behavior plans by 11/7/14.	Leeann Owens RSD	11/7/14
		RSD will review documentation daily to ensure bed checks are completed every two hours during hours of sleep to ensure the safety for all residents by 11/7/14	Leeann Owens RSD	11/7/14
	C)	Maintenance will make repairs to the shower, drywall, dining room chairs, hallway entrance floor, recliners, blinds and curtain rods.	KevinJones Maintenance	1/10/15
		The RSD will ensure that toilet paper is readily available to all residents. Replenishing the supply will be added to the midnight staff duties.	Leeann Owens RSD	1/10/15
		•		

W104 F		7		
W104 E	The Administrator will develop a policy for Immunizations/tuberculosis.	Bill Mattingly Administrator	1/10/15	
	The Administrator will develop a policy for restraints.	Bill Mattingly Administrator	1/10/15	
	The Administrator will develop a policy for psychotropic medications.	Bill Mattingly Administrator	1/10/15	
	Immunization records will be developed for all residents and kept current.	Joe Mattingly, RN/QIDP	1/10/15	
	The QIDP will review and revise as necessary all residents Individual Program Plans and/or behavior plans to include the use of psychotropic medications, possible side effects and medication reduction	Bill Mattingly Administrator	1/10/15	

W111	1). See POC for W104		
	2). The Accident/Incident Report form will be revised to include a place where staff can document contact of the guardian and Illino Department of Public Health, if a restraint was used, length of time and any injuries an what actions were taken to assure the immediate safety of other residents.		1/10/15
W122 W127	The QIDP will take the minutes of the Human Rights Committee, assure their completion and assure they are maintained.  See POC for W104 and W111 See POC for W104 and W111	Bill Mattingly, Administrator / QIDP	1/10/15
	1). Staff was reviewed by the RSD to ensure there is an appropriate number of staff on	Leeann Owens RSD	11/7/14
	duty to implement behavior plans.  2). Review documentation daily to ensure bed checks are completed every 2 hours.  3).QIDP/RN provide training on residents	Leeann Owens RSD Joe Mattingly	11/7/14
	identified to inflict peer to peer aggression to include review of behavior plans and how to intervene on each aggressive resident identified	RN/QIDP	11/7/14
	4). Ensure a room change occurs between R8 and R9	Leeann Owens RSD	11/13/14
	5). A special meeting was called of the Human Rights/Behavior Management Committee & behavior analyst. Behavior plans were reviewed on residents identified to inflict peer to peer. Recommendations were made as to the revisions and implementation of plans.	Leeann Owens RSD	11/13/14
	implementation of plans.  6). Staff were trained on the implementation of the revised behavior plans on the individuals identified to inflict peer to peer.	Leeann Owens RSD	11/17/14
	7).RSD will ensure that the Behavior Management/Human Rights Committee review and or modify behavior plans every 90 days or as needed.	Leeann Owens RSD	11/13/14
	8). RSD will report and investigate incidents of peer to peer to IDPH.	Leeann Owens RSD	11/7/14
	9). Administrator/QIDP will review each incident of peer to peer	Bill Mattingly Administrator / QIDP	11/7/14
	c .		

W136	R6's behavior will be revised to remove the consequence of outings with his family as part of the behavior plan.	Bill Mattingly, Administrator / QIDP	1/10/15
W148	See POC for W104		
W153	See POC for W104 See POC for W104		
W154	· ·	We construct the construction of the construct	THE STATE OF THE S
W159	See POC for W104		
W 139	See POC for W104		
W189	A new employee training program will be	Dill Mottingle	1/10/15
	implemented with documentation of the	Bill Mattingly, Administrator /	1/10/15
	training. In addition, any time that an		
	Individual's Program Plan on behavioral	QIDP	
	Individual's Program Plan or behavior plan		
	changes, staff will be trained on the		
	implementation and this will be documented.	•	
W262	See POC for W104 and W111		
W264	See POC for W111		
W276	See POC for W104		
	The Administrator will put a policy into	D:U. V. W.	1,120,12
	place to specify the use of CPI (Crisis	Bill Mattingly	1/10/15
	Prevention Intervention) as a facility	Administrator /	
	approved restraint intervention	QIDP	
	approved restraint intervention		
W289	See POC for W104		
W295	See POC for W104 and W111		
W299	See POC for W104 and W111		
W303	See POC for W104		
W312	See POC for W104		
W324	See POC for W104		
	Sec 1 GC 101 W 104		
W327	The RN/QIDP will ensure that annual TB	Joe Mattingly	1/10/15
	tests are conducted.	RN/QIDP	
V441	The RSD will make an annual drill schedule	Leeann Owens,	11/30/14
	for the year 2015 that will assure that the fire	RSD	11/30/14
	drills occur on the proper shifts and at	RSD	
	varying times. The RSD will assure that		
	staff have been trained on this schedule and		
	that it is followed.		
	The is is is is in the interest of the interes		
445	The RSD will inservice staff on proper		
	evacuation of residents to safe areas during	Leeann Owens,	11/30/14
	drills and the facility's emergency and	RSD	11/30/14
	disaster plans and procedures. In addition,	עטט	
	the RSD will review the drill form when		
	· · · · · · · · · · · · · · · · · · ·		
	completed and assure there was actual		I
	evacuation.		

Completin Date: De Days Proprionce