

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6014666	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 12/10/2014
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NAME OF PROVIDER OR SUPPLIER ROSEWOOD CARE CENTER OF ST CHARLES	STREET ADDRESS, CITY, STATE, ZIP CODE 850 DUNHAM RD ST CHARLES, IL 60174
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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S9999	<p>Final Observations</p> <p>Statement of Licensure Violations Section 300.1630 Administration of Medication d) If, for any reason, a licensed prescriber's medication order cannot be followed, the licensed prescriber shall be notified as soon as is reasonable, depending upon the situation, and a notation made in the resident's record. This REQUIREMENT is not met as evidenced by: Based on interview and record review the facility failed to notify the resident's physician that medication for a resident was not available for ten administration times over six days. This applies to 1 of 7 residents (R104) observed during medication administration. The Findings include: According to the December 2014 Physician Order Sheet, R104 had diagnoses including Congestive Heart Failure, Atrial Fibrillation, and cardioversion. The orders included Amlodipine Besylate 5 milligrams to be given twice daily at 8:00am and 4:00pm but hold if systolic blood pressure is less than 110 or heart rate less than 60 beats per minute. During medication pass administration on 12/07/2014 at 3:55pm E3 (Registered Nurse) stated that R104's medication Amlodipine was not available because the pharmacy needed verification for the medication. The Medication Administration Record (MAR) showed that Amlodipine was not given during the following administration times: 12/02/2014 at 8:00am with a blood pressure of 118/70 and a heart rate of 97; 12/02/2014 at 4:00pm with a blood pressure of 150/90 and a heart rate of 97; 12/03/2014 at 4:00pm with a blood pressure of 156/94 and a heart rate of 87; 12/04/2014 at 8:00am with a blood pressure of 142/88 and a heart rate of 82; 12/04/2014 at 4:00pm with a blood pressure of 136/72 and a heart rate of 101; 12/05/2014 at</p>	S9999		
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE 01/06/15
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S9999	<p>Continued From page 1</p> <p>8:00am with a blood pressure of 152/80 and a heart rate of 92; 12/05/2014 at 4:00pm with a blood pressure of 140/72 and a heart rate of 90; 12/06/2014 at 8:00am with a blood pressure of 146/84 and a heart rate of 92; 12/06/2014 at 4:00pm with a blood pressure of 124/82 and a heart rate of 88; and 12/07/2014 at 4:00pm with a blood pressure of 142/82 and a heart rate of 66. R104's MAR nurse's medication notes only showed documentation that the Amlodipine was not available on 12/02/2014 at 4:00pm, 12/04/2014, 12/05/2014 at 8:00am, and 12/07/2014 at 4:00pm.</p> <p>On 12/08/2014 at 3:50pm E1 (Administrator) said that the facility was waiting for insurance approval for R104's Amlodipine. She said that R104's doctor and power of attorney was notified that the medication was not available and it would be charted in the nurse's notes.</p> <p>R104's nurses notes dated 12/08/2014 at 5:30pm showed that the doctor was made aware of the medication not being available and that the medication would be delivered on that day. This notification was made after the issue was brought to the facility's attention by the survey team.</p> <p>On 12/09/2014 at 11:50am, Z1 (Staff who enters Pharmacy Order) said that R104's medication order for Amlodipine was filled and sent to the pharmacy in the months of September, October, November, and December. Z1 said that the November 16, 2014 order was received by the facility on November 17, 2014. Z1 said that there weren't any issues with the insurance company or the medication would not have been sent out.</p> <p>On 12/09/2014 at 12:20pm, Z2 (Pharmacy Director) said that a refill request was made by the facility for R104's Amlodipine on 12/03/2014. Z2 stated that the pharmacy was not made aware that the facility did not have enough Amlodipine medication until 12/08/2014. Z2 said that R104's</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>Amlodipine was dispensed on 09/29/2014, 10/22/2014 and 11/17/2014 and on 12/08/2014 there should have been at least 13 days of medication remaining.</p> <p>On 12/09/2014 at 1:13pm Z3 (Medical Doctor) stated that he was notified in the evening of 12/08/2014 that R104 had not been receiving his Amlodipine medication. Z3's expectation was that he would be notified as soon as the medication was not available.</p> <p>The facilities Medications/Treatments Documentation policy dated 03/2010 included that an omission of a medication should have a note on the back of the MAR explaining why the medication was not given. The policy also included "If the omission of a medication or treatment is due to a medication being unavailable, contact the pharmacy or the supervisor/DON/ADON."</p> <p style="text-align: center;">(C)</p>	S9999		
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