

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6013023	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 09/26/2017
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NAME OF PROVIDER OR SUPPLIER ILLINI RESTORATIVE CARE	STREET ADDRESS, CITY, STATE, ZIP CODE 1455 HOSPITAL ROAD SILVIS, IL 61282
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments	S 000		
	Statement of Licensure Violations			
S9999	Final Observations	S9999		
	Statement of Licensure Violations			
	300.610a) 300.1210b) 300.3240a)			
	Section 300.610 Resident Care Policies			
	a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.			
	Section 300.1210 General Requirements for Nursing and Personal Care			

Attachment A
Statement of Licensure Violations

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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10/13/17

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S9999	<p>Continued From page 1</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>These Regulations were not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to ensure a resident's right to be free from exploitation on social media for one of three residents (R1) reviewed for abuse, in a sample of three. This failure resulted in R1, who is unable to express self, to suffer public humiliation and dehumanization, when a partially clothed photo of R1 was posted on a social media site.</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>FINDINGS INCLUDE:</p> <p>The facility policy, Social Media for Long-Term Care Facility Staff, dated 1/20/16 directs staff, "All staff working within (the facility) will maintain ethical and professional standards. Nursing staff must recognize that they have an ethical and legal obligation to maintain resident privacy and confidentiality at all times. Facility staff must not take photos or videos which can identify residents on personal devices and/or personal electronic media. Facility staff are restricted from transmitting any information that may be reasonably anticipated to violate resident rights to confidentiality or privacy, or otherwise degrade or embarrass the resident. When using social media facility staff must not identify residents by name or post or publish information that may lead to the identification of a resident."</p> <p>The facility Alleged Abuse/Neglect Report, dated 9/10/17 documents, "(Z1/Certified Nursing Assistant) reported to E2/Director of Nurses that E3/Certified Nursing Assistant (CNA) had taken a picture of (R1) and placed it on (social media). (Z1) said she had proof of the picture as (Z1) had taken a screen shot of it. Z1 then sent the photo to E2/DON. The photo included E3/CNA's name and the time 6:12 (A.M. or P.M. not identified). (R1) was identified as lying in bed, unclothed from the waist up. E3/CNA states she is unsure how many people saw it (picture of R1) on the Internet."</p> <p>On 9/25/17 at 2:20 P.M., E3/CNA stated, "It was a complete accident on my part. It (happened) on 9/10/17 around 6:00 A.M. I was on my cell phone in (R1)'s room, on (social media). (R1) began getting restless, so I put my phone in my pocket, not realizing it had taken (R1)'s picture and</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>posted it on (social media). I have received training on Abuse (Prevention) and Cell Phone (Usage). I knew I wasn't supposed to have my cell phone in my pocket."</p> <p>On 9/26/17 at 10:15 A.M., E7 (Abuse Prevention Coordinator) stated all facility staff had received training regarding the exploitation of residents on social media, and it had been incorporated into their Abuse Prevention policy. E7 indicated staff are given written instructions on Employee Conduct at the time they are hired and it is advised that any pictures or videos taken of residents is prohibited as part of their Abuse Prevention Program.</p> <p>An Employee Student Management transcript for E3 documents that E3 had received additional training on "Corporate Compliance and HIPPA and Long Term Care Abuse Prevention" on 01/17/17.</p> <p>On 9/25/17 at 3:15 A.M., Z2 (R1's son) stated, "(R1) would be very mad and upset if (R1) realized a half naked picture of (R1) was out on the Internet. (R1) doesn't go for that sort of thing. (R1) is older, (R1) would be very embarrassed by it. (R1) was a business owner in our community and very proud of that. (R1) would be humiliated."</p> <p>(B)</p>	S9999		