

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6000244	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 04/25/2018
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NAME OF PROVIDER OR SUPPLIER HEARTLAND OF NORMAL	STREET ADDRESS, CITY, STATE, ZIP CODE 510 BROADWAY NORMAL, IL 61761
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S 000	Initial Comments FRI 1/01/18/IL102050 F689	S 000		
S9999	<p>Final Observations</p> <p>Statement of Licensure Violations:</p> <p>300.610a) 300.1210b)c)d)6 300.3240a)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing</p>	S9999	<h2>Attachment A</h2> <h3>Statement of Licensure Violations</h3>	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

05/25/18

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S9999	<p>Continued From page 1</p> <p>care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident</p> <p>c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident</p> <p>These Regulations are not met as evidenced by:</p> <p>Based on observation, record review and interview, the facility failed to ensure two staff members were present for repositioning a patient in bed for one of three residents (R1) reviewed for repositioning, in a sample of three. This failure resulted in V3 (Certified Nursing Assistant) pulling R1 up in bed by R1's right arm/shoulder causing an anterior dislocation of the right shoulder requiring multiple internal reductions and eventual surgical repair.</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>Findings include:</p> <p>The facility policy, titled "Lifts and Injury-Reducing Devices Manual (9/2017)," documents "Repositioning. Friction-reducing devices, including the MaxiSlide, are available to assist in the repositioning process. All repositioning in beds is performed by at least two employees."</p> <p>The Electronic Medical Record documents R1 was admitted to the facility on 12/29/17 with the diagnoses of Parkinson's Disease, Osteoarthritis, Generalized Muscle Weakness, Obesity and needing assistance with personal care. R1's admission Plan of Care, dated 12/29/17, identifies R1 as having "Impaired Functional Mobility" and a "ADL (Activities of Daily Living) Self Care Deficit related to disease process and physical limitations", requiring gait training, neuromuscular re-education and therapeutic activity and exercise to improve mobility. The 12/29/17 Plan of Care also identifies R1 as requiring "assistance to restore function in transferring from one position to another" and advises staff to transfer R1 with the use of a mechanical lift and two staff members. A Minimum Data Set assessment, dated 1/06/18, identifies R1 as having no cognitive impairment or short/long term memory loss.</p> <p>A "State Report," dated 1/02/18, documents, "On Jan. 1, 2018, (R1) was attempting to push himself up in his bed. CNA (Certified Nursing Assistant) was walking by and resident called out for assistance. CNA states resident had knee bent and was using leg to move up in the bed and was stuck on his shoulder. CNA attempted to lift resident under the right shoulder and heard a 'pop'. Nurse on duty was called to the the room for assessment. Assessment revealed mild pain</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>in the right shoulder with ROM (Range of Motion), hand grasp strong and no redness or bruise at the shoulder. POA (Power of Attorney) and MD (Medical Doctor) notified and resident sent to ED (Emergency Department) for evaluation. ED report states dislocation of the right shoulder." The "State Report" further documents, after a 1/05/18 appointment with V4 (Orthopedic Surgeon), "(R1) scheduled to have shoulder surgically relocated and an anchor to be placed due to inability of shoulder to remain in place."</p> <p>The Emergency Department Note Report, dated 1/02/18, documents R1 presented with a complaint of right arm injury which occurred when "he was being repositioned in his bed, when he felt a pop, felt his right shoulder was dislocated." The Emergency Department Note Report concludes, "X-ray of the right shoulder showed anterior dislocation, with humeral head noted inferior to the coracoid process. The right anterior dislocation was reduced as described above. Patient was premedicated with Fentanyl. Initial attempts was successful, however, after x-ray was performed the shoulder dislocated again. Second attempt of reduction performed and showed successful reduction through x-ray. Patient felt better and was able to move right shoulder without difficulty. Shoulder immobilizer was applied. Patient was (discharged) home stable advised to follow up with Orthopedic Doctor."</p> <p>The follow up notes from the Orthopedic Doctor, dated 1/05/18, document R1's right shoulder continues to be "very unstable, with the ability to dislocate during abduction of the arm" and instructs staff to have R1 wear an immobilizer at all times and to NOT initiate any range of motion exercises.</p>	S9999		
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S9999	Continued From page 4 On 4/24/18 at 2:22 p.m., R1 was sitting in his wheelchair with his right arm secured in a immobilizer. R1 stated he is currently unable to use his right arm, and has been unable to use it since he was injured on 1/01/18. R1 stated he was admitted to the facility (12/29/17) for therapy related to worsening of his Parkinson's Disease. R1 stated at the time of his admission, he was unable to reposition himself in the bed independently and had weakness on his right side. R1 stated, prior to the incident (1/01/18), he was always repositioned with two staff members, not just one. R1 stated, on the night of the injury, he asked a CNA for help to be repositioned back up towards the head of the bed. R1 stated the CNA put his arm under his right arm to pull him up towards the head of the bed and R1 immediately heard a "pop." R1 stated he has had two different Orthopedic Surgeons since the injury, attempt to get the right shoulder back into the socket, but due to the rotator cuff being injured it would not stay in place. R1 stated he had to have his right shoulder surgically placed back into the socket, by (V5 - Orthopedic Surgeon), approximately 5 weeks ago. On 4/24/18 at 11:08 a.m., V3 (Certified Nursing Assistant) stated he was working the evening of 1/01/18, when at approximately 9:00 p.m., R1 called out for assistance to be repositioned in bed. V3 stated R1 had slid down towards the foot of the bed and was uncomfortable. V3 stated he independently pulled R1 up towards the head of the bed, as R1 used one leg to help push himself, when V3 heard a "pop" from R1's right shoulder. V3 stated, "my arm was under (R1's) arm when moving (R1), but I didn't use much pressure." V3 stated R1 was usually a two person assist for repositioning, but "we were short of staff that day	S9999			

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S9999	<p>Continued From page 5</p> <p>and I didn't want to wait for help." V3 stated he normally would have tried to get additional staff assistance.</p> <p>On 4/24/18 at 11:58 a.m., V2 (Assistant Director of Nursing) indicated he was the Nurse on shift when R1's 1/01/18 injury occurred. V2 stated V3 had reported he was trying to pull R1 up in the bed, and "on the three count" when V3 pulled R1 up, V3 heard a "pop" from R1's shoulder. V2 stated upon assessment, R1 had an obvious deformity of the right shoulder. V2 stated he did conduct the initial interview with V3, for the investigation into R1's injury, but did not question V3 about exactly how he was repositioning R1. V2 stated, based on R1's injury he assumed V3 hooked his arm under R1's arm to pull him up into the bed, which is an improper method for repositioning a patient.</p> <p>(A)</p>	S9999		
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