# Opioid Alternative Pilot Program Frequently Asked Questions

## What is the Opioid Alternative Pilot Program?

The Opioid Alternative Pilot Program (OAPP) is designed to provide people with an option to manage their pain. The OAPP allows access to medical cannabis for individuals who have or could receive a prescription for opioids as certified by a physician licensed in Illinois. Registered OAPP patients may purchase medical cannabis at a licensed Illinois medical cannabis dispensary.

# **How do I register for OAPP?**

Individuals can register on-line through the Illinois Cannabis Tracking System at https://etk.icts.illinois.gov.

## How do I start the registration process?

The first step is for individuals to see your physician. Your physician must complete a certification using the Illinois Cannabis Tracking System. After the physician certification, patients will create a user account to register online, at a licensed medical cannabis dispensary, or at a local health department that offers assistance.

A passport-like photo, copy of driver's license/state ID, proof of Illinois address, and \$10 payment are required. Once all the required information is uploaded into the system and the payment is submitted, the individual will receive an electronic medical cannabis registry card.

## When can I get into my dispensary?

Patients will have access to an electronic registry card using their log on account. The registered patient must present their eRegistry card at the dispensary they selected to purchase medical cannabis along with a valid state ID.

#### **How long does my OAPP registration last?**

The OAPP registration is valid for 90 days. If your physician agrees you should continue to use medical cannabis, you may submit a new registration for another 90 day period.

#### I didn't receive an email with my password?

Check you junk mail folder.

#### I am completing my registration but can't add a physician certification to my registration.

Did you visit your doctor? Did your doctor register for ICTS and create a physician certification for you? You may need to contact your doctor and make sure s/he entered your data correctly (must be exact match) in the physician certification. Your doctor will need your date of birth, first name, last name, and

the last four of your social security number (SSN). If your doctor made an error, they can correct the physician certification for you.

# I can't download my eRegistry Card.

Turn off the pop-up blocker in your web browser.

## How do I print my eRegistry Card?

To print your Illinois Dept. of Health card:

- 1. Sign In to ICTS.
- 2. On the Home page, in the Tracking Inbox: Patient Registration section, click anywhere in the row with the Patient's Name.
- 3. Once the patient registration is open, click on the Print Card button.

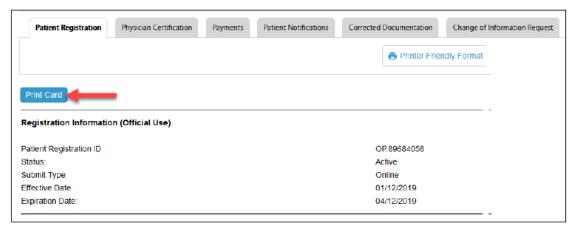


Figure 2-52 Print Card button

4. The card is then generated.

