



STATE OF ILLINOIS  
**DEPARTMENT OF VETERANS' AFFAIRS**

ILLINOIS VETERANS' HOME AT QUINCY  
1707 NORTH 12<sup>TH</sup> STREET, QUINCY, ILLINOIS 62301  
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JB PRITZKER  
GOVERNOR

TROY CULBERTSON  
ADMINISTRATOR

LINDA CHAPA LAVIA  
DIRECTOR

November 4, 2020

To residents, families or responsible parties, and staff of the Illinois Veterans Home at Quincy:

Since our last COVID-19 update there have been eight (8) additional cases of COVID-19 at our home. Currently there are eight (8) active COVID cases in-house. This brings the total for our home to fifteen (15) residents and forty-nine (49) staff who have tested positive year-to-date.

Our top priority is the health and safety of our military veterans and the heroic staff who care for them. We take this very seriously. We are following recommendations from local health officials and the Illinois Department of Public Health to safeguard everyone at the facility. This includes continuing our health screenings of staff and residents, maintaining social distancing practices, wearing face masks, using gloves and gowns when indicated, and intensified cleaning and disinfection protocols. Residents continue to be encouraged to stay in their rooms to minimize movement within the facility. We are working with public health officials regarding possible quarantines and to ensure the full protection, testing, and care of anyone potentially exposed.

We are grateful to our team for remaining highly vigilant for signs or symptoms of COVID-19 and for being ready to respond swiftly, appropriately, and professionally to any potential cases.

We understand this news can be distressing, and we encourage you to contact your loved ones for mutual support of one another. Activities and social services staff continue to develop leisure activities, in accordance with social distancing practices, to care for the psychosocial wellbeing of our veterans. We promise to keep you informed as we do everything possible to keep our residents safe. Our military veterans and our wonderful home staff are strong and resilient people. With your continued support, we will get through this unprecedented time together.

Sincerely,

A handwritten signature in blue ink, appearing to read "Troy Culbertson".

Troy Culbertson  
Administrator