

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6002984	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 04/11/2018
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NAME OF PROVIDER OR SUPPLIER FAIR OAKS REHAB & HEALTHCARE	STREET ADDRESS, CITY, STATE, ZIP CODE 1515 BLACKHAWK BOULEVARD SOUTH BELOIT, IL 61080
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S 000	Initial Comments Complaint # 1812167/IL101574	S 000		
S9999	Final Observations Statement of Licensure Violations: 300.610a) 300.690b)c) 300.1010h)i) 300.1210b) 300.1210d)3)6) 300.3240a)b)d) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting Section 300.690 Incidents and Accidents b) The facility shall notify the Department of any serious incident or accident. For purposes of this Section, "serious" means any incident or accident that causes physical harm or injury to a resident.	S9999	<h2>Attachment A</h2> <h3>Statement of Licensure Violations</h3>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE 05/04/18
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S9999	<p>Continued From page 1</p> <p>c) The facility shall, by fax or phone, notify the Regional Office within 24 hours after each reportable incident or accident. If a reportable incident or accident results in the death of a resident, the facility shall, after contacting local law enforcement pursuant to Section 300.695, notify the Regional Office by phone only. For the purposes of this Section, "notify the Regional Office by phone only" means talk with a Department representative who confirms over the phone that the requirement to notify the Regional Office by phone has been met. If the facility is unable to contact the Regional Office, it shall notify the Department's toll-free complaint registry hotline. The facility shall send a narrative summary of each reportable accident or incident to the Department within seven days after the occurrence.</p> <p>Section 300.1010 Medical Care Policies</p> <p>h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>i) At the time of an accident or injury, immediate treatment shall be provided by personnel trained in first aid procedures.</p> <p>Section 300.1210 General Requirements for</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>b) A facility employee or agent who becomes</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>aware of abuse or neglect of a resident shall immediately report the matter to the facility administrator.</p> <p>d) A facility administrator, employee, or agent who becomes aware of abuse or neglect of a resident shall also report the matter to the Department.</p> <p>These Regulations are not met as evidenced by:</p> <p>Based on observation, interview, and record review the facility neglected to follow their fall prevention policy and pain management policy by not performing an assessment and not reporting a resident fall or change in resident's behavior and complaints of pain. This failure resulted in a delay in treatment and R1 experiencing prolonged unrelieved pain for a period of 24 hours. R1 sustained a pneumothorax (collapsed lung) from a fall early morning on March 9, 2018.</p> <p>This applies to 1 of 3 residents (R1) reviewed for pain in the sample of 7.</p> <p>The findings include:</p> <p>The facility's Fall Prevention Policy revised February 2014 shows following any falls, the facility staff completes an Occurrence Report. Details of the fall will be reported and potential causal factors identified and investigated.</p> <p>The facility's Significant Condition Change and Notification policy undated, shows the resident's family and/or representative and medical practitioner are notified when an accident or incident, with or without injury, that has the potential for needed medical practitioner</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>intervention occur.</p> <p>The facility's Pain-Clinical Protocol revised April 2013 shows the physician and staff will identify individuals who have pain or who are at risk for having pain...the nursing staff will identify any situations or interventions where an increase in the resident's pain may be anticipated.</p> <p>R1's Electronic Medical Record shows R1 was admitted to the facility on March 18, 2016 with diagnoses including Parkinson's, hypertension, heart disease, dementia, anxiety disorder, and major depressive disorder.</p> <p>R1's Minimum Data Set (MDS) dated February 14, 2018, shows R1 was cognitively intact.</p> <p>On April 5, 2018 at 12:10 PM, V7 (R1's Power of Attorney/Spouse) stated, "R1 fell in the bathroom. I did not know he fell. They did not call me when he fell." V7 visited R1 on the evening of March 9, 2018 after lunchtime and stated, "R1 was hollering out with pain. He was sent to the emergency room on March 10, 2018 and the surgeon called me and said he broke three ribs and had to have surgery. He suffered. He should have had morphine a long time ago."</p> <p>R1's Health Status Note that was created on March 16, 2018 (8 Days after the incident) by V4 RN (Registered Nurse), shows on March 8, 2018 at 3:36 AM, R1 was observed on his buttock in his bathroom. R1 was incontinent of a bowel movement. R1 was assisted to standing position with two staff. R1 was assisted to the toilet and a CNA (Certified Nursing Assistant) completed cleaning the resident and changing his incontinence brief.</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>On April 5, 2018 at 2:42 PM, V4 (worked March 8, 2018 10:00 PM-6:00 AM) said, "If a resident falls, we take vital signs and document it. We report the fall, notify family and doctor, and perform neurological checks. It should be documented with in the shift." V4 said R1 fell early in the morning about 3:30 AM, but could not remember what day. V4 said "V5 Wound Care Nurse came in to work for me about 4:00 AM. V5 said I did not tell her about R1's fall. I forgot to fill out a fall report and I did not do vital signs. I should have stayed to finish. I don't remember if V5 called the medical doctor and family. I did not call the medical doctor or family. I was off the weekend and I filled out the occurrence report a few days after the fall.</p> <p>On April 5, 2018 at 3:12 PM, V2 DON (Director of Nursing) said if a resident falls, the nurse does a skin assessment, neuro checks, vita signs and notify the doctor and family. The fall is documented in the progress notes/nurse notes. Charting should be done during that shift.</p> <p>There were no neurological checks documented. There were no vital signs documented after R1's fall until March 10, 2018.</p> <p>V5 Wound Care Nurse's Time Card dated March 9, 2018 shows V5 punched in at 4:50 AM to relieve V4. V4 punched out nine minutes later at 4:59 AM.</p> <p>On April 9, 2018 at 1:15 PM, V5 Wound Care Nurse (Worked March 9, 2018 6:00 AM-10:00 PM) said she asked V13 Medical Doctor to assess R1 because he was acting strange. R1 complained of pain everywhere. R1 could not reach for his own water. R1 was kept in bed that day, he would not use his call light and he</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>screamed for help. "This was a fall that was not reported. I am not aware that anyone called R1's family or doctor. R1's behavior got worse as the day went on." V13 went to assess R1 and said that R1 had bruising on his side. V5 said she did not know of any falls so she told V14 (Administrator during this time). "I told him an investigation needed to be started." V5 said she saw bruising on R1's front and back side. V5 said if residents fall the nurse does an assessment, vital signs, and neurological checks. The doctor and power of attorney is notified.</p> <p>On April 10, 2018 at 8:00 AM, V10 CNA (Certified Nursing Assistant) (Worked March 8, 2018 10:00 PM-6:00 AM) said R1 fell in his bathroom. "It took the nurse a long time to look at him. It was shocking to me. I quit working there because of the fall (the way it was handled by the nurse.)"</p> <p>R1's Health Status Note dated March 10, 2018 at 4:00 AM, entered by V12 RN, shows R1 "X-ray reports received, call to nurse practitioner. Resident sent to emergency room for evaluation."</p> <p>R1's X-ray (performed at the facility) report dated March 10, 2018 at 2:36 AM, shows R1 had a "prominent lateral pneumothorax (collapsed lung) present."</p> <p>R1's local hospital History and Physical dated March 10, 2018 at 11:44 AM, shows R1 had diagnosis of left chest trauma with rib fracture and pneumothorax and had a chest tube placed.</p> <p>R1's Emergency Department Progress Notes dated March 10, 2018 at 6:06 AM shows, "patients presents with left ribcage bruising for the past two days. Patient states he fell in the bathroom though his facility states they were</p>	S9999		
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S9999	<p>Continued From page 7</p> <p>unaware of how this happened but obtained a chest X-ray when the bruising was noted yesterday. Pain in ribs are moderate and sharp with deep breaths."</p> <p>On April 5, 2018 at 3:25 PM, V3 ADON/RN (Assistant Director of Nursing/Registered Nurse) stated, "R1 was sent out to the hospital after an X-ray showed he had a pneumothorax. If a resident falls, the staff nurse calls the nurse manager, performs a head to toe assessment, neuro checks if the fall was unwitnessed or they hit their head, vital signs are taken with neuro checks. Neuro checks are performed every 15 minutes for two hours, then every 30 minutes for two hours, the every hour for four hours, and then every shift. Staff should call the doctor and notify the power of attorney. There is post fall charting that is done." April 9, 2018 at 1:00 PM, V3 said R1 was more agitated and more confused on March 9, 2018. He was not normal. "We found out about his fall after he was sent to the hospital. The director of nursing was doing an investigation regarding the pneumothorax and that's when V4 told her about R1's fall."</p> <p>On April 10, 2018 at 11:00 AM, V11 RN (Registered Nurse) stated, "I remember being surprised hearing about R1's fall and condition. R1 was generally pretty ambulatory. The fall was reported late. R1 doesn't typically complain of pain."</p> <p>R1's Minimum Data Set (MDS) dated February 14, 2018, shows R1 was cognitively intact. The facility's Occurrence Report that was entered on March 16, 2018 (entered 7 days after R1's fall), shows R1 fell in his bathroom while ambulating on March 8, 2018.</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>On April 5, 2018 at 2:42 PM, V4 RN (Registered Nurse) said R1 fell early in the morning at about 3:30 AM, but couldn't remember what day.</p> <p>The facility's schedule shows V4 worked the night shift on March 8, 2018 10:00 PM-6:00 AM (March 9, 2018). V5 Wound Care nurse worked March 9, 2018 6:00 AM-10:00 PM. V12 RN worked the night shift March 9, 2018 10:00 PM-6:00 AM (March 10, 2018) and March 10, 2018 6:00 AM-2:00 PM.</p> <p>On April 5, 2018 at 12:10 PM, V7 (R1's Power of Attorney) said she went to visit R1 on March 9, 2018 after lunch sometime. R1 was hollering in pain. "He suffered. He should have had morphine a long time ago."</p> <p>On April 10, 2018 at 8:00 AM, V10 CNA (Certified Nursing Assistant) (worked March 8, 2018 10:00 PM-6:00 AM) said R1 fell in March 2018. He had redness by his ribs. "R1 said he was in pain. He could not sit up in bed. I told his nurse, but it took them a long time to come see him."</p> <p>On April 9, 2018 at 1:15 PM, V5 (Wound Care Nurse) (worked March 9, 2018 6:00 AM-10:00 PM) said when she came in Friday (March 9, 2018), R1 was "acting strange and complained of pain everywhere, he couldn't reach for his own water. We kept him in bed that shift. He wouldn't use his call light and he would scream for help. I asked the doctor to see him. The doctor said there was bruising on his side. I did not know of any falls. I am not aware that anyone medicated R1 for pain. His behavior got worse as the day went on." V5 assessed R1's skin and there were scattered bruises on his side that were purple.</p>	S9999		
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S9999	<p>Continued From page 9</p> <p>R1's Physician Progress Note dated March 9, 2018 8:23 PM shows V13 MD (Medical Doctor) saw R1. "R1 was seen today for concerns of changes in behaviors. R1 was cooperative but not his usual self. Prior to entering patient's room, I could hear him yelling for someone to come help him. The patient reported back pain and upon assessment bruising noted to left side of ribs. Patient stated that he had a fall a couple of nights ago. Order placed for left rib X-rays. Staff RN notified of X-ray order as well as patient complaint of pain and she will administer as needed pain medication. Will await x ray report."</p> <p>R1 X-Ray report dated March 10, 2018 at 2:36 AM, shows R1 had a prominent lateral pneumothorax (Collapsed Lung) present.</p> <p>On April 9, 2018 at 9:05 AM, V6 CNA (Worked March 9, 2018 6:00 AM-2:00 PM) said she was informed in report that R1 was yelling on third shift. R1 was not as mobile as usual and she reported it to the nurse.</p> <p>The were no vital signs documented after the fall that occured early morning March 9, 2018 until March 10, 2018.</p> <p>On April 10, 2018 at 12:54 PM, V12 RN (Registered Nurse) (Worked March 9, 2018 10:00 PM-6:00 AM and March 10, 2018 6:00 AM-2:00 PM) said she was told they were doing X-rays on R1. R1 did not complain of pain before this fall. V12 stated, "I'm not sure if he had pain and do not remember medicating him for pain."</p> <p>R1's Health Status Note dated March 10, 2018 at 4:00 AM shows V12 entered a note that says, "R1 awake, complains of pain in back and left rib area, with coughing. Medicated for pain."</p>	S9999		
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S9999	<p>Continued From page 10</p> <p>R1's Medication Administration Record (MAR) for March 1, 2018-March 31, 2018 shows R1's pain was not assessed on March 9, 2018 day shift, V5 documented R1 refused on evening shift, and V12 documented R1 did not have any pain on night shift. R1's MAR shows R1 did not receive acetaminophen or Norco (hydrocodone/acetaminophen) on March 8-10, 2018. (These medications were ordered for pain).</p> <p>R1's Controlled Substances Proof of Use form for hydrocodone/acetaminophen (Norco) 7.5/325 shows 30 norco were received on February 18, 2018 and 30 norco were disposed of on March 26, 2018. No norco were signed out for R1.</p> <p>On April 10, 2018 at 11:00 AM, V11 RN said if a pain medication is given, the nurse documents it in the MAR. The MAR makes the nurse enter in a progress note. V11 was not sure why pain medication was not signed out for R1.</p> <p>On April 9, 2018 at 10:30 AM, V2 DON (Director of Nursing) said if a resident complains of pain, the staff should assess them and treat with medications or notify the physician to obtain orders.</p> <p>(A)</p>	S9999		
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