

Illinois Department of Public Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>IL6007512</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____ | (X3) DATE SURVEY COMPLETED<br><br><b>C</b><br><b>12/08/2017</b> |
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| NAME OF PROVIDER OR SUPPLIER<br><br><b>PLEASANT VIEW LUTHER HOME</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>505 COLLEGE AVENUE<br/>OTTAWA, IL 61350</b> |
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| S 000              | Initial Comments<br><br>Annual Licensure and Certification Survey<br><br>Original Complaint Investigation<br>1727074/IL98602 (F686G)   | S 000         |   |                    |
| S9999              | Final Observations<br><br>Statement of Licensure Violations:<br><br>300.610a)<br>300.1210b)<br>300.1210d)3)5)<br>300.3240a)<br><br>Section 300.610 Resident Care Policies<br><br>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.<br><br>Section 300.1210 General Requirements for Nursing and Personal Care<br><br>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with | S9999         |   |                    |

**Attachment A**  
**Statement of Licensure Violations**

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| Illinois Department of Public Health<br>LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE<br><b>12/28/17</b> |
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| S9999 | <p>Continued From page 1</p> <p>each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>These Regulations wer not met as evidence by:</p> | S9999 |  |  |
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| S9999 | <p>Continued From page 2</p> <p>Based on interview and record review the facility failed to identify and prevent worsening of a pressure ulcer for one (R215) of four residents reviewed for pressure ulcers in a sample of 66. This failure resulted in the development, decline and increase in size of a stage three pressure ulcer.</p> <p>Findings include:</p> <p>Facility Policy and Procedures, revised 12/4/17, documents that any resident admitted without a pressure ulcer/injury will not develop a pressure ulcer or a resident who has a pressure ulcer/injury will receive care, services to promote healing and prevention of additional pressure ulcer/injury; prevention of pressure ulcers/injury will be through assessment, care plans, evaluation and monitoring of the resident; a pressure injury present as intact skin and may be painful; a pressure ulcer will present as an open ulcer, as a result of intense/prolonged pressure or presence the tolerance for soft tissue for pressure and shear may also be affected by skin temperature and moisture, nutrition and co-morbidities; avoidable pressure ulcer- means the resident developed a pressure ulcer/injury and the facility did not define and implement interventions that are consistent with the resident needs, resident goals and professional standard of practice, monitor and evaluate the impact of the interventions, or revise the interventions as appropriate; and additional clinical condition - utilize additional information for risk analysis including impaired mobility, co-morbidities, continence status, medications and nutritional status.</p> <p>R215's Physician Order Sheet, dated 10/12/17, documents that R215 was admitted to the facility</p> | S9999 |  |  |
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| S9999 | <p>Continued From page 3</p> <p>with a diagnosis of Aortic Stenosis resulting in a fall. No coccyx pressure ulcer issues or treatments are documented.</p> <p>R215's current Care Plan, dated 10/20/17, documents incontinence care, assessment of skin and perineal area and change padding/toilet or give proper hygiene and that R215 requires limited to extensive assistance with activities of daily living. No coccyx pressure ulcer issues or interventions are documented.</p> <p>R215's Admission Nursing Evaluation, dated 10/12/17, documents that R215 had "a large bruise to neck, posterior right hip, redness to bilateral heels, hematoma to center of forehead and two small abrasions to bilateral collar bones." The Admission Nursing Evaluation documents that R215 is continent of bowel and bladder and does not document any issues with R215's coccyx.</p> <p>R215's Nursing Note, dated 10/12/17, documents that R215 was admitted to the facility with no complaints of pain and that R215 ambulates with stand-by-assistance with one staff member.</p> <p>R215's Scale for Predicting Pressure Ulcer Risk, dated 10/12/17, documents that R215 was a mild risk for skin breakdown.</p> <p>R215's Minimum Data Set/MDS assessment, dated 10/19/17, documents under H0200 (Urinary Toileting Program), that R215 was occasionally incontinent of urine and frequently incontinent of bowel. The MDS assessment also documents under section J0100 (Pain Management), that R215 had pain in the last five days and received/or was offered pain medication. The MDS assessment documents under section</p> | S9999 |  |  |
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| S9999 | <p>Continued From page 4</p> <p>M0900 (Skin Conditions) that R215 had no pressure ulcers but was at risk for pressure ulcers.</p> <p>R215's MDS assessment, dated 10/26/17, section M0900 (Skin Conditions) documents an unhealed stage three or four pressure ulcer measuring 2.5 centimeters/cm X 1.2 cm with no depth.</p> <p>R215's MDS assessment, dated 11/8/17, documents under section J0300 (Pain Management) that R215 had pain rated at an eight, on a scale of one to ten; under section G0110 (Activities of Daily Living) R215 requires staff assistance to toilet, and that R215 had an indwelling catheter. Section M0900 (Skin Conditions) documents an Unhealed Stage Three or Four Pressure Ulcer measuring 4.4 cm X 4.2 cm X 2.8 cm.</p> <p>R215's Nursing Note, dated 10/24/17, documents that R215 complained of pain on coccyx and staff identified a new stage three wound measuring 2.5 cm X 1.2 cm X 0.5 cm. The wound presented with maceration, swollen edges, no drainage and slough in the wound bed.</p> <p>R215's Nursing Note, dated 10/26/17, documents that R215's laboratory albumin level was low (2.8), a fair nutritional intake (an average intake of 60% at mealtimes) and resident needing increased nutrients.</p> <p>R215's Physician Progress Notes, dated 10/24/17, document a recommendation for a surgical consultation for debridement of the coccyx wound.</p> <p>R215's Progress Notes, dated 10/20/17,</p> | S9999 |  |  |
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| S9999 | <p>Continued From page 5</p> <p>document that V6 (R215's Nurse Practitioner) did not document any pressure ulcer issues. V6 documents that R215's briefs have been wet.</p> <p>R215's Progress Notes, dated 10/24/17, document that V6 (R215's Nurse Practitioner) provided services to evaluate R215's coccyx wound. V6 documents that "(R215) complained of sore bottom and had large open area on coccyx, with white center and no drainage.</p> <p>R215's Nursing Notes, dated 10/30/17, documents an appointment, on 10/31/17, with V5 (R215's Surgeon) for surgical debridement of the coccyx pressure ulcer.</p> <p>R215's Nursing Note, dated 10/30/17, documents the coccyx dressing "falls off several times a shift, slough now fibrous with opening and large amounts of foul drainage, noted tunneling."</p> <p>R215's Nursing Note, dated 10/31/17, documents a new order for an indwelling catheter to be inserted due to the coccyx wound.</p> <p>On 12/6/17, at 11:15 am, V9 (R215's family) stated that "(R215) admitted on 10/12/17, with a pressure sore that she got from the hospital. By the time they found it on 10/24/17, it got worse and required surgery. (R215) came into the nursing home needing a little help to use the toilet, and because they took so long to answer call lights, eventually they started putting (R215) in diapers. I think the moisture from the diapers made her tailbone worse. I would come in many times and the diaper was wet."</p> <p>On 12/7/17, at 11:55 am, V6 (R215's Nurse Practitioner) stated, "I was notified on 10/24/17 of the pressure ulcer and made a referral to a</p> | S9999 |  |  |
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| S9999 | <p>Continued From page 6</p> <p>surgeon because at that time it was a suspected deep tissue injury. The development of this pressure ulcer was a sudden thing. The facility should put preventative measures in place for at risk residents, so skin issues do not develop or get worse."</p> <p>On 12/7/17, at 2:27 pm, V7 (R215's Wound Consultant) stated, "I assessed the pressure ulcer on 10/26/17, and it was an unstageable pressure ulcer with slough. Pressure ulcers can develop, due to many issues, such as co-morbidities and nutritional status. Nutritional status plays a huge role in skin issues. It declined so fast, it could have started as a deep tissue injury. An indwelling catheter was eventually inserted, due to the skin being exposed to incontinence and causing skin breakdown and to promote the healing of the pressure ulcer. It is the facility's responsibility to assess new admissions for pain related to pressure points, nutritional interventions and adequately put additional interventions into place to avoid a pressure ulcer or deterioration of a pressure ulcer. If the facility adequately assesses and follows the pressure ulcer/skin policy, I would expect an ulcer to heal."</p> <p>On 12/7/17, at 10:30 am, V9 (R215's Surgeon's Nurse) stated, "(R215's) notes from the 11/2/17 appointment document that when the pressure ulcer was first observed on 10/24/17, it measured 2.5 cm X 1.2 cm X 0.5 cm, and on the 11/2/17 appointment, the measurements were 4.0 cm X 3.0 cm and redness with local cellulitis and that (R215) was scheduled for surgical debridement on 11/13/17."</p> <p>(A)</p> | S9999 |  |  |
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